

Natural Gas Customer Choice Programs in Ohio
Customer Enrollment Levels
As of September 2016

Residential Customer Enrollment				
Customer Choice Customers	Residential Customers			Percent Enrolled
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	541,835	754,962	1,296,797	41.8%
Duke Energy of Ohio	197,931	186,677	384,608	51.5%
Dominion East Ohio Gas	781,640	318,581	1,100,221	71.0%
Vectren Energy Delivery of Ohio	111,526	177,475	289,001	38.6%

Commercial / Industrial Customer Enrollment				
Customer Choice Program	Commercial / Industrial Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	60,828	49,415	110,243	55.2%
Duke Energy of Ohio	16,524	17,213	33,737	49.0%
Dominion East Ohio Gas	81,988	1,512	83,500	98.2%
Vectren Energy Delivery of Ohio	10,984	13,010	23,994	45.8%

Total Customer Enrollment				
Customer Choice Program	Total Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	602,663	804,377	1,407,040	42.8%
Duke Energy of Ohio	214,455	203,890	418,345	51.3%
Dominion East Ohio Gas	863,628	320,093	1,183,721	73.0%
Vectren Energy Delivery of Ohio	122,510	190,485	312,995	39.1%

CHOICE Customers

CHOICE customers include:

- Customers who have individually signed a contract or agreement with a Competitive Retail Natural Gas Supplier, and purchase gas commodity from that competitive supplier under the terms and conditions of the agreement or contract.
- Customers who are part of a gas aggregation group purchasing gas commodity from a Competitive Retail Natural Gas Supplier.

NON-CHOICE Customers

NON-CHOICE customers purchase natural gas under arrangements made by the local distribution company.

TOTAL Customers

TOTAL Customers is the sum of CHOICE and NON-CHOICE customers.

Percent Enrolled in CHOICE

Number of CHOICE customers divided by TOTAL Customers.

Note: CHOICE-ineligible customers (such as Percentage of Income Payment Plan (PIPP) customers) are included in both the "NON-CHOICE" and the "TOTAL" columns.

Source for the Total Column is the GEER monthly data report.

Source for the Choice column is the monthly Choice data sent to Jim by the LDCs