

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

*This tariff, P.U.C.O. Tariff No. 2, filed by Custom TeleConnect, Inc., cancels and replaces, in its entirety, the current tariff on file with the Commission, Tariff P.U.C.O. No. 1, issued by Custom TeleConnect, Inc.*

This Tariff is in compliance with Rule 4901:1:6,OAC

**TITLE PAGE**

**CUSTOMER TELECONNECT, INC.**

**90-5239-CT-TRF**

**INSTITUTIONAL  
TELECOMMUNICATIONS SERVICES**

This tariff contains the descriptions, regulations and rates applicable to the furnishing of institutional telecommunications services provided by Custom TeleConnect within the state of Ohio. Copies may be inspected during normal business hours at the Company's principal place of business.

---

Issued: September 6, 2011

By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Effective: September 7, 2011

Case No 11-4974-TP-ATA

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

Page	Revision		Page	Revision	
1	Original	*	26	Original	*
2	Original	*	27	Original	*
3	Original	*	28	Original	*
4	Original	*			
5	Original	*			
6	Original	*			
7	Original	*			
8	Original	*			
9	Original	*			
10	Original	*			
11	Original	*			
12	Original	*			
13	Original	*			
14	Original	*			
15	Original	*			
16	Original	*			
17	Original	*			
18	Original	*			
19	Original	*			
20	Original	*			
21	Original	*			
22	Original	*			
23	Original	*			
24	Original	*			
25	Original	*			

\* - indicates those pages included with this filing

Issued: September 6, 2011

Effective: September 7, 2011

By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Case No 11-4974-TP-ATA

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

TABLE OF CONTENTS

Title Page ..... 1

Check Sheet.....2

Table of Contents .....3

Application of Tariff .....4

Tariff Format.....5

Symbols.....6

Section 1 - Technical Terms and Abbreviations ..... 7

Section 2 - Rules and Regulations .....9

Section 3 - Description of Service .....19

Section 4 - Rates ..... 24

---

Issued: September 6, 2011  
By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Effective: September 7, 2011

Case No 11-4974-TP-ATA

---

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

APPLICATION OF TARIFF

The regulations, rules and conditions set forth in this Tariff apply to the provision of intrastate institutional telecommunications services furnished by the Company within the State of Ohio subject to the jurisdiction of the Ohio Public Utilities Commission and in accordance with Rule 4901:1:6, OAC.

---

Issued: September 6, 2011

By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Effective: September 7, 2011

Case No 11-4974-TP-ATA

---

**INSTITUTIONAL TELECOMMUNICATIONS SERVICES**

---

**TARIFF FORMAT**

- A. Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet revision on file with the PUCO. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the PUCO follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level.
- 2
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets** - Whenever a tariff filing is made with the PUCO, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk ( \* ). There will be no other symbols used on the check sheet if these are the only changes made to it ( i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file.

---

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- (C) - To signify changed regulation
- (D) - To signify discontinued rate, regulation or test
- (I) - To signify increase
- (M) - To signify movement of text
- (N) - To signify new rate and/or new test
- (R) - To signify reduction
- (T) - To signify a change In text

---

Issued: September 6, 2011  
By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Effective: September 7, 2011

Case No 11-4974-TP-ATA

---

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Calling Card** - A card assigned by local telephone companies which enables end users to bill telephone calls to their telephone company account.

**Collect Call** - A payment arrangement whereby the called station accepts billing for the call placed over Custom TeleConnect Communication's service.

**Carrier or Company** - Whenever used in this tariff, "Carrier", "Company", "Custom TeleConnect" refers to Custom TeleConnect Communications, Inc. unless otherwise specified or clearly indicated by the context.

**Customer** - Denotes any individual, partnership, associate, joint stock company, trust corporation, governmental agency, or any other entity who subscribes to the services subsequently offered in this tariff.

**Customer Calling Card** - The payment arrangement which enables the end user to bill calls to an authorized calling card.

**End User** - An individual who places and/or accepts calls placed over the Company's services. The end user may or may not be directly responsible for billing of calls, depending upon the payment method selected by the end user.

**Local Exchange Carrier** - A company which furnishes exchange telephone service.

---

Issued: September 6, 2011

By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Effective: September 7, 2011

Case No 11-4974-TP-ATA

---

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)**

**Operator Assistance Charge** - A fee which may be applied to calls which require the assistance of a Custom TeleConnect operator. This charge may vary depending upon the payment method selected by the end user.

**Originating Number Billing** - A payment arrangement which allows the end user to bill a call to the calling telephone number.

**Payment Method** - The manner in which the end user designates as the means of billing subsequent payment for calls placed over the Company's service.

**Person-to Person** - A service arrangement where the end user specifies to the Custom TeleConnect operator a particular person, department, mobile station, extension, or office to be reached.

**Premises** - The space designated by a Customer at its place of business or residence for originating provision of Custom TeleConnect service, whether for its own communications needs or for the use of its patrons, guests, or employees. In the case of the non-profit sharing group, this term includes space at each sharer's place or places of business, as well as the Customer's place of business.

**Special Promotional Offering** - Special discounts or modifications of Custom TeleConnect's regular service. The Company may, from time to time, offer to its Customers such an offering for a particular service. Such offerings may be limited to certain dates, times, and locations.

**Station** - Any location from which long distance calls may be placed or received.

**Third Party Billing** - A payment arrangement which allows the end user to assign billing to a telephone number which is different from the calling or called telephone number.

---

Issued: September 6, 2011

By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Effective: September 7, 2011

Case No 11-4974-TP-ATA

---

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

**SECTION 2 -RULES AND REGULATIONS**

**2.1 Undertaking of Custom the Company**

- 2.1.1 The Company's services and facilities are furnished for communications originating at specified points within the state of Ohio under terms of this tariff.
- 2.1.2 The Company installs, operates, and maintains the communication service provided hereunder in accordance with the terms and conditions set forth under this tariff. It may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to the Company's, network. The Customer shall be responsible for all charges due for such service arrangement.
- 2.1.3 The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty four hours per day, seven days per week.
- 2.1.4 The Company will provide services herein to both end users and Customers on a non-discriminatory basis.

---

Issued: September 6, 2011  
By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Effective: September 7, 2011

Case No 11-4974-TP-ATA

---

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.2 Limitations**

- 2.2.1** Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.
- 2.2.2** The Company reserves the right to discontinue furnishing service when necessitated by conditions beyond its control or when the Customer is using the service in violation of the provisions of this tariff or in violation of the law.
- 2.2.3** Title to all equipment provided by the Company under these regulations remains with the Company. Prior written permission from the company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

---

Issued: September 6, 2011  
By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Effective: September 7, 2011

Case No 11-4974-TP-ATA

---

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.3 Terms and Conditions**

- 2.3.1** Services furnished by Custom TeleConnect may be interconnected only after Customer has executed a service agreement, and sufficient network interface capability has been established.
- 2.3.2** The Customer is responsible for satisfying all necessary legal and regulatory criteria prior to interconnecting the Customer-provided terminal equipment or switching systems with the Company's facilities or services. Customer shall secure all necessary certificates, licenses, permits and other necessary arrangements.
- 2.3.3** The Customer shall ensure that the Customer-provided equipment is properly interfaced with the Company's facilities and services, that the signals emitted into the network are of proper mode, bandwidth, power and signal level for the intended use of the Customer and in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers.
- 2.3.4** Customer provided terminal equipment or switching facilities, such as pay telephone and PBX equipment, used to access the Company's service shall be furnished and maintained by Customer at Customer's expense, except as otherwise agreed in writing. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service.

---

Issued: September 6, 2011

By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Effective: September 7, 2011

Case No 11-4974-TP-ATA

---

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Liability of The Company**

- 2.4.1** The Company shall not be liable for loss or damage sustained by reason of any failure in or breakdown of facilities associated with the Company's operator assisted services or for any interruption or delay of services, whatever shall be the cause of such failure, breakdown, or interruption and whatever negligent or otherwise and however long it shall last. In no event shall the Company's liability for any service exceed the charges applicable under this tariff to such service.
- 2.4.2** The Company shall be indemnified and held harmless by any subscriber, user or by any other entity against claims for libel, slander or the infringement of copyright arising from the material transmitted over its operator assisted services; and against all other claims arising out of any act or omission of a subscriber or any other entity in connection with the operator assisted services provide by the Company.
- 2.4.3** The Company is not liable for any act or omission of any entity furnishing facilities or services connected with or provided in conjunction with the operator assisted services of the Company.
- 2.4.4** The Company shall not be liable for any personal injury, or death of any person or persons, and for any loss or damage sustained by reason of acts, mistakes, omissions, errors or defects in providing its operator assisted services, whatever shall be the cause and whether negligent or otherwise.

---

Issued: September 6, 2011

By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Effective: September 7, 2011

Case No 11-4974-TP-ATA

---

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Liability of the Company (Cont'd.)**

**2.4.5** The Company shall not be liable for and shall be indemnified and held harmless by any subscriber, user or other entity from any and all loss, claims, demands, suits, or other action or any liability whatever, whether suffered, made, instituted, or asserted by any subscriber, user or any other entity for any personal injury to, or death of any person or persons, and for any loss, damage, defacement or destruction of the premises of any subscriber, user or any other entity or any other property whether owned or controlled by the subscriber, user or others, caused or claimed to have been caused, directly or indirectly, by any act or omission of the subscriber, user or others or by any installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of facilities or equipment provided by the Company which is not the direct result of the Company's negligence. No agents or employees of any other entity shall be deemed to be the agents or employees of the Company.

**2.4.6** The Company shall not be liable for any failure of performance due to causes beyond its control, including, without being limited to, acts of God, fires, floods or other catastrophes, national emergencies, insurrections, riots or war, strikes, lockouts, work stoppage or other labor difficulties, and any law, order, regulation or other action of any governing authority or agency thereof.

---

Issued: September 6, 2011

By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Effective: September 7, 2011

Case No 11-4974-TP-ATA

---

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Liability, (Cont'd.)**

- 2.4.7** The subscriber is responsible for placing any necessary orders; for complying with tariff regulations; and for assuring that any users comply with tariff regulations. The subscriber shall ensure compliance with any applicable laws, regulations, orders or other requirements as they exist from time to time of any governmental entity relating to services provided or made available by the subscriber to end users. The subscriber is also responsible for the payment of charges for calls utilizing the subscriber's numbers either via direct or remote access that are not collect, third party, calling card, or credit card calls.
- 2.4.8** The subscriber is responsible for charges incurred for special construction and/or special facilities that the subscriber requests and which are ordered by the Company on the subscriber's behalf.
- 2.4.9** If required for the provision of the Company's services, the subscriber must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.

---

Issued: September 6, 2011

By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Effective: September 7, 2011

Case No 11-4974-TP-ATA

---

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.5 Cancellation or Interruption of Services**

**2.5.1** The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given seven (7) days written notice to comply with any rule or remedy any deficiency. Such notice will be provided in a mailing separate from the Customer's regular monthly statement or bill for service.

**A.** For nonpayment of undisputed charges

**2.5.2** The Company will notify or attempt to notify through any reasonable means, before service is disconnected for any of the following conditions:

**A.** Violation of noncompliance with the Company's rules or tariffs on file with the Commission.

**B.** Failure to comply with municipal ordinances or other laws pertaining to telecommunications services.

**C.** Commitment of a fraudulent practice as set forth and defined in the Company's tariff on file with the Commission.

**2.5.3** No notice is required prior to disconnection when:

**A.** A Customer's use of telecommunications equipment adversely affects the company's equipment, its service to others, or the safety of the company's employees or Customers; or

**B.** A Customer tampers with facilities or equipment owned by the Company.

---

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Use of Service**

- 2.6.1** The Company's services may be used for any lawful purpose consistent with the transmission and switching perimeters of the telecommunications facilities utilized in the provision of services.
- 2.6.2** The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.6.3** The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.6.4** The Company 's services are available for use twenty-four hours per day, seven days per week.
- 2.6.5** The Company's services may be denied for non-payment of charges or for other violations of this tariff.

---

Issued: September 6, 2011

By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Effective: September 7, 2011

Case No 11-4974-TP-ATA

---

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.7 Payment and Billing Arrangements**

**2.7.1 Collect, Calling Card, and Charge Third Party Calls**

Charges for calls of this type will be included on the end user's or called or third party's regular home or business telephone bill pursuant to billing and collection agreements established by the Company or its intermediary with the applicable telephone company.

**2.7.2 Credit Card Calls**

Charges from credit card calls will be included on the user's regular monthly statement from the card-issuing company.

**2.7.3 Billing Disputes**

- A. Any objections to billed charges must be reported to the Company or its billing agent verbally or in writing. Adjustments to Customers' account shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.
- B. Late payment fees will not be applied during the period when a bill is disputed regardless of the outcome of the dispute.
- C. Customers may contact the Company at the following address:

Custom Teleconnect, Inc.  
6242 West Desert Inn Road  
Las Vegas, NV 89146  
(800) 672-9080

- D. If the Customer is not satisfied with the outcome of the billing dispute, the Customer may contact the Commission for resolution at the following address:

Public Interest Center  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43215-3793  
Telephone: 1-800-686-7826  
TDD-TTY: 1-800-686-1570

---

Issued: September 6, 2011

By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Effective: September 7, 2011

Case No 11-4974-TP-ATA

---

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.8 Miscellaneous**

**2.8.1 Restoration of Services**

The use and restoration of service in emergencies shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

**2.8.2 Billing Agent**

The Company uses the services of a billing agent to bill the end user. The billing agent holds billing and collection agreements with various local exchange carriers which enable the billing agent to bill calls on behalf of the Company. Sales taxes are collected and remitted to the appropriate taxing authority on behalf of the Company by the billing agent.

---

Issued: September 6, 2011

By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Effective: September 7, 2011

Case No 11-4974-TP-ATA

---

 INSTITUTIONAL TELECOMMUNICATIONS SERVICES
 

---

**SECTION 3 - DESCRIPTION OF SERVICE****3.1 General Description**

The Company provides automated operator assisted service to inmates and other incarcerated persons in correctional institutions and those whom they call, for outward only calling.

**3.2 Timing of Calls**

**3.2.1** Billing for calls placed over the Company's network is based in part on the duration of the call. Timing of each call begins as specified below, and ends when the called party hangs up. The minimum length of a call is 1 minute. Fractional duration's are billed in 60 second increments.

**3.2.2** Collect Calls - Timing begins when called party accepts the responsibility for payment.

**3.2.3** Person-to-Person Calls (other than Collect) - Timing begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.

**3.2.4** All Other Calls - Timing begins when the switch determines the call has been answered by utilizing standard industry methods generally in use for ascertaining answer.

**3.3 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating points of the call. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communication Research in their NAP-NXX V & H Coordinates Tape and NECA Tariff F.C.C. No. 4.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

---

 Issued: September 6, 2011

By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Effective: September 7, 2011

Case No 11-4974-TP-ATA

---

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

**SECTION 3 DESCRIPTION OF SERVICE, (CONT'D.)**

**3.4 Institutional Operator Assisted Calling, (Cont'd.)**

- F.** At the request of the Institution, no notices or signage concerning the Company's services will be posted with its instruments. Information concerning the Company's services is provided to the administration of each Institution where the Company's services are offered. Inmates may obtain information regarding rates and charges by requesting such information from the Institution's administration.
- G.** At the request of the Institution, the Company may impose time limits on local and long distance calls placed using its services.
- H.** At the request of the Institution, equipment may be provided which permits monitoring of inmate calls by legally authorized government officials.

---

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

**SECTION 3 DESCRIPTION OF SERVICE, (CONT'D.)**

**3.5 Institutional Operator Assisted Calling, (Cont'd.)**

**3.5.1 Local and IntraLATA Rates and Charges**

- A. A usage charge applies to each local call placed by the End User.
- B. A per call charge applies in addition to usage for each local collect-only operator assisted call.

**3.5.2 InterLATA Usage Rates**

The following rates and charges apply to non-local calls placed by inmates of confinement institutions. Service is billed in one (1) minute increments following and initial one (1) minute billing period.

---

Issued: September 6, 2011

By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Effective: September 7, 2011

Case No 11-4974-TP-ATA

---

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

**SECTION 3 DESCRIPTION OF SERVICE, (CONT'D.)**

**3.6 \*11 Service**

Customers may access the Company's network to place a collect call or other call type requiring operator assistance by dialing a designated access code. Calls are billed in one (1) minute increments with an initial period for billing purposes of one (1) minute. Calls are not mileage nor time-of-day sensitive.

---

Issued: September 6, 2011

By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Effective: September 7, 2011

Case No 11-4974-TP-ATA

---

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

**SECTION 4 - RATES**

This section sets forth the rates applicable to Carrier's Metered Use Service offering. The total charge for each completed call consist of two charge elements (except as otherwise provided herein): fixed service charge, which will be dependent on the type of billing selected (i.e., calling card, charge third party or other) and/or the completion restriction selected (i.e., station-to-station or person-to-person); and a measured usage charge dependent on the duration, distance and time of day of the call. The usage charge element is specified as a rate per minute which applies to each minute of call duration, with a minimum charge for each call of one minute, and with fractional minutes of use thereafter counted as one full minute unless otherwise provided herein.

The rates set forth in this section are applicable to calls originating and terminating with the state. Charges may be billed to the subscriber, a local telephone number, major credit card or to the called party.

---

Issued: September 6, 2011

By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Effective: September 7, 2011

Case No 11-4974-TP-ATA

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

**SECTION 4 – RATES, (CONT'D.)**

**Institutional Operator Assisted Calling**

**A. Local and IntraLATA Rates and Charges**

A usage charge of \$0.50 applies to each local call placed by the End User.

**IntraLATA Usage Rates Option 1:**

Mileage	Day		Evening		Night/Weekend	
	Initial Min.	Add'l. Min.	Initial Min.	Add'l. Min.	Initial Min.	Add'l. Min.
0-10	\$0.2500	\$0.1600	\$0.1200	\$0.0600	\$0.1200	\$0.0600
11-22	\$0.2800	\$0.1600	\$0.1600	\$0.1000	\$0.1600	\$0.1000
23-55	\$0.2800	\$0.2000	\$0.1600	\$0.1000	\$0.1600	\$0.1000
56-124	\$0.2800	\$0.2000	\$0.1600	\$0.1000	\$0.1600	\$0.1000
125-End	\$0.2800	\$0.2000	\$0.1600	\$0.1000	\$0.1600	\$0.1000

**Per Call Service Charges:**

Collect: \$2.75

**B. Usage Rates and Charges IntraLATA and InterLATA Option 2**

Service is billed in one (1) minute increments following and initial one (1) minute billing period.

**Usage Rates:**

All mileage bands  
All times of day

Rate Per Minute: \$0.36

**Per Call Service Charges:**

Collect: \$2.75

Issued: September 6, 2011

By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Effective: September 7, 2011

Case No 11-4974-TP-ATA

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

**SECTION 4 – RATES, (CONT'D.)**

**Institutional Operator Assisted Calling, (Cont'd.)**

**C. InterLATA Rates and Charges Option 3**

Service is billed in one (1) minute increments following and initial one (1) minute billing period.

**InterLATA Usage Rates:**

Mileage	Initial	Add'l.
	Min.	Min.
0-10	\$0.3200	\$0.1600
11-22	\$0.3600	\$0.2200
23-55	\$0.3600	\$0.2800
56-124	\$0.3600	\$0.3600
125-End	\$0.3600	\$0.3600

**Per Call Service Charges:**

Collect: \$2.50

---

Issued: September 6, 2011

By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Effective: September 7, 2011

Case No 11-4974-TP-ATA

---

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

**SECTION 4 – RATES, (CONT'D.)**

**\*11 Service**

Option PAO

Calls are billed in one (1) minute increments with an initial period for billing purposes of one (1) minute. Calls are not mileage nor time-of-day sensitive.

Rate Per Minute:	\$0.89
Rate Per Call:	\$5.49
Property Surcharge Per Call:	\$4.00

Option B

Calls are billed in one (1) minute increments with an initial period for billing purposes of three (3) minutes. Calls are not mileage nor time-of-day sensitive.

Rate Per Minute:	\$0.89
Rate Per Call:	\$4.99
Property Surcharge Per Call:	\$3.00

---

Issued: September 6, 2011

By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Effective: September 7, 2011

Case No 11-4974-TP-ATA

INSTITUTIONAL TELECOMMUNICATIONS SERVICES

---

**SECTION 4 – RATES, (CONT'D.)**

**\*11 Service, (Cont'd.)**

Option C

Aggregators may select from the following billing increments:

- |    |                            |                              |
|----|----------------------------|------------------------------|
| 1. | Initial period: 1 minute;  | Additional period: 1 minute  |
| 2. | Initial period: 3 minutes; | Additional period: 1 minute  |
| 3. | Initial period: 3 minutes; | Additional period: 3 minutes |
| 4. | Initial period: 6 minutes; | Additional period: 6 minutes |

Rate Per Minute: \$1.15

Rate Per Call: \$7.50

Property Surcharge Per Call: \$3.00

Option D

Aggregators may select from the following billing increments:

- |    |                            |                              |
|----|----------------------------|------------------------------|
| 1. | Initial period: 1 minute;  | Additional period: 1 minute  |
| 2. | Initial period: 3 minutes; | Additional period: 1 minute  |
| 3. | Initial period: 3 minutes; | Additional period: 3 minutes |
| 4. | Initial period: 6 minutes; | Additional period: 6 minutes |

Rate Per Minute: \$1.73

Rate Per Call: \$7.49

Property Surcharge Per Call: \$6.00

---

Issued: September 6, 2011

By:

Vicki Crowder - President  
6242 West Desert Inn Road  
Las Vegas, Nevada 89149

Effective: September 7, 2011

Case No 11-4974-TP-ATA