



**Public Utilities
Commission**

A black and white outline map of the state of Ohio, showing the boundaries of its 88 counties. The map is centered on the page.

**Annual Report
Fiscal Year 2014**



Public Utilities Commission

John R. Kasich, Governor
Thomas W. Johnson, Chairman

Commissioners

Steven D. Lesser
Asim Z. Haque
Lynn Slaby
M. Beth Trombold

Governor John R. Kasich:

The Public Utilities Commission of Ohio (PUCO) is happy to present the Fiscal Year 2014 Annual Report.

The PUCO works diligently to assure all residential and business consumers access to adequate, safe and reliable utility services at fair prices, while facilitating an environment that provides competitive choices. As the state regulatory agency for electric and natural gas utilities, local and long distance telephone companies, water and waste water companies and the rail and trucking industry, we are committed to protecting Ohioans. We make sure the best interests of Ohio citizens and involved entities are supported by monitoring and enforcing rules and state laws against unfair, inadequate and unsafe public utility and transportation services.

This year the PUCO celebrated its 100 year anniversary of utility and transportation regulation. Now, the PUCO affects nearly every household in Ohio. In order to provide the best regulatory service, the PUCO employs a professional staff that includes engineers, economists, attorneys and safety inspectors.

The PUCO continues to monitor and enforce rules and laws pertaining to Ohio's competitive energy market and strives to provide up-to-date information to consumers. This year, we launched energychoice.ohio.gov to further educate Ohioans on their rights as energy consumers including their options to shop on our *Apples to Apples* charts.

In addition to our work with utilities, the PUCO plays a large role in transportation safety by educating and inspecting commercial motor vehicles and hazardous material carriers and by overseeing rail grade crossing safety.

As the utility and transportation industries continually change and grow, the PUCO remains appreciative of the support from Ohio government, citizens and industry to carry out our mission.

Sincerely,

Thomas W. Johnson
Chairman

Table of Contents

- Mission 3
- History of the PUCO..... 4
- Commissioners 5
- Table of Organization..... 10
- Financial Information 11
- Competitive Markets 12
- Energy Choice Ohio 13
- Safety 14
- Miscellaneous 15

PUCO Mission

Our mission is to assure all residential and business consumers access to adequate, safe and reliable utility services at fair prices, while facilitating an environment that provides competitive choices.

This mission is accomplished by:

- Mandating the availability of adequate, safe, and reliable utility service to all business, industrial, and residential consumers.
- Ensuring financial integrity and service reliability in the Ohio utility industry.
- Promoting utility infrastructure investment through appropriate regulatory policies and structures.
- Regulating utilities' rates and terms of service for monopoly and non-competitive services.
- Monitoring and Enforcing compliance with rules and statutory protections against deceptive, unfair, unsafe, and anti-competitive utility practices.
- Safeguarding the security of Ohio's regulated motor carrier and rail operations, through aggressive inspection, training, monitoring, and education programs.
- Enhancing safety at all public highway-railroad grade crossings in Ohio through education and the installation of lights and gates and other safety devices.
- Resolving through mediation, arbitration, and adjudication disputes between utilities and residential, commercial, and industrial customers, as well as between competing utilities.
- Fostering competition by establishing and enforcing a fair competitive framework for all utilities.
- Utilizing advanced technology for monitoring and enforcing utility compliance, facilitating the provision of information to stakeholders, and sharing information between state and federal agencies.

100 Years and Counting: The History of the PUCO

Utility and transportation regulation began in Ohio in 1867 when the General Assembly established the Office of the Commissioner of Railroads and Telegraphs. With the advice and consent of the Senate, the governor appointed the commissioner for a two-year term. The office primarily served as a fact-finding agency for the General Assembly, reporting on the physical, financial and operating conditions of railroad and telegraph companies in Ohio. In 1888 the Ohio Legislature created additional responsibilities to secure the safe operation of railroads.

In 1906 the Ohio General Assembly passed legislation restructuring the office as the Railroad Commission and expanding its duties. The legislation, known as the Railroad Act, increased the number of commissioners to three, provided for a small staff and for the first time, gave the body the authority to fix reasonable and non-discriminatory rates. The commission was also permitted to formulate its own rules and regulations and exercise powers incidental to its hearings, such as administering oaths and keeping records.



In 1911 the Public Service Commission was established by the legislature to deal with public concerns arising outside the limited field of railroads. At that time, jurisdiction was extended to telephone, electric, gas and water companies and the commission was granted the authority to value utilities and prescribe a uniform system of accounts. The commission was authorized to approve or deny the issuance of corporate securities by public utilities and railroads.

In 1913 the name was changed to the Public Utilities Commission of Ohio (PUCO). The PUCO took on comprehensive motor bus line regulatory duties in 1921 and two years later received jurisdiction over the motor transportation of property. The PUCO began regulating wastewater companies in 1961.



Major change occurred in 1983 when the PUCO expanded from a three- to five-person commission. Commissioners remain appointed by the governor and serve five-year terms. The governor makes the selection from a list of names submitted by the PUCO Nominating Council, a broad-based group charged with screening suitable candidates for the office of commissioner.

Today's PUCO affects nearly every household in Ohio. That is because the PUCO regulates providers of all kinds of utility services, including electric and natural gas companies, local telephone companies, water and wastewater companies and rail and trucking companies. More recently, the PUCO gained responsibility for facilitating competitive utility choices for Ohio consumers.

To carry out its responsibilities, the PUCO employs a professional staff that includes engineers, economists, attorneys and safety inspectors. Continually monitoring the activities of utility and transportation companies, the PUCO works to ensure safe and reliable services for all Ohioans.





Thomas W. Johnson **Chairman**

Term ends: April 10, 2019

Thomas W. Johnson was appointed to the Public Utilities Commission of Ohio by Governor John R. Kasich in April 2014.

As chairman of the PUCO, Johnson leads the 320-person agency overseeing the regulation of electric, natural gas, telecommunications, water and commercial transportation companies in Ohio. He also chairs the Ohio Power Siting Board, which reviews, evaluates and approves the siting of electric generation plants and electric and natural gas transmission lines.

Johnson has a long tradition of public service, having served for 22 years in the Ohio House of Representatives, where he represented Southeastern Ohio. He chaired the House Finance & Appropriations Committee and was a member of the House Public Utilities Committee and the House Energy & Environment Committee. While in the House, Johnson worked on many key policy issues including: telecommunication deregulation, oil and gas regulations, coal guidelines, power plant strategies, pipelines, railroads and many other energy management concerns.

After leaving elected office, Johnson served as Governor Bob Taft's director of the Office of Budget and Management from 1999 to 2006. There he earned praise for crafting fiscally responsible budget policies and Ohio's School Facilities Program. He also reviewed and made policy recommendations regarding the PUCO's budget and Ohio's transportation budget.

Following his time at the Office of Budget and Management, Johnson served The Ohio State University as interim university treasurer and assistant vice president of financial services. While with The Ohio State University, he also taught graduate-level courses on public budgeting at the John Glenn School of Public Affairs.

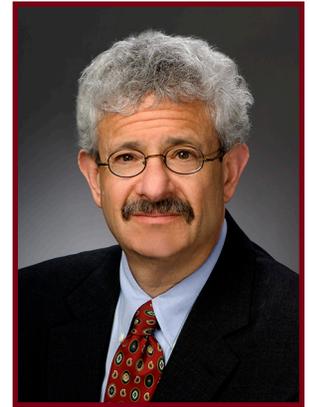
Johnson earned his bachelor of arts degree in government from Muskingum University. He grew up in Guernsey County, where his grandparents were farmers, and he developed a keen appreciation for stewardship of the environment.

His commitment to public service and improving people's lives led to many awards, including the Distinguished Service Award for Outstanding Service to Humanity from the Muskingum University Alumni Association; the Legislator of the Year Award on behalf of children with special needs; and the Conservation Legislator Award for his outstanding contributions to the wise use of the nation's natural resources.

Johnson, formerly of New Concord, resides in Columbus with his wife Joyce, a retired reading teacher. They have two grown daughters and two grandchildren.

Steven D. Lesser
Commissioner

Term ends: April 10, 2015



Commissioner Steven D. Lesser was appointed to the Public Utilities Commission of Ohio by Governor Ted Strickland in 2010.

Commissioner Lesser has been very involved in utility regulation over the past 30 years, beginning his career at the PUCO in 1979. Prior to his appointment as commissioner, he served the PUCO as chief of staff, assistant director of the legal department, deputy director of the transportation department and administrative law judge/attorney examiner in the legal department. In his role as chief of staff, Lesser was instrumental in developing policy positions on legal and regulatory issues and was responsible for overseeing the daily operations of the agency. In addition, he played a critical role in the implementation of the new electric regulation bill and the “green” rules which encourage the development of alternative energy and energy efficiency in Ohio.

Commissioner Lesser has served on numerous state and federal committees, including the Alliance for Uniform Hazardous Materials Transportation Procedures and the Intelligent Transportation Advisory Committee. Additionally, he established the transportation civil forfeiture and enforcement section at the PUCO. Lesser also worked on consumer protection and safety legislation in the transportation division, developed national standards for hazardous material safety, created natural gas conservation programs, and established minimum standards for the water industry. Commissioner Lesser currently serves on the National Association of Regulatory Utility Commissioners (NARUC) Committee on Energy Resources and the Environment and sits on the board of the Financial Research Institute. He also sits on the Harpur Law Council Steering Committee and has had numerous materials published in law review and industry publications.

Early in his career, Commissioner Lesser served as legal counsel to Lawyers Title Insurance Corporation and was law director for the Village of Hanover in Licking County, Ohio. He received his Juris Doctorate from Capital University Law School and his bachelor’s degree from State University of New York at Binghamton.



Asim Z. Haque
Commissioner

Term ends: April 10, 2016

Commissioner Asim Z. Haque was appointed to the Public Utilities Commission of Ohio by Governor John R. Kasich in 2013, and currently serves as vice-chairman.

Commissioner Haque, an attorney, began his professional career at Ice Miller LLP (f/k/a Schottenstein, Zox & Dunn Co. LPA) where he represented a broad spectrum of clients in energy and utility matters. He represented municipalities and their residents, businesses, trade associations and competitive retailers while at Ice Miller and represented many of these client segments in proceedings before the Commission.

After six years of practicing at Ice Miller, Commissioner Haque took a position as legal counsel for Honda North America, Inc. There he continued to practice within the energy and utility space, also representing Honda's interests before the Commission.

Commissioner Haque currently serves on both the Gas Committee and Critical Infrastructure Committee at the National Association of Regulatory Utility Commissioners (NARUC), and is a member of the Board of Directors of the Mid-Atlantic Conference of Regulatory Utilities Commissioners (MACRUC). Commissioner Haque also serves on the Member Representative Committee of the North American Electric Reliability Corporation (NERC).

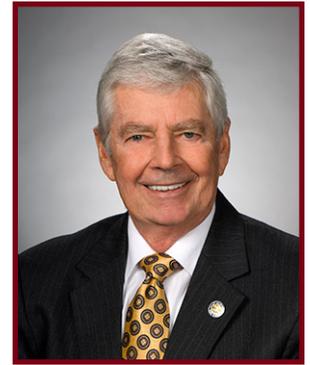
Commissioner Haque is passionate about public service and is heavily involved in his local community. He serves as president of the board of directors of the non-profit organization Community Research Partners. He is the president of The Columbus Academy Alumni Board and serves on the Academy's Board of Trustees. He is also a graduate of the FBI Citizens Academy, and has been a mentor in the Big Brothers/Big Sisters school-based mentor program.

Commissioner Haque is a graduate of Case Western Reserve University where he received a bachelors degree in chemistry and political science, and is also a graduate of The Ohio State University Moritz College of Law. He graduated cum laude with department honors from Case, and has been selected as an Ohio Super Lawyers Rising Star by Super Lawyers Magazine on multiple occasions.

Commissioner Haque resides in Springfield (Clark County) with his wife Dr. Huma Ansari Haque.

Lynn Slaby
Commissioner

Term ends: April 10, 2017



Commissioner Lynn Slaby was appointed to the Public Utilities Commission of Ohio by Governor John R. Kasich in 2012.

Commissioner Slaby received both his Juris Doctorate Degree and Bachelor of Science Degree in Business Administration from the University of Akron. Slaby most recently served in the Ohio House of Representatives, representing the 41st District, which includes parts of Summit County. Prior to his term in the legislature, Slaby served on the Ninth District Court of Appeals. Before his appointment and election there, he served 14 years as the Summit County Prosecuting Attorney and as Assistant Law Director and Prosecutor for the cities of Akron and Cuyahoga Falls. Slaby has been a guest lecturer at both the University of Akron Business College and the College of Law, as well a presenter at the Ohio State Bar Association and the Akron Bar Association. In addition, he is the past president of both the National District Attorneys Association and the Ohio Prosecuting Attorneys Association.

Commissioner Slaby serves on the board of trustees for the Cleveland Christian Home for Children, West Side Ministries, Community Care Network and High Street Christian Church, serving as chairman of the latter two organizations. He has also served on various boards and foundations, including the Alumni Board of the University of Akron College of Law, the Business College Alumni Board of the University of Akron, the Cuyahoga Falls High School Alumni Foundation, the Ohio Judicial Conference and the Ohio Judicial College.

During his legal career, Representative Slaby was awarded the Ohio Forensic Leadership Award by the Ohio Department of Mental Health for his dedication and progressive efforts to study the insanity defense. Other awards include Outstanding Prosecutor of the Year, Resolution of Honor Award, Leadership Award from the Ohio Prosecuting Attorney Association and the President's Award from the National District Attorneys Association.

Commissioner Slaby's memberships include the Akron Bar Association, Ohio Bar Association, American Bar Association, Cuyahoga Falls Masonic Lodge, Akron Tadmor Shrine, Akron Consistory and Past Master Counselor DeMolay.

He and his wife, State Representative Marilyn Slaby, have three children and four grandchildren.



M. Beth Trombold
Commissioner

Term ends: April 10, 2017

Commissioner M. Beth Trombold was appointed to the Public Utilities Commission of Ohio by Governor John R. Kasich in 2013. Commissioner Trombold is a member of the National Association of Regulatory Utilities Commissioners where she serves on the Electricity Committee. She also serves as secretary of the Organization of PJM States, Inc. (OPSI).

Trombold most recently served as assistant director of the Ohio Development Services Agency (ODSA) where she focused on Ohio's economic and community development system and worked to strengthen Ohio's economy. Prior to ODSA, Trombold served in a variety of roles with the PUCO, most recently as director of Economic Development and Public Affairs.

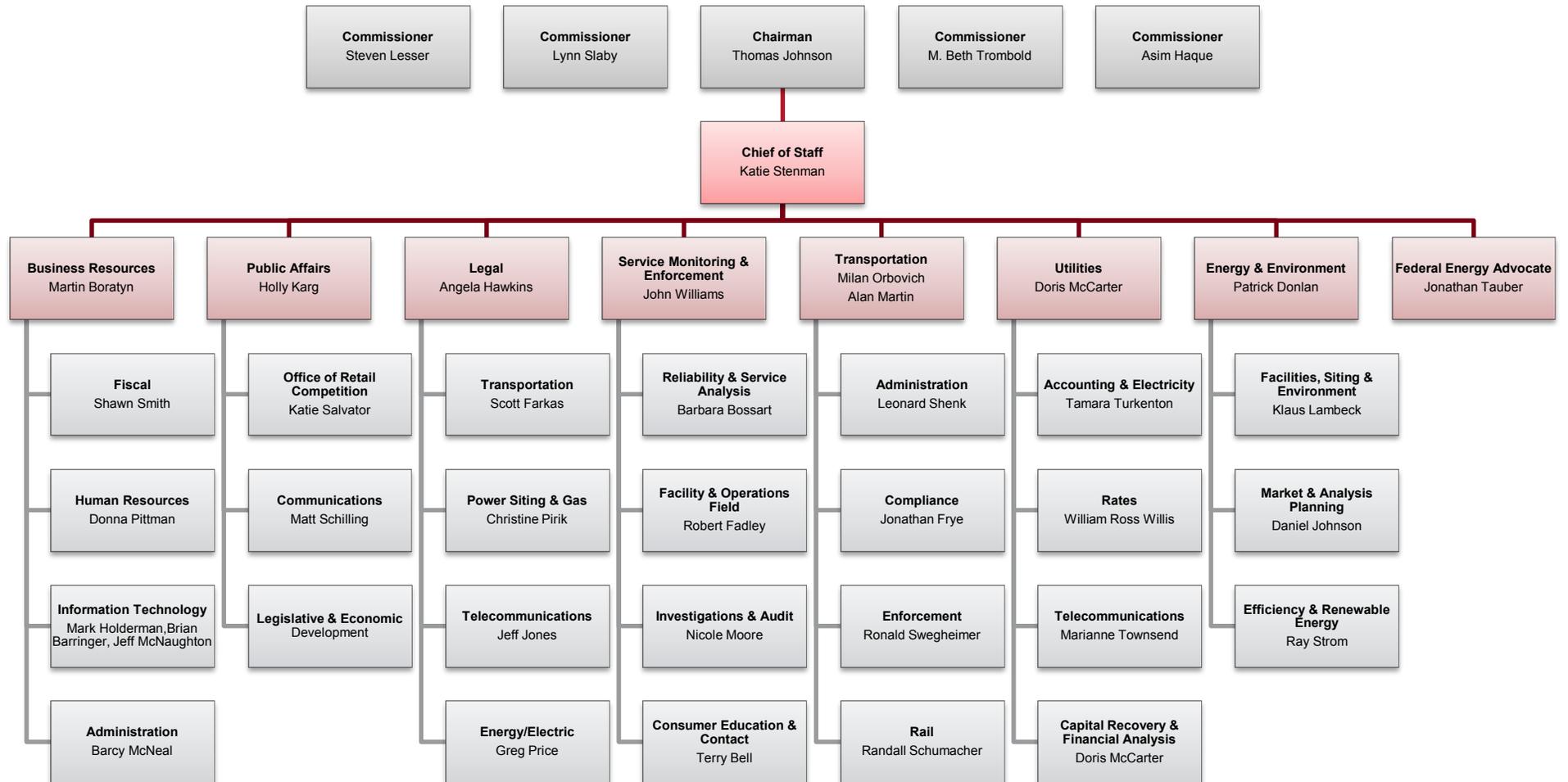
During her 15-plus year career with the PUCO, Commissioner Trombold focused on high-level policy issues and agency communications. She also advised the chairman and commissioners in developing the biennial budget, defining objectives and policy positions, and strategizing economic and legislative initiatives. While with the PUCO, Trombold led legislative efforts on many important utility laws including electric restructuring, the establishment of natural gas choice, and telecommunications regulatory reform. She has also testified before the Ohio General Assembly concerning PUCO policies.

Commissioner Trombold received her bachelor's degree in business administration from Ohio University, and her master's degree in public policy and management from The Ohio State University John Glenn School of Public Affairs.

In 2002, Trombold was recognized by her PUCO peers and commissioners and awarded the Frank B. Richards Award for Excellence in Management and Public Services. In 2012, she received the Outstanding State Government Alumnus Award from the Voinovich School of Leadership and Public Affairs at Ohio University, recognizing her professional accomplishments and contributions to public service in Ohio.

Commissioner Trombold lives in Columbus, with her husband Eric, and their three children.

Table of Organization



PUCO Fiscal Year 2014

Financial Information

Revenues FY 14

Assessment to Utilities	\$28,000,239
Federal Commercial Vehicle Information System & Network	\$204,230
Federal Energy Assurance.....	\$6,000
Federal Gas Pipeline Safety.....	\$919,629
Federal Motor Carrier Safety.....	\$5,790,220
Federal Regulators Assistance	\$121,000
Gas Pipeline Assessment.....	\$331,750
Hazardous Materials & Civil Forfeitures	\$1,936,622
Misc. Revenues.....	\$82,041
Motor Carrier Registration.....	\$5,566,297
Power Siting	\$827,156
State Grade Crossing Protection	\$1,200,000
Telecommunication Relay Service.....	\$2,954,598
Wireless 9-1-1 Administration.....	\$12,922,212
Total Revenues Received by the PUCO	\$60,861,995

Revenue Contributed to the General Revenue Fund **\$2,318,024**

Expenditures FY 14

Personal Service- Payroll.....	\$30,719,257
Purchased Personal Services	\$875,270
Supplies & Maintenance.....	\$8,638,846
Equipment.....	\$530,722
Subsidies and Shared Revenue	\$1,486,705
Transfers.....	\$17,951,079
Total Expenditures by the PUCO	\$60,201,879

Competitive Markets

Competitive auctions

The PUCO continues to monitor and approve auctions used to set default service rates for Ohio’s electric and natural gas distribution utilities that have transitioned to competitive models. Notably, American Electric Power-Ohio and the Dayton Power & Light Company began sourcing portions of their standard service offer (SSO) through auctions for the first time in the previous year. Auctions for AEP-Ohio, Columbia Gas of Ohio, Dominion East Ohio Gas, DP&L, Duke Energy Ohio, FirstEnergy and Vectren Energy Ohio were approved throughout fiscal year 2014.

Dayton Power & Light electric security plan approved

DP&L’s electric security plan, or ESP, was approved in September 2013. The ESP establishes the utility’s SSO for customers who do not select service from an competitive retail electric supplier. DP&L began sourcing part of its SSO through competitive auctions, and will ultimately source 100 percent of its SSO via competitive auctions by January 2016. The ESP also directs DP&L to divest its generation assets to an affiliate company by Jan. 1, 2017.

DP&L Competitive Bidding Process Schedule

Auction Date	# Tranches to Procure	Load Cap	2014												2015												2016												2017				
			1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4	5
October 2013	10	8	41 Months Jan 2014 - May 2017																																								
September 2014	50	40													s												29 Months Jan 2015 - May 2017																
Auction 3 (Date TBD)	40	32																									17 Months Jan 2016 - May 2017																

Energy Choice Ohio launched

In February 2014, the PUCO launched www.energychoice.ohio.gov — a new website dedicated to consumer education regarding electric and natural gas choice. Here Ohioans have access to the tools and resources necessary to make an informed decision about the energy needs for their homes or businesses.



Energy Choice Ohio
powered by *choice.*

Resources like: what to ask suppliers, steps to switching, consumers' bill of rights and understanding bills are just a few of the tools available. The website also features enhanced *Apples to Apples* comparison charts with filter and sort options to easily compare different electric and natural gas offers.



The *Apples to Apples* charts allow consumers to get a live snapshot of competitive offers from retail electric and natural gas suppliers. Suppliers are required to post offers to residential consumers on Energy Choice Ohio.

Representatives of the PUCO's Office of Retail Competition routinely visit with community and consumer groups to educate them on energy choice in Ohio. Energy Choice Ohio is one of the PUCO's most valuable educational tools.

Since its launch in February, Energy Choice Ohio has had over 185,000 visitors.

Search		Supplier	\$/Ccf	Rate Type	Intro. Price	Term. Length	Early Term. Fee	Monthly Fee	Promo. Offers
41 RECORDS FOUND My Current Rate (Optional) <input type="text"/> Price per Ccf: From \$ <input type="text"/> to \$ <input type="text"/> Term Length (months): From <input type="text"/> to <input type="text"/> Early Termination Fee: From \$ <input type="text"/> to \$ <input type="text"/> Monthly Fee From \$ <input type="text"/> to \$ <input type="text"/> Rate Type All <input type="text"/> Natural Gas Supplier Listing All <input type="text"/>		<input type="checkbox"/> [Blurred Supplier Name] [Blurred Address] [Blurred Phone] [Blurred Email] Company Url Offer Details Terms of Service Sign Up	0.6550	Fixed	No	12 mo.	\$25	\$0	No
		<input type="checkbox"/> [Blurred Supplier Name] [Blurred Address] [Blurred Phone] [Blurred Email] [Blurred Website] Company Url Offer Details Terms of Service Sign Up	0.6990	Fixed	No	12 mo.	\$0	\$0	No
		<input type="checkbox"/> [Blurred Supplier Name] [Blurred Address] [Blurred Phone] [Blurred Email] [Blurred Website] Company Url Offer Details Terms of Service Sign Up	0.5990	Variable	Yes 2 mo. details	1 mo.	\$0	\$0	Yes details
		<input type="checkbox"/> [Blurred Supplier Name] [Blurred Address] [Blurred Phone] [Blurred Email] [Blurred Website] Company Url Offer Details Terms of Service Sign Up	0.6490	[Blurred]	No	12 mo.	\$0	\$0	No

Sample natural gas *Apples to Apples* comparison chart

Safety

PUCO awards hazardous material training grants

Throughout the previous year, the PUCO awarded ten hazardous material training grants to state and local governments totaling more than \$465,000. The funds were used to train more than 3,000 public safety and emergency services professionals. The PUCO awards hazardous materials planning and training grants to local government subdivisions, educational institutions and state agencies in Ohio. Money for these grants comes from fines paid by hazardous material carriers and shippers. Individual grants are based upon applications to the PUCO and are awarded on a reimbursement basis.

Motor carrier inspections

The PUCO serves as the lead agency for the Motor Carrier Safety Assistance Program (MCSAP) and in this capacity partners with the Ohio State Highway Patrol (OSHP) to ensure that commercial motor vehicles are traveling safely throughout Ohio. PUCO and OSHP inspectors conduct approximately 80,000 driver/vehicle inspections per year. Each inspection follows a thorough process to ensure that the driver and vehicle meet necessary state and federal regulations. In addition, the PUCO also conducts over 500 motor carrier and shipper investigations each year to ensure they are following proper state and federal safety and hazardous materials regulations. Commission staff also work with approximately 1,000 new motor carriers annually to help them understand and comply with applicable safety and hazardous materials regulations. Vehicles, drivers, and companies that fail to meet these regulations may be declared out-of-service and cannot continue operating until they comply with the regulations.

Rail upgrades

A total of 91 federal, state and locally funded safety upgrades have been ordered during the 2014 fiscal year by the PUCO at public rail crossings, including the installation of lights and gates, supplemental assistance upgrades, circuitry upgrades and closings. Safety at railroad crossings has improved greatly in recent years as a result of these activities. The annual number of train-motor vehicle crashes in Ohio has decreased significantly, from 123 in 2001 to 61 in 2013.



Gas pipeline safety

Ohio is home to 120 unique pipeline operators that operate over 56,000 miles of distribution lines, over 9,000 miles of transmission lines and over 1,200 miles of gathering lines. The PUCO employs field inspectors who perform compliance inspections of gas pipeline operators to ensure they are following design, construction, operation and maintenance safety regulations.

Miscellaneous

Duke Energy Ohio natural gas distribution rate increase

In November 2013, the PUCO approved an agreement which set Duke's rate of return of 7.73 percent, resulting in no change to base distribution revenues. The stipulation also established caps on annual increases for Duke's advanced meter replacement program, provides \$350,000 in annual low-income weatherization funding and expands eligibility requirements for energy fuel funds. The PUCO ruled that Duke be permitted to recover expenses related to environmental remediation at two of its manufactured gas plants in accordance with state and federal environmental regulations.

Renewable energy facilities

The PUCO is charged with certifying renewable energy facilities capable of delivering electricity to the state to meet Ohio's renewable portfolio standard. During fiscal year 2014, the PUCO certified 641 facilities with a total generating capacity of 166 megawatts (MW). Since 2009, the PUCO has approved a total of 6,531 facilities totaling 4,081.89 MW.

New overlay plan approved for 740/220 area code

A new area code will be coming to central and southeastern Ohio. The PUCO approved a plan that will overlay a new area code, 220, into the existing 740 area code thereby implementing mandatory 10-digit local dialing beginning March 21, 2015. Under the plan, all calls that are currently local will remain local, while long distance calls will continue as such.



Click on map to enlarge

Outreach

PUCO staff regularly travel the state to educate Ohioans on a variety of utility-related matters, from energy choice, energy bill savings, motor carrier regulations to renewable energy. PUCO staff attended more than 500 events, presentations and meetings to assist community and consumer groups in learning more about their utilities.

International partnerships



Commissioner Trombold (third from left) and members of the National State Commission for Energy Regulation of Ukraine during their visit to Ohio, June 2014.

Each year the PUCO works closely with several international partners to better understand regulatory issues and best practices in various areas of the world. Exchanges typically involve roundtable discussions, utility site visits, internships and technical training. Partnerships this year included Bosnia, Ghana, Moldova, Pakistan and Ukraine.

Miscellaneous

PUCO Call Center

The PUCO employs a staff of professional customer service representatives who work to address issues customers have with their utility companies. The PUCO learns a great deal from customers who call in with questions and complaints. This information is used to ensure that companies engage in fair and reasonable practices. It also helps the PUCO to formulate rules and regulations.

Each year, the PUCO Call Center receives thousands of contacts from customers. Many of these customers have a question that a representative can quickly handle. In other instances, issues require a closer examination. At that point, a PUCO investigator is assigned to look into the matter. Throughout fiscal year 2014, the PUCO Call Center has saved Ohio consumers more than \$807,000.

Winter Reconnect Order keeps Ohioans warm

The Winter Reconnect Order allows customers who have had their home heating service disconnected for non-payment, or who have been threatened with disconnection the opportunity to pay a maximum of \$175, plus a reconnection fee to restore or maintain their utility service. Ohioans can use the Winter Reconnect Order once per winter heating season. Customers who use the Winter Reconnect Order are required to make payment arrangements with their natural gas or electric company on the outstanding balance. During the 2013-2014 heating season 274,000 customers utilized the Winter Reconnect Order.

PUCO staff charity

Each year PUCO staff participates in a number of charity drives, such as the Combined Charitable Campaign and Operation Feed, which raises money for the Mid-Ohio Foodbank. During the 2014 fiscal year PUCO staff contributed over \$53,000 to the Combined Charitable Campaign and over \$4,700 to the Mid-Ohio Foodbank.

PUCO employees of the month

The PUCO recognizes those employees who exceed the expectations of their job duties. The Chuck Tingley Employee of the Month award is given to an employee who goes above and beyond the normal expectations to fulfill the mission of the PUCO with hard work, integrity and dedication to the state of Ohio. Employees are nominated by their co-workers and chosen by a panel of staff members. This year the PUCO recognized Jill Kocher, Tim Stanek, Gina Burke, Jeff Burdette, Jamie Little, Jessica Grimm, Robert Wilder, Chris Cunningham, Krystina Schaefer, Mandy Chiles and Tammy Lee.



Tammy Lee is recognized as June 2014's employee of the month.

The Public Utilities Commission of Ohio
180 East Broad Street, Columbus, Ohio 43215

www.PUCO.ohio.gov



John R. Kasich, Governor
Thomas W. Johnson, Chairman

The Public Utilities Commission of Ohio is an Equal Opportunity Employer and Service Provider.