

The Swickard Gas Company
Bettsville, Ohio

First Revised Sheet No. 1

P.U.C.O. No. 1

RULES AND REGULATIONS GOVERNING THE DISCONNECTION OF
SERVICE TO RESIDENTIAL CUSTOMERS

The Company's rules, regulations, and practices governing the disconnection of service to residential customers shall be as set forth in Chapter 4901:1-18 of the Ohio Administrative Code, is hereby incorporated herein by reference as each is from time to time amended. For purposes of Section 4901:1-18-06 of said chapter, the Company's reinstatement or reconnection charge shall be \$21.00 and its collection charge shall be \$10.00.

RULES AND REGULATIONS GOVERNING DEPOSITS

Pursuant to the Public Utilities Commission of Ohio's Order of November 23, 1983 in Case No. 83-303-GE-COI, Chapter 4901:1-17, Ohio Administrative Code is hereby incorporated herein by reference as each is from time to time amended.

ISSUED December 1, 1983

EFFECTIVE December 1, 1983

Filed under authority of Order No. 83-303-GE-COI issued by The Public Utilities Commission of Ohio, dated November 23, 1983

Issued by Helen M. Swickard, President of The Swickard Gas Company

Contents of Columns 1 through 10 shall include the following:

- Col. 1 - Total number of service disconnections for nonpayment.
- Col. 2 - Total dollar amount of unpaid bills represented by such disconnections.
- Col. 3 - Total number of final notices of disconnection issued for service disconnections for nonpayment.
- Col. 4 - Total dollar amount of unpaid bills represented by such notices.
- Col. 5 - Total number of residential customer accounts in arrears by more than sixty days.
- Col. 6 - Total dollar amount of such arrearages.
- Col. 7 - Total number of security deposits received from residential customers.
- Col. 8 - Total dollar amount of such deposits.
- Col. 9 - Total number of nonpayment disconnect reconstructions.
- Col. 10 - Total number of residential customers.

THE SWICKARD GAS CO.

Telephone 986-5356
BETTSVILLE, OHIO 44815

JUN 21 1978
RALES AND TARIFFS
PUBLIC UTILITIES COMMISSION OF OHIO

GAS UTILITY TARIFF DISCONNECT PROVISIONS

Reasons for Disconnect

Delinquent Bills

Individually metered residential service accounts will be considered delinquent and be subject to the company's disconnect practices and procedures for non-payment, if for any given bill containing a previous balance, no arrangements for payment have been made by the due date. The minimum payment to avoid disconnection shall be the previous balance.

Disconnect Procedures

If it is determined that a residential customer is delinquent in rendering payment for service, the company may, after proper and reasonable notice (after the tenth day of the month) disconnect the customer's service during office hours in compliance with the following conditions:

1. No disconnects may be made for other than safety reasons or at the customer's request on holidays or week ends.
2. No delinquent bill disconnections may be made after 12:30 p.m. on Friday or the day preceding an area bank or company holiday.
3. The Utility will provide the appropriate County Welfare Department with a list of those customers whose utility service has been disconnected within 24 hours.
4. The utility must provide a written notification in addition to the County Welfare Department. "Final Notice" in duplicate shall be sent to both parties.

ISSUED March 10, 1978

EFFECTIVE March 1, 1978

FILED PURSUANT TO COMMISSION ENTRY DATED March 1, 1978
IN CASE NO. 77-536-GE-COI BEFORE THE PUBLIC UTILITIES
COMMISSION OF OHIO.

5. Utility employees performing the disconnection shall be authorized to accept payment in lieu of disconnection. No extended payment arrangements shall be made by the employee.

Reconnection of Services

Reinstitution of service that has been disconnected for delinquent bills or that is subject to the company's disconnect procedures should be made pursuant to the following provisions:

1. Upon payment or proof of payment for service that was previously disconnected, reinstatement of service shall be made by the close of the following regular utility working day.
2. If service is discontinued and the customer wishes to guarantee the reinstatement of service the same day on which payment is rendered the following conditions must be met.
 - a. The customer must make payment in the utility business office, or provide proof of payment, and notify the utility no later than 12:30 p.m. that reinstatement of service is requested the same day.
 - b. The customer must sign an agreement to pay the additional utility incurred cost for reinstatement of service if such occurs after normal utility business hours. That charge shall be \$5.00. This fee shall be collected at the time of payment or rendered with the customer's monthly billing.
3. If payment is made to a utility employee whose original purpose was to disconnect the service, then no charge of \$5.00 shall be assessed on the customer's next billing. Service which otherwise would have been discontinued shall remain in tact.

4. If a guarantor is required in order to reestablish the

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service then the guarantor must sign an acknowledgment of willingness to accept the responsibility.

Payment Arrangements and Responsibility

1. The company upon contact by a consumer whose account is delinquent or desires to avoid such shall make extended payment arrangements appropriate for both the customer and the utility in consideration of the delinquent amount. The company may exercise discretion in the implementation of such a program including uniform payment or budget plan billing based on reasonable criteria, including:
 - a. The amount of the delinquent account.
 - b. Length of time that the balance has been outstanding.
 - c. Consumer's recent payment history.
 - d. Reasons why payment has not been made.
 - e. Any other relevant factors concerning the circumstances of the consumer including health and age.

Special Considerations

Special consideration is given to protect individuals whose utility service includes rental payments. (Not applicable at this time) When applicable, in the case of the property owner failing to pay for utility service rendered, the tenants may ensure the continuation of utility service by paying the current month's bill. The burden of any arrearage collection remains with the utility and the tenants may exercise such legal remedies as are available to them. Amounts sufficient to cover the current billing must be rendered to the utility. The utility is under no obligation to accept payment for each individual tenant, but from one representative acting on behalf of all tenants. One payment should be issued from the tenants to the utility; one receipt should be issued by the utility to the tenants.

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IN CASE NO. 77-536-GE-COI BEFORE THE PUBLIC UTILITIES
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The Swickard Gas Company

Bettsville, Ohio 44815

Phone 986-5356

DATE	READINGS		CCF	NET
3-18-81 to	6805	6954	149	72.95
4-20-81				

BILLS ARE DUE
10th OF MONTH

ARREARS _____

BUDGET PLAN SUMMARY AFTER 10TH ADD 3.65

USED TO DATE	PAID	BAL FWD	For Budget Customers Only	PAY THIS AMOUNT
513.38	600.00	86.62		Budget 60.00
				Arrears
				Energy Cr. 25% 18.24
				TOTAL 54.71

KEEP THIS BILL FOR YOUR RECORDS

*PGA .33941

**Amt. in this Bill 50.57

The Swickard Gas Company

P. O. Box 874

Bowling Green, Ohio 43402

DUE	NUMBER
5-10-81	8-8 R

	3.65
NET	(72.95)
BP	60.00
AR	
EC 25%	(18.24)
T	(54.71)

PLEASE RETURN THIS
STUB WITH PAYMENT

Unresolved complaints:
PUCO 1-800-282-1098

The Swickard Gas Company

Bettsville, Ohio 44815

Phone 986-5356

DATE	READINGS		CCF	NET
3-18-81 to	329	819	490	229.61
4-20-81				

BILLS ARE DUE
10th OF MONTH

ARREARS _____

BUDGET PLAN SUMMARY AFTER 10TH ADD 11.48

USED TO DATE	PAID	BAL FWD	For Budget Customers Only	PAY THIS AMOUNT
1882.98	1690.00	-192.98		Budget 275.00
				Arrears
				Energy Cr.
				TOTAL

KEEP THIS BILL FOR YOUR RECORDS

*PGA .33941

**Amt. in this Bill 166.31

The Swickard Gas Company

P. O. Box 874

Bowling Green, Ohio 43402

DUE	NUMBER
5-10-81	367-810R

	11.48
NET	(229.61)
BP	275.00
AR	
EC	
T	

PLEASE RETURN THIS
STUB WITH PAYMENT

Unresolved complaints:
PUCO 1-800-282-1098



THE SWICKARD GAS COMPANY



**IMPORTANT
READ THIS IMMEDIATELY**

**NOTICE
PRIOR TO
DISCONNECTION**

102B FRANKLIN
BETTSVILLE, OH 44815

VIRGIL SHAW
102B FRANKLIN
P.O. BOX
BETTSVILLE OH 44815

1000280

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

\$0.00

BRING BOTH PORTIONS TO PAY IN PERSON

IMPORTANT!

**THIS IS NOTICE THAT YOUR
NATURAL GAS SERVICE AT**

102B FRANKLIN
BETTSVILLE, OH 44815

**WILL BE SHUT OFF IF YOU DO NOT
PAY \$ 0.00
ON OR BEFORE**

04/10/89

**SERVICE WILL BE SHUT OFF AFTER THAT DATE.
CALL US AT 986-5356 OR COME
TO REAR OF 237 STATE ST.
BETTSVILLE, OHIO**

THE SWICKARD GAS CO.

ACCOUNT NUMBER
1000280

NOTICE PREPARED ON
03/20/89

IF YOU CANNOT PAY THE WHOLE AMOUNT...YOU MAY BE ABLE TO GET A
PAYMENT PLAN...OR IF YOU HAVE QUESTIONS...CALL US NOW BEFORE YOU ARE SHUT OFF.

THIS BILL MUST BE PAID AT OUR OFFICE, BY BRINGING BOTH PARTS IN PERSON.

MAILSTREET PRESS PHOENIX AZ 85008 10037274

FURTHER BILLING WILL NOT CANCEL THIS NOTICE!

You may be eligible for government assistance under one or more of the following Energy Assistance Programs:

- 1) Weatherization Assistance for Low-Income Individuals
- 2) Emergency Home Energy Assistance Program (HEAP)
- 3) Home Energy Assistance Program (HEAP)
- 4) Percentage of Income Payment Plan (PIPP)

IMPORTANT NOTICE TO OUR CUSTOMERS

A medical certification program is available to our residential consumers whose health would be impaired by termination of gas service to their residence. Under this program, if a licensed physician or local board of health physician certifies that termination of gas service to the permanent residence of the consumer would pose a special danger to the consumer's health, the gas service cannot be disconnected the thirty days following certification. Certification can be renewed two additional times for thirty days each. Application forms for the medical certification program are available from THE SWICKARD GAS CO.

The Swickard Gas Co.
237 State St.
P.O. Box 387
Bettsville, OH 44815
419-986-5356

THE SWICKARD GAS COMPANY

237 State Street, P.O. Box 387
 Bettsville, Ohio 44815
 419-986-5356

**BILL PAYMENT
 INFORMATION**

106 LIBERTY
 BETTSVILLE, OH 44815

FIP

PLEASE MAKE CHECKS PAYABLE TO:
 THE SWICKARD GAS COMPANY

EVA MONTGOMERY
 106 LIBERTY
 P.O. BOX 213
 BETTSVILLE OH 44815

ACCOUNT NUMBER	PAYMENT AFTER THE DATE BELOW WILL NOT BE REFLECTED	DUE DATE	AFTER DUE DATE	DUE NOW
1000020	05/15/89	06/05/89	34.75	35.00

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT
 BRING BOTH PORTIONS TO PAY IN PERSON

RATE CODE	BILLING PERIOD		METER READING		CCF USED	MULT	AMOUNT
	FROM	TO	PREVIOUS	PRESENT			
R	04/20/89	05/20/89	8700	8850	150		
PREVIOUS BALANCE							862.56
CURRENT BILLABLE							91.34
CURRENT PAYMENTS							-35.00
CURRENT BALANCE ON ACCOUNT							918.90
CHARGES INCLUDE GAS RECOVERY COST OF \$59.34 AT THE RATE OF 0.39559 PER CCF							
USED TO DATE: \$1,653.90				PAID TO DATE: \$735.00			

ACCOUNT NUMBER	PAYMENT AFTER THE DATE BELOW WILL NOT BE REFLECTED	DUE DATE	AFTER DUE DATE	DUE NOW
1000020	05/15/89	06/05/89	34.75	35.00

P.U.C.O. #6
Cancels P.U.C.O. #5

THE SWICKARD GAS COMPANY
Natural Gas Service
Bettsville, Ohio

RULES AND REGULATIONS

I. Application for Service:

All applications for service shall be made through the local office of the Swickard Gas Company, the contract to take effect the day the gas is turned on and from date, and continue in force until canceled. The owner of a rental property is to see that such contract is signed by the renter, or they are responsible for gas used if the gas meter is asked to be left on by the owner. Notification is to be made at the office immediately concerning new contracts and deposits. Deposits and interest on deposits will be set according to Chapter 4901:1-17-05 of the Ohio Administrative Code as each is from time to time amended.

II. Payment of Bills:

All bills are due fourteen days after bills are rendered by the Swickard Gas Company. (Section 4933.122 of the Ohio Revised Code). If bills are not paid by the due date, they are subject to a five percent (5%) penalty charge. Any remittance received by mail bearing U.S. Postal Office cancellation date corresponding with of previous to the due date, will be accepted by the Company as within the net payment period. Accounts will be considered delinquent and be subject to the Company's termination procedures for non-payment, if for any given bill containing a previous balance, full payment or arrangements for payment have not been made by the due date. Disconnection procedures will be as set according to Chapter 4901:18 of the Ohio Administrative Code as each is from time to time amended. The Company shall have a collection charge of \$10.00. A payment of \$21.00 must be made before service shall be turned on again.

III. Physical Property:

All service pipe and fixtures from the Company's curb box are to be put in at the expense of the consumer, who shall keep the same in good repair. The Main Pipe, said Attachments, Service Pipe and Fixtures will be subject to the inspection and control of the officers and agents of said company.

All meters and regulators are the property of the Swickard Gas Co.

- A. If any trees, shrubbery, etc. interfere with the protection of a meter, the Company has the right to request a homeowner to remove them. Safety Act P.U.C.O. Regulation #200.
- B. If the meter is concealed the Company has the right to estimate the monthly readings until the meter is not concealed.
- C. Meters, due to Cathodic Protection, are not to be painted by the consumer. If so, the Company will repaint the meter and the consumer will be charged.
- D. The charge for re-reading a meter at the consumer's request when the same is found correct, will be \$2.00.

Filed under authority of rate Contract No. 1986-11 passed by the Council of the Village of Bettsville, Ohio, October 7, 1986.

SEP 23 1989

P.U.C.O. #6
Cancels P.U.C.O. #5

- E. The charge of moving and resetting a meter, other than first installation, will be determined at materials plus labor costs.
- F. The charge for testing a meter, when same is found correct, will be done at consumer's expense.

IV. Right to Shut Off Gas:

Said Company, by its authorized agents, shall at all reasonable times, have the right to enter upon the premises for the purposes of inspecting, the manner of using the Gas and to disconnect the service pipe thereon and shut off the Gas for any of the following reasons: for repairs and inspection, for non-payment of bills when due, for fraudulent representation in relation to the use of Gas and for making any changes in the connections without the written consent of the Company, refusing access, failure to furnish or maintain required security, non-use of gas, or whenever deemed necessary by the Company for safety reasons or violation of any of these rules and regulations.

V. Testing:

Service Lines will be tested Periodically to the Company's meter. Any further testing to be done at Consumer's request shall be done at the Consumer's expense.

VI. General:

The consumer shall give the office of the Company notice whenever about to move, so that the gas may be turned off. Otherwise the consumer will be held liable for any gas registered by the meter until such notice is given.

In case the supply of Gas contracted by The Swickard Gas Co. should fail, whether from natural causes, bursting pipes or accidents in any way, this company shall not be liable for any damage by reason of such failure, nor shall it be liable, in any event for damage to persons or property arising, accruing, or resulting from the use of gas or for any defect in plumbing, gas fitting or piping, or from any other cause, whether accidental or otherwise.

Filed under authority of rate Contract No. 1986-11 passed by the Council of the Village of Bettsville, Ohio, October 7, 1986.

THE SWICKARD GAS COMPANY

By Helen M. Swickard, President

Helen M. Swickard

P.U.C.O. #6
Cancels P.U.C.O. #5

THE SWICKARD GAS COMPANY
Natural Gas Service
Bettsville, Ohio

Available for Domestic, Commercial and small Industrial usage.

Rates:

1. Base Rate for all gas.
.18 per 100 cubic feet.
2. Minimum Charge
\$5.00 per month.
3. Delayed Payment
All customers are subject to a penalty of 5% of total amount of bill, but not less than ten (10) cents, if not paid by the due date.

Filed under authority of rate Contract No. 1986-11 passed by
the Council of the Village of Bettsville, Ohio, October 7, 1986.

THE SWICKARD GAS COMPANY

By Helen M. Swickard, President

**THE SWICKARD GAS COMPANY
RESIDENTIAL CREDIT POLICY**

January 21, 2011

PUCO

2011 JAN 27 PM 12:01

RECEIVED - BOOKING DIV

Written Credit Procedures:

Pursuant to the requirements of Rule 4901:1-17-02(D), Ohio Administrative Code (OAC), The Swickard Gas Company (Swickard) has established the following procedures governing the establishment of credit by applicants for residential service and the reestablishment of credit by residential customers seeking to maintain or reestablish service. These procedures are administered in a uniform, nondiscriminatory manner throughout Swickard's service area. Swickard, upon request, provides a copy of its residential credit policy to the applicant or customer.

Establishment of Credit:

Swickard may require an applicant for residential service to establish financial responsibility as a condition of initiating service. An applicant for residential service is considered to have established financial responsibility if the applicant is the owner of the premises to be served or of other real estate within Swickard's service area. An applicant that does not meet this requirement may establish financial responsibility by any one of the following alternative means:

1. Demonstrating that he/she is a satisfactory credit risk by means that may be quickly and inexpensively checked by Swickard. In determining whether the applicant has demonstrated that he/she is a satisfactory credit risk, Swickard may request that the applicant provide, and will consider, information including, but not limited to, applicant's employer, place of employment, position, length of employment, letters of reference, and credit card history.
2. Demonstrating that he/she has been a residential customer of another natural gas distribution utility within the twenty-four months preceding the application, and that he/she has not been disconnected for nonpayment during the last twelve consecutive months of such service, that he/she did not receive two consecutive bills with past due balances during that twelve-month period, and that his/her creditworthiness has not subsequently been impaired.
3. Identifying a creditworthy guarantor that has agreed to secure payment of bills in

Swickard provides written notice to the guarantor when the guaranteed customer requests a transfer of service to a new location. The notice includes the name of the customer, the address of the customer's current service location, a statement that the transfer of service may affect the guarantor's liability, and a statement advising the guarantor that if he/she does wish to continue the guarantee at the new service location, the guarantor must so advise the company in writing within thirty days. Upon default by a guaranteed customer, Swickard may pursue collection actions against the customer and the guarantor, or, where the guarantor is a Swickard customer, may transfer the past due amount, not to exceed the amount of the guarantee, to the guarantor's bill, with the guarantor subject to disconnection procedures if the transferred amount is not paid within thirty days. Swickard reviews each account subject to a guarantor agreement no less frequently than every twelve months and shall release the guarantor if the guaranteed customer has not had his/her service disconnected for nonpayment within the prior twelve months, has not failed to pay his/her bill by the due date on more than two occasions during this period, and is not currently delinquent.

Swickard advises each applicant who is not the owner the premises to be served or of other real estate within the Swickard's service area of these alternative means to establish credit. Notwithstanding the foregoing procedures, in no event is an applicant for residential service deemed to have established financial responsibility if he/she owes an unpaid bill for previous residential service from Swickard.

Deposit Requirement:

An applicant for residential service that is not the owner of the premises to be served or of other real estate in Swickard's service area, and who is unable to establish financial responsibility by one of the alternative means set forth above, will be required to make a cash deposit with the company of an amount equal to the average monthly bill plus 30% or 130% of the average bill to secure payment of bills as a condition of receiving service. Upon receipt of the cash deposit, Swickard provides the applicant with a receipt showing the name of the applicant, the address of the premises to be served, the billing address for the service, and a statement advising the applicant of the circumstances under which interest will be paid on the deposit and the amount of such interest.

Deposits are generally held by Swickard for less than one hundred eighty days, and are returned to the customer, without interest, if the customer has promptly paid his/her bills when due during this period, thereby demonstrating his/her financial responsibility. In the event that Swickard retains the deposit for one hundred eighty days or longer, the deposit accrues interest at a rate of three percent per annum. If service is discontinued, Swickard promptly applies the customer's deposit, including any accrued interest, to the final bill. Swickard promptly refunds any remaining amount, plus accrued interest, to the customer.

Swickard reviews each account subject to a deposit requirement no less frequently than every twelve months and promptly returns the deposit if the customer has not had his/her service disconnected for nonpayment within the prior twelve months, has not failed to pay his/her bill by

the due date on more than two occasions during this period, and is not currently delinquent. In addition, Swickard promptly returns the deposit, plus any accrued interest, upon the request of the customer if the customer subsequently establishes his/her creditworthiness pursuant to these procedures.

Swickard maintains a record of the deposit in the customer's account file in its billing system until the deposit is returned, offset against the customer's final bill, or otherwise disposed of in accordance with applicable law.

If an applicant expresses dissatisfaction with Swickard's determination that a cash deposit is required as a condition of providing residential service to his/her premises, Swickard informs the applicant of the reasons for such determination, how to contest the determination and demonstrate creditworthiness, of applicant's right to have the determination reviewed internally by Swickard supervisory personnel, and of applicant's right to have the determination reviewed by the staff of the Public Utilities Commission of Ohio (PUCO). Swickard provides the applicant with the local or toll-free numbers and/or TDD/TTY numbers and the website address of the PUCO to facilitate contact with the PUCO staff.

Reestablishment of Credit:

Swickard requires residential customers whose service has been discontinued for nonpayment, a fraudulent practice, tampering, or unauthorized reconnection within the preceding twelve months, or who have an unpaid balance due in connection with residential service previously provided by Swickard at another location, to pay a cash deposit to reestablish financial responsibility as a condition of reconnecting service or connecting service at a new location. In addition, after considering all the relevant circumstances, Swickard may require a deposit or an additional deposit to reestablish financial responsibility where the customer has not made full payment or payment arrangements by the due date for two consecutive bills within the preceding twelve months or where the customer has been issued a disconnection notice for nonpayment on two or more occasions during the preceding twelve months.

The amount of a deposit required to reestablish financial responsibility is 130% of the customer's average monthly charge for services rendered in the previous twelve months. In addition to the deposit, the customer is also required to pay any past due balance and any applicable reconnection charge before service is restored or initiated to a new location.

Deposits to reestablish financial responsibility are subject to the same terms, conditions, and procedures as initial deposits. If a customer expresses dissatisfaction with Swickard's determination that a cash deposit is required to reestablish financial responsibility, Swickard provides the customer with the same information furnished when an applicant expresses dissatisfaction with Swickard's determination that an initial deposit is required, and advises the customer of his/her right to an internal and PUCO staff review.

ORDINANCE NO. 2012-06

AN ORDINANCE TO REGULATE THE RATES AND CHARGES TO BE CHARGED AND COLLECTED AND THE SERVICES TO BE RENDERED BY SWICKARD GAS COMPANY, ITS SUCCESSORS AND ASSIGNS, FOR NATURAL GAS AND NATURAL GAS SERVICE FURNISHED TO THE VILLAGE OF BETTSVILLE, OHIO AND ITS INHABITANTS FOR THE PERIOD JANUARY 1, 2013 THROUGH DECEMBER 31, 2013.

WHEREAS, Ordinance No. 2011-16 of the Village of Bettsville established the rates to be charged and collected by Swickard Gas Company for natural gas service rendered within the Village of Bettsville for the twelve-month period ending December 31, 2012; and

WHEREAS, to assure that natural gas will be provided to the Village of Bettsville and its inhabitants following the expiration of Ordinance No. 2011-16;

BE IT ORDAINED BY THE COUNCIL OF THE VILLAGE OF BETTSVILLE, SENECA COUNTY, STATE OF OHIO:

SECTION 1. Rates, Charges, Rules, and Regulations. The rates and charges to be charged and collected and the rules and regulations governing services to be rendered by Swickard Gas Company, its successors and assigns, for gas and gas service furnished to customers within the Village of Bettsville during the period January 1, 2013 through December 31, 2012 shall be as set forth in this ordinance.

1. Definitions. The following definitions shall apply in the interpretation and enforcement of this ordinance unless the context clearly shows a different meaning is intended.

“Village” means the Village of Bettsville, Ohio.

“Company” means Swickard Gas Company, its successors and assigns.

“Ccf” means one hundred cubic feet.

“OAC” means the Ohio Administrative Code.

“ORC” means the Ohio Revised Code.

“PUCO” means the Public Utilities Commission of Ohio.

2. Authorized Gas Distribution Rates and Charges. Effective with the monthly service period commencing January 1, 2013 through the monthly service period ending December 31, 2013, the Company shall charge the following rates and charges for delivering gas to customers within the Village:

- a. Monthly Customer Charge. The Company shall charge a fixed monthly customer charge of \$7.50 per meter per month to each customer regardless of the amount of gas if, any, consumed during the month.
 - b. Base Rate. The Company shall charge a base distribution rate of \$0.48 per Ccf of gas delivered shall be charged to all general service customers.
3. Purchased Gas Cost Recovery Rate. In addition to the rates and charges for gas distribution service set forth in Section 1.1.2 above, the Company shall be entitled to recover the cost of gas purchased from its supplier(s) to meet the needs of its customers. The purchased gas recovery rate shall be based on the weighted average per-Ccf cost of gas delivered during the service month. The purchased gas cost recovery rate will be adjusted monthly to reflect changes (increases or decreases), if any, in the weighted average cost of gas delivered during the service month. The Company shall submit written notices to the Clerk of Village Council prior to adjusting the billed purchased gas cost recovery rate.
4. Tax Recovery. In addition to all other rates and charges set forth in this section, the customer's total monthly bill will reflect an allowance for all utility-related taxes. If, during the term of this ordinance, a governmental authority imposes a new tax, removes an existing tax, or increases or reduces the rate of an existing tax, the effect of which is to increase or reduce the annual tax liability of the Company, the Company shall be entitled to adjust the allowance for utility-related taxes accordingly. The Company shall provide written notice to the Clerk of Village Council of its intent to implement any such adjustment no later than thirty (30) days prior to the proposed effective date of the change. The written notice shall include all documentation, information, and calculations relied on by the Company to support the proposed change. The Village shall, upon notice to the Company, be entitled to inspect any Company books or records as may be necessary to verify the accuracy of the proposed change. No change in the allowance for utility-related taxes shall become effective until the Village advises the Company that the Village finds the proposed change has been properly calculated; provided, however, if the Village does not so inform the Company within fourteen (14) days of receipt of the written notice, the change shall take effect automatically as of the proposed effective date.
5. Miscellaneous Charges. In addition to all other rates and charges set forth in this section, the Company shall be entitled to impose the following charges:
 - a. Late Payment Charge. If a bill payment is not received in the Company's offices or by the Company's authorized agent within fourteen (14) days of date of the invoice, an additional amount of five percent (5.0 %) of the unpaid balance will be assessed on the customer's subsequent bill.
 - b. Returned Check Charge. Where the customer's financial institution returns a customer's check for insufficient funds, the Company shall assess a returned check charge of \$30.00; provided, however, that this charge

will not be assessed if the customer establishes that the cause of the dishonored check was bank error.

- c. Field Collection Fee. Where a Company employee is dispatched to a customer's premises to disconnect service for nonpayment, the customer may avoid disconnection by paying the full amount owed; provided, however, that the Company may assess a \$10.00 field collection charge for accepting such payment. This charge may be assessed either at the time the delinquent amount is collected or on a subsequent bill.
- d. Reconnection Charge. Where service to a premises has been disconnected by the Company by shutting off the meter, the Company may charge and collect a reconnection charge of \$30.00 as a condition of restoring service to the premises. The reconnection charge shall apply without regard to the length of time the service was disconnected, whether the disconnection was voluntary or involuntary, or whether the customer requesting reconnection is the same customer as the customer at the time service to the premises was disconnected. Upon a request by a customer for a voluntary disconnection of service to a premises, the Company shall advise the customer that the \$30.00 reconnection charge will apply if service is subsequently restored, and that the pressure test fee set forth in Section 1.5.e shall also apply if service was disconnected for thirty (30) days or longer. If service was disconnected as a result of unauthorized or fraudulent use by the customer, the Company may impose, in addition to the \$30.00 reconnection charge, a charge to recover any actual expense incurred by the Company as a result of such unauthorized or fraudulent use, including an estimate of the cost of gas improperly used, prior to reconnecting service.
- e. Pressure Test Fee: Pursuant to Rule 4901:1-13-05(A)(3), OAC, the Company is required to perform a pressure test of customer gas piping downstream of the meter prior to reestablishing service to the premises if service has been disconnected for thirty (30) days or more. In addition to the reconnection fee set forth in Section 1.5.d, the Company shall be entitled to charge a pressure test fee equal to the actual cost incurred by the Company in performing such pressure test, or causing such pressure test to be performed, as condition of reconnecting service.
- f. New Service Tap Charge. Applicants applying for a new tap on the Company's system shall be assessed a new service tap charge equal to the Company's actual cost of the installing the new tap. The Company shall provide documentation to an applicant for a new service tap showing the actual cost of installing the new tap in as a part of, on in conjunction with, the bill on which the charge is assessed.
- g. Meter Test Fee. Upon request by a customer, the Company shall test the accuracy of the meter by removing the meter and engaging a independent outside vendor to perform the test. The Company shall assess a fee of equal to the actual cost of the

meter test; provided, however, that this fee will not be assessed if the meter is not found to be operating within accepted tolerances (plus or minus the 3%).

6. Special Contracts. Nothing contained in this ordinance shall prevent the Company from entering into special arrangements with a customer with unique service requirements; provided, however, that special arrangements that would in any way jeopardize the Company's ability to provide service for residential and commercial purposes are prohibited. Any such special contracts entered into pursuant to this provision must be filed with and approved by the PUCO pursuant to Section 4905.31, ORC.
7. Rules and Regulations. The Company shall be subject to the PUCO's Minimum Gas Service Standards set forth in Chapter 4901:1-13, OAC. The Company's rules and regulations governing the terms and conditions of service to customers within the corporate limits of the Village shall be identical to the rules and regulations set forth in the Company's tariff filed with and approved by the PUCO, and any subsequent PUCO-approved amendments thereto; provided, however, that in the event of any conflict between the Company's PUCO-approved tariff and this ordinance (including, but not limited to, conflicts in the specified rates, charges, and fees), the terms of this ordinance shall apply.

SECTION 2. Notice to Village Council of Intent to Request New Rate Ordinance. If the Company proposes to increase in its rates and charges following the expiration of this ordinance, the Company shall present a copy of the proposed rate ordinance to Village Council no later than ninety (90) day prior to expiration of this ordinance.

SECTION 3. Rates and Charges Upon Expiration of Ordinance. In the event that the Village has not enacted a new ordinance to replace and supersede this ordinance upon the expiration of its term, the Company shall continue to render service to customers within the corporate limits of the Village pursuant to the terms of this ordinance until a new ordinance takes effect as provided by law or until such time as the PUCO establishes rates, charges, rules and regulations pursuant to Section 4909.18, ORC, or Section 4909.39, ORC.

SECTION 4. Company Acceptance of Ordinance. If the Company accepts this ordinance, the Company shall file a written acceptance of this ordinance with the Clerk of the Village Council within thirty (30) days after its passage by Council, and this ordinance shall constitute a contract between the Village and the Company. If the Company does not accept this ordinance, the Company shall file a complaint and appeal from this ordinance with the PUCO pursuant to Section 4909.34, ORC, within (30) days after its passage. If the Company does not file a written acceptance of this ordinance with the Clerk of the Village Council within thirty (30) days after its passage and does not file a complaint and appeal from this ordinance with the PUCO within (30) days after its passage by Council, the Company shall be deemed to have accepted this ordinance and shall be bound by its terms as if it had filed a written acceptance.

SECTION 5. Saving Provision. In the event any provision of this Ordinance is declared to be void, the remainder of this Ordinance shall not be affected thereby.

SECTION 6. Effective Date. This ordinance shall take effect and be in force on and from January 1, 2013.

Passed this 8 day of JAN., ²⁰¹³~~2012~~.

ATTEST:

Larry Durson
Clerk of Council

Approved by me this 8 day of JAN., ²⁰¹³~~2012~~.

Gary J. Horus
Mayor of the Village of Bettsville, Ohio