

Natural Gas Customer Choice Programs in Ohio
Customer Enrollment Levels
As of March, 2014

Residential Customer Enrollment				
Customer Choice Program	Residential Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	509,197	804,714	1,313,911	38.8%
Duke Energy of Ohio	190,777	204,064	394,841	48.3%
Dominion East Ohio Gas	783,212	325,422	1,108,634	70.6%
Vectren Energy Delivery of Ohio	120,551	171,246	291,797	41.3%

Commercial / Industrial Customer Enrollment				
Customer Choice Program	Commercial / Industrial Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	56,755	54,974	111,729	50.8%
Duke Energy of Ohio	16,835	22,198	39,033	43.1%
Dominion East Ohio Gas	79,447	6,070	85,517	92.9%
Vectren Energy Delivery of Ohio	10,329	14,181	24,510	42.1%

Total Customer Enrollment				
Customer Choice Program	Total Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	565,952	859,688	1,425,640	39.7%
Duke Energy of Ohio	207,612	226,262	433,874	47.9%
Dominion East Ohio Gas	862,659	331,492	1,194,151	72.2%
Vectren Energy Delivery of Ohio	130,880	185,427	316,307	41.4%

CHOICE Customers

CHOICE customers include:

- Customers who have individually signed a contract or agreement with a Competitive Retail Natural Gas Supplier,
- Customers who are part of a gas aggregation group purchasing gas commodity from a Competitive Retail Natural

NON-CHOICE Customers

NON-CHOICE customers purchase natural gas under arrangements made by the local distribution company.

TOTAL Customers

TOTAL Customers is the sum of CHOICE and NON-CHOICE customers.

Percent Enrolled in CHOICE

Number of CHOICE customers divided by TOTAL Customers.

Note: CHOICE-ineligible customers (such as Percentage of Income Payment Plan (PIPP) customers) are included in both

Natural Gas Customer Choice Programs in Ohio
Customer Enrollment Levels
As of June, 2014

Residential Customer Enrollment				
Customer Choice Program	Residential Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	465,094	824,626	1,289,720	36.1%
Duke Energy of Ohio	186,280	195,974	382,254	48.7%
Dominion East Ohio Gas	791,037	300,270	1,091,307	72.5%
Vectren Energy Delivery of Ohio	120,531	166,299	286,830	42.0%

Commercial / Industrial Customer Enrollment				
Customer Choice Program	Commercial / Industrial Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	53,777	56,409	110,186	48.8%
Duke Energy of Ohio	16,362	19,931	36,293	45.1%
Dominion East Ohio Gas	78,359	4,708	83,067	94.3%
Vectren Energy Delivery of Ohio	10,521	13,453	23,974	43.9%

Total Customer Enrollment				
Customer Choice Program	Total Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	518,871	881,035	1,399,906	37.1%
Duke Energy of Ohio	202,642	215,905	418,547	48.4%
Dominion East Ohio Gas	869,396	304,978	1,174,374	74.0%
Vectren Energy Delivery of Ohio	131,052	179,752	310,804	42.2%

CHOICE Customers

CHOICE customers include:

- Customers who have individually signed a contract or agreement with a Competitive Retail Natural Gas Supplier, and purchase gas commodity from that competitive supplier under the terms and conditions of the agreement or contract.
- Customers who are part of a gas aggregation group purchasing gas commodity from a Competitive Retail Natural Gas Supplier

NON-CHOICE Customers

NON-CHOICE customers purchase natural gas under arrangements made by the local distribution company.

TOTAL Customers

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Percent Enrolled in CHOICE

Number of CHOICE customers divided by TOTAL Customers.

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Natural Gas Customer Choice Programs in Ohio
Customer Enrollment Levels
As of September, 2014

Residential Customer Enrollment				
Customer Choice Program	Residential Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	462,318	815,856	1,278,174	36.2%
Duke Energy of Ohio	184,999	196,092	381,091	48.5%
Dominion East Ohio Gas	769,778	313,238	1,083,016	71.1%
Vectren Energy Delivery of Ohio	118,800	165,799	284,599	41.7%

Commercial / Industrial Customer Enrollment				
Customer Choice Program	Commercial / Industrial Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	53,738	55,431	109,169	49.2%
Duke Energy of Ohio	16,289	19,251	35,540	45.8%
Dominion East Ohio Gas	80,461	1,995	82,456	97.6%
Vectren Energy Delivery of Ohio	10,542	13,280	23,822	44.3%

Total Customer Enrollment				
Customer Choice Program	Total Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	516,056	871,287	1,387,343	37.2%
Duke Energy of Ohio	201,288	215,343	416,631	48.3%
Dominion East Ohio Gas	850,239	315,233	1,165,472	73.0%
Vectren Energy Delivery of Ohio	129,342	179,079	308,421	41.9%

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- Customers who are part of a gas aggregation group purchasing gas commodity from a Competitive Retail Natural Gas Supplier

NON-CHOICE Customers

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TOTAL Customers

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Percent Enrolled in CHOICE

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Natural Gas Customer Choice Programs in Ohio
Customer Enrollment Levels
As of December, 2014

Residential Customer Enrollment				
Customer Choice Program	Residential Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	486,989	824,382	1,311,371	37.1%
Duke Energy of Ohio	190,390	197,324	387,714	49.1%
Dominion East Ohio Gas	783,622	322,328	1,105,950	70.9%
Vectren Energy Delivery of Ohio	117,783	174,253	292,036	40.3%

Commercial / Industrial Customer Enrollment				
Customer Choice Program	Commercial / Industrial Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	55,316	56,463	111,779	49.5%
Duke Energy of Ohio	16,499	22,449	38,948	42.4%
Dominion East Ohio Gas	79,730	5,704	85,434	93.3%
Vectren Energy Delivery of Ohio	10,542	13,900	24,442	43.1%

Total Customer Enrollment				
Customer Choice Program	Total Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	542,305	880,845	1,423,150	38.1%
Duke Energy of Ohio	206,889	219,773	426,662	48.5%
Dominion East Ohio Gas	863,352	328,032	1,191,384	72.5%
Vectren Energy Delivery of Ohio	128,325	188,153	316,478	40.5%

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NON-CHOICE Customers

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