

Natural Gas Customer Choice Programs in Ohio

Customer Enrollment Levels

As of March 2016

Residential Customer Enrollment				
Customer Choice NON-CHOICE Customers	Residential Customers			Percent Enrolled
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	539,726	782,218	1,321,944	40.8%
Duke Energy of Ohio	206,586	183,801	390,387	52.9%
Dominion East Ohio Gas	777,826	333,929	1,111,755	70.0%
Vectren Energy Delivery of Ohio	112,500	181,634	294,134	38.2%

Commercial / Industrial Customer Enrollment				
Customer Choice Program	Commercial / Industrial Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	60,925	51,666	112,591	54.1%
Duke Energy of Ohio	17,370	20,180	37,550	46.3%
Dominion East Ohio Gas	82,383	3,613	85,996	95.8%
Vectren Energy Delivery of Ohio	10,657	13,914	24,571	43.4%

Total Customer Enrollment				
Customer Choice Program	Total Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	600,651	833,884	1,434,535	41.9%
Duke Energy of Ohio	223,956	203,981	427,937	52.3%
Dominion East Ohio Gas	860,209	337,542	1,197,751	71.8%
Vectren Energy Delivery of Ohio	123,157	195,548	318,705	38.6%

CHOICE Customers

CHOICE customers include:

- Customers who have individually signed a contract or agreement with a Competitive Retail Natural Gas Supplier, and purchase gas commodity from that competitive supplier under the terms and conditions of the agreement or contract.
- Customers who are part of a gas aggregation group purchasing gas commodity from a Competitive Retail Natural Gas Supplier

NON-CHOICE Customers

NON-CHOICE customers purchase natural gas under arrangements made by the local distribution

TOTAL Customers

TOTAL Customers is the sum of CHOICE and NON-CHOICE customers.

Percent Enrolled in CHOICE

Number of CHOICE customers divided by TOTAL Customers.

Note: CHOICE-ineligible customers (such as Percentage of Income Payment Plan (PIPP) customers) are included in both the "NON-CHOICE" and the "TOTAL" columns.