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PUCO NO.2

RATES, RULES

and

REGULATIONS

for

WATER SERVICE

of

FAIRLANE WATER COMPANY, INC.

SERVING THE FAIRLANE ESTATES ALLOTMENT AREA

AT SUFFIELD TOWNSHIP, PORTAGE COUNTY, OHIO

89-7010-WW-TRF

Issued by:
Fairlane Water Company, Inc.
Richard A. Schultz, President

PUCO NO. 2

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Walter Knapp, President

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DEFINITIONS

COMPANY

Fairlane Water Company, Inc., an Ohio corporation.

COMPANY SERVICE LINE

That portion of the service line between the distribution main up to and including the curb stop or water outlet connection at or near the property line, right-of-way, easement line, maintained at the cost of the Company.

COST

The expenditure by the Company for labor, material, engineering, supervision, motor vehicles and tools, and any other expenditures incident thereto, to the extent that any or all of such items are applicable in the particular situation involved.

CUSTOMER

A term referring to a person who has contracted for water service to be supplied to one or more particular lots. When the same person makes more than one contract for service for more than one purpose, or for service to more than one lot, he shall, for the purpose of this tariff, be deemed a separate customer with respect to each such contract.

CUSTOMER SERVICE LINE

That portion of the service line from the Company's service line to the structure or premises which is supplied, installed, and maintained at the cost of the customer.

DISTRIBUTION LINE OR MAIN

A main line or trunk owned by the Company to supply water from the supply system to the service lines of a water customer.

DOMESTIC USE

The use of water in connection with normal household activities only.

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LOT

A plot or tract of land within the described service area of Fairlane Estates Allotment, Portage County, Ohio.

NON-DOMESTIC USE

All uses other than domestic uses.

OUTAGE

Any interruption of the Company's system, other than a customer service line, which causes the cessation of water service.

OWNER

A person holding the fee or life estate, or an undivided interest in the fee or life Estate, on any lots which are, or are about to be, supplied with water service by the Company.

PRIME USER

A person, firm, or corporation shall be deemed a prime user as of the time when a dwelling or other structure has been constructed on a lot.

TAP-IN

The connecting of a Company service line to the distribution main.

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WATER SERVICE TARIFF

A. GENERAL

1. Water service provided by Fairlane Water Company, Inc. (hereinafter called "Company"), is furnished subject to the rates, charges, rules and regulations shown in this tariff, as it now exists, filed with and approved by The Public Utilities Commission of Ohio. Nothing in the Company's tariff shall take precedence over the rules set forth in Chapter 4901:1-15, Ohio Administrative Code, unless specifically ordered by the Commission.
2. The location within which water is provided is known as Fairlane Estates Allotment, Suffield Township, Portage County, Ohio.

B. RATES AND THEIR APPLICATION

1. Flat rate unmetered service - Domestic Use
Flat quarterly rate, per customer for service rendered - \$74.45.
Billed one (1) quarter in arrears.

Water under the above schedule is available for use on any lot or lots in single ownership and not occupied by a multiple dwelling unit, which lot or lots are adjacent to Company's distribution lines and such charges are effective upon availability of water in such lines and shall remain payable as long as water is available for use by the customer.

2. Non-domestic Use
Rates for non-domestic use shall be such as are mutually agreed upon between the Company and customer and filed with, and approved by The Public Utilities Commission of Ohio.
3. Miscellaneous Charges
 - a. Dishonored Payment
If a payment that has been received as payment for service is returned to the Company by a financial institution unpaid, a charge of \$7.00 will be assessed to cover the cost of processing this transaction, provided that the payment is properly processed by the Company. The charge for the dishonored payment, may be reflected when the Company returns the dishonored payment or may be charged on the customer's next billing, at the Company's option.
 - b. Late Payment Charges
Any bill for water service remaining unpaid fifteen (15) days after its billing date shall be considered past due and subject to a delayed payment charge of five per cent (5%) of the amount of current charges only, not compounded on future delinquencies.
 - c. Reconnection Fee
If a customer whose service has been discontinued for nonpayment of bills or for violation of, or failure to comply with, the regulations of the Company, desires a reconnection, a reconnection fee of \$25.00 will be assessed.

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C. BILL AND PAYMENT FOR SERVICES

1. Each customer is liable for the payment of all water supplied and for water services furnished to his premises until the customer has requested termination of service.
2. The net quarterly bill for water service for customers on flat rate unmetered service shall be the minimum charge per quarter.
3. Bills unpaid fifteen (15) days after the due date, for water used during the quarter billed, shall subject the property to discontinuance of service. Notice of past-due bills will be mailed to customers and water may be shut off by the Company upon giving the customer not less than fourteen (14) days written notice stating the reason for such discontinuance of service.
4. If a payment that has been received as payment for service is returned to the Company by a financial institution unpaid, a charge of \$7.00 will be assessed to cover the cost of processing this transaction, provided that the payment is properly processed by the Company. The charge for the dishonored payment, may be reflected when the Company returns the dishonored payment or may be charged on the customer's next billing, at the Company's option.
5. Any bill for water service remaining unpaid fifteen (15) days after its billing date shall be considered past due and subject to a delayed payment charge of five per cent (5%) of the amount of current charges only, not compounded on future delinquencies.

The billing dates are January 1, April 1, July 1, and October 1 of each year. All bills shall be mailed no later than the billing date.

6. Bills will be mailed or delivered to the customer at the address of the premises serviced unless the customer shall, in writing, request that they be sent to some other address specified by him. The failure to receive the bill shall not relieve the customer of the obligation to pay same when due.

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7. The Company may require an applicant for residential service to satisfactorily establish financial responsibility. An applicant may demonstrate financial responsibility by meeting any one of the following criteria: (1) by owning the property to be served or other property already served by the Company and demonstrating financial responsibility with respect to that property; or (2) by providing information to enable the Company to quickly and inexpensively check the applicant's credit; or (3) by demonstrating that the applicant has had the same class and similar type of utility service within the previous twenty-four consecutive months preceding the date of application; or (4) by making a cash deposit not to exceed one-twelfth of the estimated charge for the ensuing twelve months, plus thirty percent of the monthly estimated charge; or (5) by furnishing a creditworthy guarantor to secure payment of bills in an amount sufficient for a sixty-day supply for the service requested.

If an applicant pays a deposit, the Company shall furnish a receipt, which contains the name of the applicant or customer, the address of the premise to be served, the billing address for the service, the amount of the deposit, and a statement that the rate of interest will be not less than three percent per annum if the deposit is held for 180 days or longer. After discontinuing service, the Company shall apply the customer's deposit, including any accrued interest, to the final bill, and shall promptly refund any remaining deposit, plus accrued interest, unless the amount of the refund is less than one dollar. The Company shall review each account holding a deposit every twelve months and promptly refund the deposit, plus any accrued interest if the account meets all the following criteria: (1) the customer has paid his/her bills for twelve consecutive months without having service disconnected for nonpayment; (2) the customer has not had more than two occasions during the previous twelve months when his/her bill was not paid by the due date; and (3) the customer is not delinquent in the payment of his/her bills at the time of the review. The Company shall also promptly return the deposit, plus any accrued interest, upon the customer's request at any time the customer's credit has been established or reestablished using one of the other four criteria described in the previous paragraph.

8. No rebates from rates will be allowed because a customer obtains a part of his water or water service from any source other than the Company or when water service is temporarily discontinued, at the customer's request, or by the Company for the purpose of making repairs, replacements, or extensions or for equipment or electrical power supply failures.
9. Bills rendered upon termination of water service must be paid within fifteen (15) days from the date rendered.
10. Any customer desiring temporarily to discontinue the use of water to his premises, must give notice in writing at the office of the Company to that effect. Such temporary disconnection shall not relieve the customer from the payment of the charges required by these rules and regulations, which charges in no event shall be less the minimum rates established herein.

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CONTRACTS FOR WATER SERVICE

1. All verbal applications for water service must be made to the Company. Upon acceptance by the Company, the verbal application obligates the customer to pay for the water service and shall obligate both parties to abide by all the terms and provisions of this tariff and all other lawful and applicable tariffs. Each verbal application must state truly and fully the uses to which the water is to be applied. Each verbal application must be made by the owner of the premises to be supplied if available, and if not, by the occupant of said premises as the duly authorized agent of said owner.
2. Water shall not be supplied unless owner or his authorized agent has contracted, and/or applied for a water connection, or shall hereafter contract and/or apply for a connection, and shall have paid and/or contracted to pay the actual out of pocket costs incurred by the Company in connecting service.
3. Where more than one lot is in one ownership and said lots are contiguous, only one water connection fee will be charged, provided that only one residential building is placed on said contiguous lots. Should more than one residential building be placed on said lots, then separate connections and use fees shall be charged for each such residential building. In the event of sale or conveyance of one or more of said lots and in the event water service has not been contracted for, on said lots, the Grantee shall be required to connect to the water system and make such water payments as are being charged at the time of conveyance.
4. The Company shall be notified of any change of ownership and of any change of tenancy involving a customer's premises. Such notice shall contain the date such change is to become effective.
5. At such time as the Company is notified of a change in tenancy or ownership, whether such notice is given by the old customer or otherwise, the Company shall render a final billing. The customer in whose name the service or account stands at the time such final bill is rendered shall be liable for said final bill. Upon rendering of the final bill, the service contract shall be terminated. Service to the premises, for the same owner or occupant, will not be restored until the final bill is paid.

Issued: July 2, 1992

Effective: July 2, 1992

Issued by:
Fairlane Water Company, Inc.
Richard A. Schultz, President

Filed In accordance with Order No. 91-1205-WW-AIR Issued by the
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6. In cases of temporary service, where water service is desired for special purposes, the Company shall estimate the cost thereof and the amount estimated shall be deposited by the customer. After such service is made available, the Company shall compute the actual cost for same. Any excess of the amount deposited over actual cost shall be returned to the customer and the excess of actual cost over the amount deposited shall be paid by the customer upon receipt of the bill from the Company.

7. With respect to any customer who shall refuse or fail to verbally apply to the Company for water service, the furnishing of water by the Company and its acceptance and use by the customer shall be considered as a contract and agreement on the part of the customer to abide by the tariff schedule and rules and regulations of the Company set forth in this tariff.

8. The verbal contract between the customer and the Company covering the supply of water is not transferable to any other person, and no agent of the Company has the authority to consent in writing, or otherwise, to such transfer.

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CUSTOMER SERVICE LINES

1. All caps and connections to the mains of the Company shall be under the direction or Supervision of an authorized employee or representative of the Company.
2. No lot shall be supplied by more than one customer service line and each dwelling or other structure which is a prime user shall be required to have a connection which shall be installed and maintained by the Company. The Company reserves the right to determine the size of each connection with its mains, and the size and kind of service pipe to be used.
3. No customer service line shall be constructed or connected to a tap-in until verbal application for permission shall have been made to and accepted by the Company. Each verbal application for permission to install a service line must be made to the Company by the owner of said premises to be serviced, if available, and if not, by the occupant of said premises as the duly authorized agent of said owners. The applicant must state truly and fully the uses for which the water is to be applied, the size of pipe to be installed, and the correct lot and street number or other complete identification of the premises to be supplied.
4. The Company's permission to install a customer service line shall be subject to the condition that there shall exist, adjacent to the premises to be served, a company service line or trunk main owned by the Company which is connected or which is ready to be connected to the Company's water system. When such condition does not exist, and the Company does not install the main, it will be necessary for the applicant first to enter into a main extension agreement with the Company pursuant to the provisions contained in 4901:1-15- 30 of the Ohio Administrative Code.
5. The customer service line shall be installed in a location approved by the Company, by an approved plumber, at the expense of the customer. The materials and installation shall conform to specifications established from time to time by the Company. After such a line is installed, it is to remain uncovered until it is inspected by the Company and by any public official authorized to make an inspection.
6. All customer service lines shall have a minimum earth cover of four (4) feet and shall have placed thereon a stop and waste cock at locations to be designed by the Company.

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7. Service lines installed by the customer shall be at his own expense. The customer shall keep and maintain the service line on his property in good working condition.
 8. The Company shall in no event be responsible for damage done by water escaping from a service line or fixture on the premises of the owner, lessee or licensee, except when caused by willful misconduct by the Company.
 9. There shall be no physical connection between pipe lines carrying water from a separate supply, and pipe lines carrying water from the Company.
 10. The Company shall have the exclusive right to turn on water after the installation of the customer service line and the plumber installing the customer service line shall leave the water turned off, after the line is tested by him prior to the Company's inspection. Curb boxes are to be set by an approved plumber over curb stops and adjusted to meet final grade of the premises served. Curb stops shall be constructed to be accessible to the Company at all times. If a curb stop is installed in such a way that it is not accessible to the Company then the customer shall pay the cost of any necessary change.
 11. The customer shall be responsible for all leaks in the customer service line and shall, at the customer's sole expense, maintain and keep it in good repair. When leaks or other defects in the customer service lines are discovered, the Company may turn off the water service. Without limiting the authority of the Company as provided in the preceding sentence, the Company shall give at least fourteen days notice to the customer before discontinuing such service in order to afford him reasonable time within which to make arrangements for repairs, unless the Company otherwise deems the situation an emergency, in which case no notice shall be given.

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GENERAL REGULATIONS

1. When the supply of water is to be temporarily discontinued, the Company shall give seventy-two (72) hours notice, except in emergency situations, to all customers to be affected by the discontinuance, stating the purpose for which the discontinuance is made and the probable duration of the interruption of service.
2. It is impossible for the Company to guarantee a continuous supply of water and, therefore, customers are warned that in any case where a discontinuance or restriction of water might cause damage (for example, water used in steam boilers, heaters, etc.) the customer should arrange for adequate stand-by capacity.
3. In the interest of public health and for the protection of its property, the Company will not permit service lines or any other lines or pipes carrying, or which are in the position to carry its water supply, to be connected either on or off any premises with any lines or pipes which the Company knows or has good reason to believe is connected with any other source or water supply. No service line may be connected in any manner to any pipe or apparatus containing liquids or other matter which may flow back into the mains.
4. The Company undertakes to use reasonable care and diligence to provide a constant supply of water at a reasonable pressure, but reserves the right, at any time, with seventy-two (72) hours notice, to shut off the mains or service lines for the purpose of making repairs or extensions, or for any other purpose. The Company shall not be liable for a deficiency or failure, regardless of cause, in the supply of water or for any bursting or breaking of any main or service line or any attachment to the mains or service lines or for any damage caused thereby, or for failure of electrical power or for any damage caused thereby, if the Company is without willful default on its part.
5. Customers having boilers connected with mains of the Company must have a check valve on the supply line to the boilers and a vacuum valve on the line to prevent collapse in case the water supply is discontinued. All customers are hereby cautioned against danger of collapse, as it is sometimes necessary to shut off the supply of water without notice.
6. THIS RULE NUMBER RESERVED FOR FUTURE USE.

Issued: September 2, 2003

Effective: October 1, 2003

Issued by:
Fairlane Water Company, Inc.
Richard A. Schultz, President

Filed in accordance with Order No. 02-1624-WW-AIR issued by the
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7. The Company must notify the Outage Coordinator of the Commission of any proposed water usage restrictions. Subsequent to this notification, the restrictions may be implemented immediately. *Within two business days following the implementation of the water restriction, the Company shall file with the Compliance Division of the Commission a detailed description outlining the restrictions. The Commission may suspend the restrictions if the Commission finds the restrictions to be unreasonable or discriminatory.*

When it is determined, in the opinion of the Company, that a threat to the integrity of the water supply exists, the Company may implement such restrictions on water consumption as necessary to reserve a sufficient water supply for public fire protection and basic human needs as follows:

- (a) Level 1-Partial ban on all lawn watering;
- (b) Level 2-Complete ban on all lawn watering, car washing and pool filling; and
- (c) Level 3-Ban on all non-essential uses of water.

All levels implemented include the restriction in the lower levels of conservation. (i.e., Level 3 includes Levels 1 and 2.)

During times of restricted use, the restrictions shall be enforced in a non-discriminatory manner and in accordance with the following standards.

- (a) Customers violating the established usage restrictions shall first be given an immediate written notice. This notice shall describe in detail the offense and shall describe the procedures to be followed if the customer is found in violation again during the time of curtailment, and shall afford the customer a reasonable opportunity to comply with the policy.
- (b) The Company may discontinue all or any part of its service to any customer who has been given written notice of violation and is found again to be in violation.
- (c) If a customer whose service has been disconnected for violation of curtailment procedures requests a reconnection, such reconnection may only be made after the customer:
 - (1) has paid a regular business hours reconnection fee as set forth

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in the Company's tariff as approved by the Commission, except that the charge for service turned on at the request of a customer after regular business hours on Saturdays, Sundays, or holidays, will be at actual cost; and

(ii) has corrected any conditions, circumstances or practices in violation of the curtailment regulations of the Company,

(4) The curtailment of water usage shall not entitle the customer to a deduction in the amount of his/her water charges during the time of the curtailment.

(5) The Company shall provide notice to all its customers prior to implementing the water restrictions.

(6) The Company shall file a report with the Commission every thirty days after the restrictions are enacted. This report shall state the number of disconnections and the particular usage restriction violation causing the disconnection, and any other problems relating to the water usage restrictions.

8. THIS RULE NUMBER RESERVED FOR FUTURE USE.

9. No person shall open any fire hydrant, except for the legitimate purpose of extinguishing a fire, without written consent of the Superintendent of the Company.

10. When application to install a service line, or for water service, or for the reinstatement of water service, is made to the Company, it shall be entitled to assume that the piping and fixtures to which the service will be supplied are in order.

11. The Company shall have the sole right to determine the size, type and location of valves, service lines and connections necessary to give the service applied for.

12. Operating control of all mains and service lines is vested in and shall at all times remain in the Company, and shall not be trespassed on or interfered with in any manner.

13. All use of water for any purpose or upon any premises not stated in the verbal application for water service must be prevented by the customer.

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14. The Company may discontinue all or any part of its service to any customer as stated below. In an instance where a customer's service could be disconnected under more than one of the following conditions, the minimum notice provisions (which includes no notice) will be provided.

(a) No notice is required in any of the following instances:

- (1) For tampering with any main, service line, curb stop, curb box, seal or other appliance under the control of, or belonging to, the Company;
- (2) For connecting the service line, or any pipe directly or indirectly connected to it, with any other source of supply or with any apparatus which may, in the opinion of the Company, contaminate the Company's water supply or threaten the integrity of the system; or
- (3) For any other violation, or failure to comply with, the regulations of the Company which may, in the opinion of the Company or any public authority, create an emergency situation.

(b) The customer must be given not less than twenty-four hours written notice before service is disconnected when any of the following conditions exist:

- (1) For the use of water for any purpose not stated in the verbal application, or upon any premises not stated in the verbal application; or
- (2) For prevention of waste or reasonably avoidable loss of water.

Personal delivery of the notice to the customer's premise shall first be attempted and, only if personal service cannot be accomplished at that time, the notice shall be securely attached to the premises in a conspicuous manner.

(c) The customer must be given not less than fourteen days written notice before service is disconnected when any of the following conditions exist:

- (1) For non-payment of any tarified charges when due or within any additional period for payment permitted by the Company, or for not making a deposit as required. Disconnection of service for non payment may not occur prior to fourteen days after the due date;

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- (2) For any violation of, or failure to comply with, the regulations of the Company other than stated in Paragraph (14)(A) of this provision;
 - (3) For misrepresentation in the verbal application as to any material fact;
 - (4) For denial to the Company of reasonable access to the premises for the purpose of inspection; or
 - (5) For violation of federal, state, or local laws or ordinances where such violation affects the provision of utility service by the Company.

On the day of disconnection of service, the Company shall provide the customer with personal notice. If the customer is not at home, the Company shall provide personal notice to an adult consumer. If neither the customer nor an adult consumer is at home, the Company shall attach written notice to the premises in a conspicuous location prior to disconnecting service. No disconnection for past due bills or for not making a deposit as required shall be made after twelve thirty p.m. on the day preceding a day that all services necessary for reconnection are not regularly performed or available.

If the customer informs the Company representative who is disconnecting the water that he intends to pay his bill, the customer will be instructed to mail his payment to the office to avoid disconnection. If payment is not received within four days from date of original disconnection attempt, service may be disconnected without further notice.

15. Disconnection of service for nonpayment is prohibited if the disconnection of service would be especially dangerous to health as certified pursuant to the certification provisions following:
 - (a) The customer must have a form provided by the Company signed by a licensed physician, physician assistant, clinical nurse specialist, certified nurse practitioner, certified midwife, or local board of health physician stating that a special danger exists to the health of the customer or permanent resident of the household.
 - (b) In the event that service has been disconnected within twenty-one days prior to certification of special danger to health, service shall be restored to that resident if the proper certification is made, in accordance with the foregoing provisions.
 - (c) Certification shall prohibit disconnection for thirty days. Certification may be renewed two additional times (thirty days each) by a licensed physician, physician assistant, clinical nurse specialist, certified nurse practitioner, certified midwife, or local board of health physician by providing an additional certificate to the Company. The total certification period is not to exceed ninety days in any twelve-month period.

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Fairlane Water Company, Inc.
Richard A. Schultz, President

Filed in accordance with Order No. 11-4514-WW-ATA issued by the
Public Utilities Commission of Ohio, dated: December 19, 2012

PUCO NO. 2

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16. (A) If a customer whose service has been discontinued for nonpayment of bills or for violation of, or failure to comply with, the regulations of the Company, desires a reconnection, such reconnection may be made after any of the following:
- (1) Receipt by the Company of the full amount of arrears for which service was disconnected, including a reconnection fee of \$25.00 and any deposit, if required;
 - (2) The elimination of conditions that warranted disconnection of service; or
 - (3) Agreement by the Company and the customer on a deferred payment plan and a payment, if required under the plan.
- (B) If service is discontinued and the customer wishes to guarantee the reinstatement of service the same day on which payment is rendered, both the following conditions apply:
- (1) If reinstatement of service is requested the same day, the customer must notify the Company no later than twelve thirty p.m., and the customer must make payment in the Company's business office or provide proof of payment; and
 - (2) The Company may require that the customer sign an agreement to pay the Company's incurred costs for reinstatement of service if it occurs after normal Company business hours. This fee shall be collected at the time reinstatement of service arrangements are made or rendered with the customer's next billing at the Company's discretion.
17. Complaints with regard to the character of the service furnished or of the bills rendered, must be made to the Company, either orally, or in writing. The Company shall investigate the complaint in a fair and complete manner and report the results of the investigation to the customer, either orally or in writing, within ten business days. If the complainant is not satisfied with the results of the investigation, the Company shall inform the customer that he/she may contact the Call Center of the Public Utilities Commission of Ohio, and shall supply the customer with the then current address and toll-free number for said office. A record of such complaint will be kept by the Company, giving the name and address of the complainant, the date, the nature of the complaint, and the action taken or decision made by the Company with respect to it.
18. The Company reserves the right at any time to alter, amend or add to the regulations of this tariff, or to substitute other regulations, and all such alterations, amendments and additions will be filed with and approved by The Public Utilities Commission of Ohio, as provided by law.
19. Any person tampering or interfering with any property of the Company shall be subject to the penalties provided by Ohio Revised Code Section 4933.99.

Issued: January 9, 2013

Effective: January 9, 2013

Issued by:
Fairlane Water Company, Inc.
Walter Knapp, President

Filed in accordance with Order No. 11-4514-WW-ATA issued by the
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PUCO NO. 2

20. (A) The Company, its employees or agents, have the right to enter into the dwelling or structure of any customer by permission granted by a person holding himself or herself as being responsible for the dwelling or structure.
- (B) This rule shall not be construed to prevent the Company from discontinuing service to a customer for the unreasonable denial of access to a dwelling or structure required for the rendering of utility service in accordance with the Company's tariff approved by the Commission. This rule also shall not be construed as limiting or eliminating proprietary rights granted to the Company by easement or other estates or interests in land.
- (C) Any employee or agent of the Company seeking access to the dwelling or structure of a customer shall voluntarily identify himself or herself and show a proper photo identification and state the reason for the visit. The employee or agent shall, in all cases, direct himself or herself to a person holding himself or herself responsible for the dwelling or structure. Entrance will not be sought or gained by subterfuge or force.
- (D) The Company shall be responsible for any damage done by its employees or agents within the scope of employment, when such damage results from willful misconduct.

Issued: January 9, 2013

Effective: January 9, 2013

Issued by:
Fairlane Water Company, Inc.
Walter Knapp, President

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PUCO NO. 2

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21. If the Company enters into a main extension agreement, the following provisions shall constitute the standards for the extension of water mains and related facilities by the Company. These provisions are not intended to prohibit the extension of water mains and related facilities at the initiative of the Company.
- (A) All agreements entered into concerning main extensions and/or related facilities funded by contributions in aid of construction and/or advances in aid of construction shall be in writing, and signed by the Company and the parties involved, or the duly authorized agents of each. These written agreements shall embody in their terms and conditions the provisions of this rule.
 - (B) The Company shall extend mains and related facilities to serve new customers, subject to the provisions of this rule.
 - (C) As used herein:
 - (1) "Main extension" means an extension, including any fire hydrants, from the nearest existing adequate main along a route determined in accordance with reasonable utility engineering practices to a point perpendicular to the most remote structure to be served fronting the main extension.
 - (2) "Related facilities" means all fittings, valves connections, other facilities associated with, the main extension and required in accordance with reasonable utility engineering practices to provide service to a point perpendicular to the most remote structure to be served fronting the main extension.
 - (D) Any main extension and related facilities shall become the property of the Company.
 - (E) The size, type, quality of material and the location of main extensions and related facilities shall be specified by the Company and construction shall be done by the Company or by contractors acceptable to the Company.

Issued: September 2, 2003

Effective: October 1, 2003

Issued by:
Fairlane Water Company, Inc.
Richard A. Schultz, President

Filed in accordance with Order No. 02-1624-WW-AIR issued by the
Public Utilities Commission of Ohio, dated: May 22, 2003.

PUCO NO. 2

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- (F) The design and route of main extensions shall be determined by the Company in accordance with reasonable utility engineering practices. The length of the main extension shall be determined by measuring from the nearest existing adequate main along a route determined in accordance with reasonable utility engineering practices to a point perpendicular to the most remote structure to be served fronting the main extension.
- (G) Prior to the entering into of an agreement concerning the extension of mains and/or related facilities funded by contributions in aid of construction and/or advances in aid of construction, the Company shall estimate the total of the costs of the main extension, related facilities, and tax or tax impact in accordance with this rule. Such estimate shall be included in the terms and conditions of the agreement. The Company shall include in the estimate only the portion of the main extension and related facilities necessary, in accordance with reasonable utility engineering practices, to provide adequate service to the applicant, including provisions for public fire protection. If the Company installs mains or facilities with a capacity in excess of that required to provide adequate service to the applicant, the Company shall bear the cost of such oversizing.
- (H) The main extension agreement shall embody one of the following methods. The selection of the method shall be at the discretion of the Company.

(1) The applicant for a main extension shall be required to advance to the Company before construction is commenced, the estimated total cost of the main extension, related facilities, and tax impact, if applicable. The tax impact shall be calculated by the following method:

$$\text{Tax impact} = \frac{C}{(1-R)} - C$$

C = dollar value of taxable contribution or advance in aid of construction.

R = a decimal equivalent of applicable marginal rate of federal income tax on value of taxable contributions and advances.

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PUCO NO. 2

The entire advance including the tax impact shall be subject to refund as provided in paragraph (K) of this rule.

- (2) The applicant for a main extension shall be required to advance to the Company, before construction is commenced, the estimated total cost of the main extension and related facilities. The cost of the extension and related facilities if applicable, shall be subject to refund as provided in paragraph (K) of this rule. The tax shall be calculated by the following method:

$$\text{Tax} = \text{CXR}$$

C = definition in paragraph (H) (1) of this rule.

R.= definition in paragraph (H) (l) of this rule.

- (I) All amounts over actual cost shall be refunded and all amounts under actual cost shall be paid within sixty days after completion of the extension.
- (J) When more than one applicant is involved, the amount of the advance in aid of construction shall be divided equally among the applicants unless otherwise agreed by the applicants.
- (K) Refunds of advances in aid of construction made pursuant to this rule shall be made in accordance with the following method. The Company shall pay each year to the party making an advance in aid of construction, or that party's assignees or other successors in interest where the Company has received notice of such assignment or succession; an amount equal to twenty per cent of the total gross annual revenue from water service to each bona fide customer, other than a subsequent applicant whose service line is connected to main or extension lines covered by the main extension agreement for a period of not less than fifteen years. Agreements under this rule may provide that any balance of the amount advanced pursuant to the agreement remaining at the end of the fifteen-year period shall still remain payable, in whole or in part, and in such manner as is set forth in the agreement. A balance remaining at the end of the fifteen-year period shall otherwise become non-refundable.

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PUCO NO. 2

- (L) When more than one applicant is involved, the amount refunded shall be divided among the applicants in proportion to their original advance in aid of construction.
- (M) The aggregate refunds under this rule shall in no event exceed the total of the refundable advances in aid of construction. No interest shall accrue on any amounts advanced.
- (N) The Commission will not approve the transfer of any "Certificate of Public Convenience and Necessity" where the transferor has entered into extension agreements, unless it is demonstrated to the Commission that the transferor has agreed to satisfy the refund agreement, or that the transferee has assumed and has agreed to pay the transferor's obligation under the agreements.
- (O) The Company shall not be required to extend mains unless the prospective customer guarantees to the Company that service will be accepted within thirty days following completion of the main extension, or such longer period as the Company and the prospective new customer agree.
- (P) The Company shall provide temporary service, provided that the applicant for such service agrees in writing to pay in advance, to the Company, the Company's estimate of the cost of labor and materials, less salvage value on removal, for installing and removing such service.

Issued: July 2, 1992

Effective: July 2, 1992

Issued by:
Fairlane Water Company, Inc.
Richard A. Schultz, President

Filed in accordance with Order No. 91-1205-WW-AIR issued by the
Public Utilities Commission of Ohio dated: July 2, 1992

PUCO NO. 2

22. SUBSEQUENT CONNECTIONS, SERVICE CONNECTIONS AND TAP-INS

- (A) If and when at any time during the term of a main extension agreement involving refundable advances in aid of construction pursuant to rule 4901:1.15-30 of the Administrative Code, the owner (hereafter referred to as the subsequent applicant) of an lot abutting the main extension, who was not a party to the main extension agreement, requests service; the Company shall collect in advance from each subsequent applicant, funds equal to the total foot frontage of the lot to receive service multiplied by the per-foot frontage charge.
- (1) The per-foot frontage charge shall be determined by dividing the total refundable amount of the advance in aid of construction by the total foot frontage of the lots capable of receiving service from the extension.
 - (2) In the event that the total of the amount already refunded under paragraph (K) of rule 4901:1-15-30 of the Administrative Code, plus the subsequent applicant's fee calculated under paragraph (A) of this rule, exceeds the total refundable amount of the advance in aid of construction; the amount collected from the subsequent applicant shall be the difference between the total refundable amount of the advance in aid of construction and cumulative amount refunded under paragraph (K) of rule 4901:1-15-30 of the Administrative Code.
 - (3) The Company shall refund money collected pursuant to this paragraph, to the parties to the main extension agreement, or their assignees or other successors in interest where the Company has received notice of such assignment or succession in proportion to their original deposits. This refund shall be in addition to that provided for in paragraph (K) of rule 4901:1-15-30 of the Administrative Code.
 - (4) The Company shall enter into a written agreement with the subsequent applicant.

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Fairlane Water Company, Inc.
Richard A. Schultz, President

Filed in accordance with Order No. 02-1624-WW-AIR issued by the
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PUCO NO. 2

- (5) Refunds of subsequent applicant fees made pursuant to this rule shall be made in accordance with the following method. The Company shall pay each year to the subsequent applicant, or that party's assignees or other successors in interest where the Company has received notice of such assignment or succession, an amount equal to twenty percent of the total gross annual revenue from water service to each bona fide subsequent applicant whose service line is connected to main or extension lines covered by the main extension agreement. Refunds will terminate when the entire amount of the subsequent applicant's fee has been refunded or when the cumulative amount refunded pursuant to paragraph (K) of rule 4901:1-15-30 of the Administrative Code equals the fundable amount of the advance in aid of construction, or until fifteen years after the date of the main extension agreement, whichever is earliest. Agreements under this rule may provide that any unrefunded balance remaining at the end of the fifteen-year period shall still remain payable, in whole or in part, and in such manner as is set forth in the agreement. A balance remaining at the end of the fifteen-year period shall otherwise become nonrefundable.

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Issued by:
Fairlane Water Company, Inc.
Richard A. Schultz, President

Filed in accordance with Order No. 02-1624-WW-AIR issued by the
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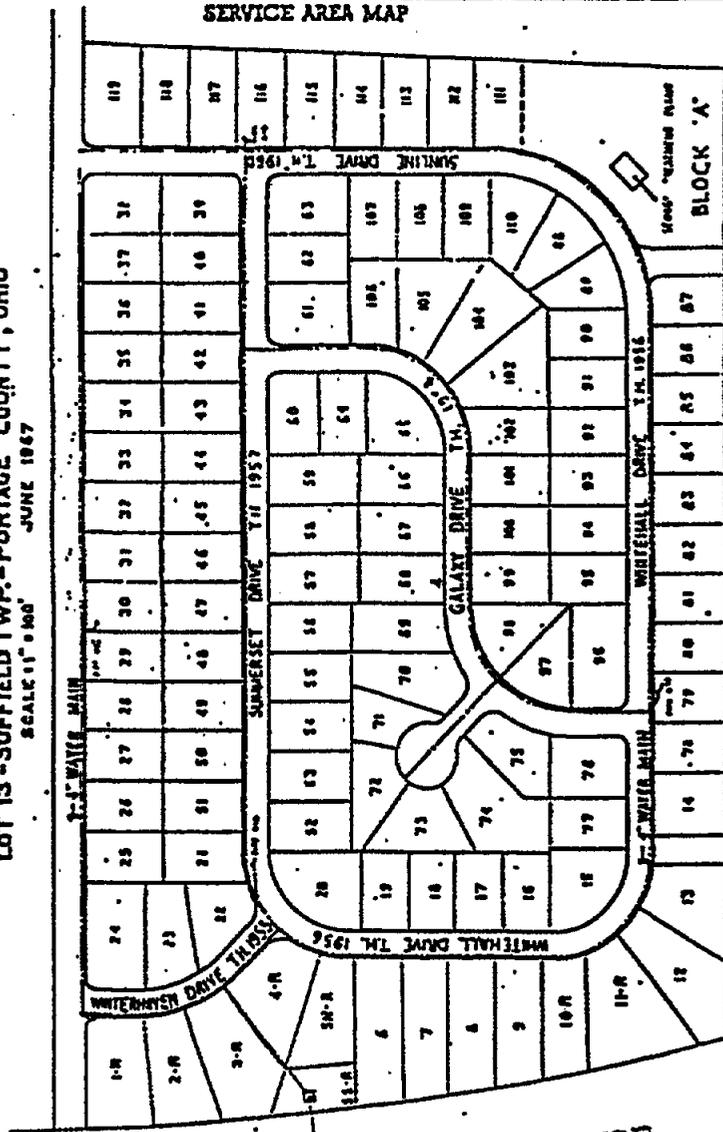
Fairlane Water Company, Inc.
 Suffield Township
 Portage County, Ohio

Section 6
 Original Sheet No. 1

PUCO NO. 2

FAIRLANE ESTATES ALLOTMENT

**WATER DISTRIBUTION SYSTEM
 LOT 13 - SUFFIELD TWP. - PORTAGE COUNTY, OHIO
 SCALE 1" = 100' JUNE 1987**



Issued: July 2, 1992

Issued by
 Fairlane Water Company, Inc.
 Richard A. Schultz, Pres.

Effective: July 2, 1992

Filed in accordance with Order No. 91-1205-WW-AIR issued by the Public Utilities Commission of Ohio, dated: July 2, 1992

NOTIFICATION OF CUSTOMER RIGHTS

As a valued customer of Fairlane Water Company Inc., you have certain rights and responsibilities. The following information is provided to you, so that we may serve you better.

Application For Service

A potential customer must make a verbal application to the Fairlane Water Company Inc. before water service shall be supplied.

Establishment of Credit

The Company may require an applicant for residential service to satisfactorily establish financial responsibility. An applicant may demonstrate financial responsibility by meeting any one of the following criteria: (1) by owning the property to be served or other property already served by the Company and demonstrating financial responsibility with respect to that property; or (2) by providing information to enable the Company to quickly and inexpensively check the applicant's credit; or (3) by demonstrating that the applicant has had the same class and similar type of utility service within the previous twenty-four consecutive months preceding the date of application; or (4) by making a cash deposit not to exceed one-twelfth of the estimated charge for the ensuing twelve months, plus thirty percent of the monthly estimated charge; or (5) by furnishing a creditworthy guarantor to secure payment of bills in an amount sufficient for a sixty-day supply for the service requested.

If an applicant pays a deposit, the Company shall furnish a receipt, which contains the name of the applicant or customer, the address of the premise to be served, the billing address for the service, the amount of the deposit, and a statement that the rate of interest will be not less than three percent per annum if the deposit is held for 180 days or longer. After discontinuing service, the Company shall apply the customer's deposit, including any accrued interest, to the final bill, and shall promptly refund any remaining deposit, plus accrued interest, unless the amount of the refund is less than one dollar. The Company shall review each account holding a deposit every twelve months and promptly refund the deposit, plus any accrued interest if the account meets all the following criteria: (1) the customer has paid his/her bills for twelve consecutive months without having service disconnected for nonpayment; (2) the customer has not had more than two occasions during the previous twelve months when his/her bill was not paid by the due date; and (3) the customer is not delinquent in the payment of his/her bills at the time of the review. The Company shall also promptly return the deposit, plus any accrued interest, upon the customer's request at any time the customer's credit has been established or reestablished using one of the other four criteria described in the previous paragraph.

Customer Billing

The Company shall mail all quarterly bills on the billing date. All bills and notices shall be sent to the premises served unless otherwise requested by the customer in writing. Failure to receive such bills or notices shall not relieve the customer of responsibilities or obligations set forth in the bills or notices. All bills shall be due fifteen (15) days from the billing date as shown on the bill. If not paid by the due date as shown on the bill, the bill will be considered past due and shall be subject to a late payment charge of 5% of the amount of current charges only, not compounded on future delinquencies.

Questions or Complaints

If you have any questions or complaints concerning your water service or quarterly bill, please call our local answering service number 330-221-0363. We will return your call as soon as possible. Or you may write to Fairlane Water Company Inc., 4851 E. Highland Ext., Ravenna, Ohio 44266. If you have an emergency, call Walter Knapp (330) 221-0363 or Letty Knapp (330) 221-0370. The Company will investigate each complaint in a fair and complete manner and report the results to the complainant either orally or in writing, within ten business days after the date complaint is received.

If your complaint is not resolved after you have called Fairlane Water Company, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio

(PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact PUCO via 7-1-1 (Ohio relay service).

The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.pickocc.org>.

Disconnection of Service

Service may be refused or disconnected to any customer or refused to any applicant for service as stated in this section. In an instance where a customer's service could be disconnected under more than one of the following conditions, the minimum notice provision (which includes no notice) will be provided.

(1) No notice is required in any of the following instances:

- (a) For tampering with any main, service line, curb stop, curb box, seal, or other appliance under the control of, or belonging to, the Company;
- (b) For connecting the service line or any pipe directly or indirectly connected to it, with any other source of supply or with any apparatus which may in the opinion of the Company, contaminate the Company's water supply or threaten the integrity of the system; or
- (c) For any other violation or failure to comply with the regulations of the Company which may, in the opinion of the Company or any public authority, create an emergency situation.

(2) The customer must be given not less than twenty-four hours written notice before service is disconnected when any of the following conditions exist:

- (a) For the use of water for any purpose not stated in the application, or for the use of service upon any premises not stated in the application; or
- (b) To prevent waste or reasonably avoidable loss of water.

Personal delivery of the notice to the customer's premises shall first be attempted and, only if personal service cannot be accomplished at that time, the notice shall be securely attached to the premises in a conspicuous manner.

(3) The customer must be given not less than fourteen days written notice before service is disconnected when any of the following conditions exist:

- (a) For nonpayment of any tariffed charges when due or within any additional period for payment permitted by the Company. Disconnection of service for nonpayment may not occur prior to fourteen days after the due date;
- (b) For any violation of, or failure to comply with, the regulations of the Company other than stated in item (1) of this section;
- (c) For misrepresentation in the verbal application as to any material fact;
- (d) For denial to the Company of reasonable access to the premises for the purpose of inspection; or
- (e) For violation of federal, state, or local laws or ordinances where such violation affects the provision of utility service by the Company.

(4) Disconnection of service for nonpayment is prohibited if the disconnection of service would be especially dangerous to health as certified pursuant to the following certification provisions:

- (a) The customer must have a form provided by the Company signed by a licensed physician, physician assistant, clinical nurse specialist, certified nurse practitioner, certified midwife, or local board of health physician stating that a special danger exists to the health of the customer or permanent resident of the household.
- (b) In the event that service has been disconnected within twenty-one days prior to certification of special danger to health, service shall be restored to that resident if the proper certification is made, in accordance with the foregoing provisions.
- (c) Certification shall prohibit disconnection for thirty days. Certification may be renewed two additional times (thirty days each) by a licensed physician, physician assistant, clinical nurse specialist, certified nurse practitioner, certified midwife, or local board of health physician by providing an additional certificate to the company. The total certification period is not to exceed ninety days in any twelve-month period.

On the day of disconnection of service, the Company shall provide the customer with personal notice. If the customer is not at home, the Company shall provide personal notice to an adult consumer. If neither the customer nor an adult consumer is at home, the company shall attach written notice to the premises in a conspicuous location prior to disconnecting service. No disconnection for past due bills or for not making a deposit as required shall be made after twelve thirty p.m. on the day preceding a day that all services necessary for reconnection are not regularly performed or available.

A notice of disconnection shall clearly state the earliest date when disconnection could occur, the reason for disconnection, the action the customer must take in order to avoid the disconnection, and the total amount required to be paid, which shall not be greater than the past due balance.

If the customer informs the Company representative who is disconnecting the water that he intends to pay his bill, the customer will be instructed to mail his payment to the office to avoid disconnection. If payment is not received within four days from date of original disconnection attempt, service may be disconnected without further notice.

Reconnection of Service

The Company shall reconnect previously disconnected service, unless prevented by circumstances beyond the Company's control, or unless a customer requests otherwise, by the close of the following regular Company business day after any of the following:

- (1) Receipt by the Company of the full amount of arrears for which service was disconnected, including any required reconnection charge;
- (2) The elimination of conditions that warranted disconnection of service; or
- (3) Agreement by the Company and the customer on a deferred payment plan and a payment if required under the plan.

If service is discontinued and the customer wishes to guarantee the reinstatement of service the same day on which payment is rendered, both of the following conditions apply:

- (1) If reinstatement of service is requested the same day, the customer must notify the Company no later than twelve thirty p.m., and the customer must make payment in the Company's business office or provide proof of payment; and
- (2) The Company may require that the customer sign an agreement to pay the Company's incurred costs for reinstatement of service if it occurs after 5:00 p.m. This fee shall be collected at the time reinstatement of service arrangements are made or rendered with the customer's next billing at the Company's discretion.

The Company may not insist upon payment of any current bill, excluding any reconnection charge, before restoring service under this rule unless that bill is more than fifteen (15) days past due.

Access to Premises

Any employee or agent of the Fairlane Water Company seeking access to the dwelling or structure of a customer shall voluntarily identify himself or herself, provide proper Company photo identification, and state the reason for the visit. The employee shall in all cases direct himself or herself to a person holding himself or herself as being responsible for the dwelling or structure.

Tariffs

A copy of the Company's Rates, Rules and Regulations (Tariff) is available for review upon request from the Fairlane Water Company or at the Public Utilities Commission of Ohio (PUCO).

Minimum Standards

The Public Utilities Commission of Ohio has adopted a set of minimum standards for waterworks and/or sewage disposal system companies. These standards are available for review upon request from the Fairlane Water Company or at the PUCO.

INVOICE

P.O. Box 322
Advance, NC 27006

Date:
Account #:

Cell: 330-221-0363

Billing concerns call: 330-221-0370

Bill to: Name and Address of Customer

Bill for: Water Usage for:
(Address where water is used)

Billing Period:

Account Summary	Amount Due
Your previous bill was	
Total payment	
Balance at current billing	
Current quarterly charge	
Late fee	
Past due amount	
Credit amount	
Total current charges	
Total due by	

For questions about billing or service, call or write to Walter or Letty Knapp at the phone number or address above. For unresolved inquiries, or for general utility information, customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service). Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at www.pickocc.org. Please call on any change of service. Termination of service is the obligation of the customer. Charges will continue in account name until Fairlane Water Co. is notified. Total amount is due 15 days after billing date. Overdue accounts will be charged 5% of amount due.

Make checks payable to: Fairlane Water Company

Detach and Return with Payment

To: Fairlane Water Company
P.O. Box 322
Advance, NC 27006

Account # 0
For: Water Usage
XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX

From: Customers name and address

Please Pay \$0.00
Amount Paid
Due by: