

NEW KNOXVILLE TELEPHONE COMPANY
BASIC LOCAL EXCHANGE SERVICE TARIFF

NOTE: This Tariff P.U.C.O. No. 8 cancels and supersedes New Knoxville Telephone Company
Tariff P.U.C.O. No. 7.

Issued: May 9, 2011

Effective: May 9, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2891-TP-ATA

Issued by the Public Utilities Commission of Ohio

Preston Meyer, General Manager

New Knoxville, Ohio

P.U.C.O. NO. 8

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TARIFF DESCRIPTION

This Basic Local Exchange Service (BLES) Tariff applies to residential single-line customers and to the primary access line of business customers.

BLES is provided by New Knoxville Telephone Company (The "Company" or "Telephone Company") in accordance with Rule 4901:1-6-12, Ohio Administrative Code.

Basic local exchange service, as defined in Section 4927.01, Revised Code, means residential end-user access to, and usage of, telephone-company-provided services over a single line, or small-business-end-user access to and usage of telephone-company-provided services over the business's primary access Line of Service, which in the case of residential and small-business access and usage is not part of a bundle or package of services. BLES enables a customer to originate or receive voice communications within a local service area and consists of the following services:

- (i) Local dial tone service;
- (ii) For residential end users, flat-rate telephone exchange service;
- (iii) Touch tone dialing service;
- (iv) Access to and usage of 9-1-1 services, where such services are available;
- (v) Access to operator services and directory assistance;
- (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
- (vii) Per call, caller identification blocking services;
- (viii) Access to telecommunications relay service; and
- (ix) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

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EXCHANGE RATES

Throughout the exchange area of the New Knoxville exchange

| | <u>Monthly Rate</u> | <u>Maximum Rate</u> |
|---|---------------------------------------|---------------------|
| Residential Exchange Basic Rate, per access line | \$ 10.35 (I) | \$ 10.35 (I) |
| Business Basic Exchange Rate, per access Pay station access line | \$ 12.30 (I) Business Rate Applies | \$ 12.30 (I) |
| Coin Supervision | \$ 7.50 | |
| Touch Tone Dialing: | Included in Exchange Rates | |

ISSUED: March 10, 2016

EFFECTIVE: April 1, 2016

Issued under authority of the Public Utilities Commission of Ohio, in Case No. 90-5029-TP-TRF

Preston Meyer, General Manager
New Knoxville, OH 45871

P.U.C.O NO. 8

EXCHANGE AREAS

EXCHANGE
New Knoxville

TOLL FREE
CALLING AREAS
New Knoxville
New Breman *
St Marys *
Wapakoneta (TSC) (N)

* Measured Rate calling to these areas.

ISSUED: June 4, 2012

EFFECTIVE: July 2, 2012

Issued under authority of the Public Utilities Commission of Ohio, in Case No. 12-1744-TP-ATA

Preston Meyer, General Manager
New Knoxville, OH 45871

NON-RECURRING SERVICE CONNECTION CHARGES

| | |
|---|-------|
| Initial Connection | |
| Service Order | 10.00 |
| Central Office | 10.00 |
| Premise Visit | 12.00 |
| Initial Connection (Pre-wired) | |
| Service Order | 10.00 |
| Central Office | 10.00 |
| Premise Visit | 12.00 |
| Transfer from Premise to Another on Non-Contiguous Property, or Transferred to Different Subscriber at Same Location | |
| Service Order | 10.00 |
| Central Office | 10.00 |
| Re-establishment of Suspended Service | |
| Service Order | 10.00 |
| Re-connection of Disconnected Service | |
| Service Order | 10.00 |
| For Other than Specified, When Requested by Customer | Cost |

MISCELLANEOUS RATES AND CHARGES

1. Per Call Blocking

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers at no charge.

2. Telecommunications Relay Services (TRS) Charge

Customers may be assessed an annual charge per line to fund the Telecommunications Relay services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

3. Service Charge

The maintenance of Telephone Company facilities or equipment provided by the Telephone Company is the responsibility of the Telephone Company. The maintenance of other non-Telephone Company equipment and facilities is the responsibility of the customer. Under no circumstances will the Telephone Company be required to repair customer-provided facilities or equipment. A service charge of twenty-five dollars (\$25.00) shall apply if, responding to a customer report of a trouble condition, the Telephone Company determines that the source of the trouble is in the facilities or equipment of the customer.

The Telephone Company shall advise the customer of the potential service charge at the time the trouble report is received by the Telephone Company.

At the time a customer applies for service with the Telephone Company, written notice will be given to the customer that potential service charges are applicable on customer-provided equipment.

APPLICATION OF RATES

- A. Business rates apply at business locations; and at other locations when a business listing is furnished, or when the use of the service is primarily or substantially of a business, professional, institutional or occupational nature. Service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc.

- B. Residential rates apply at all other locations, unless otherwise specifically provided. When the use of a residential service is such that it should be reclassified as a business service, the Company will discontinue the service in the event the subscriber refuses to permit such reclassification and pay the applicable business rate.

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CONSTRUCTION CHARGES

A. Construction Charges on Private Right-of-Way

Where permanent construction is provided in territory where no Company owned facilities are available, the type and route deemed most practicable by the Company will be used. The applicant may be required to obtain the necessary right-of-way and pay the expenses (or rental) incurred in securing or retaining it. The Company will furnish, place, own, and maintain or replace the wire circuits needed to provide service. The Customer may be required to pay one-half the cost of construction and material on all line extensions in excess of 500 feet from existing facilities.

B. Construction Charges on Public Highways

This Company concurs with the rules and regulations concerning excess construction charges applicable to certain line extensions on the public highway as set forth in Section 4901:1-3-13, Ohio Administrative Code.

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B. Construction Charges on Public Highways

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N11 SERVICE
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

A. GENERAL

1. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
4. The 211 Service is not available for the following classes of service:
 - a. Hotel/motel/hospital service
 - b. Inmate service
 - c. 1+ and 0+ calling
 - d. O-operator assisted calling
 - e. 101XXXXX calling

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider shall make written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all, part or none of the Company's local exchanges.

Issued: May 9, 2011

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In Accordance with Case No. 10-1010-TP-ORD and 11-2891-TP-ATA

Issued by the Public Utilities Commission of Ohio

Preston Meyer, General Manager

New Knoxville, Ohio

N11 SERVICE (Continued)
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:
 - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.
 - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
 - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
 - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.

3. Local Calling for Company Subscribers
 - a. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - b. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange.

N11 SERVICE (Continued)
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

3. Local Calling for Company Subscribers (Continued)

- c. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.
4. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
5. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
6. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any service offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.
7. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.
8. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.

N11 SERVICE (Continued)
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

9. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service.
10. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
11. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
12. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision 211 Service no later than thirty (30) days after the effective date of its tariff.
2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.

N11 SERVICE (Continued)
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
3. The Company's entire liability to any person for interruption or failure of the Approved Information and Referral Service Provider is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the Approved Information and Referral Service Provider's use of the 211 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages the Approved Information and Referral Service Provider may incur that result from a national assignment of the 211 abbreviated dialing code.
5. The Company will make every effort to route 211 calls to the appropriate Approved Information and Referral Service Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service.

N11 SERVICE (Continued)
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

E. OTHER TERMS AND CONDITIONS (Continued)

2. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, construed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.
3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES AND CHARGES

1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
2. The Approved Information and Referral Service Provider shall pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the Approved Information and Referral Service Provider's designated premises.

N11 SERVICE (Continued)
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

F. RATES AND CHARGES (Continued)

3. The Approved Information and Referral Service Provider shall pay the following nonrecurring charges upon establishment of 211 Service:

| | <u>Non-Recurring Charges</u> |
|--|----------------------------------|
| Central Office Charge | \$115.00 |
| Service Order Charge | \$ 10.00 |
| Number Change Charge – applicable when the Approved Information and Referral Service Provider makes application to change the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number basis. | \$ 20.00 |

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. The Company will make switch translations on an exchange basis only. The Company has no obligation to translate 811 to different numbers within an exchange. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a Number Change Charge as set forth in Section F. below.
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(Continued)

- c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
 - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.
6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(Continued)

10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

E OTHER TERMS AND CONDITIONS (Continued)

3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES & CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
 - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
 - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Order Charges will apply.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

F. RATES & CHARGES (Continued)

4. Rates:

| | Nonrecurring <u>Charge</u> |
|--|-------------------------------|
| Central Office Charge * (Per host Central Office) | \$115.00 |
| Number Change Charge (per Telephone Number) | \$20.00 |
| Service Order Charge | \$10.00 |

* The Central Office Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the provisions of BLES as defined in Section 1, Sheet No. 1 herein.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rule regulation or provision contained in the other section of this BLES Tariff, the rate, rule, regulation or provision contained in the specific section of this Tariff shall prevail.

B. OWNERSHIP OF EQUIPMENT

The Telephone Company shall have the right to disconnect any customer owned apparatus, attachment, or connection, or to suspend service during its continuance, or to terminate service, for faulty condition or just cause.

C. LIABILITY OF THE COMPANY

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service or facilities and not caused by negligence of the subscriber, shall not exceed an amount equivalent to the proportionate charge for the affected service or facility for the period of the impairment.

D. MISCELLANEOUS SUPPLEMENTAL EQUIPMENT

Miscellaneous and supplemental equipment requested by the subscribers, and not otherwise provided herein, is furnished whenever possible, if not detrimental to any of the services of the Telephone Company, and additional charges apply, based upon the costs incurred.

E. ADVANCE PAYMENTS

Any applicant may be required to pay three month's rental in advance before service is established, which payment shall not be subject to rebate or refund in the event the subscriber discontinues the service within three months following the date of establishment of service.

GENERAL RULES AND REGULATIONS (Continued)

F. SPECIAL ASSEMBLAGES

The rates and charges published in the various sections of this tariff schedule contemplate standard construction and installation and the use of the Company's standard instruments, apparatus, equipment and wiring. Where the Company, at the request of the subscriber, furnishes instruments, apparatus, and equipment, and/or makes installations other than standard or provides special assemblages of equipment, a charge therefore, in addition to the published rates, will be made in each case.

UNIVERSAL EMERGENCY/ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE

A. DESCRIPTION OF SERVICE

1. Enhanced 9-1-1 service (E-9-1-1) is a telephone exchange communications service whereby a public safety answering point (PSAP) designated by the participating local governmental authority may receive and answer calls that have been placed by dialing the number "9-1-1".
2. E-9-1-1 service includes the services provided by the lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls dialed to 9-1-1.
3. E-9-1-1 service consists of: (A) automatic number identification (ANI); (B) selective call routing; and (C) automatic location identification (ALI).
 - a. ANI provides for the telephone number of the calling party to be forwarded to the PSAP. ANI is only available for calls placed from individual lines.
 - b. Selective call routing is available when an E-9-1-1 system is served by more than one PSAP. This service routes the call to the correct PSAP based on the caller's telephone number. Selective call routing is available only for calls placed from individual lines.
 - c. ALI provides the name and address associated with the calling party's telephone number to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premises, etc.) will be identified with the address of the telephone number at the main location.
4. Wireless E911 is an Optional Service of Enhanced 9-1-1 and includes the following components: Wireless Selective Routing, Wireless Automatic Location Identification, Wireless ANI/ALI Controller, Dual Mode ALI Selective Routing and Network Control Modem.
 - (1) Wireless Selective Routing routes the wireless call to the correct PSAP based on the caller's identification information. It is available when an E911 System is served by more than one PSAP or when a central office is split by a political boundary and one of the political areas does not subscribe to 911 Service.
 - (2) Wireless Automatic Location Identification Service provides wireless caller's location information. The information provided may be cell site/sector information (Phase1) or latitude/longitude coordinates (Phase2).

UNIVERSAL EMERGENCY/ ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE
(Continued)

A. DESCRIPTION OF SERVICE (Continued)

- (3) Wireless ANI /ALI Controller is equipment co-located with the selective router that provides the ability to combine ANI and ALI information to compatible PSAP equipment.

B. GENERAL REGULATIONS

1. The service is limited to the use of central office telephone number 9-1-1 as the emergency telephone number. Only one E-9-1-1 service will be provided within any government agency's locality.
2. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.
3. E-9-1-1 service is a telephone exchange communications service and is arranged for one-way incoming service to an appropriate PSAP.
4. E-9-1-1 service is provided solely for the benefit of the local governmental unit. The provision of such service shall not be interpreted, continued, or regarded as being for the benefit of, or creating any Telephone Company obligation toward, or any right of action on behalf of, any third person or other legal entity.
5. The Telephone Company does not undertake to answer and forward E-9-1-1 service calls but furnishes the use of its facilities to enable the participating local governmental authority personnel to accept such calls on the participating local governmental authority designated premises.
6. E-9-1-1 service information containing names, addresses, and telephone numbers of customers who subscriber to nonpublished telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency E-9-1-1 service calls.
7. Any party residing within the E-9-1-1 service area forfeits the privacy afforded by nonpublished telephone service to the extent that the customer's name, address, and telephone number associated with the originating station are furnished to the PSAP.

UNIVERSAL EMERGENCY/ ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE
(Continued)

B. GENERAL REGULATIONS (Continued)

8. The Telephone Company's entire liability to any person for interruption or failure of E-9-1-1 service shall be limited by the terms set forth in this section and other sections of this tariff.
9. The participating local governmental authority will have the responsibility to determine whether the system is functioning properly for its use and shall promptly notify the Telephone Company in the event the system is not functioning properly.
10. The Telephone Company shall not be liable for any loss or damages arising out of errors, interruptions, defects, failures or malfunctions of E-9-1-1 service, including any and all equipment and data processing system associated therewith. Damages arising out of such interruptions, defects, failures or malfunctions of the system after the Telephone Company has been notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the participating local governmental authority until service is restored.
11. E-9-1-1 service will be designed by the Telephone Company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where E-9-1-1 service is offered.
12. Because the Telephone Company serving boundaries and political subdivision boundaries may not coincide, the participating local governmental authority must make arrangements to handle all calls received on its E-9-1-1 service lines that originate from all telephones served by central offices within the E-9-1-1 service area whether or not the calling telephone is situated on property within the geographical boundaries of the participating local governmental authority's public safety jurisdiction.
13. Application for E-9-1-1 service must be executed in writing by each customer and must be accomplished by satisfactory proof or authorization to provide E-9-1-1 service in the exchanges where service is requested. If application for service is made by an agent, the Telephone Company must be provided in writing with satisfactory proof of appointment of the agent by the participating local governmental authority.

UNIVERSAL EMERGENCY/ ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE
(Continued)

B. GENERAL REGULATIONS (Continued)

14. In addition to all other terms and conditions, the following customer requirements will apply:
- a. The participating local governmental authority will answer all E-9-1-1 service calls on a 24-hour, seven-day week basis.
 - b. The participating local governmental authority has the responsibility for dispatching the appropriate emergency service within the E-9-1-1 service area, or will undertake to transfer all E-9-1-1 service calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
 - c. The participating local governmental authority will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to an E-9-1-1 service PSAP by calling parties.
15. The participating local governmental authority will agree to release, indemnify and hold harmless the Telephone Company for any infringement or invasion of the right of privacy of any person or person, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use therewith, or by any services furnished by the Telephone Company in connection therewith, including but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing E-9-1-1 service.
16. THE TELEPHONE COMPANY AND ITS OFFICERS, DIRECTORS, EMPLOYEES, AND AGENTS ARE NOT LIABLE IN DAMAGES IN A CIVIL ACTION FOR INJURIES, DEATH, OR LOSS TO PERSONS OR PROPERTY INCURRED BY ANY PERSON RESULTING FROM THE TELEPHONE COMPANY'S, ITS OFFICERS', DIRECTORS', EMPLOYEES', OR AGENTS' PARTICIPATION IN OR ACTS OR OMISSIONS IN CONNECTION WITH SUCH PARTICIPATION IN A 911 SYSTEM, WHETHER SUCH SYSTEM IS ESTABLISHED PURSUANT TO SECTIONS 4931.40 TO 4931.50 OF THE OHIO REVISED CODE OR OTHERWISE IN ACCORDANCE WITH THE TELEPHONE COMPANY'S SCHEDULES REGARDING 911 SYSTEMS FILED WITH THE PUBLIC UTILITIES COMMISSION PURSUANT TO SECTION 4905.30 OF THE OHIO REVISED CODE.

UNIVERSAL EMERGENCY/ ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE
(Continued)

B. GENERAL REGULATIONS (Continued)

17. The rates and charges contained in this tariff section contemplate the use of standard configurations and quantities of facilities. When excess facilities are ordered by the participating local governmental authority, the rates and charges for those facilities will be billed to the participating local governmental authority, when deemed appropriate by the Public Utilities Commission.
18. The Telephone Company is not responsible for the location determination technology, the accuracy of the location determination technology, or the investigation or maintenance of said technologies. Only the data required and specified by the FCC in its Report and Order 94-102 will be delivered by the Telephone Company to the PSAP. This required data includes the cell site or sector location, the callback number, and the latitude/longitude of the caller. Each customer agrees that delivery, or lack of delivery, of additional data elements which may be provided by the WSP will not be the responsibility of the Telephone Company and the Telephone Company assumes no responsibility or liability for such information.
19. PSAPs must have all required elements of Wireless E911 Phase 1, utilizing p-ANI routing and cell site/sector location based information, in place before implementing Phase 2. This is necessary to accommodate loading of the respective p-ANIs also known as Emergency Service Routing Key/Emergency Service Routing Digit into the Telephone Company's Database Management System. In addition, the following requirements must be met for Phase 2 implementation:
 - a. PSAPs must order both the Telephone Company's Extended ALI Display Format and the ALI Database Upgrade for Wireless Phase 2 to accommodate the x/y data provided by Wireless E911 Phase 2 Service. See rates in paragraph F. following.
 - b. WSPs must have Position Determining Entity (PDE) and a Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC) in their network.
 - c. WSPs or their designated database provider must have obtained an interface to the Telephone Company's ALI database that complies with the Telephone Company's existing operating standard. This interface will be used by the WSP to provide the Phase 2 data.
20. The Company accepts no responsibility, makes no representation or warranty regarding the accuracy of Wireless Caller Information and cannot guarantee the completion of said call, the quality of the call or any features they may otherwise be provided with E911 Service.

UNIVERSAL EMERGENCY/ ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE
(Continued)

B. GENERAL REGULATIONS (Continued)

Wireless E-9-1-1 service is comprised of two components, Extended ALI Display Format and ALI Database Upgrade for Wireless Phase 2. Both components are required for implementation of this service.

a. Extended ALI Display Format

The PSAP's Automatic Location Identification (ALI) display format must be changed to the Telephone Company's Extended ALI Display Format to accommodate the latitude and longitude, or x,y coordinates. The provision and delivery of the x,y information to the PSAP requires an interface between the ALI database and the WSP's Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC). The provisioning of the interface is the responsibility of the WSP.

b. ALI Database Upgrade for Wireless Phase 2

The ALI Database Upgrade for Wireless Phase 2 enables the PSAP to query and retrieve wireless caller location information from the Telephone Company's Automatic Location Identification (ALI) database. Location information may include cell site sector location, longitude and latitude of the wireless caller's location, and the wireless caller's callback number (CBN). This upgrade will enable the necessary interfaces, software, and databases to permit the wireless caller's location information to be populated in the Telephone Company's ALI database and/or retrieved when queried by the customer's PSAP equipment.

C. RATES AND CHARGES

1. Landline Enhanced 911

Reserved for Future Use.

2. Wireless 9-1-1

a. Auglaize County Service Offering

Rates for service described herein will be developed on an individual case basis with the Auglaize County.

P.U.C.O NO. 8

LIFELINE REQUIREMENTS (T)

The Company shall provide Lifeline service as defined in 47 C.F.R. § 54.401 (a) on a nondiscriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal and state laws, including, but not limited to, 47 C.F.R. Part 54, Subpart E; the FCC's Lifeline reform order (Report and Order released February 6, 2012, WC Docket No, 11-42, et. al) and any subsequent clarifying orders; Section 4927.13, Revised Code; Rule 4901:1-6-19, Ohio Administrative Code; and, the Commission's nontraditional Lifeline service order (Finding and Order adopted November 3, 2016, Case No. 16-1116-TP-COI) and any subsequent entries and/or orders.

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EFFECTIVE: December 2, 2016

Issued under Authority of the Public Utilities Commission of Ohio, in Case No. 16-1116-TP-COI

Preston Meyer, General Manager
New Knoxville, OH 45871

NEW KNOXVILLE TELEPHONE COMPANY
New Knoxville, OH

Section No. 5
First Revised Sheet No. 2
Replaces Original Sheet No. 2

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New Knoxville, OH

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New Knoxville, OH

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Preston Meyer, General Manager
New Knoxville, OH 45871

INTRALATA PRESUBSCRIPTION

1. General Provisions

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

2. IntraLATA Presubscription Options

Option A. Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice of each call.

3. Rules and Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

INTRALATA PRESUBSCRIPTION (Continued)

4. IntraLATA Presubscription Customer Notices

The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

INTRALATA PRESUBSCRIPTION (Continued)

a. Application of Charges (Continued)

- (1) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.
- (2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

| | | |
|----|--------------------|--------|
| -- | Manual Process | \$5.50 |
| -- | Electronic Process | \$1.25 |