

Natural Gas Customer Choice Programs in Ohio

Customer Enrollment Levels

As of June 2016

Residential Customer Enrollment				
Customer Choice NON-CHOICE Customers	Residential Customers			Percent Enrolled
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	546,142	759,886	1,306,028	41.8%
Duke Energy of Ohio	199,487	186,535	386,022	51.7%
Dominion East Ohio Gas	784,491	315,730	1,100,221	71.3%
Vectren Energy Delivery of Ohio	113,298	178,083	291,381	38.9%

Commercial / Industrial Customer Enrollment				
Customer Choice Program	Commercial / Industrial Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	60,786	50,275	111,061	54.7%
Duke Energy of Ohio	16,718	17,739	34,457	48.5%
Dominion East Ohio Gas	80,795	3,509	84,304	95.8%
Vectren Energy Delivery of Ohio	10,991	13,202	24,193	45.4%

Total Customer Enrollment				
Customer Choice Program	Total Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	606,928	810,161	1,417,089	42.8%
Duke Energy of Ohio	216,205	204,274	420,479	51.4%
Dominion East Ohio Gas	865,286	319,239	1,184,525	73.0%
Vectren Energy Delivery of Ohio	124,289	191,285	315,574	39.4%

CHOICE Customers

CHOICE customers include:

- Customers who have individually signed a contract or agreement with a Competitive Retail Natural Gas Supplier, and purchase gas commodity from that competitive supplier under the terms and conditions of the agreement or contract.
- Customers who are part of a gas aggregation group purchasing gas commodity from a Competitive Retail Natural Gas Supplier

NON-CHOICE Customers

NON-CHOICE customers purchase natural gas under arrangements made by the local distribution

TOTAL Customers

TOTAL Customers is the sum of CHOICE and NON-CHOICE customers.

Percent Enrolled in CHOICE

Number of CHOICE customers divided by TOTAL Customers.

Note: CHOICE-ineligible customers (such as Percentage of Income Payment Plan (PIPP) customers) are included in both the "NON-CHOICE" and the "TOTAL" columns.

Source for the Total Column is the GEER monthly data report.

Source for the Choice column is the monthly Choice data sent to Jim by the LDCs