

RATES, TERMS AND CONDITIONS  
RELATING TO THE PROVISION OF  
LOCAL EXCHANGE SERVICES  
& TOLL SERVICES  
IN THE STATE OF OHIO

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#### APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of resold and facilities-based local exchange and interexchange service by Advanced Integrated Technologies Inc. ("the Company") in the calling areas defined herein.

The provision of local exchange and interexchange services is subject to existing regulations and terms and conditions specified in this tariff and may be revised, added to or supplemented by superseding issues.

**EXPLANATION OF SYMBOLS**

The following symbols shall be used in this tariff for the purposes indicated below:

- C To indicate changed regulation.
- D To indicate disconnected rate or regulation.
- I To indicate increased rate.
- M To indicate a move in the location of text.
- N To indicate new rate or regulation.
- R To indicate reduced rate.
- S To indicate reissued matter.
- T To indicate a change in text but no change in rate or regulation.

EXPLANATION OF TERMS

ADVANCE PAYMENT

Part or all of a payment required before the start of service.

AGENCY

For 91 1 or E911 service, the government agency(s) designated as having responsibility for the control and staffing of the emergency report center.

AUTHORIZATION CODE

A numerical code assigned to a Customer to enable the Company to identify the origin of the Customer so it may rate and bill the call.

AUTHORIZED USER

A person, corporation or other entity who is authorized by the Company's customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User.

ATTENDANT

An operator of a PBX console or telephone switchboard.

BUILDING

A structure enclosed within exterior walls or fire walls, built, erected and framed of component structural parts and designated for permanent occupancy.

CALL INITIATION

The point in time when the exchange network facility is initially allocated for the establishment of a specific call.

CALL TERMINATION

The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

EXPLANATION OF TERMS (cont'd)

CENTRAL OFFICE

An operating office of the incumbent local exchange company where connections are made between telephone exchange lines.

CUSTOMER

A person, firm, partnership, limited liability company, corporation, municipality, cooperative association or organization, governmental agency, or other entity receiving telecommunications services.

DEPICING

DePICing service limits the Company's customer's toll access to IOI XXXX and 0- dialing until the customer selects a different provider or until the toll service provider requests removal of the dePICing service.

EMERGENCY

A situation that appears to present immediate danger to person or property.

EMERGENCY SERVICE (ENHANCED 911)

Allows customers to reach appropriate emergency services, including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Safety Answering Point (PSAP).

E911 SERVICE AREA

The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

EXPLANATION OF TERMS (cont'd)

E911 CUSTOMER

A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

ERROR

A discrepancy or unintentional deviation by the Company from what is correct or true. An "error" can also be an omission in records.

EXCHANGE

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

EXCHANGE ACCESS LINE

A central office line furnished for direct or indirect access to the exchange system.

FINAL ACCOUNT

A customer's outstanding charges still owed to the Company.

INVESTIGATIVE OR LAW ENFORCEMENT OFFICER

An officer of the United States, a state or a political subdivision of the United States which is empowered by law to investigate or make arrests for crimes related to communications, or an attorney authorized by law to prosecute those crimes.

EXPLANATION OF TERMS (cont'd)

LAST NUMBER REDIAL

Enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

LATA

A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

LOCAL CALL

A call which is not rated as a long distance call.

LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a long distance charge.

LOCAL EXCHANGE CARRIER

A company that furnishes exchange telephone service.

LOCAL SERVICE

Telephone exchange service within a local calling area.

MOVE

The disconnection of existing service at one location and reconnection of the same service at a new location in the same building or in a different building on the same premises.

PBX

A private branch exchange.

EXPLANATION OF TERMS (cont'd)

PREPAID ACCOUNT

An inventory of Telecom Units purchased in advance by the Customer, and associated with one and only one Authorization Code as contained in a specific Prepaid Calling Card.

PREPAID CALLING CARD

A card issued by the Company, containing an Authorization Code which identifies a specific Prepaid Account of Telecom Units, which enables calls to be processed, account activity to be logged, and balances to be maintained, on a prepayment basis.

PRESUBSCRIPTION

An arrangement whereby a Customer may select and designate to the Company an Exchange Carrier it wishes to access, without an access code, for completing intraLATA and interLATA toll calls. The selected Exchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC).

PRIVATE BRANCH EXCHANGE SERVICE

Service providing facilities for connecting central office trunks and tie lines to PBX STATIONS, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

PROMPT PAYMENT

A customer has paid his bills for service for twelve consecutive months without having had service discontinued for nonpayment of his bill, and without having had more than *two* occasions on which his bill was not paid by the time specified by the regulations of the utility regarding prompt payment of bills, and the customer is not currently delinquent in the payment of his bills.

RATE CENTER

Company-designated service locations from which service is rendered or rated.

XPLANATION OF TERMS (cont'd)

RECURRING CHARGES

The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

SERVICE COMMENCEMENT DATE

The first day following the date on which the Company notifies the customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order and this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

SERVICE ORDER

The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

SERVING CENTRAL OFFICE

The central office from which local service is furnished.

SPEED CALLING

Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is customer-changeable.

EXPLANATION OF TERMS (cont'd)

TELECOMMUNICATIONS RELAY SERVICE (TRS)

Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT or vice versa. A customer will be able to access the state provider to complete such calls.

TELECOM UNIT

A measurement of telecommunications service equivalent to one minute of usage.

TELEPHONE CALL

A voice connection between two or more telephone stations through the public switched exchange system.

TERMINATION OF SERVICE

Discontinuance of both incoming and outgoing service.

TOLL BLOCKING

Allows end users to block direct-dialed long distance calls from their telephones.

EXPLANATION OF TERMS (cont'd)

TOLL CALL

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

UNDERLYING CARRIER

The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the provision of toll services.

USER

A customer or any other person authorized by a Customer to use service provided under this Tariff. As Approved in Case No. 03- -TP-ACE Effective Date:

1. Local Exchange Service Regulations

1.1 Undertaking of the Company

- A. The Company undertakes to provide the services in this tariff on the terms and conditions and at the rates and charges set forth herein. The services in this tariff are provided on a resale basis. Ameritech Ohio is the underlying incumbent local exchange carrier.
- B. The Company is responsible under this tariff only for the services provided herein, and it assumes no responsibility for any service provided by any other entity, not including agents of the Company. Customers may use services provided under this tariff to obtain access to services offered by other service providers. However, this does not permit the Company to offer any services it purchased from Ameritech Ohio on a resale basis for resale to other carriers.
- C. The Company will provide a toll-free number giving Customers access to service personnel 24 hours per day, 7 days per week.
- D. The Company will comply with any applicable quality of service requirements according to Ohio laws and rules.

1.2 Terms and Conditions

- A. Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. The Customer will be required to execute any other documents as may be reasonably requested by the Company.

1. Local Exchange Service Regulations (cont'd)

1.2 Terms and Conditions (cont'd)

- B. Service is provided for a minimum period of at least one month, 24 hours a day. A month is considered to have thirty days unless otherwise specified. At the expiration of the initial terms specified in each service order, or in any extension thereof, service shall continue on a-month to month basis at the then current tarified, month to month rates, unless terminated by the Customer. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- C. This tariff shall be interpreted and governed by the laws of the State of Ohio without regard for the State's choice of laws provisions.
- D. Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- E. The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- F. The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business. Nothing in this provision shall be construed to be inconsistent with number portability requirements.

1. Local Exchange Service Regulations (cont'd)

1.2 Terms and Conditions (cont'd)

- G. In response to a subpoena or investigation or other demand issued or authorized by a court or government agency, the Company shall provide customer records and related information without further notice.

1.3 Notification of Service Affecting Activities

- A. The Company will provide the Customer reasonable notification of service-affecting activities that may occur in the normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service-affecting activities. The Company will work cooperatively with the Customer to determine reasonable notification requirements. With some emergency or unplanned service affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

1. Local Exchange Service Regulations (cont'd)

1.4 Provision of Services

- A. The Company will make reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this tariff. The Service installation shall be completed within five business days after a service order is placed.
- B. The Company shall use reasonable efforts to maintain the services that it furnishes to the Customer. The Customer may not rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the services provided by the Company, except upon the written consent of the Company. The Customer may not permit others to rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the services provided by the Company, except upon the written consent of the Company.
- C. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of facilities the Company may obtain from other carriers to furnish service as required at the sole discretion of the Company.
- D. Customer bears all responsibility in the event they utilize equipment not approved or authorized by the Company. Customer shall supply all electrical power and other utilities necessary to operate or use the services provided.

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1. Local Exchange Service Regulations (cont'd)

1.4 Provision of Services (cont'd)

E. The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the services furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of services offered under this tariff and to the maintenance and operation of such services. Beyond this responsibility, the Company shall not be responsible for:

- (i) the transmission of signals by Customer provided equipment or for the quality of, or defects in such transmission; or
- (ii) the reception of signals by Customer provided equipment; or
- (iii) network control signaling where such signaling is performed by Customer provided network control signaling equipment.

F. At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours, but at the Customer's request extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

1. Local Exchange Service Regulations (cont'd)

1.5 Liability of the Company

- A The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents. The limitation of liability contained herein will be in compliance with the Commission's Minimum Telephone Services Standards and the Service Requirements Form.
- B The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service offered under this tariff, and subject to the provisions of Section 1.7.2, the Company's liability, if any, shall be limited as provided herein. The limitation of liability contained herein will be in compliance with the Commission's Minimum Telephone Services Standards and the Service Requirements Form.

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1. Local Exchange Service Regulations (cont'd)

1.5 Liability of the Company

- C. The Company shall be indemnified, defended and held harmless against any claim, loss or damage arising from the use of service offered under this tariff, involving:
- (i) claims for libel, slander, invasions of privacy or infringement of copyright arising from any communication;
  - (ii) claims for patent infringement arising from combining or using the service furnished by the Company in connection with facilities or equipment furnished by others; or
  - (iii) claims for loss of profit; or
  - (iv) all other claims arising out of any act or omission of others in the course of using services provided pursuant to this tariff.
- D. The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's exchange access lines. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the company may, upon written notice, terminate the Customer's service without liability.

1. Local Exchange Service Regulations (cont'd)

1.5 Liability of the Company

- F . Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

1.5.1 With Respect to Emergency Number 91 I Service

- A This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any equipment and facilities furnishing this service.

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1. Local Exchange Service Regulations (cont'd)

1.5 Liability of the Company

1.5.2 With Respect to Directory Listings

- A. In the absence of gross negligence or willful misconduct, and except for any allowances stated below, no liability for damages arising from errors or mistakes in or omissions of any directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.
- B. An allowance for errors or mistakes in or omissions of any published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:
- (i) Free Listings: For free or non-charged published directory listings credit shall be given at the rate of three (3) times the monthly local service charge for an additional or charge listing affected for the life of the directory or the charge period during which the error, mistake or omission occurs.
  - (ii) Charge Listings: For each additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.

1. Local Exchange Service Regulations (cont'd)

1.5 Liability of the Company (cont'd)

1.5.2 With Respect to Directory Listings (cont'd)

(iii) **Operator Records:** For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the subscriber, the corrected information shall be placed in the files of directory assistance and intercept operators within two business days of discovery.

(iv) **Definitions:** As used in paragraphs (i), (ii) and (iii) above, the terms "error," "mistake," or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular subscriber's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the subscriber on a street or community different from the one provided to the Company.

(v) **Notice:** Such allowances or credits as specified in paragraphs (i) and (ii) above, shall be given notice to the Company by the subscriber that such error, mistake or omission has occurred; provided, however, that when it was administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the subscribers.

1. Local Exchange Service Regulations (cont'd)

1.5 Liability of the Company (cont'd)

1.5.3 Reserved for Future Use

1. Local Exchange Service Regulations (cont'd)

1.6 Directory Listings

- A. The Company will, as a service to the Customer, manage for listing of Customer's phone number in the local white pages telephone directories, such listing to consist of one line of standard type. The Company's liability with respect to directory listings is set forth in Section 1 S.2 preceding. Customer must contact its yellow pages representative concerning its advertising in yellow pages directories.
  
- B. When a Customer with a non-published telephone number, as defined herein, places a call to Emergency 91 1 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 91 1 Service upon request of such governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described above.

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1. Local Exchange Service Regulations (cont'd)

(D)

(D)

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1. Local Exchange Service Regulations (cont'd)

(D)

(D)

1. Local Exchange Service Regulations (cont'd)

1.8 Obligations of the Customer

- A. The Customer shall be responsible for:
- (i) the payment of all applicable charges pursuant to this tariff;
  - (ii) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's services.

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1. Local Exchange Service Regulations (cont'd)

1.8 Obligations of the Customer (cont'd)

1.8.1 Claims

A. With respect to any service provided by the Company, Customer shall indemnify, defend and hold the Company harmless from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney's fees for:

- (i) Any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (ii) Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by Customer, including, without limitation, use of the Company's services in a manner not contemplated by the agreement between the Customer and the Company.

1. Local Exchange Service Regulations (cont'd)

1.8 Obligations of the Customer (cont'd)

1.8.2 Station Equipment

- A. The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the discontinuance, credit allowance for service interruptions as set forth in Section 1.7.2 is not applicable.

1. Local Exchange Service Regulations (cont'd)

1.8 Obligations of the Customer (cont'd)

1.8.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities used by the Company for furnishing local exchange service, and the channels, facilities or equipment of others may be provided at the Customer's expense. Customer shall be liable for damages resulting from Customer's use of non-compatible equipment.
- B. Local services may be connected to the services or facilities of other communication carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communication carriers that are applicable to such connections.
- C. Services furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

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1. Local Exchange Service Regulations (cont'd)

1.8 Obligations of the Customer (cont'd)

1.8.3 Inspections

- A Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in Section 1.8.2 for the installation, operation, and maintenance of Customer-provided facilities. No credit will be allowed for any interruptions occurring during such inspections.
- B If the protective requirements for the Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its services and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the customer must take this corrective action. Within ten days of receiving this notice the customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its services and personnel from harm. The Company will, upon request twenty-four (24) hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

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1. Local Exchange Service Regulations (cont'd)

1.9 Payment Arrangements

- A. The Customer is responsible for payment of all charges for services furnished by the Company to the Customer or its Authorized Users. Objections must be received by the Company within a reasonable period of time after receipt of bill, or all the charges shall be deemed correct and binding upon the Customer. If an entity other than the Company imposes charges of the Company, in addition to its own internal costs, in connection with a service for which a Company non-recurring charge is specified, those charges may be passed on to the Customer.

(T)

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1. Local Exchange Service Regulations (cont'd)

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1. Local Exchange Service Regulations (cont'd)

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As Approved in Case No. 03-1923-TP-ACE

Effective Date: October 6, 2011

Greg Lohrenz, President  
9844 W. 78<sup>th</sup> Street, Suite 300  
Eden Prairie, Minnesota 55344

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1. Local Exchange Service Regulations (cont'd)

1.9 Payment Arrangements (cont'd)

(T)

(T)

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1. Local Exchange Service Regulations (cont'd)

1.9 Payment Arrangements (cont'd)

1.9.5 Bills and Collection of Charges (cont'd)

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|  
(T)

- E. A late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

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(T)

1. Local Exchange Service Regulations (cont'd)

1.9 Payment Arrangements (cont'd)

1.9.6 Disputed Bills

- A. The Customer shall notify the Company of any disputed items on a bill within a reasonable period of time after receipt of the bill. The existence of a disputed amount does not relieve the customer of their obligation to pay current charges. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules of procedure.
- B. The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.
- C. The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

Advanced Integrated Technologies, Inc.  
9855 W 78<sup>th</sup> Street, Suite 300  
Eden Prairie, Minnesota 55344

Ohio Public Utilities Commission  
180 E Broad Street  
Columbus, OH 43215

Greg Lohrenz, President  
9844 W. 78<sup>th</sup> Street, Suite 300  
Eden Prairie, Minnesota 55344

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1. **Local Exchange Service Regulations (cont'd)**

1.10 **Discontinuance of Service**

- A. Upon any termination of the communication service agreement, the listed directory number of the Customer may at the Company's discretion be returned to the Customer.

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1. **Local Exchange Service Regulations (cont'd)**

1.10 **Discontinuance of Service (cont'd)**

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1. Local Exchange Service Regulations (cont'd)

1.10 Discontinuance of Service (cont'd)

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(T)

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1. Local Exchange Service Regulations (cont'd)

1.10 Discontinuance of Service (cont'd)

(T)

(T)

1. Local Exchange Service Regulations (cont'd)

1.11 Restoral of Service

A When Customer's service has been permanently disconnected in accordance with this tariff and the service has been finalized through the completion of a Company service order, service will be re-established only upon the basis of an application for new service.

B An applicant for service who previously has been a customer of the utility and whose service was discontinued because of nonpayment of his bills may be required to pay such bill including any appropriate reconnection charge, and to reestablish his credit by depositing the amount prescribed in Section 1.9.2.

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1. Local Exchange Service Regulations (cont'd)

1.12 Transfers and Assignments

A. Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties, upon the approval, with an appropriate application with the PUCO, (i) to any subsidiary, parent Company affiliate of the Company; (ii) pursuant to any sale or transfer of substantially all the assets of the Company; or (iii) pursuant to any financing, merger or reorganization of the Company.

1.13 Notices and Communications

A. The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

B. The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate an address on the bill for service to which the Customer shall mail payment for that bill.

C. All notices or other written communications required to given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall have been presumed to have been delivered to the party on the third business day following the deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever comes first.

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1. Local Exchange Service Regulations (cont'd)

D. The Company or Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notices set forth herein.

1.14 Promotional Offers

A. The Company may, from time to time, make promotional offerings of its services. The promotional offerings may be limited as to the duration, the date and times of the offering and the locations where the offerings are made and shall be conducted in accordance with the provisions of state rules and regulations. The only limitation upon a promotional offering shall be that the waiver of any charges other than a nonrecurring charge shall be limited to 90 calendar days on a per customer basis. All promotions will be added to the tariff as an addendum to the price list.

1.15 Individual Case Basis (ICB) Arrangements

A. Arrangements will be developed on a case-by-case basis in response to a bona fide request or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. ICB rates will be offered to the Customer's in writing and on a non-discriminatory basis, and will be filed with the Commission for approval.

1.16 Customer Service

A. Customer service personnel are available twenty-four (24) hours a day, seven days a week and may be reached toll-free.

2. Service Descriptions and Rates

General

- A. Advanced Integrated Technologies Inc.'s local service enables the business Customer to:
- (i) receive calls from other stations on the public switched telephone network;
  - (ii) place calls to other stations on the public switched telephone network;
  - (iii) access the Company's business office for service related assistance; access directory assistance for the local calling area; access toll free telecommunications services; access enhanced 911 services for emergency calling; access Telephone Relay Service; and
  - (iv) access the interexchange network. A Customer may presubscribe to the carrier of their choice for interLATA and intraLATA calling, or Customer may access a provider on an *ad hoc* basis by dialing the provider's Carrier Identification Code (10XXX).
- B. Calls to information service providers (900-976) will be automatically blocked on a per line basis. The Customer may have the blocking removed pursuant to FCC rules.

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2. Services Description and Rates (cont'd)

2.1 Serving Areas

2.1.1 Counties

- A The Company will serve these counties within the territory served by Ameritech. This tariff is effective only in those areas where a Commission approved interconnection agreement exists.

Adams	Jefferson	Shelby
Athens	Lake	Stark
Belmont	Lawrence	Summit
Brown	Licking	Trumbull
Butler	Lorain	Tuscarawas
Carroll	Lucas	Union
Champaign	Madison	Vinton
Clark	Mahoning	Warren
Clinton	Medina	Washington
Columbiana	Meigs	Wayne
Coshocton	Miami	Wood
Cuyahoga	Monroe	Wyandot
Delaware	Montgomery	
Erie	Morgan	
Fairfield	Muskingum	
Fayette	Noble	
Franklin	Ottawa	
Gallia	Perry	
Geauga	Pickaway	
Greene	Pike	
Guernsey	Portage	
Hancock	Preble	
Harrison	Ross	
Highland	Sandusky	
Hocking	Scioto	
Jackson	Seneca	

---

2. Services Description and Rates (cont'd)

2.1 Serving Areas

2.1.2 Exchange Service Areas

Exchange Services are provided in limited geographic areas. Exchange Services are provided at the following locations and in the following areas:

**EXCHANGE AREA**      **EXCHANGE AREAS IN LOCAL SERVICE AREA**

Aberdeen	Aberdeen Ripley
Akron	Akron Atwater Greensburg Hartville Kent Manchester Mogadore North Canton Uniontown Ravenna Rootstown
Alliance	Alliance Atwater Canton Marlboro Sebring

2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Alton	Columbus Met. Area London
Arabia	Arabia Guyan Ironton Walnut
Atwater	Akron Atwater Alliance Kent Marlboro Ravenna Rootstown
Barnesville	Barnesville Beallsville Bethesda Somerton
Beallsville	Beallsville Barnesville Bethesda Clarrington Somerton Woodsfield

2. Services Description and Rates (cont'd)  
2.1.2 Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Beavercreek	Dayton Met. Area Donnelsville Enon Jamestown Medway New Carlisle Spring Valley Xenia
Bedford	Cleveland Met. Area Chesterland
Belfast	Belfast Hillsboro Marshall Sugar Tree Ridge
Bellaire	
Bellbrook	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley Xenia
Belpre	Belpre Marietta

2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Berea	Cleveland Met. Area Chesterland
Bethesda	Bethesda Barnesville Beallsville Somerton
Bloomington	Bloomington Jeffersonville New Holland Sedalia Washington Ct. House
Bloomingtonville	Bloomingtonville Castalia Sandusky
Bowersville	Bowersville Jamestown Milledgeville Xenia
Brecksville	Cleveland Met. Area Chesterland
Burton	Burton Chagrin Falls Cleveland Terrace

2. Services Description and Rates (cont'd)  
2.1.2 Exchange Service Areas (cont'd)

**EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA**

Canal Fulton	Canal Fulton Akron Canton Manchester Massillon North Canton
Canal Winchester	Columbia Met. Area Carroll Lancaster
Canfield	Canfield North Jackson North Lima Salem Youngstown
Canton	Canton Alliance Canal Fulton Hartville Louisville Magnolia Waynesburg Marlboro Massillon Navarre North Canton

2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Carroll	Carroll Bloomingville Sandusky
Cedarville	Cedarville Jamestown Pitchin South Solon South Charleston Yellow Springs - Clifton Xenia
Centerville	Dayton Met. Area Donnelsville Enon Medway Franklin New Carlisle Spring Valley
Chagrin Falls	Burton Cleveland Met. Area Chesterland
Cheshire	Cheshire Gallipolis Vinton
Chesterland	Chesterland Cleveland Met. Area Kirtland

2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Carroll	Carroll Bloomingville Sandusky
Castalia	Castalia Bloomingville Sandusky
Cedarville	Cedarville Jamestown Pitchin South Solon South Charleston Yellow Springs - Clifton Xenia
Centerville	Dayton Met. Area Donnelsville Enon Medway Franklin New Carlisle Spring Valley
Chagrin Falls	Burton Cleveland Met. Area Chesterland
Cheshire	Cheshire Gallipolis Vinton
Chesterland	Chesterland Cleveland Met. Area Kirtland

2. Services Description and Rates (cont'd)  
2.1.2 Exchange Service Areas (cont'd)

**EXCHANGE AREA    EXCHANGE AREAS IN LOCAL SERVICE AREA**

Conesville	Conesville Coshocton Dresden West LaFayette
Coming	Coming New Lexington Shawnee
Coshocton	Coshocton Conesville West LaFayette
Dalton	Dalton Massillon
Danville	Danville Hillsboro Sugar Tree Ridge
Dayton	Dayton Met. Area Donnelsville Enon Franklin Jamestown Medway Middletown New Carlisle Spring Valley

2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

**EXCHANGE AREA**    **EXCHANGE AREAS IN LOCAL SERVICE AREA**

Dayton                      Yellow Springs-Clifton  
   Xenia

Donnelsville              Donnelsville  
   Dayton Met. Area  
   Enon  
   Medway  
   New Carlisle  
   North Hampton  
   Springfield

Dresden                     Dresden  
   Conesville  
   Zanesville

Dublin                        Columbus Met. Area

Duffy                         Duffy  
   Clarington  
   Graysville  
   New Matamoras  
   Woodsfield

East Liverpool             East Liverpool  
   Lisbon  
   Rogers  
   Salineville  
   Wellsville

2. Services Description and Rates (cont'd)  
2.1.2 Exchange Service Areas (cont'd)

**EXCHANGE AREA    EXCHANGE AREAS IN LOCAL SERVICE AREA**

East Palestine	East Palestine Columbiana Lisbon New Waterford Rogers Salem Youngstown
Enon	Enon Dayton Met. Area Donnelsville Springfield Yellow Springs-Clifton
Fairborn	Dayton Met. Area Donneslville Enon Medway New Carlisle Spring Valley Yellow Springs-Clifton
Findlay	Findlay
Fletcher - Lena	Fletcher - Lena Christiansburg Piqua

2. Services Description and Rates (cont'd)  
2.1.2 Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Fostoria	Fostoria New Riegel
Franklin	Dayton Franklin Miamisburg-West Carrollton Middletown
Fremont	Fremont Lindsey
Fultonham	Fultonham  New Lexington Roseville Somerset Zanesville
Gahanna	Columbus Met. Area
Gallipolis	Gallipolis Cheshire Guyan Rio Grande Vinton Walnut
Gates Mills	Cleveland Met. Area Chesterland Kirtland Mentor

2. Services Description and Rates (cont'd)  
2.1.2 Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Girard	Girard Hubbard Niles Youngstown
Glenford	Glenford New Lexington Somerset Thornville
Gnadenhutten	Gnadenhutten Newcomerstown Uhrichsville
Graysville	Graysville Duffy Lewisville New Matamoras Woodsfield
Greensburg	Greensburg Akron Manchester North Canton Uniontown
Grove City	Columbus Met. Area
Groveport	Columbus Met.

2. Services Description and Rates (cont'd)  
2.1.2 Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Guyan	Guyan Arabia Gallipolis Walnut
Harrisburg	Columbus Met. Area London
Hartville	Hartville Akron Canton Louisville Marlboro North Canton Uniontown
Hillcrest	Cleveland Met. Area Chesterland Kirtland
Hilliard	Columbus Met. Area
Hillsboro	Hillsboro Belfast Danville Marshall Rainsboro Sugar Tree Ridge

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9844 W. 78<sup>th</sup> Street, Suite 300  
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2. Services Description and Rates (cont'd)  
2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA      EXCHANGE AREAS IN LOCAL SERVICE AREA

Holland	Toledo Met. Area
Hubbard	Hubbard Girard Lowellville Youngstown Sharon
Independence	Cleveland Met. Area Chesterland
Ironton	Ironton Arabia
Jamestown	Jamestown Beavercreek Bowersville Cedarville Dayton Jeffersonville Milledgeville South Solon Xenia
Jeffersonville	Jeffersonville Bloomingburg Jamestown Milledgeville Sedalia South Solon Washington Ct. House

2. Services Description and Rates (cont'd)  
2.1.2 Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Kent	Kent Akron Atwater Mantua Mogadore Ravenna Rootstown
Kirtland	Kirtland Chesterland Gates Mills Hillcrest Mentor Painesville Terrace Wickliffe Willoughby
Lancaster	Lancaster Canal Winchester Carroll Rushville Sugar Grove
Leetonia	Leetonia Lisbon Columbiana Salem Youngstown

2. Services Description and Rates (cont'd)  
2.1.2 Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Leroy	Leroy Cleveland Mentor Painesville Willoughby
Lewisville	Lewisville Graysville Woodsfield
Lindsey	Lindsey Fremont
Lisbon	Lisbon Columbiana East Liverpool East Palestine Leetonia Rogers Salem Salineville Wellsville New Waterford
Lockbourne	Columbus Met. Area

2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

**EXCHANGE AREA**      **EXCHANGE AREAS IN LOCAL SERVICE AREA**

London	London Alton Columbus Harrisburg Sedalia South Charleston South Solon South Vienna West Jefferson
Louisville	Louisville Canton Hartville North Canton
Lowellville	Lowellville Hubbard North Lima Youngstown
Magnolia-Waynesburg	Magnolia-Waynesburg Canton
Manchester	Manchester Akron Canal Fulton Greensburg
Mantua	Mantua Kent

2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA      EXCHANGE AREAS IN LOCAL SERVICE AREA

Ravenna

Marietta                      Marietta  
Newport  
Belpre  
New Matamoras

Marlboro                      Marlboro  
Alliance  
Atwater  
Canton  
Hartville  
Rootstown

Marshall                      Marshall  
Belfast  
Hillsboro  
Rainsboro

Martins Ferry- Bridgeport

Massillon                      Massillon  
Canal Fulton  
Canton  
Dalton  
Navarre  
North Canton

Maumee                      Toledo Met. Area

2. Services Description and Rates (cont'd)  
2.1.2 Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Medway	Medway Dayton Met. Area Donnelsville New Carlisle Springfield
Mentor	Mentor Gates Mills Kirtland Leroy Painesville Wickliffe Willoughby
Miamisburg-West	Dayton Met. Area Donnelsville Enon Franklin Medway New Carlisle Spring Valley
Middletown	Middletown Dayton Franklin Monroe Trenton
Milledgeville	Milledgeville Bowersville Jamestown Jeffersonville Washington Ct. House

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9844 W. 78<sup>th</sup> Street, Suite 300  
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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA      EXCHANGE AREAS IN LOCAL SERVICE AREA

Mingo Junction	Mingo Junction Steubenville
Mogadore	Mogadore Akron Kent Uniontown
Monroe	Monroe Middletown Trenton
Montrose	Cleveland Met. Area
Murray City	Murray City Nelsonville Shawnee
Navarre	Navarre Canton Massillon
Nelsonville	Nelsonville Murray City Shawnee
New Albany	Columbus Met.

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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

New Carlisle	New Carlisle Christiansburg Dayton Met. Area Donnelsville Medway North Hampton Springfield
Newcomerstown	Newcomerstown Gnadenhutten West LaFayette
New Holland	New Holland Bloomingburg Washington Ct. House
New Lexington	New Lexington Coming Fultonham Glenford Roseville Shawnee Somerset Thornville Zanesville
New Matamoras	New Matamoras Duffy Graysville Marietta Newport

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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA      EXCHANGE AREAS IN LOCAL SERVICE AREA

Newport                      Newport  
   Marietta  
   New Matamoras

New Riegel                      New Riegel  
   Fostoria  
   Tiffin

New Waterford                      New Waterford  
   Columbiana  
   East Palestine  
   Rogers  
   Lisbon  
   North Lima  
   Youngstown

Niles                              Niles  
   Girard  
   North Jackson  
   Youngstown

North Canton                      North Canton  
   Akron  
   Canal Fulton  
   Canton  
   Greensburg  
   Hartville  
   Louisville  
   Massillon  
   Uniontown

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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA      EXCHANGE AREAS IN LOCAL SERVICE AREA

North Hampton	North Hampton Christiansburg Donnelsville New Carlisle Springfield Tremont City
North Jackson	North Jackson Canfield Niles Youngstown
North Lima	North Lima Canfield Columbiana Lowellville Youngstown New Waterford
North Royalton	Cleveland Met. Area Chesterland
Nonvich	Nonvich Philo Zanesville
Olmsted Falls	Cleveland Met. Area Chesterland

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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

**EXCHANGE AREA**

**EXCHANGE AREAS IN LOCAL SERVICE AREA**

Painesville	Painesville Kirtland Leroy Mentor Willoughby
Perrysburg	Toledo Met. Area
Philo	Philo Norwich Roseville Zanesville
Piqua	Piqua Fletcher-Lena Pitchin Cedarville South Charleston Springfield Yellow Springs-Clifton
Rainsboro	Rainsboro Hillsboro Marshall
Ravenna	Akron Atwater Ravenna Kent Mantua Rootstown

2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Reynoldsburg	Columbus Met. Area
Rio Grande	Rio Grande Gallipolis Vinton Walnut
Ripley	Ripley Aberdeen
Rogers	Rogers Columbiana East Liverpool East Palestine Lisbon New Waterford
Rootstown	Rootstown Atwater Kent Marlboro Ravenna Akron
Roseville	Roseville Fultonham New Lexington Philo Zanesville

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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGE AREAS IN LOCAL SERVICE AREA</u>
Rushville	Rushville Lancaster Somerset Thornville
St. Clairsville	Bethesda
Salem	Canfield East Palestine Salem Columbiana Leetonia Lisbon Youngstown
Salineville	Salineville East Liverpool Lisbon Wellsville
Sandusky	Sandusky Bloomingville Castalia
Sebring	Sebring Alliance
Sedalia	Sedalia Bloomingburg Jeffersonville London South Solon

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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA      EXCHANGE AREAS IN LOCAL SERVICE AREA

Sharon	Sharon Hubbard Youngstown
Shawnee	Shawnee Coming Murray City Nelsonville New Lexington
Somerset	Somerset Fultonham Glenford New Lexington Rushville Thornville
Somerton	Somerton Barnesville Beallsville Bethesda Woodsfield
South Charleston	South Charleston Cedarville London Pitchin South Solon South Vienna Springfield

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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA      EXCHANGE AREAS IN LOCAL SERVICE AREA

South Solon	South Solon Cedarville Jamestown Jeffersonville London Sedalia South Charleston
South Vienna	South Vienna London South Charleston Springfield
Springfield	Springfield Donnelsville Enon Medway New Carlisle North Hampton Pitchin South Charleston South Vienna Tremont City Yellow Springs-Clifton
Spring Valley	Spring Valley Dayton Met. Area Xenia

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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA      EXCHANGE AREAS IN LOCAL SERVICE AREA

Steubenville	Steubenville Mingo Junction Toronto
Strongsville	Cleveland Met. Area Chesterland
Sugar Grove	Sugar Grove Lancaster
Sugar Tree Ridge	Sugar Tree Ridge Belfast Danville Hillsboro Winchester
Terrace	Cleveland Met. Area Burton Chesterland Kirtland
Thornville	Thornville Glenford New Lexington Rushville Somerset
Tiffin	Tiffin New Riegel

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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

**EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA**

Toledo	Toledo Met. Area
Toronto	Toronto Steubenville Wellsville
Tremont City	Tremont City North Hampton Springfield
Trenton	Trenton Middletown Monroe
Trinity	Cleveland Met. Area Chesterland
Uhrichsville	Uhrichsville Gnadenhutten
Uniontown	Uniontown Akron Greensburg Mogadore Hartville North Canton
Upper Sandusky	Upper Sandusky

2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

**EXCHANGE AREA**      **EXCHANGE AREAS IN LOCAL SERVICE AREA**

Vandalia	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley
Victory	Cleveland Met. Area Chesterland
Vinton	Vinton Cheshire Gallipolis Rio Grande
Walnut	Walnut Arabia Gallipolis Guyan Rio Grande
Washington Ct. House	Washington Ct. House Bloomingburg Jeffersonville Milledgeville New Holland
Wellsville	Wellsville East Liverpool Lisbon Salineville Toronto

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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA      EXCHANGE AREAS IN LOCAL SERVICE AREA

Westerville	Columbus Met. Area
West Jefferson	Columbus Met. London
West LaFayette	West LaFayette Conesville Coshocton Newcomerstown
Whitehouse	Toledo Met.
Wickliffe	Cleveland Met. Area Chesterland Kirtland Mentor
Willoughby	Cleveland Met. Area Chesterland Kirtland Leroy Mentor Painesville
Winchester	Winchester Sugar Tree Ridge

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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Woodsfield

Woodsfield  
Beallsville  
Clarrington  
Duffy  
Graysville  
Lewisville  
Somerton

Worthington

Columbus Met. Area

Xenia

Xenia  
Beavercreek  
Bellbrook  
Bowersville  
Cedarville  
Jamestown  
Spring Valley  
Yellow Spring-Clifton  
Dayton

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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA    EXCHANGE AREAS IN LOCAL SERVICE AREA

Yellow Springs-Clifton    Yellow Springs-Clifton

Cedarville

Enon

Fairborn

Pitchin

Xenia

Springfield

Dayton

Zanesville

Zanesville

Dresden

Fultonham

Norwich

Philo

Roseville

New Lexington

Pitchin

Pitchin

Cedarville

South Charleston

Springfield

Yellow Springs-Clifton

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2. Services Description and Rates (cont'd)

2.1.4 Calling Areas

A) Metropolitan Areas

1) The exchange areas included in the Cleveland Metropolitan Area are as follows:

Cleveland	North Royalton
Bedford	Olmstead Falls
Berea	Strongsville
Brecksville	Terrace
Chagrin Falls	Trinity
Gates Mills	Victory
Hillcrest	Wickliffe
Independence	Willoughby
Montrose	

2) The exchange areas included in the Columbus Metropolitan Area are as follows:

Columbus	Hilliard
Alton	Lockbourne
Canal Winchester	New Albany
Dublin	Reynoldsburg
Gahanna	Westerville
Grove City	West Jefferson
Groveport	Worthington
Harrisburg	

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2. Services Description and Rates (cont'd)

2.1.4 Calling Areas

A) Metropolitan Areas (cont'd)

- 3) The exchange areas included in the Dayton Metropolitan Area are as follows:

Dayton	Fairborn
Beavercreek	Miamisburg-West Carrollton
Bellbrook	Vandalia
Centerville	

- 4) The exchange areas included in the Toledo Metropolitan Area are as follows:

Toledo	Holland
Maumee	Perrysburg
Whitehouse	

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2 **Services Descriptions and Rates (cont'd)**

2.2 **Feature Descriptions (cont'd.)**

- A. The Company's local exchange services have a variety of available features that let the Customer design a service tailored to meet their needs. Below are feature descriptions.

**Caller ID with Number**

Allows for the automatic delivery of a calling party's number to the called customer. The telephone number is displayed on customer-provided equipment. If a Customer has call waiting on the same line, they will hear the call waiting tone, but the new incoming number will not be displayed.

**Caller ID with Name and Number**

Allows for the automatic delivery of a calling party's name and number to the called party. The name and number are displayed on customer-provided equipment. If a Customer has call waiting on the same line, they will hear the call waiting tone, but the new incoming name and number will not be displayed.

**Caller ID Blocking Per Line**

Provides default blocking of delivery of the calling Customer's telephone number. Blocking can be deactivated by the customer by dialing an access code before each call. When the customer hangs up, the default blocking is reinstated.

**Caller ID Blocking Per Call**

Provides blocking of delivery of the calling customer's number on a per call basis. Blocking can be activated by the customer dialing an access code before each call.

---

2      **Services Descriptions and Rates (cont'd)**

2.2      **Feature Descriptions (cont'd.)**

**Call Forward**

This optional feature allows all calls directed to a telephone number to be routed to a user defined telephone number. The user can activate/deactivate Call Forward and define a telephone number where all calls will be forwarded. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number.

**Call Forward Busy Line**

This optional feature forwards calls to a busy station to a predetermined number. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number. The user is charged any applicable usage charges for the forwarded calls.

**Call Forwards Don't Answer**

Allows users to re-route a call to a predetermined station in the event that the call is not answered within a customer-specified number of rings. Users are charged for any applicable usage charges on a forwarded call.

**Call Pick Up**

This optional feature allows a call to be answered from a different line by dialing a code. All lines in a group must be equipped with this feature. The Customer can have an unlimited number of lines in a Call Pick Up group.

---

2 **Services Descriptions and Rates (cont'd)**

2.2 **Feature Descriptions (cont'd.)**

**Call Transfer**

This optional feature allows the user to transfer any established call to another telephone number (inside or outside of the system) without the assistance of an attendant.

**Call Waiting**

This optional feature provides a tone to notify a Customer on an existing call that a second call is waiting.

**Consultation Hold**

This temporary hold feature is inherent in Call Transfer and Three Way Calling. It is activated by depressing the switch hook.

**Direct Connect Hotline**

This optional feature allows a Customer to automatically dial a designated number whenever the originating telephone goes off the hook. This feature is assigned to a phone which is used for this purpose.

**Hunting**

This standard feature routes a call to an idle line in a prearranged group when the called telephone number is busy. Typically this feature is used when the customer's main telephone number and several subtending lines so that the customer can receive calls on several lines, although all calls are placed to the same number. Hunting will not work with Call Forward Busy and Don't Answer.

**Speed Dial**

This optional feature allows a Customer to designate up to six numbers to be called by dialing a code.

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2      **Services Descriptions and Rates (cont'd)**

2.2      **Feature Descriptions (cont'd.)**

**Speed Dial, Expanded**

This optional feature allows Customer to designate up to thirty numbers to be called by dialing a code.

**Speed Dial, Group**

Allows up to five lines on a Customer's system to share a Speed Dial list. This can be either a six number or expanded speed dial list.

**Three Way Calling**

Allows a user to add a third party to an existing conversation without expensive conferencing equipment. This feature also allows a user to place a call on hold in order to make a consultation call on the same line. When the consultation call is completed the user hangs up or depresses the flash key on the telephone and is reconnected to the original conversation.

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9844 W. 78<sup>th</sup> Street, Suite 300  
Eden Prairie, Minnesota 55344

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9844 W. 78<sup>th</sup> Street, Suite 300  
Eden Prairie, Minnesota 55344

2. Service Description and Rates (cont'd)

2.4 Resold Business Line Service

- A. Resold Business Line service offers the Customer a choice of billing options and a host of optional features. Term plans are available.

2. Service Description Rates (cont'd.)

2.4 Resold Business line Service

2.4.1 Rates

Billing Option 1 – Customers receive a lower monthly recurring line charge in exchange for a term plan.

	<b>Monthly Recurring Charge</b>	<b>Per Call Charge</b>
<b>Term Plan</b>	Max.	Max.
Month to Month	\$75.00	\$.24
One Year	\$63.00	\$.24
Two Year	\$54.00	\$.24
Three Year	\$48.00	\$.24

Billing Option 2 – Customers receive a lower incremental charge in exchange for a term plan.

	<b>Monthly Recurring Charge</b>	<b>Incremental Charge*</b>
<b>Term Plan</b>	Max.	Max.
Month to Month	\$75.00	\$.036
One Year	\$75.00	\$.034
Two Year	\$75.00	\$.032
Three Year	\$75.00	\$.029

\* Billing is in six second increments with an 18 second minimum.

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9844 W. 78<sup>th</sup> Street, Suite 300  
Eden Prairie, Minnesota 55344

2. **Service Description and Rates** (cont'd.)

2.5 **Features**

For feature descriptions, see Section 2.2 and feature rates, see Section 3.2

2. **Service Description and Rates** (cont'd.)

2.6 **Service Conversion Fees**

- A. Customers will be assessed a non-recurring fee for converting existing lines to the Company's service.

2.6.1 **Service Conversion Waiver**

- A. Customers who opt for a term plan agreement are eligible for 100% waiver of Service Conversion Charges.

2.7 **Installation Fees**

- A. A non-recurring installation fee will be assessed when a new line is added to a new or existing account.

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Eden Prairie, Minnesota 55344

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9844 W. 78<sup>th</sup> Street, Suite 300  
Eden Prairie, Minnesota 55344

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2      **Service Descriptions and Rates** (cont'd)

2.10    **Operator Services**

2.10.1    **General**

- A.      The Customer has the option of contracting the incumbent local exchange, country or civic code information and Customer Service 800 numbers. The Customer may obtain the assistance of an incumbent local exchange operator to complete local exchange telephone calls in the following manner:
- (i)    Third Party Billing. Provides the Customer with the ability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator;
  - (ii)    Collect Calls. Provides the Customer with the capability to charge a call to a called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator;
  - (iii)    Calling Cards. Provides the Customer with the capability of placing a call using a credit card of an interexchange carrier with or without the assistance of an operator;
  - (iv)    Person to Person. Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the calling party;
  - (v)    Station to Station. Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

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9844 W. 78<sup>th</sup> Street, Suite 300  
Eden Prairie, Minnesota 55344

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9844 W. 78<sup>th</sup> Street, Suite 300  
Eden Prairie, Minnesota 55344

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9844 W. 78<sup>th</sup> Street, Suite 300  
Eden Prairie, Minnesota 55344

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9844 W. 78<sup>th</sup> Street, Suite 300  
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9844 W. 78<sup>th</sup> Street, Suite 300  
Eden Prairie, Minnesota 55344

2. Service Description and Rates (cont'd)

2.16 Proposed Service Area

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Eden Prairie, Minnesota 55344

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9844 W. 78<sup>th</sup> Street, Suite 300  
Eden Prairie, Minnesota 55344

3. Local Exchange Service Price List (cont'd)32 Resold Business Line Service

## Billing Option 1

Without a Company Long Distance Plan:

	Monthly Recurring Charge	Per Call Charge
<b>Term Plan</b>		
Month to Month	\$40.00	\$.08
One Year	\$36.00	\$.08
Two Year	\$33.00	\$.08
Three Year	\$31.00	5.08

With a Company Long Distance Calling Plan:

	Monthly Recurring Charge	Per Call Charge
<b>Term Plan</b>		
Month to Month	\$33.00	\$.08
One Year	\$29.00	\$.08
Two Year	\$26.00	\$.08
Three Year	\$24.00	\$.08

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Greg Lohrenz, President  
9844 W. 78<sup>th</sup> Street, Suite 300  
Eden Prairie, Minnesota 55344

3 Local Exchange Service Price List (cont'd)3.2 Resold Business Line Service

## Billing Option 2

Without a Company Long Distance Calling Plan:

	Monthly Recurring Charge	Incremental Charge*
<b>Term Plan</b>		
Month to Month	\$36.00	\$.026
One Year	\$36.00	\$.024
Two Year	\$36.00	\$.022
Three Year	\$36.00	\$.019

With a Company Long Distance Calling Plan:

	Monthly Recurring Charge	Incremental Charge*
<b>Term Plan</b>		
Month to Month	\$29.00	\$.026
One Year	\$29.00	\$.024
Two Year	\$29.00	\$.022
Three Year	\$29.00	\$.019

\* Billing is in six second increments with a 18 second minimum.

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Eden Prairie, Minnesota 55344

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9844 W. 78<sup>th</sup> Street, Suite 300  
Eden Prairie, Minnesota 55344

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3.8 Presubscription

Change in carrier, first line, non-recurring	\$5.00
Change in carrier, each add'l line, non-recurring	\$1.50

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9844 W. 78<sup>th</sup> Street, Suite 300  
Eden Prairie, Minnesota 55344

(T)

Greg Lohrenz, President  
9844 W. 78<sup>th</sup> Street, Suite 300  
Eden Prairie, Minnesota 55344

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(T)