

Natural Gas Customer Choice Programs in Ohio
Customer Enrollment Levels
As of March, 2013

Residential Customer Enrollment				
Customer Choice Program	Residential Customers			Percent Enrolled
	CHOICE	NON-CHOICE	TOTAL	in CHOICE
Columbia Gas of Ohio	501,318	805,309	1,306,627	38.4%
Duke Energy of Ohio	177,336	203,793	381,129	46.5%
Dominion East Ohio Gas	800,400	306,706	1,107,106	72.3%
Vectren Energy Delivery of Ohio	125,441	164,484	289,925	43.3%

Commercial / Industrial Customer Enrollment				
Customer Choice Program	Commercial / Industrial Customers			Percent Enrolled
	CHOICE	NON-CHOICE	TOTAL	in CHOICE
Columbia Gas of Ohio	56,088	52,099	108,187	51.8%
Duke Energy of Ohio	17,225	21,475	38,700	44.5%
Dominion East Ohio Gas	64,435	20,579	85,014	75.8%
Vectren Energy Delivery of Ohio	10,689	13,069	23,758	45.0%

Total Customer Enrollment				
Customer Choice Program	Total Customers			Percent Enrolled
	CHOICE	NON-CHOICE	TOTAL	in CHOICE
Columbia Gas of Ohio	557,406	857,408	1,414,814	39.4%
Duke Energy of Ohio	194,561	225,268	419,829	46.3%
Dominion East Ohio Gas	864,835	327,285	1,192,120	72.5%
Vectren Energy Delivery of Ohio	136,130	177,553	313,683	43.4%

CHOICE Customers

CHOICE customers include:

- Customers who have individually signed a contract or agreement with a Competitive Retail Natural Gas Supplier,
- Customers who are part of a gas aggregation group purchasing gas commodity from a Competitive Retail Natural

NON-CHOICE Customers

NON-CHOICE customers purchase natural gas under arrangements made by the local distribution company.

TOTAL Customers

TOTAL Customers is the sum of CHOICE and NON-CHOICE customers.

Percent Enrolled in CHOICE

Number of CHOICE customers divided by TOTAL Customers.

Note: CHOICE-ineligible customers (such as Percentage of Income Payment Plan (PIPP) customers) are included in both the "NON-CHOICE" and the "TOTAL" columns.

Natural Gas Customer Choice Programs in Ohio
Customer Enrollment Levels
As of June, 2013

Residential Customer Enrollment				
Customer Choice Program	Residential Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	455,396	830,680	1,286,076	35.4%
Duke Energy of Ohio	177,672	202,525	380,197	46.7%
Dominion East Ohio Gas	793,442	298,044	1,091,486	72.7%
Vectren Energy Delivery of Ohio	122,286	163,329	285,615	42.8%

Commercial / Industrial Customer Enrollment				
Customer Choice Program	Commercial / Industrial Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	52,764	53,777	106,541	49.5%
Duke Energy of Ohio	16,816	19,693	36,509	46.1%
Dominion East Ohio Gas	80,586	2,267	82,853	97.3%
Vectren Energy Delivery of Ohio	10,436	13,579	24,015	43.5%

Total Customer Enrollment				
Customer Choice Program	Total Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	508,160	884,457	1,392,617	36.5%
Duke Energy of Ohio	194,488	222,218	416,706	46.7%
Dominion East Ohio Gas	874,028	300,311	1,174,339	74.4%
Vectren Energy Delivery of Ohio	132,722	176,908	309,630	42.9%

CHOICE Customers

CHOICE customers include:

- Customers who have individually signed a contract or agreement with a Competitive Retail Natural Gas Supplier,
- Customers who are part of a gas aggregation group purchasing gas commodity from a Competitive Retail Natural

NON-CHOICE Customers

NON-CHOICE customers purchase natural gas under arrangements made by the local distribution company.

TOTAL Customers

TOTAL Customers is the sum of CHOICE and NON-CHOICE customers.

Percent Enrolled in CHOICE

Number of CHOICE customers divided by TOTAL Customers.

Note: CHOICE-ineligible customers (such as Percentage of Income Payment Plan (PIPP) customers) are included in both the "NON-CHOICE" and the "TOTAL" columns.

Natural Gas Customer Choice Programs in Ohio
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As of September, 2013

Residential Customer Enrollment				
Customer Choice Program	Residential Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	459,688	817,676	1,277,364	36.0%
Duke Energy of Ohio	176,686	202,224	378,910	46.6%
Dominion East Ohio Gas	780,981	299,714	1,080,695	72.3%
Vectren Energy Delivery of Ohio	121,211	162,536	283,747	42.7%

Commercial / Industrial Customer Enrollment				
Customer Choice Program	Commercial / Industrial Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	53,140	52,384	105,524	50.4%
Duke Energy of Ohio	16,630	19,124	35,754	46.5%
Dominion East Ohio Gas	77,719	4,643	82,362	94.4%
Vectren Energy Delivery of Ohio	10,372	13,522	23,894	43.4%

Total Customer Enrollment				
Customer Choice Program	Total Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	512,828	870,060	1,382,888	37.1%
Duke Energy of Ohio	193,316	221,348	414,664	46.6%
Dominion East Ohio Gas	858,700	304,357	1,163,057	73.8%
Vectren Energy Delivery of Ohio	131,583	176,058	307,641	42.8%

CHOICE Customers

CHOICE customers include:

- Customers who have individually signed a contract or agreement with a Competitive Retail Natural Gas Supplier,
- Customers who are part of a gas aggregation group purchasing gas commodity from a Competitive Retail Natural

NON-CHOICE Customers

NON-CHOICE customers purchase natural gas under arrangements made by the local distribution company.

TOTAL Customers

TOTAL Customers is the sum of CHOICE and NON-CHOICE customers.

Percent Enrolled in CHOICE

Number of CHOICE customers divided by TOTAL Customers.

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Natural Gas Customer Choice Programs in Ohio
Customer Enrollment Levels
As of December, 2013

Residential Customer Enrollment				
Customer Choice Program	Residential Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	508,673	797,402	1,306,075	38.9%
Duke Energy of Ohio	176,872	208,477	385,349	45.9%
Dominion East Ohio Gas	791,471	313,949	1,105,420	71.6%
Vectren Energy Delivery of Ohio	121,012	170,112	291,124	41.6%

Commercial / Industrial Customer Enrollment				
Customer Choice Program	Commercial / Industrial Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	56,875	51,021	107,896	52.7%
Duke Energy of Ohio	16,630	22,153	38,783	42.9%
Dominion East Ohio Gas	77,223	8,033	85,256	90.6%
Vectren Energy Delivery of Ohio	10,392	14,107	24,499	42.4%

Total Customer Enrollment				
Customer Choice Program	Total Customers			Percent Enrolled in CHOICE
	CHOICE	NON-CHOICE	TOTAL	
Columbia Gas of Ohio	565,548	848,423	1,413,971	40.0%
Duke Energy of Ohio	193,502	230,630	424,132	45.6%
Dominion East Ohio Gas	868,694	321,982	1,190,676	73.0%
Vectren Energy Delivery of Ohio	131,404	184,219	315,623	41.6%

CHOICE Customers

CHOICE customers include:

- Customers who have individually signed a contract or agreement with a Competitive Retail Natural Gas Supplier, and purchase gas commodity from that competitive supplier under the terms and conditions of the agreement or contract.
- Customers who are part of a gas aggregation group purchasing gas commodity from a Competitive Retail Natural Gas Supplier

NON-CHOICE Customers

NON-CHOICE customers purchase natural gas under arrangements made by the local distribution company.

TOTAL Customers

TOTAL Customers is the sum of CHOICE and NON-CHOICE customers.

Percent Enrolled in CHOICE

Number of CHOICE customers divided by TOTAL Customers.

Note: CHOICE-ineligible customers (such as Percentage of Income Payment Plan (PIPP) customers) are included in both the "NON-CHOICE" and the "TOTAL" columns.