

Natural Gas Customer Choice Programs in Ohio
Customer Enrollment Levels
As of March 2015

Residential Customer Enrollment					
Customer Choice Program	Residential Customers			Percent Enrolled in CHOICE	
	CHOICE	NON-CHOICE	TOTAL		
Columbia Gas of Ohio	493,796	826,562	1,320,358	37.4%	
Duke Energy of Ohio	187,785	200,975	388,760	48.3%	
Dominion East Ohio Gas	803,485	306,750	1,110,235	72.4%	
Vectren Energy Delivery of Ohio	119,143	173,252	292,395	40.7%	

Commercial / Industrial Customer Enrollment					
Customer Choice Program	Commercial / Industrial Customers			Percent Enrolled in CHOICE	
	CHOICE	NON-CHOICE	TOTAL		
Columbia Gas of Ohio	56,406	55,945	112,351	50.2%	
Duke Energy of Ohio	15,904	23,291	39,195	40.6%	
Dominion East Ohio Gas	82,212	3,688	85,900	95.7%	
Vectren Energy Delivery of Ohio	10,730	13,651	24,381	44.0%	

Total Customer Enrollment					
Customer Choice Program	Total Customers			Percent Enrolled in CHOICE	
	CHOICE	NON-CHOICE	TOTAL		
Columbia Gas of Ohio	550,202	882,507	1,432,709	38.4%	
Duke Energy of Ohio	203,689	224,266	427,955	47.6%	
Dominion East Ohio Gas	885,697	310,438	1,196,135	74.0%	
Vectren Energy Delivery of Ohio	129,873	186,903	316,776	41.0%	

CHOICE Customers

CHOICE customers include:

- Customers who have individually signed a contract or agreement with a Competitive Retail Natural Gas
- Customers who are part of a gas aggregation group purchasing gas commodity from a Competitive Retail

NON-CHOICE Customers

NON-CHOICE customers purchase natural gas under arrangements made by the local distribution company.

TOTAL Customers

TOTAL Customers is the sum of CHOICE and NON-CHOICE customers.

Percent Enrolled in CHOICE

Number of CHOICE customers divided by TOTAL Customers.

Note: CHOICE-ineligible customers (such as Percentage of Income Payment Plan (PIPP) customers) are included

Natural Gas Customer Choice Programs in Ohio

Customer Enrollment Levels

As of June 2015

Residential Customer Enrollment				
Customer Choice NON-CHOICE Customers	Residential Customers			Percent Enrolled
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	490,477	804,735	1,295,212	37.9%
Duke Energy of Ohio	182,930	201,122	384,052	47.6%
Dominion East Ohio Gas	806,882	288,273	1,095,155	73.7%
Vectren Energy Delivery of Ohio	116,343	171,914	288,257	40.4%

Commercial / Industrial Customer Enrollment				
Customer Choice Program	Commercial / Industrial Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	56,630	53,776	110,406	51.3%
Duke Energy of Ohio	15,933	18,711	34,644	46.0%
Dominion East Ohio Gas	82,099	1,576	83,675	98.1%
Vectren Energy Delivery of Ohio	10,604	13,347	23,951	44.3%

Total Customer Enrollment				
Customer Choice Program	Total Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	547,107	858,511	1,405,618	38.9%
Duke Energy of Ohio	198,863	219,833	418,696	47.5%
Dominion East Ohio Gas	888,981	289,849	1,178,830	75.4%
Vectren Energy Delivery of Ohio	126,947	185,261	312,208	40.7%

CHOICE Customers

CHOICE customers include:

- Customers who have individually signed a contract or agreement with a Competitive Retail Natural Gas Supplier, and purchase gas commodity from that competitive supplier under the terms and conditions of the agreement or contract.
- Customers who are part of a gas aggregation group purchasing gas commodity from a Competitive Retail Natural Gas Supplier

NON-CHOICE Customers

NON-CHOICE customers purchase natural gas under arrangements made by the local distribution

TOTAL Customers

TOTAL Customers is the sum of CHOICE and NON-CHOICE customers.

Percent Enrolled in CHOICE

Number of CHOICE customers divided by TOTAL Customers.

Note: CHOICE-ineligible customers (such as Percentage of Income Payment Plan (PIPP) customers) are included in both the "NON-CHOICE" and the "TOTAL" columns.

Natural Gas Customer Choice Programs in Ohio
Customer Enrollment Levels
As of September 2015

Residential Customer Enrollment				
Customer Choice NON-CHOICE Customers	Residential Customers			Percent Enrolled
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	486,645	801,175	1,287,820	37.8%
Duke Energy of Ohio	202,907	179,396	382,303	53.1%
Dominion East Ohio Gas	784,854	301,133	1,085,987	72.3%
Vectren Energy Delivery of Ohio	113,569	173,503	287,072	39.6%

Commercial / Industrial Customer Enrollment				
Customer Choice Program	Commercial / Industrial Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	56,817	52,870	109,687	51.8%
Duke Energy of Ohio	16,862	17,465	34,327	49.1%
Dominion East Ohio Gas	80,623	2,370	82,993	97.1%
Vectren Energy Delivery of Ohio	10,572	13,261	23,833	44.4%

Total Customer Enrollment				
Customer Choice Program	Total Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	543,462	854,045	1,397,507	38.9%
Duke Energy of Ohio	219,769	196,861	416,630	52.7%
Dominion East Ohio Gas	865,477	303,503	1,168,980	74.0%
Vectren Energy Delivery of Ohio	124,141	186,764	310,905	39.9%

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- Customers who are part of a gas aggregation group purchasing gas commodity from a Competitive Retail Natural Gas Supplier

NON-CHOICE Customers

NON-CHOICE customers purchase natural gas under arrangements made by the local distribution

TOTAL Customers

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Percent Enrolled in CHOICE

Number of CHOICE customers divided by TOTAL Customers.

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Natural Gas Customer Choice Programs in Ohio

Customer Enrollment Levels

As of December 2015

Residential Customer Enrollment				
Customer Choice NON-CHOICE Customers	Residential Customers			Percent Enrolled
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	502,444	812,823	1,315,267	38.2%
Duke Energy of Ohio	209,767	178,833	388,600	54.0%
Dominion East Ohio Gas	772,198	335,326	1,107,524	69.7%
Vectren Energy Delivery of Ohio	113,308	179,735	293,043	38.7%

Commercial / Industrial Customer Enrollment				
Customer Choice Program	Commercial / Industrial Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	57,845	54,007	111,852	51.7%
Duke Energy of Ohio	17,205	20,047	37,252	46.2%
Dominion East Ohio Gas	80,372	5,113	85,485	94.0%
Vectren Energy Delivery of Ohio	10,644	13,786	24,430	43.6%

Total Customer Enrollment				
Customer Choice Program	Total Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	560,289	866,830	1,427,119	39.3%
Duke Energy of Ohio	226,972	198,880	425,852	53.3%
Dominion East Ohio Gas	852,570	340,439	1,193,009	71.5%
Vectren Energy Delivery of Ohio	123,952	193,521	317,473	39.0%

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- Customers who are part of a gas aggregation group purchasing gas commodity from a Competitive Retail Natural Gas Supplier

NON-CHOICE Customers

NON-CHOICE customers purchase natural gas under arrangements made by the local distribution company.

TOTAL Customers

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Percent Enrolled in CHOICE

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