

COMPETITIVE TELECOMMUNICATIONS SERVICE PROVIDERS

For the provision of (check all that apply):

INTEREXCHANGE CARRIER

COMPETITIVE ACCESS

ALTERNATIVE OPERATOR SERVICE PROVIDER

COMPETITIVE LOCAL
EXCHANGE CARRIERS

OTHER (Describe): UCN is certified as a CLEC but provides only resold long distance service

ANNUAL REPORT

OF

UCN, Inc.

(Exact legal name of respondent)

If name was changed during year, show also the
previous name and date of change.

www.incontact.com

Website URL

7730 South Union Park Avenue, Suite 500. Midvale, Salt Lake UT 84047

Address	City	County	State	Zip Code

(866) 541-0000

Phone: (Area Code) Number

7730 S. Union Park Ave. Suite 500 Midvale, UT 84047

(Address of principal business office at end of year)

TO THE PUBLIC UTILITIES COMMISSION OF OHIO



FOR THE
YEAR ENDED DECEMBER 31, 2010

Name, title, address, e-mail address and telephone number (including area code) of the person to be contacted concerning this report.

Meghan Ruwet, Consultant, 3600 Sawgrass Trail, Castle Rock, CO 80109

Email: mtr@compliancegroup.com, Phone: (303) 663-0102, Fax:(303) 663-0084

IDENTITY OF RESPONDENT

1. Identify respondent's form of business organization: sole proprietorship, partnership, corporation, or other (explain).

Corporation

2. If a consolidated, merged, or reorganized company, briefly provide particulars of such transactions, the date of the transactions, and PUCO authority. If a reorganized company, give name of original company.

Not Applicable

3. Identify any other names (other than shown on title page) under which respondent conducted any part of its business during the year.

inContact, Inc.

4. If incorporated specify:
 - a. Date of filing articles of incorporation: March 15, 1999
 - b. State in which incorporated: DE

5. Identify PUCO Case Number (and date issued) granting operating authority and identify certificate number(s) issued.

Certificate No. 90-6118, Issued June 2, 2003 pursuant to Case Number 03-928-TP-ACE

6. State whether respondent is operational in Ohio (actually providing service and the date operations began), or available (but not currently providing service).

Resold Long Distance Services began on March 4, 2003

Instructions:

Schedule 1 is used for PUCO annual assessment purposes pursuant to Section 4905.10, RC. The reporting company shall maintain supporting and/or subsidiary records to separately record revenues derived from total operations and from its Ohio intrastate operations. Information presented herein is subject to audit by the PUCO.

The jurisdictional separation of revenues reported in this schedule should conform, to the extent applicable, to the procedures and instructions of CFR 47 Parts 32 and 36.

For interexchange carriers, intrastate refers to messages originating and terminating in Ohio.

For cellular, competitive access, and paging providers, intrastate refers to amounts billed to an Ohio account.

SCHEDULE: 1

STATEMENT OF INTRASTATE GROSS EARNINGS (REVENUE)

1	Operating and Miscellaneous Revenue - Wholesale Cellular Communications, Radio Common Carrier, Directory Revenue, Rent Revenue, Special Billings (revenue from work performed for others, rent revenue-nonoperating return on regulated investment used to provide nonregulated products and services, etc.)	\$117,070
2	Other Revenue, Dividend and Interest Income, Gains From Disposition of Property -- Operating and Nonoperating, Other Operating or Nonoperating Gains (foreign currency exchange or transfer, extinguishment of debt, company's share of earnings of affiliated company accounted for on equity method, income from sinking and other funds, etc.)	\$0
3	SUBTOTAL (1) + (2)	
4	Earnings or receipts from sales to other public utilities for resale	\$654
5	TOTAL (3) + (4)	

IN ORDER TO ENSURE THAT PUCO CORRESPONDENCE/INVOICES IS/ARE DIRECTED TO THE APPROPRIATE PERSON AT THE CORRECT ADDRESS, PLEASE COMPLETE THE FOLLOWING.

Name, Title, E-mail, Address, and Phone Number of the Company's Contact Persons

Kimm Partridge
Name

Corporate Secretary
Title

kimm.partridge@incontact.com
E-mail

7730 South Union Park Avenue Suite 500 Midvale, UT 84047
Address

(866) 541-0000
Phone Number (Including Area Code)

**Name, Title, E-mail, Address, and Phone Number of Person to whom Invoice
should be Directed**

Kimm Partridge
Name

Corporate Secretary
Title

kimm.partridge@incontact.com
E-mail

7730 South Union Park Avenue Suite 500 Midvale, UT 84047
Address

(866) 541-0000
Phone Number (Including Area Code)

Name and Address of the President

Paul Jarman, President
Name

7730 S Union Park Ave Suite 500 Midvale, UT 84047
Address

VERIFICATION

The foregoing report must be verified by the President or Chief Officer of the company.

OATH

State of Utah
County of Salt Lake

Kimm Partridge makes oath and says that

s/he is Corporate Secretary

of UCN, Inc.

that s/he has examined the foregoing report; that to the best of her/his knowledge, information, and belief, all statements of fact contained in the said report are true and the said report is a correct statement of the business and affairs of the above-named respondent in respect to each and every matter set forth therein during the period from and including January 1, 2010 to and including December 31, 2010.



(Signature of affiant.)

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

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in

Case No(s). 11-0005-TP-RPT

Summary: Annual Report Annual Report for inContact, Inc., d/b/a UCN, Inc. electronically filed by Mrs. Meghan Ruwet on behalf of UCN, Inc.