

The Ohio Public Safety Answering Point NG9-1-1 Systems Requirement Assessment

The Ohio Public Safety Answering Point NG9-1-1 Systems Requirement Assessment

The Ohio Emergency Services Internet Protocol Network (ESINet) Steering Committee has been tasked with providing recommendations to address the development of a statewide emergency services internet protocol network, including a review of the current funding model for this state's 9-1-1 systems.

This questionnaire was developed with input from the Steering Committee and subject matter experts seated on the PSAP Operations and Technical Standards subcommittees. It is intended to provide the Steering Committee with information necessary to develop an understanding of current capabilities and capacities of 9-1-1 services within Ohio.

Responses will be used to compile statistics detailing the number of 9-1-1 calls received by each PSAP, identify the geographic extents and populations served by each PSAP, examine expenditures made from disbursements from the wireless 9-1-1 government assistance fund, develop an inventory of and the technical specifications for current 9-1-1 hardware and software requirements and support recommendations for the transition to NG9-1-1. Your responses will be critical to the development of recommendations for a funding model to support Ohio's transition to NG9-1-1.

The Steering Committee asks that this assessment be completed by Friday, February 1st 2013 in order to allow sufficient time for follow-up and clarification of responses by the Steering Committee. Your cooperation and timely response to this assessment will be appreciated.

1. PSAP Information

PSAP Name

PSAP Address

2.

Select PSAP County.

3. 2) If the Wireless Service Area is not coincident with the Wireline Service Area please list areas of inclusion/exclusion by PSAP Name.

4. Select PSAP Authority

5. Are the hours of operation 24/7?

Yes

No

6. Select PSAP functions.

Call Center

Dispatch

Combined/Both

7. Enter facility size in square feet.

8. Is there room for expansion?

Yes

No

9. Enter the total population of service area.

10. Active PSAP broadband connectivity?

- Yes
- No

11. Available Bandwidth (## Mbps)

12. Primary PSAP

- Yes
- No

13. Phase I Compliant

- Yes
- No

14. Phase II Compliant

- Yes
- No

15. Do you have any consolidations or mergers planned with other PSAPs?

- No
- Yes

16. Do you plan to make any purchases within the next 12 months for Customer Premises Equipment/9-1-1 Hardware?

- Yes
- No

17. Do you plan to make any purchases within the next 12 months for 9-1-1 Software?

- Yes
- No

If you have problems completing this assessment please contact : gis.support@oit.ohio.gov

The Ohio Public Safety Answering Point NG9-1-1 Systems Requirement Assessment

1. Please provide total call volume information by calendar year for each of the following:

The Total Number of Wireline 9-1-1 Calls

2010	<input style="width: 100%;" type="text"/>
2011	<input style="width: 100%;" type="text"/>
2012 (Estimated 12 month total is OK)	<input style="width: 100%;" type="text"/>

2. Please provide total call volume information by calendar year for each of the following:

The Total Number of Wireless 9-1-1 Calls

2010	<input style="width: 100%;" type="text"/>
2011	<input style="width: 100%;" type="text"/>
2012 (Estimated 12 month total is OK)	<input style="width: 100%;" type="text"/>

3. Please provide total call volume information by calendar year for each of the following:

The Total of all Calls including Wired, Wireless, Administrative and Non-Emergency

2010	<input style="width: 100%;" type="text"/>
2011	<input style="width: 100%;" type="text"/>
2012 (Estimated 12 month total is OK)	<input style="width: 100%;" type="text"/>

4. Please provide information for total expenditures made using wireless funds received the by the county/county planning committee for calendar year:

2010

Tariff Charges: \$	<input style="width: 100%;" type="text"/>
Trunk Line Charges: \$	<input style="width: 100%;" type="text"/>
Customer Premise Equipment Upgrades: \$	<input style="width: 100%;" type="text"/>
Mapping System Upgrades: \$	<input style="width: 100%;" type="text"/>
Mapping System Maintenance: \$	<input style="width: 100%;" type="text"/>
Other related hardware expenses: \$	<input style="width: 100%;" type="text"/>
Other related software expenses: \$	<input style="width: 100%;" type="text"/>
Training: \$	<input style="width: 100%;" type="text"/>
PSAP to PSAP Connectivity: \$	<input style="width: 100%;" type="text"/>
Staffing: \$	<input style="width: 100%;" type="text"/>
Other: \$	<input style="width: 100%;" type="text"/>

5. Please provide information for total expenditures made using wireless funds received the by the county/county planning committee for calendar year:

2011

Tariff Charges: \$	<input style="width: 100%;" type="text"/>
---------------------------	-------------------------------------------

Trunk Line Charges: \$	<input type="text"/>
Customer Premise Equipment Upgrades: \$	<input type="text"/>
Mapping System Upgrades: \$	<input type="text"/>
Mapping System Maintenance: \$	<input type="text"/>
Other related hardware expenses: \$	<input type="text"/>
Other related software expenses: \$	<input type="text"/>
Training: \$	<input type="text"/>
PSAP to PSAP Connectivity: \$	<input type="text"/>
Staffing: \$	<input type="text"/>
Other: \$	<input type="text"/>

6. Please provide information for total expenditures made using wireless funds received the by the county/county planning committee for calendar year:

2012

Tariff Charges: \$	<input type="text"/>
Trunk Line Charges: \$	<input type="text"/>
Customer Premise Equipment Upgrades: \$	<input type="text"/>
Mapping System Upgrades: \$	<input type="text"/>
Mapping System Maintenance: \$	<input type="text"/>
Other related hardware expenses: \$	<input type="text"/>
Other related software expenses: \$	<input type="text"/>
Training: \$	<input type="text"/>
PSAP to PSAP Connectivity: \$	<input type="text"/>
Staffing: \$	<input type="text"/>
Other: \$	<input type="text"/>

7. Please provide information on the total operational expenditures made from all sources for your PSAP for:

2010

Salaries:	<input type="text"/>
All Other:	<input type="text"/>

8. Please provide information on the total operational expenditures made from all sources for your PSAP for:

2011

Salaries:	<input type="text"/>
All Other:	<input type="text"/>

9. Please provide information on the total operational expenditures made from all sources for your PSAP for:

2012

Salaries:	<input type="text"/>
-----------	----------------------

All Other:

10. Please provide information on the total capital expenditures made from all sources for your PSAP for:

2010

2011

2012

11. Enter the total carry over/reserve from inception of wireless funding as of December 31, 2012.

12. Please provide totals for each of your staff positions listed below

Total Number of 9-1-1
Telecommunicators
(in FTEs based on an 8
hour shift)

Total Number of 9-1-1
Supervisors (in FTEs
based on an 8 hour
shift)

If you have problems completing this assessment please contact : gis.support@oit.ohio.gov

The Ohio Public Safety Answering Point NG9-1-1 Systems Requirement Assessment

1. What is the name of your CAD Vendor?

2. What is the Estimated End of Life Date for your CAD system?



3. Does your CAD have integrated Mapping capabilities?

- Yes
 No

4. What is the total number of 9-1-1 Answering Stations, both active and inactive, within the PSAP?

5. What is the name of your Mapping Software vendor?

6. What is the source of your Mapping Data?

- Vendor
 County
 Other

7. How often is your mapping data updated?

- Daily
 Weekly
 Monthly
 Quarterly
 Annually
 Other

8. Is your Customer Premise Equipment Internet Protocol (IP) Capable?

- Yes
 No

9. How many 9-1-1 trunks enter your facility?

10. How many of those trunks are dedicated to wireless calls?

11. How many of those trunks are dedicated to wireline calls?

12. If your 9-1-1 system doesn't use CAMA trunks, how are the calls delivered?

If you have problems completing this assessment please contact : gis.support@oit.ohio.gov