

**Summary of Switch Rates from EDUs to CRES Providers in Terms of Customers
For the Month Ending March 31, 2016**

Provider Name	EDU Service Area	Quarter Ending	Year	Residential Customers	Commercial Customers	Industrial Customers	Total Customers*
Cleveland Electric Illuminating Company	CEI	31-Mar	2016	194,266	18,626	75	212,967
CRES Providers	CEI	31-Mar	2016	468,965	64,466	569	534,000
Total Customers	CEI	31-Mar	2016	663,231	83,092	644	746,967
EDU Share	CEI	31-Mar	2016	29.29%	22.42%	11.65%	28.51%
Electric Choice Customer Switch Rates	CEI	31-Mar	2016	70.71%	77.58%	88.35%	71.49%

Provider Name	EDU Service Area	Quarter Ending	Year	Residential Customers	Commercial Customers	Industrial Customers	Total Customers*
Duke Energy Ohio	DUKE	31-Mar	2016	329,036	27,114	618	363,138
CRES Providers	DUKE	31-Mar	2016	300,579	42,120	1,541	340,078
Total Customers	DUKE	31-Mar	2016	629,615	69,234	2,159	703,216
EDU Share	DUKE	31-Mar	2016	52.26%	39.16%	28.62%	51.64%
Electric Choice Customer Switch Rates	DUKE	31-Mar	2016	47.74%	60.84%	71.38%	48.36%

Provider Name	EDU Service Area	Quarter Ending	Year	Residential Customers	Commercial Customers	Industrial Customers	Total Customers*
AEP - Ohio**	AEP	31-Mar	2016	871,404	85,897	4,777	962,078
CRES Providers	AEP	31-Mar	2016	419,494	92,501	5,223	517,218
Total Customers	AEP	31-Mar	2016	1,290,898	178,398	10,000	1,479,296
EDU Share	AEP	31-Mar	2016	67.50%	48.15%	47.77%	65.04%
Electric Choice Customer Switch Rates	AEP	31-Mar	2016	32.50%	51.85%	52.23%	34.96%

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The Dayton Power and Light Company	DPL	31-Mar	2016	256,217	21,383	436	278,036
CRES Providers	DPL	31-Mar	2016	202,175	29,380	1,278	232,833
Total Customers	DPL	31-Mar	2016	458,392	50,763	1,714	510,869
EDU Share	DPL	31-Mar	2016	55.89%	42.12%	25.44%	54.42%
Electric Choice Customer Switch Rates	DPL	31-Mar	2016	44.11%	57.88%	74.56%	45.58%

Source: PUCO, Rates & Analysis

*Total customers includes residential, commercial, industrial and other customers.

NOTE: The switch rate calculation is intended to present the broadest possible picture of the state of retail electric competition in Ohio.

Appropriate calculations made for other purposes may be based on different data, and may yield different results.

**CSP and OP have merged into AEP-Ohio

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Ohio Edison Company	OEC	31-Mar	2016	309,496	29,785	305	339,586
CRES Providers	OEC	31-Mar	2016	614,886	82,531	1,027	698,444
Total Customers	OEC	31-Mar	2016	924,382	112,316	1,332	1,038,030
EDU Share	OEC	31-Mar	2016	33.48%	26.52%	22.90%	32.71%
Electric Choice Customer Switch Rates	OEC	31-Mar	2016	66.52%	73.48%	77.10%	67.29%

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Toledo Edison Company	TE	31-Mar	2016	82,749	8,724	64	91,537
CRES Providers	TE	31-Mar	2016	188,712	27,102	439	216,253
Total Customers	TE	31-Mar	2016	271,461	35,826	503	307,790
EDU Share	TE	31-Mar	2016	30.48%	24.35%	12.72%	29.74%
Electric Choice Customer Switch Rates	TE	31-Mar	2016	69.52%	75.65%	87.28%	70.26%

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Ohio Retail Electric Customer Switching by EDU 5 Year Data

