

P.U.C.O. No. 1

INTRASTATE
ACCESS SERVICE TARIFF
REGULATIONS, RATES AND CHARGES

The Champaign Telephone Company hereby adopts certain rates, charges, and conditions set forth in Interstate Access Service Tariffs filed by the National Exchange Carrier Association set forth below as they now exist and as they may be subsequently modified for intrastate access charge purposes (“NECA Tariff”). In addition to rates set forth in the NECA Tariff, where applicable, certain rates, terms, and conditions for switched access services, including Intrastate Carrier Common Line Access Service, are set forth herein. (T)

Tariff FCC No. 5

- Section 1 Application of Tariff
- Section 2 General Regulations
- Section 3 (Carrier Common Line Access Service rates moved to Section 2 herein.)
- Section 4 End User Access Service Charges (not adopted)
- Section 5 Access Ordering
- Section 6 Switched Access Service: Switched access rates applied to the intrastate jurisdiction shall remain at the levels existing on December 31, 1997 except for those rates reduced pursuant to the FCC’s Report and Order and Further Notice of Proposed Rulemaking, WC Docket Nos. 10-90, et al., FCC No. 11-161 (released November 18, 2011): see rates on Section 2, Sheet No. 14 herein. (T)
- Section 7 Special Access Service

P.U.C.O. No. 1

INTRASTATE
ACCESS SERVICE TARIFF
REGULATIONS, RATES AND CHARGES

Tariff FCC No. 5 (continued)

Section 9	Directory Assistance Service	
Section 10	Special Federal Government Access Services	(T)
Section 11	Special Facilities Routing of Access Services	(T)
Section 12	Specialized Services or Arrangements	
Section 13	Additional Engineering, Additional Labor and Miscellaneous Services	
Section 14	Exceptions to Access Service Offerings	(T)
Section 15	Access Service Interfaces and Transmission Specifications	(T)
Section 16	Public Packet Data Network	(T)
Section 17	Rates and Charges	

Tariff FCC No. 3 Special Construction

Tariff FCC No. 4 Wire Center Information

P.U.C.O. No. 1

INTRASTATE
ACCESS SERVICE TARIFF
REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff

The Telephone Company will provide Carrier Common Line Access Service (Carrier Common Line Access) to interexchange service providers ("IXCs") in conjunction with Switched Access Service provided in Section 6. of the National Exchange Carrier Association (NECA) Tariff F.C.C. No. 5 or the appropriate Switched Access Service section of other Access Service tariffs in which the Telephone Company participates.

1. General Description

Carrier Common Line Access provides for the use of end users' Telephone Company-provided common lines by IXCs for access to such end users to furnish intrastate communications.

Premium Access is (1) Switched Access Service provided to customers under this tariff which furnish intrastate MTS/WATS, and (2) Switched Access Service in an end office converted to equal access.

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P.U.C.O. No. 1

INTRASTATE
ACCESS SERVICE TARIFF
REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

2. Limitations

2.1 Exclusions

Neither a telephone number nor detail billing is provided with Carrier Common Line Access. Additionally, directory listings and intercept arrangements are not included in the rates and charges for Carrier Common Line Access.

2.2 Access Groups

All line side connections provided in the same access group will be limited to the same features and operating characteristics.

All trunk side connections provided in the same access group will be limited to the same features and operating characteristics.

2.3 WATS Access Lines

Where Switched Access Services are connected with Special Access Services at Telephone Company Designated WATS Serving Offices for the provision of WATS or WATS-type Services, Switched Access Service minutes which are carried on that end of the service (i.e., originating minutes for outward WATS and WATS-type services and terminating minutes for inward WATS and WATS-type services) shall not be assessed Carrier Common Line Access per minute charges.

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INTRASTATE
ACCESS SERVICE TARIFF
REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

3. Undertaking of the Telephone Company

Where the IXC is provided Switched Access Service for intrastate communications under other sections of this or other Access Service tariffs, the Telephone Company will provide the use of Telephone Company common lines by an IXC for access to end users at rates and charges as set forth in the Telephone Company's Intrastate Access Service Tariff.

4. Obligations of the IXC

4.1 Switched Access Service Requirement

The Switched Access Service associated with Carrier Common Line Access shall be ordered by the IXC under applicable sections of NECA Tariff F.C.C. No. 5.

4.2 Supervision

The IXC facilities at the premises of the ordering IXC shall provide the necessary on-hook and off-hook supervision.

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REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

5. Determination of Usage Subject to Carrier Common Line Access Charges

Except as set forth herein, all Switched Access Service provided to the IXC will be subject to Carrier Common Line Access charges.

5.1 Cases Involving Usage Recording By the IXC

Where Feature Group C end office switching is provided without Telephone Company recording and the IXC records minutes of use used to determine Carrier Common Line Access charges (i.e., Feature Group C operator and calls such as pay telephone sent-paid, operator-DDD, operator-person, collect, credit-card, third number and/or other like calls), the IXC shall furnish such minutes of use detail to the Telephone Company in a timely manner. If the IXC does not furnish the data, the IXC shall identify all Switched Access Services that could carry such calls in order for the Telephone Company to accumulate the minutes of use through the use of special Telephone Company measuring and recording equipment.

5.2 Local Exchange Access and Enhanced Services Exemption

When access to the local exchange is required to provide an IXC service (e.g., MTS/WATS-type, telex, Data, etc.) that uses a resold Special Access service, Switched Access Service Rates and Regulations, as set forth in Section 6. of NECA Tariff F.C.C. No. 5 will apply, except when such access to the local exchange is required for the provision of an enhanced service.

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INTRASTATE
ACCESS SERVICE TARIFF
REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services

6.1 Scope

Where the IXC is reselling MTS and/or MTS-type service(s) on which the Carrier Common Line and Switched Access charges have been assessed, the IXC may, at the option of the IXC, obtain Feature Group A, Feature Group B or Feature Group D Switched Access Service under Section 6. of NECA Tariff F.C.C. No. 5 for originating and/or terminating access in the local exchange. Such access group arrangements whether single lines or trunks or multiline hunt groups or trunk groups will have Carrier Common Line Access charges applied as set forth in the Telephone Company's Intrastate Access Service Tariff in accordance with the resale rate regulations set forth in 6.4 following. For purposes of administering this provision:

Resold intrastate terminating MTS and MTS-type service(s) shall include collect calls, third number calls and credit card calls where the reseller pays the underlying carrier's service charges.

Resold intrastate originating MTS and MTS-type service(s) shall not include collect, third number, or credit card calls.

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INTRASTATE
ACCESS SERVICE TARIFF
REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.2 IXC Obligations Concerning the Resale of MTS and MTS-type Services

When the IXC is reselling MTS and/or MTS-type service as set forth in 6.1 preceding, the IXC will be charged Carrier Common Line Access charges in accordance with the resale rate regulations as set forth in 6.4 following if the IXC furnishes documentation of the MTS usage and/or the MTS-type usage. Such documentation supplied by the IXC shall be supplied each month and shall identify the involved resold MTS and/or MTS-type services.

The monthly period used to determine the minutes of use for resold MTS and/or MTS-type service(s) shall be the most recent monthly period for which the IXC has received a bill for such resold service(s). This information shall be delivered to the Telephone Company, at a location specified by the Telephone Company, no later than 15 days after the bill date shown on the resold MTS and/or MTS-type service bill. If the required information is not received by the Telephone Company, the previously reported information, as described preceding, will be used for the next two months. For any subsequent month, no allocation or credit will be made until the required documentation is delivered to the Telephone Company by the IXC.

6.3 Resale Documentation Provided By the IXC

When the IXC utilizes Switched Access Service as set forth in 6.2 preceding, the Telephone Company may request a certified copy of the IXC's resold MTS or MTS-type usage billing. Requests for billing will relate back no more than 12 months prior to the current billing period.

P.U.C.O. No. 1

INTRASTATE
ACCESS SERVICE TARIFF
REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services

When the IXC is provided an access group to be used in conjunction with the resale of MTS and/or MTS-type services as set forth in 6.1 preceding, subject to the limitations as set forth in 6.2 preceding, and the billing entity receives the usage information required as set forth in 6.2 preceding, to calculate the adjustment of Carrier Common Line Access charges, the IXC will be billed as set forth in (C) below.

(A) Apportionment and Adjustment of Resold Minutes of Use

When the IXC is provided with more than one access group in a LATA in association with the resale of MTS and/or MTS-type services, the resold minutes of use will be apportioned as follows:

(1) Originating Services

The Telephone Company will apportion the resold originating MTS and/or MTS-type services and originating minutes of use for which the resale credit adjustment applies, among the access groups. Such apportionment will be based on the relationship of the originating usage for each access group to the total originating usage for all access groups in the LATA. For purposes of administering this provision:

Resold originating MTS and/or MTS-type services minutes shall be only those attributable to intrastate originating MTS and/or MTS-type minutes and shall not include collect, third number, or credit card calls.

The resale credit adjustment shall apply for resold originating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

P.U.C.O. No. 1

INTRASTATE
ACCESS SERVICE TARIFF
REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)

(A) Apportionment and Adjustment of Resold Minutes of Use (Cont'd)

(2) Terminating Services

The Telephone Company will apportion the resold terminating MTS and/or MTS-type services and terminating minutes of use for which the resale credit adjustment applies, among the access groups. Such apportionment will be based on the relationship of the terminating usage for each access group to the total terminating usage for all access groups in the LATA. For purposes of administering this provision:

Resold terminating MTS and/or MTS-type services minutes shall be only those attributable to intrastate terminating MTS/MTS-type (i.e., collect calls, third number calls, and credit card calls).

The resale credit adjustment shall apply for resold terminating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

(B) Direct and Indirect Connections

Each of the access group arrangements used by the IXC in association with the resold MTS and/or MTS-type services must be connected either directly or indirectly to the IXC designated premises at which the resold MTS and/or MTS-type services are terminated. Direct connections are those arrangements where the access groups and resold MTS and/or MTS-type services are terminated at the same IXC designated premises.

Indirect originating connections are those arrangements where the access groups and the resold originating MTS and/or MTS-type services are physically located at different IXC designated premises in the same exchange. Such different IXC designated premises are connected by facilities that permit a call to flow from access groups to resold MTS and/or MTS-type services.

Indirect terminating connections are those arrangements where the access groups and resold terminating MTS and/or MTS-type services are physically located at different IXC designated premises in the same exchange. Such different IXC designated premises are connected by facilities that permit a call to flow from resold terminating MTS and/or MTS-type services to access groups.

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INTRASTATE
ACCESS SERVICE TARIFF
REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)

(C) Rates

The Premium Access Charge per minute as set forth in the Telephone Company's Intrastate Access Service Tariff will apply. The minutes billed Carrier Common Line Access Service charges will be the adjusted originating intrastate access minutes and the adjusted terminating intrastate access minutes.

The adjusted originating access minutes will be the originating intrastate access minutes less the reported resold originating MTS and/or MTS-type service minutes of use as set forth in (A)(1) preceding; but not less than zero. The adjusted terminating access minutes will be the terminating intrastate access minutes less the reported resold terminating MTS and/or MTS-type service minutes of use as set forth in (A)(2) preceding; but not less than zero.

(D) When the Adjustment Will Be Applied to IXC Bills

The adjustment as set forth in (C) preceding will be made to the involved IXC account no later than either the next bill date, or the one subsequent to that, depending on when the usage report is obtained.

(E) Conversion of Billed Usage to Minutes

When the MTS and/or MTS-type usage is shown in hours, the number of hours shall be multiplied by 60 to develop the associated MTS and/or MTS-type minutes of use. If the MTS and/or MTS-type usage is shown in a unit that does not show hours or minutes, the IXC shall provide a factor to convert the shown units to minutes.

(F) Percent Intrastate Use (PIU)

The adjustment as set forth in (C) preceding will be made to the involved IXC account after making the adjustments to the customer account as set forth in 7.4 following (PIU).

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INTRASTATE
ACCESS SERVICE TARIFF
REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations

7.1 Billing of Charges

Carrier Common Line charges will be billed to each Switched Access Service provided under this tariff and the Telephone Company's Intrastate Access Service Tariff.

7.2 Measuring and Recording of Call Detail

When access minutes are used to determine Carrier Common Line charges, they will be accumulated using call detail recorded by Telephone Company equipment except as set forth in 7.3 following (Unmeasured FGA and B Usage) and Feature Group C operator and automated operator services systems call detail such as pay telephone sent-paid, operator-DDD, operator-person, collect, credit-card, third number and/or other like calls recorded by the customer. The Telephone Company measuring and recording equipment, except as set forth in 7.3 following (Unmeasured FGA and B Usage), will be associated with end office or local tandem switching equipment and will record each originating and terminating access minute where answer supervision is received. The accumulated access minutes will be summed on a line by line basis, by line group or by end office, whichever type of account is used by the Telephone Company, for each IXC and then rounded to the nearest minute.

7.3 Unmeasured Feature Group A and B Usage

When Carrier Common Line Access is provided in association with Feature Group A or Feature Group B Switched Access Service in Telephone Company offices that are not equipped for measurement capabilities, assumed average intrastate access minutes will be used to determine Carrier Common Line Access charges. These assumed access minutes are as set forth in the exchange carriers' access tariffs.

7.4 Percent Intrastate Use (PIU)

When the IXC reports interstate and intrastate use of in-service Switched Access Service, Carrier Common Line charges will be billed to intrastate Switched Access Service access minutes based on the data reported by the IXC as set forth in Section 2.3.11 of NECA Tariff F.C.C. No. 5 (Jurisdictional Reports), except where the Telephone Company is billing according to actuals by jurisdiction. Intrastate Switched Access Service access minutes will, when necessary, be used to determine Carrier Common Line Charges as set forth in 7.5 following.

P.U.C.O. No. 1

INTRASTATE
ACCESS SERVICE TARIFF
REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations (Cont'd)

7.5 Determination of Premium Charges

After the adjustments as set forth in 7.4 preceding have been applied, when necessary, to Switched Access Service access minutes, charges for the involved IXC account will be determined as follows:

- (A) Access minutes for all premium rated Switched Access Service subject to Carrier Common Line charges will be multiplied by the Premium Access per minute rate as set forth in the Telephone Company's Intrastate Access Service Tariff.
- (B) Access minutes for all FGB Access Services with an Abbreviated Dialing Arrangement (ADA) subject to Carrier Common Line Charges will be multiplied by the Premium Access per minute rate as set forth in the Telephone Company's Intrastate Access Service Tariff.
- (C) Carrier Common Line charges shall not be reduced as set forth in 6.1 preceding unless Switched Access Charges, as set forth in Section 6. of NECA Tariff F.C.C. No. 5, are applied to the IXC's Switched Access Services.

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INTRASTATE
ACCESS SERVICE TARIFF
REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations (Cont'd)

7.5 Determination of Premium Charges (Cont'd)

(D) Terminating Premium Access per minute charge(s) apply to:

- all terminating access minutes of use;
- less those terminating access minutes of use associated with Wireless Switching Centers (WSCs);
- all originating access minutes of use associated with FGA Access Services where the off-hook supervisory signaling is forwarded by the IXC's equipment when the called party answers;
- all originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers, less those originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers for which the IXC furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges.

When the IXC makes this report available to the Telephone Company in advance of billing, these minutes of use will be charged on the current bill as originating minutes of use as set forth in (E) following. If a billing dispute arises concerning the IXC provided report, the Telephone Company will request the IXC to provide the data the IXC used to develop the report. The Telephone Company will not request such data more than once a year. The IXC shall supply the data within 30 days of the Telephone Company request.

When this report is not available to the Telephone Company until after billing, it shall be used by the Telephone Company to calculate and post a credit to the IXC's account. The credit shall be posted to the IXC's account within 30 days of receipt of the report. The credit shall be calculated by multiplying the number of access minutes of use, for which a credit is determined to be applicable, times the difference between the terminating and originating Carrier Common Line charges in effect when the calls were completed.

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INTRASTATE
ACCESS SERVICE TARIFF
REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations (Cont'd)

7.5 Determination of Premium Charges (Cont'd)

(E) The originating Premium Access per minute charge(s) apply to:

- all originating access minutes of use;
 - less those originating access minutes of use associated with FGA Access Services where the off-hook supervisory signaling is forwarded by the IXC's equipment when the called party answers;
 - less all originating access minutes of use associated with calls placed to 700, 800 and 900 numbers;
 - less those originating access minutes of use associated with Wireless Switching Centers (WSCs);
 - plus all originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers for which the IXC furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges, and for which a corresponding reduction in the number of terminating access minutes of use has been made as set forth in (D) preceding.

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INTRASTATE
ACCESS SERVICE TARIFF
REGULATIONS, RATES AND CHARGES

A. Urbana and Terre Haute Exchanges

	<u>Rate</u>	
1. <u>Carrier Common Line Charge</u>		
Premium Access, per minute		
Terminating	\$.000000	(R)
Originating	\$.0150	
2. <u>Transport Interconnection Charge (TIC)</u>		
Terminating	\$.000000	(R)
Originating	\$.015055	
3. <u>Local Transport</u>		
Tandem Switched Transport		
a) Tandem Switched Facility, per access minute per mile	*	(C)
b) Tandem Switched Termination, per access minute per termination	*	
4. <u>End Office</u>		
a) Local Switching	Pursuant to NECA Tariff FCC No. 5 Section 17.2.3 (A)	
b) Information Surcharge, per minute	Pursuant to NECA Tariff FCC No. 5 Section 17.2.3 (B)	(C)

B. Edge Out Exchanges: In accordance with the Commission's Opinion and Order issued August 22, 2007 in Case No. 06-1344-TP-WVR, the intrastate switched access rates in the Company's Edge Out exchanges equal the NECA switched access rates. The Company is a rural ILEC competing with a nonrural ILEC in a rural area.

* Pursuant to NECA Tariff FCC No. 5 Section 17.2.2

(N)

INTRASTATE
ACCESS SERVICE TARIFF
REGULATIONS, RATES AND CHARGES

Voice Over Internet Protocol – Public Switched Telephone Network Factor

(A) Scope

The following Intercarrier Compensation (“ICC”) framework shall apply to Voice over Internet Protocol (“VoIP”) – Public Switched Telephone Network (“PSTN”) traffic that would otherwise be subject to Champaign Telephone Company’s (“Company”) intrastate toll access charges. This framework is being established solely as a result of the Report and Order and Further Notice of Proposed Rulemaking, FCC 11-161, released November 18, 2011 (the “Report and Order”) by the Federal Communications Commission (“FCC”) and the FCC’s Order, DA 12-147, released February 3, 2012.

(T)

This section of the tariff does not preclude carriers from negotiating different rates, terms and conditions governing compensation for Toll VoIP-PSTN traffic.

This tariff does not supersede rates, terms and conditions governing compensation for Toll VoIP-PSTN traffic in existing interconnection agreements.

Rates, terms and conditions governing compensation for Toll VoIP-PSTN traffic in this tariff applies prospectively, as of December 29, 2011.

(B) Identification and Rating of Toll VoIP-PSTN Traffic

The terms of this section shall only apply to traffic that a Customer, in good faith, demonstrates to be within the definition of “Intrastate Toll VoIP-PSTN Traffic.”

For purposes of applying the definition of Intrastate Toll VoIP-PSTN Traffic, the following shall apply:

The term “Intrastate Toll” means traffic involving calling and called end users, both of which are identified as being located in the State of Ohio, one of which is identified as being located outside of the local calling area of the Company, and the other of which is a Company end user identified as being located within the local calling area. The determination of Intrastate Toll shall be made through the application of the traffic identification provisions of this Tariff or through some other negotiated traffic identification arrangements included in an interconnection agreement between the Customer and the Company.

The term “VoIP” means traffic that is originated by or terminated to an end user in Internet Protocol format, i.e., calls that utilize Internet protocol-compatible Customer premises equipment.

The term “PSTN” means traffic that, regardless of the originating or terminating format used by the Customer and Company, is exchanged between the Customer and the Company in Time Division Multiplexing format.

INTRASTATE
ACCESS SERVICE TARIFF
REGULATIONS, RATES AND CHARGES

(B) Identification and Rating of Toll VoIP-PSTN Traffic (Cont'd)

The VoIP-PSTN Traffic identified in accordance with this tariff section will be billed at rates equal to the Company's applicable tariffed interstate switched access rate as specified in NECA Tariff F.C.C. No. 5.

When the Company receives sufficient call detail to determine Toll VoIP-PSTN Traffic from the Customer's traditional intrastate access traffic, the Company will use that call detail to render bills for those minutes of use and will not use Percent VoIP Usage (PVU) factors to determine the VoIP-PSTN Traffic of those minutes of use.

When the Company receives insufficient call detail to determine Toll VoIP-PSTN Traffic from the Customer's traditional intrastate access traffic, the Company will apply the PVU factor(s) provided by the Customer or determined by the Company, only to those minutes of use for which the Company does not have sufficient call detail.

(T)

(C) Calculation and Application of Percent-VoIP-Usage Factors

The Company will determine the number of Toll VoIP-PSTN Traffic minutes of use ("MOU") to which interstate rates will be applied, by applying a PVU factor to the total intrastate access MOU (however determined – either based on call detail information or PIU) exchanged between the Company and the Customer. The PVU will be derived and applied as follows:

- (1) The Customer will calculate and furnish to the Company a factor (the "PVU-Customer") representing the percentage of the total intrastate access MOU that the Customer exchanges with the Company in the State, that (a) is sent to the Company and that originates in IP format; or (b) is received from the Company and terminates in IP format.

This PVU-Customer shall be based on information such as the number of the Customer's retail VoIP subscriptions in the state (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information.

- (2) The Company will calculate a factor (the "PVU-Company") representing the percentage of the Company's total intrastate access MOU that the Customer exchanges with the Company in the state that (a) is sent to the Company and that originates in IP format; or (b) is received from the Company and terminates in IP format.

This PVU-Company shall be based on information such as the number of the Company's retail VoIP subscriptions in the state (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information.

INTRASTATE
ACCESS SERVICE TARIFF
REGULATIONS, RATES AND CHARGES

(C) Calculation and application of Percent-VoIP-Usage Factor (Cont'd)

- (3) The Company will use the PVU-Customer and PVU-Company factors to calculate a PVU factor that represents the percentage of total intrastate access MOU exchanged between the Company and the Customer that is originated or terminated in IP format. The PVU factor will be calculated as the sum of: (a) the PVU-Customer factor and (b) the PVU-Company factor times (1.0 minus the PVU-Customer factor).
- (4) The Company will apply the PVU factor to the intrastate access MOU exchanged with the Customer to determine the number of Toll VoIP-PSTN MOU.

Example: The PVU calculation is applied to the Customer's intrastate MOU.

$$\text{PVU} = \text{PVU-Customer} + (\text{PVU-Company} \times (1 - \text{PVU-Customer}))$$

The Customer reported its PVU-Customer as 15%. The Company's PVU-Company is 6%. This results in the following:

$$\text{PVU} = 15\% \text{ plus } (6\% \text{ times } (1 - 15\%)) = 20\%$$

This means that 20% of the Customer's originating and terminating intrastate MOU will be rated at the respective interstate rates.

- (5) If the Customer does not furnish the Company with a PVU factor, the Company will utilize a Customer PVU of 0% and the PVU will be equal to the Company's PVU.
- (6) The Customer shall not modify its reported PIU factor to account for Toll VoIP-PSTN Traffic.
- (7) The Customer shall retain for a minimum of six months call detail records that substantiate the PVU-Customer factors provided to the Telephone Company.

(D) Initial PVU Factor

If the PVU factor is not available and/or cannot be implemented in the Company's billing systems by December 29, 2011, once the factor is available and can be implemented the Company will adjust the Customer's bills to reflect the PVU retroactively to December 29, 2011. In calculating the initial PVU, the Company will take the Customer-specified PVU-Customer into account retroactively to December 29, 2011, provided that the Customer provides the factor to the Company no later than 30 days after the effective date of this tariff.

INTRASTATE
ACCESS SERVICE TARIFF
REGULATIONS, RATES AND CHARGES

(E) Updates to the PVU Factor

(N)

The Customer may update the PVU-Customer factor or the Company may update the PVU-Company factor quarterly using the method set forth in (C) above. If the Customer chooses to submit such updates, it shall forward to the Company, no later than 15 days after the first day of January, April, July and/or October of each year a revised PVU-Customer factor based on data for the prior three months, ending the last day of December, March, June and September, respectively. The revised PVU factors will apply prospectively and serve as the basis for subsequent monthly billing until superseded by a new PVU.

If the Customer does not supply the revised reports, the Company will assume the PVU-Customer percentages to be the same as those provided in the last quarterly reports.

(F) Verification of PVU Factor

Not more than twice in any year, the Company or the Customer may request from the other party an overview of the process used to determine the PVU factors. The party so requested shall comply, and shall reasonably provide the records and other information used to determine the respective PVU factors.

The Company or the Customer may dispute the PVU factor of one another based on the following:

- (1) A review of the requested data and information provided by the Customer.
- (2) A reasonable review of other market information, FCC reports on VoIP lines, such as FCC Form 477 or state level results based on FCC Local Competition Report or other relevant data.
- (3) A change in the reported PVU factor of either the Company or the Customer by more than five percentage points from the preceding quarter.

If after the review, the Customer and the Company establish revised PVU factors, the Customer and the Company will begin using the revised PVU factors with the next bill period.

(N)