

**BEFORE THE  
FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON, D.C. 20554**

In the Matter of )

Application by SBC Communications Inc., )  
 The Ohio Bell Telephone Company, d/b/a )  
 Ameritech Ohio, And Southwestern )  
 Bell Communications Services, Inc. d/b/a )  
 Ameritech Long Distance for Provision of )  
 In-Region InterLATA Services in Ohio. )

CC Docket No. \_\_\_\_\_

**AFFIDAVIT OF W. C. DEERE  
ON BEHALF OF AMERITECH**

**STATE OF TEXAS** )  
 )  
**COUNTY OF TARRANT** )

**TABLE OF CONTENTS  
NETWORK AFFIDAVIT**

<b>SUBJECT</b>	<b>PARAGRAPH</b>
PROFESSIONAL EXPERIENCE AND EDUCATIONAL BACKGROUND	1
EXECUTIVE SUMMARY	4
CHECKLIST ITEM (i): INTERCONNECTION	12
CHECKLIST ITEM (ii): ACCESS TO NETWORK ELEMENTS	64
CHECKLIST ITEM (iv): LOCAL LOOPS	88
CHECKLIST ITEM (v): LOCAL TRANSPORT	155
CHECKLIST ITEM (vi): LOCAL SWITCHING	173
CHECKLIST ITEM (x): ACCESS TO DATABASES AND ASSOCIATED SIGNALING	224
CHECKLIST ITEM (xi): NUMBER PORTABILITY	275
CHECKLIST ITEM (xii): LOCAL DIALING PARITY	278
NONDISCRIMINATORY TREATMENT OF CLECS AND IXCS	283

I, WILLIAM C. DEERE, being of lawful age and duly sworn upon my oath, do hereby depose and state:

**Professional Experience and Educational Background**

1. My name is William C. Deere. I am a consultant for SBC Operations (“SBC”). I have been hired as a consultant because of my involvement over the past several years in the 271 process in Arkansas, California, Oklahoma, Kansas, Missouri, Nevada and Texas. Before my retirement from Southwestern Bell Telephone Company (“SWBT”) on December 12, 1999, I was SWBT’s Executive Director-Planning and Engineering. In this capacity, I participated in the development, planning, and engineering of SWBT’s telephone network within its five-state service area and California and Nevada. I also acted as the regulatory and legislative technical liaison in the states within SWBT’s territory and California, Connecticut and Nevada. During my tenure, I testified before eight state regulatory commissions concerning the technical issues contained in this affidavit. Since my retirement, I have continued to review the development, planning and engineering of SBC’s telecommunications network in the SWBT, Pacific Bell, Nevada Bell and Ameritech regions. I have participated in the 271 applications in Arkansas, California, Kansas, Michigan, Missouri, Nevada, Oklahoma, and Ohio since my retirement.
2. I hold a Bachelor of Science degree in Electrical Engineering degree from Southern Methodist University in Dallas, Texas. I am a Licensed Professional Engineer in Texas. I also have completed training courses conducted by the Bell System, AT&T (Lucent), Northern Telecom (Nortel), Ericsson, Bellcore (Telcordia) and SWBT on switching systems, transmission systems, and local network distribution systems.
3. SWBT hired me in 1961 as a Student Engineer. Until October 1969, I worked in the central office and the PBX engineering groups of the Engineering Department. Then, I

was transferred to the Traffic Department, where I worked as the Manager-Switching Design. Next I was assigned as the Traffic Manager-Network Design, where I supervised the PBX design group for the north part of Texas until October 1978. I worked in St. Louis for 18 months as the head of the Business Services staff and then returned to Dallas as the Division Manager-Network Administration. In October 1984, I assumed the duties of Division Staff Manager-Network Planning Staff. My title was changed to Division Manager-Network Engineering (Customer Services) on October 1, 1986, as a result of a reorganization of the SWBT Network Department. In October 1993, I became the Regional Manager-Planning and Engineering and assumed responsibilities for the five states served by SWBT. When California, Nevada and Connecticut were merged with SBC, I assumed responsibility for these states. I continued in this position, with a title change to Executive Director-Planning and Engineering, until my retirement on December 12, 1999.

### **EXECUTIVE SUMMARY**

4. My affidavit demonstrates that Ameritech Ohio<sup>1</sup> (“Ameritech”) allows non-discriminatory access to its network in full compliance with the federal Telecommunications Act of 1996 (“Act”), the FCC’s orders and accompanying rules implementing those sections (“Rules”).<sup>2</sup> My affidavit specifically discusses the network-

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<sup>1</sup> The Ohio Bell Telephone Company, an Ohio corporation, is a wholly owned subsidiary of Ameritech Corporation, which owns the former Bell operating companies in the states of Michigan, Illinois, Wisconsin, Indiana, and Ohio. Ameritech Corporation is a wholly owned subsidiary of SBC Communications Inc. Ohio Bell offers telecommunications services and operates under the names "Ameritech" and "Ameritech Ohio" pursuant to trade name registrations with the state of Ohio.

<sup>2</sup> See First Report and Order, Implementation of the Local Competition Provisions in the Telecommunications Act of 1996; Interconnection between Local Exchange Carriers and Commercial Mobile Radio Service Providers, 11 FCC Rcd 15,499 (1996) (“Order”); Second Report and Order and Memorandum Opinion and Order, Implementation of the Local Competition Provisions of the Telecommunications Act of 1996; Interconnection Between Local Exchange Carriers and Commercial Mobile Radio Service Providers; Area Code Relief Plan for Dallas and Houston; Ordered by the Public Utility Commission of Texas; Administration of the North American Numbering Plan;

related issues associated with the requirements imposed by the UNE Remand Order.<sup>3</sup>

Ameritech offers these checklist items in approved interconnection agreements with various competitive local exchange carriers (“CLECs”), in the Ohio 271 Amendment (“Oh2A”), which has been submitted as part of the affidavit of Mr. Scott J. Alexander (“Alexander Affidavit”).

5. Ameritech meets its obligations to offer collocation in the many different forms ordered by the FCC. Ameritech offers traditional physical and virtual collocation in Ameritech central offices. Ameritech also offers collocation in controlled environmental vaults, huts and cabinets. Ameritech offers collocation cages that are smaller than the traditional 10 foot x 10 foot cage or 100 square foot cage. Ameritech’s collocation offering includes cageless provisions in full compliance with the FCC’s Advanced Services Order. Ameritech also offers adjacent collocation in accordance with the FCC’s Advanced Services Reconsideration Order.
6. Ameritech meets its obligations to offer all UNEs ordered by the FCC and continues to offer those elements that are no longer UNEs but exist in current contracts. Ameritech provides access to the following UNEs:

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Proposed 708 Relief Plan and 630 Numbering Plan Area Code by Ameritech-Illinois, 11 FCC Rcd 19,392 (1996) (“Second Report and Order”); First Report and Order On Reconsideration, Implementation of the Local Competition Provisions of the Telecommunications Act of 1996; Interconnection Between Local Exchange Carriers and Commercial Mobile Radio Service Providers, 11 FCC Rcd 13,042 (1996) (“First Reconsideration Order”); Second Order on Reconsideration, Implementation of the Local Competition Provisions in the Telecommunications Act of 1996; Interconnection between Local Exchange Carriers and Commercial Mobile Radio Service Providers, 11 FCC Rcd 19,738 (1996) (“Second Reconsideration Order”); Third Order on Reconsideration, Implementation of the Local Competition Provisions in the Telecommunications Act of 1996, 12 FCC Rcd 12,460 (1997) (“Third Reconsideration Order”); First Report and Order and Further Notice of Proposed Rulemaking, Deployment of Wireline Services Offering Advanced Telecommunications Capability, 14 FCC Rcd 4761 (1999) (“Advanced Services Order”); Second Memorandum Opinion and Order on Reconsideration, Telephone Number Portability, 13 FCC Rcd 21,204 (1998) (“First Report and Order on Number Portability”).

<sup>3</sup> Third Report and Order and Fourth Further Notice of Proposed Rulemaking, Implementation of the Local Competition Provisions of the Telecommunications Act of 1996, 15 FCC Rcd 3696 (1999) (“UNE Remand Order”).

- Local Loop (including sub-loops and the High Frequency Portion of the Loop (“HFPL”))
    - Network Interface Device
    - Local Switching Capability
    - Tandem Switching Capability
    - Interoffice Transmission Facilities
    - Signaling Networks and Call Related Databases
    - Operations Support Systems Functions
7. Ameritech also offers all of the additional UNEs required by the UNE Remand Order, implemented on February 17 and May 17, 2000. Ameritech offers the UNE sub-loop as well as dark fiber in the loop, sub-loop and interoffice transport facilities. In addition, Ameritech continues to provide access to call related databases, including, but not limited to, the Line Information database (“LIDB”), Toll Free Calling database, Number Portability database, Calling Name (“CNAM”) database, Operator Services/Directory Assistance databases, Advanced Intelligent Network (“AIN”) databases, and the AIN platform and architecture. If conditions required by the FCC are met, Ameritech will also offer access to packet switching. Ameritech continues to offer access to loop qualification data in full compliance with the requirements of the UNE Remand Order.
8. In addition to the mandated UNEs, Ameritech accepts special requests for additional UNEs, or modifications to existing UNEs under the Bona Fide Request (“BFR”) process discussed below. Ameritech will acknowledge receipt, of such a special request, within 10 business days. Except under extraordinary circumstances, Ameritech will provide its preliminary analysis of the special request within 30 days of the request’s receipt.
9. Ameritech provides CLECs with the ability to access UNEs so that they, themselves, may

combine UNEs. Ameritech provides UNEs so that CLECs may combine UNEs with other UNEs, or UNEs with their own equipment, in order to provide an end-to-end telecommunications service. (TOTALink<sup>4</sup>, App. UNE, Sec. 3.1) If requested, Ameritech also will combine UNEs for the CLECs as specified in the Oh2A. The Oh2A also makes specific provisions to enable CLECs to combine UNEs themselves using a secured frame option, as described in the Alexander Affidavit.

10. Provisioning of the network elements is done in a nondiscriminatory manner. The Ameritech network is built so that Ameritech is unable to discriminate in the provisioning of UNEs or resold services without escaping detection. As I will describe below, it is impossible for the parts of the network serving CLECs to be degraded without Ameritech's customers being impacted. Ameritech's network elements that serve both its retail customers and CLEC customers are not capable of discriminating between Ameritech traffic and CLEC traffic. The same service parameters, intervals, standards, procedures, and practices are used to provide service for CLECs, Interexchange Carriers ("IXCs") and Ameritech retail services; any attempt to act in a contrary fashion would be detected by Ameritech's performance measures.
11. Performance measures that track Ameritech's implementation of each checklist item are discussed in the affidavit of Salvatore Fioretti, filed concurrently herewith.

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<sup>4</sup> Interconnection Agreement Under Sections 251 And 252 Of The Telecommunications Act Of 1996 Between One Or More Of Illinois Bell Telephone Company, Indiana Bell Telephone Company Incorporated, Ohio Bell Telephone Company, Nevada Bell Telephone Company, The Ohio Bell Telephone Company, Pacific Bell Telephone Company, The Southern New England Telephone Company, Southwestern Bell Telephone Company, Wisconsin Bell, Inc. D/B/A Ameritech Wisconsin And One Or More Of TOTALink Of Indiana, LLC, TOTALink Of Ohio, LLC, TOTALink Of Ohio, LLC ("TOTALink").

## I. CHECKLIST ITEM (i): INTERCONNECTION

12. A Bell Operating Company (“BOC”), such as Ameritech, meets the requirements of checklist item (i) if it offers “interconnection in accordance with the requirements of sections 251(c)(2) and 252(d)(1).” of the Act 47 U.S.C. § 271 (c)(2)(B)(i).
13. As discussed below, Ameritech’s interconnection agreements fully satisfy this requirement.

### Methods of Interconnection

14. Consistent with § 251(c)(2)(A) of the Act and FCC Rules, Ameritech provides interconnection with its network for the transmission and routing of telephone exchange traffic and/or exchange access traffic. 47 C.F.R. § 51.305(a)(1); First Report and Order, 11 FCC Rcd 15,594, ¶ 184. Ameritech currently permits interconnection using four alternatives and will negotiate other technically feasible alternatives. In short, Ameritech offers: (1) Fiber-Meet Interconnection; (2) Physical Collocation Interconnection; (3) Virtual Collocation Interconnection; and (4) leasing of Ameritech facilities. (TOTALink, App. NIM, Sec. 1.9 & 3.1-3.4)

### Fiber Meet

15. A Fiber-Meet arrangement may be negotiated at any mutually agreeable, economically and technically feasible point between a CLEC’s premises and an Ameritech tandem or end office. (TOTALink, App. NIM, Sec. 3.4.1)
16. A Fiber-Meet may be used to provide interconnection interoffice trunking for the purpose of originating and terminating calls between a CLEC’s switch and an Ameritech switch, and for transit calls to or from a third party via Ameritech’s tandem switch. 47 C.F.R. §

51.321(b). If a Fiber Meet is used to interconnect Ameritech's and the requesting CLEC's networks, the parties jointly will engineer and operate a single point-to-point linear chain system transmission system. (TOTALink, App. NIM, Sec. 3.4.2) There are four basic Fiber-Meet designs.

17. In the first design, the CLEC's fiber cable and the Ameritech fiber cable are connected at an economically and technically feasible point between the CLEC and Ameritech locations. This Interconnection point would be at a mutually agreeable location approximately midway between the two locations. The Point of Interconnection ("POI") is at the fiber termination panel at the mid-point meet. (TOTALink, App. App. NIM Sec.3.4.4.1)
18. In the second design, a CLEC provides fiber cable to the last entrance manhole at the Ameritech central office or tandem switch location, and provides sufficient length of fiber optic cable for Ameritech to pull to the Ameritech cable vault for termination on the Ameritech fiber distribution frame. Ameritech is responsible for designing, provisioning, owning and maintaining all equipment and facilities on its side of the POI. Similarly, the CLEC is responsible for the same functions on its side of the POI. Each carrier is free to select the manufacturer of its Fiber Optic Terminal ("FOT"). In this case the POI shall be at the Ameritech designated manhole location. (TOTALink, App. NIM, Sec.3.4.4.2)
19. In the third design, Ameritech provides fiber cable to the last entrance (or CLEC designated) manhole at the CLEC location. The CLEC makes all necessary preparations to allow and enable Ameritech to deliver fiber optic facilities into that manhole. Ameritech provides a sufficient length of Optical Fire Resistant ("OFR") cable for the CLEC to run the fiber cable from the manhole and terminate on the CLEC fiber

distribution frame (“FDF”) in the CLEC’s location. Ameritech delivers and maintain such strands wholly at its own expense up to the POI. The CLEC takes the fiber from the manhole and terminates it inside the CLEC’s office on the FDF at the CLEC’s expense.

In this case the POI shall be at the CLEC designated manhole location. (TOTALink, App. NIM Sec. 3.4.4.3)

20. Pursuant to design four, the CLEC and Ameritech each provide two fibers between their locations. This design may only be considered when existing fibers are available and there is a mutual benefit to both parties. Ameritech provides the fibers associated with the “working” side of the system. The CLEC provides the fibers associated with the “protection” side of the system. The companies work cooperatively to terminate each other’s fiber in order to provision this joint point-to-point linear chain SONET system. The POI is defined as being at the Ameritech location. (TOTALink, App. NIM, Sec. 3.4.4.4)
21. For each of the aforementioned types of Fiber Meets the CLEC location will include fiber optic terminals, multiplexing equipment, and fiber required to receive the optical signal handoff from Ameritech for interconnection. (TOTALink, App. NIM, Sec.3.4.5)
22. The Ameritech central office or tandem switch locations contain all Ameritech fiber optic terminals, multiplexing, and fiber required to receive the optical signal hand-off provided by the CLEC for trunking. These locations are Ameritech’s responsibility to provision and maintain. (TOTALink, App. NIM, Sec. 3.4.6)
23. Any of the methods described above are available for interconnection at the trunk side of the local switch, the trunk connection points of a tandem switch, central office cross-connect points, out-of-band signaling transfer points, and points of access to unbundled

network elements. CLECs have the option of interconnecting at all of these points. 47

C.F.R. § 51.305(a)(2).

24. The FCC Rules also require the availability of interconnection at the line-side of a local switch. This is necessary if a CLEC owns distribution plant and seeks to interconnect with an Ameritech central office switch. Interconnection would occur at the point of access to a UNE; therefore, Ameritech provides access to the line side of the Ameritech switch by offering the local switch UNE. (TOTALink, App. UNE, Sec. 11.1) Ameritech has not yet received any requests for this type of interconnection, but will make it available upon request. 47 C.F.R. § 51.305(a)(2)(i).

structures.<sup>5</sup> 47 C.F.R. § 51.323(b). Pursuant to arbitrated and/or negotiated and stipulated agreements, a CLEC may collocate remote switching modules (“RSMs”). (TOTALink, App. Physical Collocation, Sec. 6.5) Ameritech places no restrictions on the CLEC’s use of collocated RSMs when the RSM is used only for the purpose of interconnection with the Ameritech network for the transmission and routing of telephone exchange service or exchange access or for access to the Ameritech unbundled network elements for the provision of a telecommunications service. 47 C.F.R. § 51.323(c). If the CLEC already has collocation space in an Ameritech central office for other purposes, it can use the spare capacity of that space for local exchange interconnection.

### **Virtual Collocation**

27. Ameritech provides traditional virtual collocation where it maintains and repairs virtually collocated equipment in central offices and other eligible structures. (TOTALink, App. Virtual Collocation, Sec 4.2) Where space is available for collocation in Controlled Environmental Vaults (“CEVs”), huts and cabinets, and in central offices, Ameritech will maintain and repair the virtually collocated equipment. (TOTALink, App. Collocation, Sec. 4.2.7). With either physical collocation or virtual collocation, Ameritech provides an interconnection point or points, physically accessible by both Ameritech and the requesting CLEC, at which the fiber optic cables carrying the CLEC’s circuits enter Ameritech’s premises. (TOTALink, App. Virtual Collocation, Sec. 10.4 and App. Physical Collocation, Sec. 10.5) 47 C.F.R. § 51.323(d)(1).
28. Ameritech provides a minimum of two separate points of entry into an eligible structure in which the dedicated space is located wherever there are at least two entry points for

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<sup>5</sup>GTE Service Corp. v. FCC, 205 F.3d 416, 422 (D.C. Cir. 2000).

Ameritech cable and at which space is available for new facilities in at least two of those entry points. (TOTALink, App. Virtual Collocation, Sec. 10.4 and App. Physical Collocation, Sec. 10.5) Where such dual points of entry are not immediately available, Ameritech will perform work as is necessary to make available such separate points of entry for the collocator at the same time that it makes such separate points of entry available for itself.

29. The facilities that are collocated in Ameritech premises must be necessary for accessing Ameritech's UNEs, for interconnection, provisioning of exchange access or interexchange access.<sup>6</sup> 47 C.F.R. § 51.323(g). ((TOTALink, App. Virtual Collocation, Sec. 6.1 and App. Physical Collocation, Sec. 6.1)

### **Leased Facilities**

30. If a CLEC has no cable facilities available for interconnection, it can lease DS1 or DS3 special access facilities from Ameritech. 47 C.F.R. § 51.323(g). (TOTALink, app. NIM, Secs. 1.9, 3.3 & 6)

### **Other Methods of Interconnection**

31. Ameritech and a CLEC may mutually agree to use another interconnection method when it is determined to be technically feasible. (TOTALink, App. NIM, Sec. 1.9)
32. A CLEC has the option of interconnecting at only one point within a LATA. The Public Utilities Commission of Ohio ("PUCO") ruled in the AT&T Arbitration<sup>7</sup> that: "The Panel agrees with AT&T's position that it may interconnect with Ameritech's network at any

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<sup>6</sup> Id.

<sup>7</sup> Arbitration Award In the matter of AT&T Communications of Ohio, Inc.'s and TCG of Ohio's Petition for Arbitration of Interconnection Rates, Terms, and Conditions and Related Arrangements with Ameritech Ohio, Case

technically feasible point. Section 251(c) (2) of the 1996 Act requires that Ameritech Ohio provide such interconnection. AT&T is not required to interconnect beyond Ameritech's tandems. However, AT&T must pay for the transport (e.g. via a leasing arrangement) of local and intraLATA traffic from Ameritech's tandems to Ameritech's end offices for calls originating from AT&T 's subscribers."<sup>8</sup>

### **Interconnection Summary**

33. The access Ameritech provides to points of interconnection is equal in quality (as defined by 47 C.F.R. § 51.331) to that which Ameritech provides to itself, except where a CLEC requests otherwise. Such access meets the same technical criteria and standards used in Ameritech's network for comparable arrangements. 47 U.S.C. § 251(c)(2)(C); 47 C.F.R. § 51.305(a)(3)(4).
34. The service arrangements described above fulfill Ameritech's obligations under Section 271(c)(2)(B)(i) and 251(c)(2)(B) and (C) to interconnect with other carriers at a level of quality that is at least equal to that which Ameritech provides itself. Interconnection is provided at all economically and technically feasible points; using all methods available under nondiscriminatory and reasonable terms and conditions, at the same level of quality that Ameritech provides comparable interconnections to itself and its affiliates. 47 U.S.C. § 251(c)(2)(C) & (D). These equal-quality interconnections are achieved through the use of the same facilities, interfaces, technical criteria and service levels that Ameritech provides to its own retail operations.

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No. 00-1188-TP-ARB, released June 21, 2001 ("AT&T Arbitration Award") Issue 4.

<sup>8</sup> Arbitration Panel Report In the matter of AT&T Communications of Ohio, Inc.'s and TCG of Ohio's Petition for Arbitration of Interconnection Rates, Terms, and Conditions and Related Arrangements with Ameritech Ohio, Case No. 00-1188-TP-ARB, released March 19, 2001, Issue 4.

## Trunking Arrangements

35. Ameritech allows a CLEC to use physical facilities obtained from Ameritech (e.g., dedicated transport access facilities or dedicated transport UNE facilities) to provision trunk groups for local, IntraLATA and InterLATA traffic between a CLEC switch and an Ameritech tandem or end office switch, provided such traffic is not solely for the purpose of avoiding access charges and facility charges associated with dedicated transport used to carry interLATA and intraLATA traffic originated by or terminated to a customer who is not the CLEC local exchange service customer. (TOTALink, App. ITR, Sec. 3.2)
36. The Heritage Affidavit discusses the number of each type of trunk currently being provided by Ameritech in Ohio. The Fioretti Affidavit discusses the performance measurements used by Ameritech to ensure that these interconnection trunks are provided at a level of quality that is equal to that which Ameritech provides for itself and other parties.
37. Where Ameritech has a combined local tandem and access tandem in a LATA, IntraLATA Toll and Local traffic shall be combined on a single Local Interconnection Trunk group for calls destined to or from all end offices that subtend the tandem. This trunk group may be two-way and will utilize Signaling System 7 (SS7) signaling. (TOTALink, App. ITR, Sec. 5.3.1.1)
38. InterLATA traffic shall be transported between a CLEC switch and the Ameritech Access or combined local/Access Tandem over a “meet point” trunk group separate from local and IntraLATA toll traffic. The InterLATA trunk group will be established for the transmission and routing of exchange access traffic between a CLEC’s end users and inter exchange carriers via an Ameritech Access Tandem. (TOTALink, App. ITR, Sec.

## 5.4.1)

39. Where CLECs choose to interconnect directly to an Ameritech end office, local traffic may terminate over a direct trunk group to the end office. Direct trunk group(s) to Ameritech end offices may be provisioned as two-way and used as two-way. (TOTALink, App. ITR, Sec. 4.4) However, intraLATA toll traffic that must be routed to a tandem is provided over a separate trunk group to the Ameritech access tandem.
40. Ameritech allows interLATA traffic to be transported between the CLEC central office and the Ameritech access tandem over a “meet point” trunk group that is separate from local and intraLATA toll traffic. This trunk group will be established for the transmission and routing of Exchange Access traffic between a CLEC’s end users and interexchange carriers via an Ameritech access tandem. When Ameritech has more than one access tandem in a local exchange area or LATA, a CLEC must establish an InterLATA trunk group to each Ameritech access tandem where the CLEC has homed its NXX code(s). If the access tandems are in two different states, the CLEC must establish an InterLATA trunk group with one access tandem in each state. 47 C.F.R. § 51.305(f). (TOTALink, App. ITR, Secs. 5.4.1 and 5.4.3)
41. If the CLEC chooses to provide such services, additional trunk groups may be established for services such as 800 (888 or 877), E911, Mass Calling or Public Response Choke Networks, and Operator Services access. (TOTALink, App. ITR, Secs. 5.5, 5.6, 5.7, & 5.8)

**Trunk Forecasting and Servicing**

42. All trunk forecasting and servicing for the local and intraLATA toll trunk groups is based

upon the same industry standard objectives that Ameritech uses for its own trunk groups.

The standard objective of 2% overall blocking during the time-consistent average busy hour in the busy season consists of 1% blocking from the end office to the tandem and 1% blocking from the tandem to the end office, based on industry standard Neil Wilkinson Trunk Group Capacity algorithms using B.01M (Medium Day-to-Day Variation) until actual traffic data is available. (TOTALink, App. ITR, Sec. 7.1)

43. Ameritech's forecasting process is designed to determine the amount of traffic that will be handled by each central office, and the number of trunks that will be required to carry that traffic during the forecast period (normally five years out). Ameritech's Preliminary General Trunk Forecast ("PGTF") is maintained daily. On April 1<sup>st</sup> and October 1<sup>st</sup>, the PGTF is published as the General Trunk Forecast ("GTF"). Ameritech's engineering and provisioning organizations use the GTF to appropriately size the network. (TOTALink, App. ITR, Sec. 6.1)
44. According to the requirements described in Accessible Letter CLECAM00-047<sup>9</sup>, CLECs are requested to provide detailed forecast information in a specified format by January 1 and July 1 of each year. These forecasts are necessary to incorporate the CLEC's requirements into the GTF.<sup>10</sup> Forecasts are received by the Account Team Staff and distributed to Trunk Planning and Engineering ("TP&E"), which tabulates the individual forecasts into aggregate totals by central office. Ameritech also has agreed to accept quarterly forecasts from any CLEC, and this agreement was communicated to the CLECs through Accessible Letter CLECAM00-007.
45. When preparing the GTF, Ameritech looks at the number of trunks currently in service.

Ameritech, using a Bellcore (Telcordia) system, then calculates a growth factor (i.e., the percentage of growth expected over the next forecast period) based on traffic usage data from the previous four quarters, as well as anticipated growth in traffic that may be generated by new services. This data is measured using “busy hour” information, measured and gathered using a Bellcore (Telcordia) system (Trunk Servicing System/Trunk Forecasting System) that conforms to national industry standards.

Ameritech also adjusts for planned network rearrangements, such as switch replacements, relocations or additions. The growth factor is then applied to the trunks currently in service.

46. Whenever traffic currently being carried by a single trunk group is split into separate groups, inefficiencies are created. In other words, more trunks are required to carry basically the same amount of traffic. Also, as CLECs enter new central offices, the transitioning of traffic requires more trunks than would normally carry the traffic in question. The CLEC forecast identifies locations and estimated quantities that are used in developing factors to account for these inefficiencies and transitional effects in the network. After the growth factor is applied to the trunks in service, these transitional and inefficiency factors (as well as the effect of new features and service offerings) are applied. After these adjustments for growth, inefficiency and transitional factors are taken into account, Ameritech’s final forecast is published as the GTF. (TOTALink, App. ITR, Sec. 6.1)
47. Once the forecast is completed, Ameritech compares its results to the CLEC forecast. If any serious discrepancies are discovered, Ameritech will contact the CLEC to review the

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<sup>9</sup> Accessible Letters may be viewed or printed from the SBC CLEC Online Web Site <<https://clec.sbc.com>>

results and to discuss the forecast. (TOTALink, App. ITR, Sec 6.4) During this discussion, Ameritech may make suggestions or recommendations for adjustments to the CLEC forecast based on information such as traffic studies and other known factors concerning the market area. Under no circumstances does Ameritech require the CLECs to change their individual forecasts. Although some CLECs have changed their forecasts based on Ameritech's recommendations, others have not. The decision of how many trunks to forecast, and where, is always at the discretion of the CLEC.

48. As a result of the cooperation between the CLECs and Ameritech in forecasting trunk requirements, most trunk requests are being filled by the requested due dates. Ameritech received 105 ASRs for a total of 10, 132 trunks to be installed in May 2001. There were no held orders for any of these trunks. Through June 20, 2001, Ameritech had received 168 ASRs for a total of 15, 029 trunks. It appears that one order for 24 trunks will not be provided by the requested due date.<sup>11</sup>
  
49. The CLECs are responsible for forecasting, monitoring and servicing all two-way trunk groups between the respective networks. Ameritech is responsible for forecasting, monitoring and servicing the one-way trunk groups terminating to CLECs. CLECs are responsible for forecasting, monitoring and servicing the one-way trunk groups to Ameritech, including terminating, transit, operator services, directory assistance and E911 trunks. Standard trunk traffic engineering methods are used as described in Bell Communications Research, Inc. (Bellcore) document SR-TAP-000191, Trunk Traffic Engineering Concepts and Applications, or as otherwise mutually agreed to by the Parties. (TOTALink, App. ITR, Sec. 6.3)

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<sup>10</sup> The GTF includes the requirements of the CLECs, other ILECs, IXC's, Ameritech, and wireless companies.

50. Upon request, Ameritech meets with CLECs to discuss trunk forecasting, facility shortages, and other topics related to providing adequate trunking in the local network. In addition, Ameritech holds joint planning meetings to discuss trunking issues, central office rearrangements, trunk forecasting and other interconnection subjects requested by the CLECs. Trunk relief methodologies and the triggers for such relief related to tandems and end offices will be discussed during joint planning meetings. Additional items for discussion will include issues of underutilized trunks, forecasting of demand, migration of trunks from tandems to end offices and Ameritech's Trunk Group Service Request ("TGSR") process notifies CLECs on a daily basis when trunks are nearing or at capacity. (TOTALink, App. ITR, Secs. 8.4)
51. For each local and tandem switch in Ameritech's network, Ameritech's switching capacity managers, located in the Network Engineering organization, use mechanized tools to track the installed capacity of trunk terminations versus actual and projected demand for trunk terminations. Actual demand for working trunk terminations generally is updated in these tools each month. Forecasted demand for the current year and future years is updated as needed but generally no less than twice each year. This tracking information provides past and future trunk utilization data for each switch.
52. Using this mechanized tracking information, the capacity managers monitor past trends in trunk utilization and the projections for future trunk utilization. The capacity managers are also aware of any special trunking conversions associated with each switch that might be reflected in the past usage data for that switch. Such conversions can somewhat inflate past usage trends when a trunk is simultaneously assigned to two trunk

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<sup>11</sup> The requested due date was 6/27/2001 and the anticipated relief date is 12/20/2001.

terminations in the switch (i.e., the pre-conversion termination and the post-conversion termination).

53. Using these past and projected utilization trends for each switch, along with the knowledge of other activity associated with the switch, the capacity managers can determine the projected exhaust of trunk terminations in the switch. With this knowledge, the capacity managers are able to schedule the addition of trunk terminations for the switch.
54. For most local switches, the capacity managers generally schedule additions of trunk terminations to be completed by the time the currently installed trunk capacity reaches 97% utilization.
55. Some specific local switches have been identified as candidates for trunk relief when the installed trunk capacity reaches 90-percent utilization. Candidate offices are those offices that meet the following criteria:
  - Non-tandem digital switches
  - Switches with 100 trunking DS1s currently installed
  - Switches with growth of at least 75 trunking DS1s per year

Those offices that are candidates for relief at 90-percent are larger offices typically serving business customers, and likely have high CLEC usage.

56. For tandem switches, the capacity managers schedule additions of trunk terminations to be completed by the time the currently installed trunk capacity reaches 95% utilization.
57. Ameritech's target utilization percentages for the addition of trunk terminations in local and tandem switches are intended to allow Ameritech to augment its network in an

orderly, efficient, and economical manner.

58. When trunk terminations are added to a switch, the quantity of trunks added typically is intended to serve growth for the 12 to 24 months following the completion of the addition. This period is referred to as the “engineering interval” for the addition.
59. As stated above, an addition of trunk terminations is scheduled to complete when the switch has reached its targeted trunk utilization percentage. In other words, Ameritech does not wait until that utilization percentage has been reached before triggering the addition. Once the capacity manager has determined the anticipated target exhaust date for a switch, the capacity manager subtracts an appropriate amount of time from that exhaust date to allow for the addition to be engineered, manufactured, shipped, and installed in the switch. Thus, the addition of trunk terminations is initiated by Ameritech well in advance of the targeted exhaust date.
60. Ameritech’s Network Engineering organization determines when to place an order for additional trunk terminations in a switch based upon past usage trends, forecasted usage, knowledge of activity occurring in the switch, a targeted percent-fill upon completion of the addition and the interval required to design, obtain and install the addition.
61. The overall interval required to design, obtain, and install an addition of trunk terminations in an existing local or tandem switch is typically between six and 12 months. However, when the total capacity of an existing switch (such as the capacity for trunk terminations or call volumes) becomes exhausted, and a new switch must be added to Ameritech’s network, the capacity managers generally notify the switch planners 36 months in advance of a tandem switch exhaust and 24 months in advance of a local switch exhaust.

62. Trunking is provided in accordance with the terms and conditions of Level 3 interconnection agreement, Appendix: Interconnection Trunking Requirements (“ITR”) or similar sections of negotiated or arbitrated agreements.

### **Performance Measures**

63. The following Performance Measures are related to interconnection trunking:
- PM 70 - Percentage of Trunk blockage
  - PM 70.1 – Trunk Blocking Exclusions
  - PM 70.2 – Percentage of Trunk Blockage (Trunk Groups)
  - PM 71 - Common Transport Trunk Blockage
  - PM 72 - Distribution of Common Transport Trunk Groups > 2%
  - PM 73 - Percentage Missed Due Dates – Interconnection Trunks
  - PM 74 - Average Delay Days for Missed Due Dates – Interconnection Trunks
  - PM 75 - Percentage Ameritech Caused Missed Due Dates > 30 Days – Interconnection Trunks
  - PM 76 - Average Trunk Restoral Interval – Interconnection Trunks
  - PM 77 - Average Trunk Restoral Interval for Service Affecting Trunk Groups
  - PM 78 - Average Interconnection Trunk Installation Interval
  - PM 65 - Trouble Report Rate
  - PM 69 - Percent Repeat Reports

## II. CHECKLIST ITEM (ii):

### NONDISCRIMINATORY ACCESS TO NETWORK ELEMENTS

#### General Unbundling Rules

64. A BOC, such as Ameritech, meets the requirements of Checklist Item (ii), if it offers access and interconnection that includes “[n]ondiscriminatory access to network elements in accordance with the requirements of sections 251(c)(3) and 252(d)(1).” 47 U.S.C. § 271(c)(2)(B)(ii).
65. As detailed below, Ameritech’s interconnection agreements fully satisfy this requirement.
66. In its First Report and Order, the FCC identified a minimum list of network elements that must be provided on an unbundled basis. These included unbundled access to local loops, network interface devices, local and tandem switching capability, interoffice transmission facilities, signaling and call-related databases, operations support systems (“OSS”) functions, and operator services (“OS”) and directory assistance (“DA”) facilities. The United States Supreme Court subsequently required the Commission to reconsider its list. In its UNE Remand Order the FCC subsequently modified its list to exclude OS and DA Facilities<sup>12</sup> and to add the following: 1) subloop elements; 2) dark fiber in loop and interoffice transport; 3) packet switching under certain circumstances; and 4) certain call-related databases. Each of these elements are provided by Ameritech in Ohio as discussed below.
67. Ameritech provides requesting CLECs with nondiscriminatory, unbundled access to

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<sup>12</sup> In addition, the PUCO ruled in the AT&T Arbitration Award (Issue 14) that Ameritech provides customized

network elements for use in providing telecommunications services to their customers.

Access to network elements is provided on a nondiscriminatory and equal-in-quality basis under the same terms and conditions to all CLECs. Each of the above requirements is discussed below. Information on the quantity of UNEs currently provided to CLECs in Ameritech's Ohio service area is discussed in the Heritage Affidavit.

68. As required by 47 C.F.R. § 51.307, Ameritech provides to a requesting CLEC (for the provision of a telecommunications service) nondiscriminatory access to network elements on an unbundled basis at any technically feasible point which is at least equal in quality to the access Ameritech provides to itself. Ameritech provides the CLEC with access to all the features, functions, and capabilities of the network elements in a manner that allows the CLEC to provide any telecommunications service that the network element is capable of providing. 47 C.F.R. § 51.307(a), (c). (TOTALink, App. UNE, Secs.2.2.1 – 2.2.9 & 2.5)
69. For a separate charge, Ameritech also provides CLECs with access to the facilities or functionality of network elements separately from access to other network elements. 47 C.F.R. § 51.307(d). (TOTALink, App. UNE, Sec. 2.2.4)
70. Ameritech provides CLECs access to UNEs to permit CLECs to combine such network elements with other network elements obtained from Ameritech (or with network components provided by the CLEC itself to provide telecommunications services to its customers) provided that such a combination is technically feasible and would not impair the ability of other carriers to obtain access to other UNEs or to interconnect with Ameritech's network. A discussion of how CLECs are able to access the UNEs in order

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routing and therefore need not provide OS and DA as a UNE at TELRIC rates.

to combine them begins at paragraph 206 of this affidavit. 47 C.F.R. § 51.309(a); 47

C.F.R. § 51.309(a); (TOTALink, App. UNE, Sec. 3)

71. Ameritech permits a CLEC to purchase UNEs in order to provide exchange access service to itself in order to provide interstate and intrastate, interexchange services to its customers, subject to the applicable charges. 47 C.F.R. § 51.309(b). (TOTALink, App. UNE, Sec. 2.2.7)
72. Requesting CLECs are entitled to exclusive use of an unbundled network facility, and to the use of its features, functions, or capabilities, for a set period of time. 47 C.F.R. § 51.309(c). However, Ameritech retains ownership of the facility and retains the obligation to maintain, repair or replace UNEs as necessary. Each network element provided by Ameritech meets applicable regulatory performance standards and is at least equal in quality and performance to that which Ameritech provides to itself. 47 C.F.R. § 51.311(a), (b). (TOTALink, App. UNE, Sec. 2.3, 2.4, 2.5 & 2.7)
73. The terms and conditions pursuant to which Ameritech provides access to UNEs are offered equally to all requesting CLECs. 47 C.F.R. § 51.313(a). In addition, as discussed in the Alexander Affidavit, the “most favored nation” (“MFN”) clause in Ameritech’s interconnection agreements, coupled with the provisions of 47 USC§ 252(i), allow any CLEC to adopt terms, conditions and prices of another CLEC’s contract. (TOTALink, General Terms and Conditions, Sec. 45.1)

### **Unbundled Network Elements ("UNEs")**

74. Consistent with its contractual commitments, Ameritech makes available nondiscriminatory access to the following core UNEs:

- Local Loop, including Sub-loops and High Frequency Portion of the Loop
- Network Interface Device (“NID”)
- Local Switching Capability
- Tandem Switching Capability
- Interoffice Transmission Facilities
- Signaling Networks and Call-Related Databases
- Operations Support Systems (“OSS”) Functions

47 C.F.R. § 51.319 (a)-(g); (TOTALink App. UNE, Sec. 6.0 thru 17.0)

75. Most of the minimum set of network elements are separately required by the checklist and therefore are discussed in later sections of my affidavit. However, the NID is discussed in this section. Access to OSS Functions is discussed in detail in the Cottrell Affidavit. Ameritech’s offerings of OS/DA services, which Ameritech continues to offer to CLECs, are set out in Section 6 of Appendix Resale of the interconnection agreements, such as TOTALink’s, and in Appendix DA and Appendix OS-of those interconnection agreements, and are detailed in the Jan Rogers Affidavit.

### **Network Interface Device**

76. The NID is defined as any means of interconnection of end-user customer premises wiring to Ameritech’s distribution loop facilities, such as a cross connect device used for that purpose. The NID contains the appropriate and accessible connection points or posts to which the service provider and the end-user customer each make their connections.

(TOTALink, App. UNE, Sec. 6.1)

77. When a CLEC provides its own loop facilities, the CLEC provides its own NID and interfaces to the customer’s premise wiring through connections in the customer chamber

of the Ameritech NID. 47 C.F.R. § 51.319(b). (TOTALink, App. UNE, Sec. 6.2)

78. CLECs may connect to the customer's inside wire at the Ameritech NID, as is, at no charge. Any repair, upgrades, disconnects, or rearrangements required by the CLEC are performed by Ameritech based on time and material charges. (TOTALink, App. UNE, Sec. 6.3)
79. When a CLEC obtains local loops as a UNE from Ameritech, Ameritech also provides the NID. Ameritech connects the drop wire between the distribution plant facilities and the NID at no additional charge to the CLEC.
80. At multiple dwelling units or multiple-unit business premises, the CLEC may provide its own NID, and connect directly with the end user's premises wire, or the CLEC may connect with the end user's premises wire via Ameritech's NID where necessary. (TOTALink, App. UNE, Sec. 6.4)
81. As a result of discussions with the CLECs in collaboratives<sup>13</sup> and the Ameritech CLEC User Forum, Ameritech has agreed to the following procedures for moving internal NIDs outdoors as described below. These procedures were introduced in a January 23, 2001 Accessible Letter CLECAM01-016. Ameritech will move an internal "protector" or "station block" (which are defined as a grandfathered demarcation point that contains a non-jacked end (RJ11 or RJ21) type device) to an external location with a RJ-type device at no charge to the CLEC. Ameritech will perform such work, if it makes a customer premise visit for any reason (other than a CLEC work order discussed below), unless the customer specifically requests that protector, or station block not be moved. The

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<sup>13</sup> The collaboratives resulted from issues raised in Wisconsin in Docket 6720-TI-160. The agreements from this process were accepted in Ohio Case No. U-12320, Ohio Case No. 00-942-TP-COI and Indiana Cause No. 41657.

protector or station block will be replaced with an RJ-jacked type device on an external location and Ameritech will reconnect the new device to the customers existing inside wire, except if the end user specifically directs the location to be internal. This work will be performed at no charge. Ameritech will move a working internal NID to an external location at Ameritech's existing time and material charges on a nondiscriminatory basis for retail and wholesale customers if the CLEC places an order for such work. Ameritech will waive such charges for CLEC-requested NID moves until July 31, 2001.<sup>14</sup>

82. The following Performance Measures are related to NIDs:

- PM WI 3 – Installation Trouble Reports on Field Visit Orders to Move NID
- CLEC-W5 – Percentage of Protectors Not Moved After Technician Visit

#### **Network Element Bona Fide Request or “BFR”**

83. Upon request, Ameritech provides UNEs, or modifications to previously identified network elements, to the extent technically feasible and consistent with the Act’s requirements. The process to be used for developing the requested arrangement is called the Bona Fide Request (“BFR”) process. (TOTALink, App UNE, Sec. 5.2.1)

84. A Network Element BFR is to be submitted by the CLEC in writing and should include a technical description of each requested network element, the date when interconnection is requested, and the projected quantity of interconnection points ordered with a demand forecast. (TOTALink, App. UNE, Sec. 5.2.3) Within ten (10) Business Days of its receipt Ameritech will acknowledge receipt of the BFR and in such acknowledgement advise the CLEC of the need for any additional information needed to process the

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<sup>14</sup> Third Joint Progress Report Regarding The Resolution Of Certain OSS, Process, Product And Performance Measurement Issues And Request For A Procedural Entry On The Remaining Disputed Issues, Filed January 16, 2001.

request. (TOTALink, App. UNE, Sec. 5.2.7)

85. Except under extraordinary circumstances, within thirty (30) calendar days of its receipt of a complete and accurate BFR, Ameritech will provide a preliminary analysis confirming that Ameritech will offer access to the network element or explain in detail that access to the element is not technically feasible and/or that the request does not qualify as a network element that is required to be provided under the Act. (TOTALink, App. UNE, Sec. 5.2.8)

86. If Ameritech confirms that it will make the network element available and the CLEC authorizes further development, Ameritech will negotiate a schedule for arriving at a price and implementation terms (which generally will not extend beyond 90 days from Ameritech's receipt of the request).<sup>15</sup> (TOTALink, App. UNE, Sec. 5.2.10) At a minimum, Ameritech's Network Element BFR quote will include (i) the first date of availability, (ii) installation intervals, (iii) applicable rates (recurring, nonrecurring and other), (iv) BFR development and processing costs and (v) terms and conditions by which the Request shall be made available. (TOTALink, App. UNE, Sec. 5.2.9)

## Performance Measures

87. The following Performance Measures are related to the BFR process

- PM 120 – Percentage of Request Processed within 30 Business Days
- PM 121 – Percentage of Quotes Provided for Authorized BFRs Within 45 Business Days

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<sup>15</sup> In the Arbitration Award In the Matter of AT&T Communications of Ohio, Inc.'s and TCG of Ohio's Petition for Arbitration of Interconnection Rates, Terms, and Conditions and Related Arrangements with Ameritech Ohio, Case No. 00-1188-TP-ARB, released June 21, 2001, the PUCO stated in Issue 3: "The Commission believes that the time frames recommended in the Panel Report, 30 days from authorization to proceed to respond to standard request (a

### III. CHECKLIST ITEM (iv): LOCAL LOOP

88. A BOC, such as Ameritech meets the requirements of the checklist item (iv) if it offers access to “local loop transmission from the central office to the customer’s premises, unbundled from local switching or other services.” 47 U.S.C. § 271 (c) (2)(B)(iv).
89. Ameritech complies with the requirements of this checklist item. Ameritech offers subloop elements, dark fiber, and the High Frequency Portion of the Loop in accordance with the FCC’s UNE Remand Order and the Line Sharing Order.
90. The local loop network element is defined as a dedicated transmission facility between a distribution frame (or its equivalent) in an Ameritech central office and the loop demarcation point at an end user’s premises. Where applicable, the local loop includes all wire within multiple dwelling and tenant buildings and campuses that provides access to customer premises wiring, provided such wiring is owned and controlled by Ameritech. The local loop network element includes all features, functions and capabilities of the transmission facility, including dark fiber and attached electronics (except those electronics used for the provision of advanced services, such as Digital Subscriber Line Access Multiplexers), and line conditioning. The local loop includes, but is not limited to DS1, DS3, fiber, and other high capacity loops to the extent required by applicable law. 47 C.F.R. § 51.319(a). (TOTALink, App. UNE, Sec. 7.1)
91. Ameritech provides the following standard local loops as network elements unbundled from local switching or other services:

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total of 60 days from receipt of a BFR), and 60 days for non standard (a total of 90 days from receipt of a BFR), represents a middle ground of the parties positions and an appropriate resolution to this issue.”

- 2-Wire analog loop supporting analog voice frequency, with no more than 8 dB loss (TOTALink, App. UNE, Sec. 7.2.1)
- 4-Wire analog loop (TOTALink, App. UNE, Sec. 7.2.2)
- 2-Wire digital loop (160 Kilobits per second) to support Basic Rate ISDN based services (TOTALink, App. UNE, Sec. 7.2.3)
- 4-Wire digital loop (1.544 Megabits per second) to support DS1 services, including Primary Rate ISDN services. (TOTALink, App. UNE, Sec. 7.2.4)
- DS3 digital loop: The DS3 loop provides a digital, 45 Mbps transmission facility from the Ameritech Central Office to the end user premises. (TOTALink, App. UNE, Sec. 7.2.5) 47 U.S.C. § 271(c)(2)(b)(iv).

92. Ameritech also offers options on the 2-wire analog loop including: a conditioning option to reduce loss to no more than 5dB; ground start operation for PBX trunks; and coin telephone options. In addition, a CLEC may request and, to the extent technically feasible, Ameritech will provide additional loop types and additional types of conditioning pursuant to the BFR process. . (TOTALink, App. UNE, Sec. 5.2.1)

Ameritech also provides DSL loops as discussed below.

93. Ameritech offers cross-connections with each type of unbundled loop. These include a cross-connect to collocation. (TOTALink, App. UNE, Sec. 17.10)

94. Information concerning the number of loops provided to CLECs in Ohio is contained in the Heritage Affidavit.

### **Subloop Elements**

95. Ameritech provides subloop elements as unbundled network elements in the following manner.

96. A sub-loop unbundled network element is an existing spare portion of the loop that can

be accessed at accessible points on the loop. An accessible point on the loop is where technicians can access the copper wire or fiber within the cable without removing a splice case to reach the wire or fiber within. This includes any technically feasible point near the customer premises, such as the pole or pedestal, the NID or minimum point of entry to the customer premises, the feeder distribution interface, the Main Distribution Frame, remote terminals and various terminals. (TOTALink, App. UNE, Sec 8.1.1)

97. Ameritech offers the following types of subloop elements:

- 2-Wire Analog Subloop that provides a 2-wire (one twisted pair cable or equivalent) capable of transporting analog signals in the frequency range of approximately 300 to 3000 hertz (voiceband). (TOTALink, App. UNE, Sec. 8.3.1)
- 4-Wire Analog Subloop that provides a 4-wire (two twisted pair cables or equivalent, with separate transmit and receive paths) capable of transporting analog signals in the frequency range of approximately 300 to 3000 hertz (voiceband). (TOTALink, App. UNE, Sec. 8.3.2)
- 4-Wire DS1 Subloop that provides a transmission path capable of supporting a 1.544 Mbps service that utilizes AMI or B8ZS line code modulation. (TOTALink, App. UNE, Sec. 8.3.3)
- DS3 Subloop that provides DS3 service from the central office MDF to an Interconnection Panel at the RT. The loop facility used to transport the DS3 signal will be a fiber optical facility. (TOTALink, App. UNE, Sec. 8.3.4)
- 2-Wire / 4-Wire Analog DSL Capable Subloop that supports an analog signal based DSL technology (such as ADSL). It will have twisted copper cable that may be loaded, have more than 2,500 feet of bridged tap, and may contain repeaters. (TOTALink, App. UNE, Sec. 8.3.5)
- 2-Wire / 4-Wire Digital DSL Capable Subloop that supports a digital signal based DSL technology (such as HDSL or IDSL). It will have twisted copper cable that

may be loaded, have more than 2,500 feet of bridged tap, and may contain repeaters. (TOTALink, App. UNE, Sec. 8.3.6)

- ISDN Subloop is a 2-Wire digital offering that provides a transmission path capable of supporting a 160 Kbps, Basic Rate ISDN (BRI) service that utilizes 2B1Q line code modulation with end user capacity up to 144 Kbps. (TOTALink, App. UNE, Sec. 8.3.7)

98. The CLEC may request, where available, access to the following twisted pair copper sub-loop elements:

FROM:	TO:
1. Main Distribution Frame	Feeder Distribution Interface or Serving Area Interface
2. Main Distribution Frame	Terminal
3. Feeder Distribution Interface or Serving Area Interface	Terminal
4. Feeder Distribution Interface or Serving Area Interface	Network Interface Device or other point of demarcation
5. Terminal	Network Interface Device or other point of demarcation
6. Stand Alone NID	(Not applicable)
7. Single Point of Interface (Stand Alone)	(Not Applicable)

(TOTALink, App. UNE, Sec. 8.8)

### Engineering Controlled Splice

99. Access to subloops generally does not exist at Ameritech remote terminal (“RT”) sites.

In other words, DLC equipment located at RT sites is generally hardwired to copper pairs that extend from the RT site to the Serving Area Interface (“SAI”)/ Feeder Distribution Interface (“FDI”). There are several reasons why Ameritech hardwires these copper pairs at the RT. This configuration eliminates the need for the Ameritech technician to stop at the RT to run an additional cross-connect on a service order-by-service order basis. This configuration also avoids the increased cost associated with inventorying a cross-connect point at the RT site. In addition, savings are realized by not increasing the size of the RT

structure to house the additional cross-connect device. In sum, this configuration minimizes the cost and time required to install end user services provisioned over DLC.

100. SBC's voluntary commitments adopted by the FCC in its Project Pronto Modification Order<sup>16</sup> include another opportunity for CLEC access to Ameritech's subloops. Upon a CLEC's request and via a special construction arrangement, Ameritech will provide this additional access point to subloops at or near each RT, utilizing an engineering controlled splice ("ECS").<sup>17</sup> (TOTALink, App. UNE, Sec. 9.1)

101. With the ECS, a CLEC will have the ability to access all SAIs served by an RT site, thus eliminating the need for the CLEC to place its own copper facilities between a remotely-located DSLAM and every SAI, or to place its DSLAMs at every SAI.

102. The following is a list of the additional subloops that a CLEC may now access through an ECS, thus eliminating the need for CLECs to collocated at every SAI.

- MDF to ECS
- ECS to SAI/FDI
- ECS to service terminal
- ECS to NID

(TOTALink, App. UNE, Sec. 9.3.1)

103. Accessible Letter CLECAM-102, dated September 15, 2000, offers the ECS to requesting CLECs, under a special construction arrangement at all Ameritech RT sites.

(TOTALink, App. UNE, Sec. 9.1)

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<sup>16</sup> FCC's Second Memorandum Opinion and Order, Application of Ameritech Corp., Transferor, and SBC Communications Inc., Transferee, For Consent to Transfer Control of Corporations Holding Commission Licenses and Lines Pursuant to Sections 214 and 310(d) of the Communications Act and Parts 5, 22, 24, 25, 63, 90, 95, and 101 of the Commissions Rules, 15 FCC Rcd 17521 (2000) ("Project Pronto Modification Order")

<sup>17</sup> Project Pronto Order, Appendix A, para. 5(d).

104. Access to terminals for high capacity subloops is defined to include:

- any technically feasible point near the customer premises accessible by a cross-connect (such as the pole or pedestal or the minimum point of entry (“MPOE”) to the customer premises),
- the “RT”, only when cross-connect access is available at that RT the Terminal (underground or aerial). (TOTALink, App. UNE, Sec.8.9.1)

105. A CLEC may request access to the high-capacity subloop segment between the Central Office Point of Termination (“POT”) and the Remote POT. (TOTALink, App. UNE, Sec. 8.9.2)

106. Ameritech technicians will activate the sub-loop elements by placing cross-connect jumpers to the facilities of the CLEC in a manner identical to that used to provision all loop services. The exact methods will depend upon the arrangement of the CLEC equipment at the central office and/or remote location. In addition, the initial activation at a specific location will require installation of CLEC equipment or facilities at that location.

### **Loop Dark Fiber**

107. Ameritech offers loop dark fiber as an unbundled network element. Loop dark fiber is a segment between the serving central office and an end user premises. (TOTALink, App. UNE, Sec. 13.3.1) Sub-loop dark fiber is a segment between the serving Ameritech central office and a remote terminal/CEV/Hut or between a remote terminal/CEV/Hut and an end user premises, or between two remotes terminals/CEVs/Huts. (TOTALink, App. UNE, Sec. 13.3.2.1 &13.3.2.2) At the Central Offices (“COs”) the dark fiber terminates on a fiber distribution frame, or equivalent. In the CO, CLEC access is provided through the same arrangements as for other forms of loops. (TOTALink, App.

UNE, Sec. 13.3.3) At remote terminals, CEVs and Huts, CLEC access to the dark fiber will be provided via the network demarcation point at the end user customer premises and via a fiber distribution frame at the remote terminal/CEV/Hut. (TOTALink, App. UNE, Sec. 13.3.4)

108. The demarcation point for dark fiber at central offices, remote terminals and customer premises will be in an Ameritech approved splitter shelf. This arrangement allows for non-intrusive testing. (TOTALink, App. UNE, Sec. 13.8.1) Ameritech will provide the CLEC physical access to, and the right to connect to, the dark fiber in a remote terminal site which may include cabinets, huts, or vaults, as appropriate, and as further specified in the lease for that segment and consistent with the collocation provisions of any applicable collocation tariffs.
109. Fiber in the distribution plant is not common in Ohio. However, as described in the table above, where such fiber does exist, CLECs may request it as a sub-loop element.
110. If a CLEC wishes to request dark fiber, it must submit a dark fiber facility inquiry, providing CLEC's specific point to point (A to Z) dark fiber requirements. (TOTALink, App. UNE, Sec. 13.6.2)
111. Pursuant to Appendix UNE of the interconnection agreements, such as TOTALink's, Ameritech provides dark fiber in the feeder segment of the loop as an unbundled network element under the following conditions: Ameritech may reclaim from the CLECs the right to use dark fiber, whether or not the dark fiber is being utilized by CLEC, upon twelve (12) months written notice to the CLEC.<sup>18</sup> Ameritech will negotiate the timing of

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<sup>18</sup> In the AT&T Arbitration Award, the PUCO limited Ameritech to recovering only fibers that had not been placed into service. (Issue 47)

the reclamation and provide an alternative facility for the CLEC with the same bandwidth, and at the same quality, the CLEC was using prior to reclaiming the facility without any additional cost to the CLEC. Ameritech must also demonstrate to the CLEC that the dark fiber will be needed to meet Ameritech's carrier-of-last resort bandwidth requirements within the 12 months following the revocation. (TOTALink, App. UNE, Sec. 13.7.2) (Also See Third Joint Progress Report Regarding The Resolution Of Certain OSS, Process, Product And Performance Measurement Issues And Request For A Procedural Entry On The Remaining Disputed Issues, Filed January 16, 2001.)

112. Information for ordering dark fiber loops, subloops and associated cross-connects is also contained in the CLEC Handbook at UNE, Unbundled Dark Fiber, Section 2.0.

113. When a CLEC accesses a copper distribution subloop at a DLC remote terminal, the CLEC may access the high frequency portion of the loop at that point if Ameritech is providing voice service on the loop in accordance with the Line Sharing Order. 47 C.F.R. § 51.319(h)(6). (TOTALink, App. DSL, Sec. 4.1.4.2)

114. Digital Loop Carrier ("DLC"): the DLC equipment is offered as a subloop UNE on a case-by-case basis through the BFR process.

### **Integrated Digital Loop Carrier**

115. Integrated Digital Loop Carrier ("IDLC") is a special version of DLC that does not require the host terminal in the CO, but instead terminates directly into the CO switch. By the definition and design of IDLC technology, there is no way to separate the loop from the switch because the switch performs the control and functions normally performed by the host terminal. Approximately 20 percent of Ameritech's customer

loops in Ohio are served on DLC and of this amount, approximately 4.5 percent of the loops are served on IDLC.

116. If a CLEC requests one or more unbundled loops serviced by IDLC or remote switching technology, Ameritech, where facilities are available, moves the requested unbundled loop(s) to a spare, existing physical pair or a universal digital loop carrier unbundled loop at no additional charge to the CLEC in accordance with the Facility Modification Policy discussed below. Based upon agreements from the collaborative process, if no spare unbundled loop is available, the CLEC is notified through the IDLC/RSU Notification process within 24 hours of firm order confirmation. This notification is provided only when all other alternatives to provision the requested UNE Loop have been exhausted. These alternatives include looking for spare copper facilities and making simple facility modifications. In IDLC situations where no other facility modification can be made, construction work is required to provide the requested facilities. This work will be done at an additional charge to the CLEC, upon CLEC authorization.<sup>19</sup>.
117. Ameritech's policy going forward is to install at least one universal digital loop carrier at each location where IDLC is used. Therefore, a voice grade or ISDN loop should normally be available on a universal DLC for the CLEC.

### **DSL Loops**

118. The term digital subscriber line ("DSL") describes various technologies and services. The "x" in xDSL is a placeholder for the various types of DSL services, such as ADSL (asymmetric digital subscriber line), HDSL (high-speed digital subscriber line), UDSL (universal digital subscriber line), VDSL (very high-speed digital subscriber line) and

RADSL (rate-adaptive digital subscriber line). The provisioning of DSL services is subject to a variety of important technical constraints, including subscriber loop length and the condition of the loop, which must be free of excessive bridged taps, load coils, and other devices commonly used to aid in the provision of analog voice and data transmission but which interfere with the provision of certain DSL services. In addition, clear spectral compatibility standards and spectrum management rules and practices are necessary both to foster competitive deployment of innovative technologies and to ensure the quality and reliability of the public telephone network. (TOTALink, App. - DSL, Sec. 2.3)

#### **Unbundled DSL-Capable Loop Offerings:**

119. Ameritech does not deny a CLEC's request to use an Ameritech loop to deploy any of the DSL technologies discussed below unless Ameritech has demonstrated to the PUCO that the CLEC's deployment of its loop technology will significantly degrade the performance of other advanced services or traditional voice band services. (TOTALink, App. DSL, Sec. 3.3) Spectral compatibility is maintained by relying on Power Spectral Density ("PSD") mask standards. These standards permit divergent technologies to coexist in close proximity within the same binder groups. (TOTALink, App. DSL, Sec. 10.1)
120. Industry standards bodies such as the American National Standards Institute ("ANSI") have developed, or are in the process of developing PSD mask standards for various DSL technologies that enable multiple technologies to coexist within binder groups. In the event that a loop technology without national industry standards for spectrum management is deployed, Ameritech, the CLECs and the PUCO will jointly establish

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<sup>19</sup> Accessible Letter, CLECAM00-153, Dated October 27, 2000. "Unbundled Network Element Facility

long-term, competitively neutral spectral compatibility standards and spectrum management rules and practices so that all carriers know the rules for loop technology deployment. The standards, rules and practices shall be developed to maximize the deployment of new technologies within binder groups while minimizing interference, and shall be forward-looking and able to evolve over time to encourage innovation and deployment of advanced services. These standards are to be used until such time as national industry standards are developed. CLECs that offer xDSL-based service consistent with mutually agreed-upon standards developed by the industry, or approved by the PUCO in the absence of industry agreement, may order local loops based on agreed to performance characteristics. Ameritech assigns the local loop consistent with the agreed upon spectrum management standards. (TOTALink, App. DSL, Sec. 10.1 &10.2)

121. The CLEC advises Ameritech of the type of PSD mask approved or proposed by American National Standards Institute Committee T1.E1 that reflects the service performance parameters of the technology to be used. The CLEC, at its option and without further disclosure to Ameritech, may provide any service compliant with that PSD mask so long as it stays within the allowed service performance parameters. The CLEC shall provide the PSD mask within which it plans to provide xDSL service at such time as the xDSL-capable loop is ordered. The CLEC shall advise Ameritech if the service is changed such that a different PSD mask would be applicable. The CLEC shall abide by standards pertinent for the designated PSD mask at all times. The CLEC service representative provides such identification on the order form. (TOTALink, App. DSL, Sec. 10.1)

122. If an industry standards body adopts other national standard technologies (PSD) for which Ameritech does not already offer a supporting loop, Ameritech will provide a loop capable of supporting the new technology for CLEC as follows:
123. If the new technology requires the use of a 2-wire loop materially the same as described above, with materially the same loop conditioning, Ameritech will provide the CLEC a loop capable of supporting the new technology at the same rates listed for the appropriate 2-wire loop and associated loop conditioning as needed. (TOTALink, App. DSL, Sec. 4.8.2.1))
124. If the new technology requires a loop type that materially differs from the existing 2-wire loops defined above (e.g., different loop design, different conditioning, significantly different spectrum impact, etc.), Ameritech will make a good faith effort to arrive at an agreement as to the rates, terms and conditions for an unbundled loop capable of supporting the proposed technology. If negotiations fail, any dispute concerning the rates, terms and conditions for an unbundled loop capable of supporting the proposed technology, will be resolved pursuant to the dispute resolution process provided for in the CLEC's interconnection agreement with Ameritech. (TOTALink, App. DSL, Sec. 4.8.2.2)

**Other non-standard DSL technologies:**

125. In the event the CLEC wants to introduce a technology that has been approved by another state commission or the FCC, or one that has been successfully deployed elsewhere, the CLEC will provide documentation describing that action to Ameritech and the PUCO before or at the time of the request to deploy that technology in Ohio. The documentation will include the date of approval or deployment, any limitations included

in its deployment, and a sworn attestation that the deployment did not significantly degrade the performance of other services (TOTALink, App. DSL, Sec. 3.4)

126. Ameritech will not deny a requesting CLEC's right to deploy new xDSL technologies that do not conform to the national standards and have not yet been approved by a standards body (or otherwise authorized by the FCC, any state commission or which have not been successfully deployed by any carrier without significantly degrading the performance of other services) if the requesting CLEC can demonstrate to the PUCO that the loop technology will not significantly degrade the performance of other advanced services or traditional voice band services. (TOTALink, App. DSL, Sec. 4.8)
127. Upon request by a CLEC, Ameritech will cooperate in the testing and deployment of new xDSL technologies or may direct the CLEC, at the CLEC's expense, to a third party laboratory of the CLEC's choice for such evaluation. (TOTALink, App. DSL, Sec. 4.8.1)
128. If Ameritech or a CLEC claims that a service is significantly degrading the performance of other advanced services or traditional voice band services, then Ameritech or the other CLEC must notify the carrier and allow that carrier a reasonable opportunity to correct the problem. Any claims of network harm must be supported with specific and verifiable supporting information. In the event that Ameritech or a CLEC demonstrates to the PUCO that a deployed technology is significantly degrading the performance of other advanced services or traditional voice band services, the carrier deploying the technology shall discontinue deployment of that technology and migrate its customers to technologies that will not significantly degrade the performance of other such services. (TOTALink, App. DSL, Sec. 4.8.2.3)
129. Ameritech provides the following xDSL capable loops:

- 2-Wire xDSL Loop: A copper loop over which a CLEC may provision various DSL technologies. A copper loop used for such purposes will meet basic electrical standards such as metallic connectivity and capacitive and resistive balance, and will not include load coils, mid-span repeaters or excessive bridged tap (bridged tap in excess of 2,500 feet in length). (TOTALink, App. DSL, Sec. 4.1.1)
- 2-Wire Digital Loop (e.g., ISDN/IDSL): A 2-Wire Digital Loop for purposes of this Section is 160 Kbps and supports Basic Rate ISDN (BRI) digital exchange services. (TOTALink, App. DSL, Sec. 4.1.2)
- 4-Wire xDSL Loop: A 4-Wire copper loop over which a CLEC may provision DSL technologies. A copper loop used for such purposes will meet basic electrical standards such as metallic connectivity and capacitive and resistive balance, and will not include load coils, mid-span repeaters or excessive bridged tap (bridged tap in excess of 2,500 feet in length). (TOTALink, App. DSL, Sec. 4.1.3)

### **Line Sharing**

130. Provisioning of the High Frequency Portion of the Loop (“HFPL”) is similar to the provisioning of a DSL loop where the loop is run from the MDF to the CLEC collocation space, and the CLEC connects the loop to its splitter. In addition, the CLEC must connect the splitter to a tie cable pair to return the voice frequency portion of the loop to the Ameritech MDF, and Ameritech must connect the circuit to the central office switch line port just as it does with a traditional loop.

131. Although not required by the FCC rules, Ameritech provides the splitter in some locations for CLEC use. When Ameritech does provide the splitter, Ameritech connects the local loop to the splitter and returns the voice frequency portion of the loop to the MDF.

132. Since Ameritech provides the voice circuit wiring through the splitter to the switch port, Ameritech can insure minimal interruption of customer voice service.

133. CLEC testing of the voice frequency of a shared line must be non-intrusive unless using Mechanized Loop Testing (“MLT”). Ameritech provides the CLECs access to its legacy MLT system and its inherit testing functions. Prior to a CLEC using MLT intrusive test scripts, the CLEC must have established data service on that loop and have specifically informed the customer that service testing will interrupt both the data and voice telephone services served by that line. The CLEC may not perform intrusive testing without having first obtained the express permission of the end user customer and the name of the person providing such permission. (TOTALink, App. DSL, Section 9.5) Further discussion of line sharing and line splitting in Ohio is provided in the Silver Affidavit.

### **Loop Qualification**

134. Ameritech uses a loop qualification process (“Loop Qualification”) in connection with provisioning DSL-Capable Loops, including HFPL, that would require conditioning and spectrum management. Two-wire Digital Loops (“ISDN”) do not require this step, because they can be delivered over either a copper pair or a DLC system. Loop Qualification examines the available loop facility for suitability for use in terms of physical characteristics and spectrum compatibility based upon the conditions set forth in industry standards. For further discussion of loop qualification and intervals see the Silver Affidavit.

135. Effective September 1, 2000, Ameritech implemented a simple procedure for requesting and receiving Digital Loop Carrier (DLC) loop percentages by central office. In further collaborative discussions, the parties agreed that simply providing an overall percentage of loops served by DLC for each central office did not provide meaningful information about potential facility issues for orders of unbundled loops. Notwithstanding this

limitation, as requested, Ameritech provides this “central office” level information upon request within 10 business days and provides a form for CLECs to use to make such requests.<sup>20</sup>

136. As an alternative, which CLECs indicated would provide more useful information, Ameritech, effective December, 2000, also provides access to its new DSL Tracking Inquiry Tool (“DTI”) and Distribution Area (“DA”) information from its internal network systems. The combination of these two tools provide the CLECs with the ability to identify, within a smaller geographic area in a wire center, where loops are served by integrated loop carrier or universal loop carrier. This information is more specific than an overall percentage of loops served by DLC in a central office.<sup>21</sup>

### **Facility Modification Process Description**

137. A process improvement that resulted from the collaborative discussions mentioned above is the implementation of a revised Facility Modification (FMOD) process. This FMOD process, as described in Accessible Letter CLECAM00-153 dated October 27, 2000, and updated in Accessible Letter CLECAM01-096, dated April 4, 2001, was developed to address the concerns of the CLECs regarding facility availability. The policy’s focus is to ensure that there is no discrimination between retail and wholesale customers. Through the collaborative discussions between Ameritech and CLECs, significant modifications to the Facility Modification process were made in response to issues raised by the CLECs and in an effort to find solutions to their operational and process concerns, specifically related to loop assignment and facilities availability. As such, the primary

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<sup>20</sup> Third Joint Progress Report Regarding The Resolution Of Certain OSS, Process, Product And Performance Measurement Issues And Request For A Procedural Entry On The Remaining Disputed Issues Case No. 00-942-TP-COI, dated January 16, 2001

purpose of the FMOD process is to significantly reduce the number of CLEC UNE orders that are canceled as a result of a “no facilities” situation. A “no facilities” situation occurs when there are no spare facilities available to provision the CLEC’s request at the time the CLEC’s order is processed electronically or manually through Ameritech’s provisioning systems. The new process is also intended to improve the communication process with CLECs when “no facilities” availability situations occur, and to provide consistent timeframes for various facilities notifications provided to CLECs. The FMOD Policy reinforces comparable treatment of retail and wholesale end users’ requests for service when facility modifications or additions are required to provision the requested service.

138. The FMOD Policy defines when and under what circumstances facility modifications or construction activities will be made or offered to provision CLEC requests for UNEs. The policy also describes the notifications (Forms) that the CLEC receives to provide UNE order status, the timing of those notifications to the CLEC and the overall process flow.<sup>22</sup> See the Brown Affidavit for more information on how this policy is implemented in the ordering process. The FMOD is divided into four components: simple modifications, complex modification, IDLC/RSU situations and new build.

### **Simple Modification**

139. Under the FMOD Policy, simple facility modifications are made at no separate charge to the CLEC and the requested UNE product is provisioned, typically without a delay to the established due date. Prior to the implementation of the Facility Modification Policy,

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<sup>21</sup> Id. At pages 28 – 29.

<sup>22</sup> The notification processes established under the FMOD Policy is responsive to the CLECs request for: a) timely notice of potential provisioning delays due to facilities availability and; b) more detailed information regarding work required and any costs associated with provisioning the “unavailable” facilities.

some of these same orders were canceled due to there being no facilities available.

Examples of simple modifications include:

- Line and Station Transfers
- Clear Defective Pair/Defective Pair Recovery
- Install Plugs/Cards in Repeater Cases
- Wire out of Limits
- Break Connect Through
- Install Universal Digital Carrier
- Install PG-Plus (Pair Gain for Unbundled ISDN only)

140. During the provisioning process, if Ameritech determines that there is a facility issue that could delay the completion of a UNE order, the CLEC is notified of a potential delay.

This initial notification, the Facility Modification Delay Notification, Form A, is provided to the CLEC in 24 business hours of the initial Firm Order commitment (“FOC”).

### **Complex Modifications**

141. More extensive modifications of existing facilities, those that require design engineering and/or the addition of equipment, are also offered under the new policy. These are called complex facility modifications and include such work as conditioning, placing or rearranging cable or terminals and expanding electronics to provide additional capacity.

142. If a complex modification is required to provision the requested UNE, the CLEC is provided notification through a Complex Facility Modification Notification, Form B, within 72 business hours of the initial delay notification (Form A). The complex notification provides a description of the facility work required to provision the order,

whether charges to the CLEC are required, the new due date, and allows the CLEC to accept or reject the complex modification if the CLEC is to be charged for the work.

143. Because the work required under a complex modification takes more time to complete, the requested due date may be extended to allow completion of the facility rearrangement or addition. However, the order for the requested UNE is not cancelled. The order is revised by Ameritech to reflect the new due date, the CLEC is provided a revised FOC and the order is completed according to the new due date. If a complex modification, for example loop conditioning, requires additional charges, CLEC authorization is required before a new due date is established. The CLEC has up to ten business days to respond if charges are involved.

#### **IDLC/RSU**

144. The FMOD Policy also provides a notification and quote process for situations where the requested UNE is served by IDLC or remote switching unit (“RSU”). The CLEC is provided this notification when there are no spare physical loops to provision the requested service and all other alternatives to provision the order have been exhausted. Under the FMOD policy, once a CLEC is notified that a requested UNE is served by IDLC or RSU the CLEC may request or decline the preparation of a quote for the construction work required to provision the UNE. The CLEC has up to 10 business days to respond and during this time, the order is held in an “open” status by the Local Service Center (“LSC”). Therefore, the CLEC does not have to resubmit its order to Ameritech if it wants to proceed with the additional construction work required to provision the requested UNE. If the CLEC requests a quote, one is provided within 30 days of receipt of the CLEC’s authorization to proceed with the quote, or sooner if possible. Ameritech

makes every effort to provide the quotes to meet an internal target of 15-21 days.

145. More specifically, when Ameritech determines that a requested UNE is provisioned through IDLC or RSU, it makes every effort to identify other alternatives to provision the order. These alternatives include looking for spare copper facilities and making simple modifications. These simple facility modifications are done at no additional charge to the CLEC. In addition, complex modifications, such as rearranging or placing cable and/or new equipment, are also done in an effort to provision the service, and except for certain conditioning scenarios, these would be done at no additional charge to the CLEC.

146. The CLEC is notified of an IDLC situation only after all other options to identify or make available a spare copper loop have been exhausted. In IDLC situations where no other facility modifications can be made, and construction work is required to provide the requested UNE, Ameritech develops time and material charges, engineering costs and contractor expense using the same methods used for retail services. This information, when complete, is provided to the CLEC with a description of the work required to provision the requested service, a quote of charges, if applicable, and the estimated completion date for the work. If the CLEC accepts the quote and authorized the work, Ameritech bills the CLEC for the necessary work.

### **New Build**

147. The FMOD Policy addresses “new build” situations, where there are no existing facilities in place or planned to provide communications services to Ameritech retail or CLEC end users. A new build situation occurs when there is a new business or residential development or a new building to which facilities have not been provided by Ameritech. Under the FMOD policy, the CLEC is notified when a new build situation exists and that

it may pursue the provisioning of the requested UNE, but it should be done through Ameritech's construction policy for new buildings, business and residential developments.

### **Provisioning Process**

148. Operational and process improvements have been implemented by Ameritech in response to collaboratives held between Ameritech, CLECs and state Public Utility Commissions staffs. These collaboratives began in Wisconsin in February, 2000 and the process improvements agreed to by the parties were accepted by the Wisconsin Commission in a December 15, 2000 order in Docket No. 6720-TI-160 U.<sup>23</sup> Ameritech agreed to implement the process improvements in each of its five-state region. As such, Ameritech incorporated and filed these commitments in the Third Joint Progress Report Regarding The Resolution Of Certain OSS, Process, Product And Performance Measurement Issues And Request For A Procedural Entry On The Remaining Disputed Issues, Filed January 16, 2001, with the PUCO in Case No. 00-942-TP-COI.
149. Ameritech's provisioning processes and systems used for wholesale service requests are the same processes and systems used for its retail requests. Ameritech also provides very detailed written procedures and guidelines for its employees to follow in determining loop availability for requests for service.
150. The Ameritech systems are designed to automatically assign many of the orders it receives by using a series of queries and sequential steps to determine if an assignment can be accomplished electronically. Most of the CLEC and retail service requests are provisioned electronically through the Loop Facility Assignment Computer System

("LFACS"). Therefore, orders are provisioned consistently whether the service is for an Ameritech end user or wholesale customer.

151. If the Ameritech systems determine that an order cannot be electronically assigned, it is forwarded to an Ameritech Facility Assignment or Facility Resolution Center for manual handling. Orders, both retail and wholesale, that require manual provisioning are assigned and prioritized by their due date by the provisioning systems. The facility center staffs attempt to provision orders manually by a series of steps including assigning a connected-through facility, making a line and station transfer or assigning a cleared defective pair. If no facility changes can be made by the facility centers, orders are forwarded to an Ameritech engineer for handling.

152. The Ameritech engineer reviews the request for service and determines what must be done to provision the requested service. This process includes reviewing internal provisioning systems once again for spare facilities or modifications that can be made as well as pending construction jobs that will make facilities available. The information developed by the engineer, including a description of the work required to provision the orders, a revised due date and any applicable charges, is communicated to the CLEC by the LSC within the timeframes specified in the FMOD process.

### **Performance Measures**

153. The following performance measures are associated with the FMOD Process:

- CLEC-W1 – Average Delay in Original FOC Due Date
  
- CLEC-W6 – FMOD Process: Percentage of Form A Received w/in the Interval

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<sup>23</sup> Investigation into the Operational Support Systems of Ameritech Wisconsin, Docket No. 6720-TI-160 U

- CLEC-W7 – FMOD Process: Percent of Form B, C, D and E Received w/in 72 Hours of Form A
- CLEC-W8 – FMOD Process: Percent of Form B Returned FOC within 24 Hours
- CLEC-W9 - FMOD Process: Percent of Form C Return Quote w/in the Interval
- CLEC-W11 – FMOD Process: Percent Due Date Met

154. The following Performance Measures are related to the provisioning and maintenance of Unbundled Loops:<sup>24</sup>

### **Provisioning**

- PM 43 - Average Installation Interval
- PM 44 - Percentage Installations Completed Within 20 Calendar Days
- PM 45 - Percent Ameritech Caused Missed Due Dates
- PM 46 - Percent Trouble Reports within 30 Days (1-30) of Installation
- PM 47 - Percent Ameritech Missed Due Dates Due to Lack of Facilities
- PM 48 - Average Delay Days for Missed Due Dates Due to Lack of Facilities
- PM 49 - Average Delay Days For Ameritech Caused Missed Due Dates
- PM 50 - Percent Ameritech Caused Missed Due Dates > 30 days
- PM 51 - Count of Orders Cancelled After the Due Date Which were Caused by

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<sup>24</sup> These performance measures are in addition to those associated with the FMOD Process above.

## Ameritech

- PM 51.1 - Average Delay Days for Ameritech Caused Canceled Orders –Resale  
Specials
- PM MI 1 – Percentage of Orders given Jeopardy Notices
- PM MI 2 – Percentage of Orders given Jeopardy Notices within 24 Hours of the Due  
Date
- PM MI 3 Coordinated Conversions Outside of the Interval
- PM WI 1 – Percentage No-Access for UNE Loops - Provisioning

**Maintenance -**

- PM 52 - Mean Time to Restore
- PM 53 - Percent Repeat Reports
- PM 54 - Failure Frequency

**Provisioning - Unbundled Network Elements**

- PM 55 - Average Installation Interval
- PM 55.1 - Average Installation Interval - DSL
- PM 55.2 - Average Installation Interval for Loop with LNP
- PM 56 - Percent Installations Completed Within “X” Days
- PM 57 - Average Response Time for Manual Loop Make-up Information

- PM 58 - Percent Ameritech Caused Missed Due Dates
- PM 59 - Percent Trouble Reports Within 30 Days (1-30) of Installation
- PM 60 - Percent Ameritech Missed Due Dates Due to Lack of Facilities
- PM 61 - Average Delay Days for Missed Due Dates Due To Lack Of Facilities
- PM 62 - Average Delay Days for Ameritech Caused Missed Due Dates
- PM 63 - Percent Ameritech Caused Missed Due Dates > 30 days
- PM 64 - Count of Order4s Cancelled After the Due Date Which Were Caused by Ameritech
- PM 64.1 -Average Delay Days for Ameritech Caused Canceled Orders – UNE
- PM WI 2 – Percent No-Access for UNE Loops - Maintenance

### **Maintenance - Unbundled Network Elements**

- PM 65- Trouble Report Rate
- PM 66- Percent Missed Repair Commitments
- PM 67- Mean Time to Restore
- PM 68- Percent Out Of Service (OSS) < “24” Hours
- PM 69- Percent Repeat Reports

#### IV. CHECKLIST ITEM (v): LOCAL TRANSPORT

155. A BOC such as Ameritech meets the requirements of the checklist item (v) if it offers access to “Local transport from the trunk side of a wireline local exchange carrier switch unbundled from switching or other services.” 47 U.S.C. § 271 (c)(2)(B)(v). Ameritech complies with this requirement.
156. Local transport consists of Ameritech interoffice transmission facilities dedicated to a particular customer or carrier, or Unbundled Local Switching with Unbundled Shared Transport (“ULS-ST”) that is shared by more than one customer or carrier, that provide telecommunications between wire centers owned by Ameritech or a CLEC or third parties acting on behalf of a CLEC, or between switches owned by Ameritech or a CLEC or third parties acting on behalf of a CLEC. Ameritech offers both ULS-ST and Dedicated Transport to all CLECs. 47 U.S.C. § 271(c)(2)(B)(v); 47 C.F.R. § 51.319(d). (TOTALink, App. UNE, Sec. 12 and 11.8)<sup>25</sup>

#### Unbundled Local Switching with Shared Transport

157. Ameritech provides access to unbundled shared transport when it is purchased in conjunction with an Unbundled Local Switching (“ULS”) port that the CLEC subscribes to for the purpose of delivering traffic from/to a CLEC end-user. This offering is known as Unbundled Local Switching with Shared Transport (“ULS-ST”) and is provided on a per ULS port basis. (Z-Tel,<sup>26</sup> App. UNE, Sec. 12.1.1.2)

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<sup>25</sup> Section 11.8 of the TOTALink agreement refers to Appendix Merger Conditions that binds Ameritech to provide ULS-ST in accordance with the FCC’s Memorandum Opinion and Order in CC Docket No. 98-141.

<sup>26</sup> Interconnection Agreement Under Sections 251 And 252 Of The Telecommunications Act of 1996 between one or more of Illinois Bell Telephone Company, Indiana Bell Telephone Company Incorporated, Michigan Bell Telephone Company d/b/a Ameritech Michigan, Nevada Bell Telephone Company, The Ohio Bell Telephone Company, Pacific Bell Telephone Company, The Southern New England Telephone Company, Southwestern Bell Telephone Company, Wisconsin Bell, Inc. d/b/a Ameritech Wisconsin and Z-Tel Communications, Inc.

158. ULS-ST permits the CLEC to access the interoffice network of Ameritech for the origination from, and completion to, the associated ULS port of end user local traffic to, and from, Ameritech switches or third-party switches. ULS-ST also permits access to that network, using Common Transport and Tandem Switching, for the origination from, and completion to, the associated ULS port of end user toll traffic where a customer designated Interexchange Carrier for that ULS port is not directly connected to the Ameritech switch providing that ULS port. (Z-Tel, App. UNE, Sec. 12.1.3)
159. All CLEC local traffic between Ameritech switches will use Shared Transport and all local CLEC traffic to non-Ameritech switches will use the transit function of Shared Transport (with this transit function being referred to as “Shared Transport-Transit”). All interexchange traffic will be routed to the interLATA (PIC) or intraLATA toll (LPIC) Interexchange Carrier, as appropriate, selected for that ULS port. (Z-Tel, App. UNE, Sec. 12.1.4)
160. Ameritech will use the existing Ameritech routing tables contained in Ameritech switches, to provide ULS-ST. (Z-Tel, App. UNE, Sec. 12.1.7) The CLEC is not required to purchase a trunk port or associated equipment for the use of ULS-ST.
161. Ameritech is responsible for the engineering, provisioning, and maintenance of the underlying equipment and facilities that are used to provide Interoffice Transport.
162. ULS-ST permits CLEC access to Ameritech’s network using a shared interoffice transmission path between Ameritech switches. ULS-ST permits a CLEC to have calls switched to other Ameritech switches over Ameritech’s common transport network, using the Unbundled Local Switching network element purchased from Ameritech. ULS-ST also permits a CLEC to use Ameritech’s common transport network between an

Ameritech tandem and an Ameritech end-office switch. ULS-ST is provided in accordance with the Third Reconsideration Order and the revised 47 C.F.R. § 51.319(d)(1)(C). (Z-Tel, App. UNE, Sec. 12.1.2)

### **Dedicated Transport**

163. Dedicated Transport is an interoffice transmission path dedicated to a particular customer or carrier that provides telecommunications between wire centers owned by Ameritech or a CLEC or third parties acting on behalf of a CLEC, or between switches owned by Ameritech or a CLEC or third parties acting on behalf of a CLEC. Dedicated Transport includes interoffice dark fiber and Digital Cross-connect System (“DCS”) functionality as specified below. (TOTALink, App. UNE, Sec. 12.3.1)

164. Ameritech offers Dedicated Transport as a transmission path dedicated to a CLEC. The following transmission speeds are available as standard offerings:

- DS1 (1.544 Mb/s)
- DS3 (45 Mb/s)
- OC3 (155.520 Mb/s)
- OC12 (622.080 Mb/s)
- OC48 (2488.320 Mb/s)
- Higher speeds will be made available to the CLECs as they are deployed in Ameritech wire centers.

(TOTALink, App. UNE, Sec. 12.3.2)

165. Multiplexing/de-multiplexing allows the conversion of higher capacity facilities to lower capacity facilities and vice versa. (TOTALink, App. UNE, Sec. 12.3.3.3)

166. Ameritech provides all technically feasible types of multiplexing/de-multiplexing. Such multiplexing includes but is not limited to: (1) DS1/DS0 multiplexing; (2) DS3/DS1 multiplexing; (3) OC3/DS3 multiplexing; (4) OC12/OC3 and OC12/DS3 multiplexing; (5) OC48/OC12, OC48/OC3, and OC48/DS3 multiplexing; (6) and other higher rates of multiplexing to the extent facilities are available in Ameritech's network. Rates for new multiplexing arrangements are established through the BFR process. (TOTALink, App. UNE, Sec. 12.3.3.3)

### **Interoffice Dark Fiber**

167. Ameritech provides dark fiber in the dedicated interoffice transport segment of the network as an unbundled network element. Interoffice dark fiber is between two different Ameritech Central Offices ("COs") and terminates on a fiber distribution frame, or equivalent, in the CO. Ameritech offers its dark fiber to a CLEC when the CLEC has collocation space in each Ameritech CO where the fibers terminate. (TOTALink, App. UNE, Sec. 13.2.1)

168. Ameritech may reclaim from the CLECs the right to use dark fiber, whether or not the dark fiber is being utilized by a CLEC, upon twelve (12) months' written notice to the CLEC. Ameritech will negotiate the timing of the reclamation and provide an alternative facility for the CLEC with the same bandwidth, and at the same quality, the CLEC was using prior to reclaiming the facility without any additional cost to the CLEC. Ameritech must also demonstrate to the CLEC that the dark fiber will be needed to meet Ameritech's carrier-of-last-resort bandwidth requirements within the 12 months following the revocation. (TOTALink, App. UNE, Sec. 13.7.2) (also *See* Third Joint Progress Report Regarding The Resolution Of Certain OSS, Process, Product And

Performance Measurement Issues And Request For A Procedural Entry On The Remaining Disputed Issues, Filed January 16, 2001, with the Commission in Case No. 00-942-TP-COI.)

169. If a CLEC wishes to request dark fiber, it must submit a dark fiber facility inquiry, providing the CLEC's specific point to point (A to Z) dark fiber requirements. (TOTALink, App, UNE, Sec. 13.6.2)

### **Digital Cross-Connect System**

170. A Digital Cross-connect System ("DCS") is an electronic device that provides the capability of rearranging circuits on high-speed facilities without the need to de-multiplex the signals. Without a DCS, signals cannot be exchanged between high-speed circuits without returning all of the circuits to analog electrical signals. Ameritech offers DCS in conjunction with the unbundled dedicated transport element with the same functionality that is offered to interexchange carriers or additional functionality as provided in any Ameritech/CLEC interconnection agreement. 47 C.F.R 51.319 (d)(2)(iv). (TOTALink, App. UNE, Sec. 12.6.1)

171. Ameritech makes DCS available at those hubs where Ameritech cross-connect systems are located. Ameritech provides a list of those hubs to CLECs.

172. The following Performance Measures relate to the provisioning of local transport and dark fiber:

### **Provisioning - Unbundled Network Elements**

- PM 55 - Average Installation Interval
- PM 56 - Percent Installations Completed Within "X" Days

- PM 58 - Percent Ameritech Caused Missed Due Dates
- PM 59 - Percent Trouble Reports Within 30 Days (1-30) of Installation
- PM 60 - Percent Ameritech Missed Due Dates Due to Lack of Facilities
- PM 61 - Average Delay Days for Missed Due Dates Due To Lack Of Facilities
- PM 62 - Average Delay Days for Ameritech Caused Missed Due Dates
- PM 63 - Percent Ameritech Caused Missed Due Dates > 30 days
- PM 64 - Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech
- PM 64.1 - Average Delay Days for Ameritech Caused Canceled Orders – UNE

#### **Maintenance - Unbundled Network Elements**

- PM 65 - Trouble Report Rate
- PM 67 - Mean Time to Restore
- PM 69 - Percent Repeat Reports

### **V. CHECKLIST ITEM (vi): LOCAL SWITCHING**

173. A BOC such as Ameritech meets the requirements of the checklist item (vi) if it offers access to “Local switching unbundled from transport, local loop transmission, or other services.” 47 U.S.C. § 271 (c) (2)(B)(vi).
174. Ameritech complies with this requirement. Packet switching is offered consistent with the UNE Remand Order.
175. The Rules also require unbundling of local and tandem switching capabilities, including trunk-connect facilities. This includes, but is not limited to, the connection between trunk termination at a cross-connect panel and a switch trunk card, the basic switching function of connecting trunks and the functions that are centralized in tandem switches. 47 C.F.R.

§ 51.319(c)(2). Ameritech satisfies these requirements. (TOTALink, App. UNE, Secs. 11.1.2 & 11.9)

176. Ameritech offers a local switching element that encompasses line-side and trunk-side facilities plus the features, functions, and capabilities of the switch. The line-side facilities include the connection between a loop termination at, for example, a main distribution frame, and a switch line card. 47 C.F.R. § 51.319(c)(1)(A)(i). (TOTALink, App. UNE, Sec. 11.1)
177. The trunk-side facilities include the connection between, for example, trunk termination at a trunk-side cross connect panel and a trunk card. 47 C.F.R. § 51.319(c)(1)(A)(ii). (TOTALink, App. UNE, Sec. 11.1.2)
178. The local switching element encompasses all features, functions, and capabilities of the local switch, including but not limited to the basic switching function of connecting lines to lines, lines to trunks, trunks to lines, and trunks to trunks. It also includes the same basic capabilities available to Ameritech customers, such as a telephone number, dial tone, signaling and access to 911, operator services, directory assistance and features and functions. In addition, the local switching element includes all vertical features that the switch is capable of providing, including custom calling, CLASS features, and Centrex-like capabilities, as well as any technically feasible customized routing, blocking/screening, and recording functions. 47 C.F.R. § 51.319(c)(1)(iii). (TOTALink, App. UNE, Sec. 11.1.3, 11.1.3.1 thru 11.1.3.3)
179. For successful call completion, each switch must recognize all NXX codes in order to determine where calls are to be routed. When a CLEC or other LEC obtains a new NXX code, Ameritech activates the code in all of its switches in accordance with the FCC's

Third Order on Reconsideration ¶ 82. Ameritech performs this function at no charge to the CLEC. (TOTALink, App. Numbering, Sec. 2.4)

180. The local switching element also includes access to all call origination and completion capabilities (including intraLATA and interLATA toll calls), and the CLEC is entitled to all revenues associated with its use of those capabilities, including access and toll revenues. Ameritech provides a Daily Usage Feed (“DUF”) to each Carrier that subscribes to ULS-ST that contains, on a per-call basis, originating and terminating usage detail for each line-side ULS port used to provide ULS-ST. The DUF will include the available local (originating and terminating) and access (originating and terminating) usage records. These recordings permit CLECs to collect all access or toll revenues and reciprocal compensation associated with the use of the local switching element. (Z-Tel, App. UNE, Sec. 11.2.8)

181. Ameritech provides the local switching element so that the dialing plan associated with the port is equal to the dialing plan established in the office for Ameritech’s own customers. In the future, when a dialing plan calls for 10-digit dialing, it will apply equally to Unbundled Local Switching purchased by CLECs. Except as required to fulfill CLEC requests for customized routing, Ameritech’s local switching element routes calls on Ameritech’s common network (i.e., common transport) to the appropriate trunk or lines for call origination transport according to the same criteria that Ameritech applies to its own calls. (TOTALink, App. UNE, Sec. 11.2.1)

182. When a CLEC requests ULS-ST, Ameritech’s local switching element routes calls on Ameritech’s common transport network to the appropriate trunks or lines for call origination or termination. The CLEC is not required to purchase a trunk port for access

to the common transport element. All routing to the common transport is done using the existing Ameritech switch routing table. ((Z-Tel, App. UNE, Sec. 12.1.7))

### **Customized Routing of OS/DA Traffic**

183. When a CLEC purchases ULS-ST and elects to route Directory Assistance and Operator Services to its customers through its own Directory Assistance and Operator Services platforms, Ameritech provides the functionality and features required to route calls from the CLEC's customers to CLEC-designated trunks for the provision of CLEC Directory Assistance and Operator Services, in accordance with the CLEC's interconnection agreement. (TOTALink, App. UNE, Sec. 11.4.1) When a CLEC purchases ULS-ST, Ameritech uses a customized routing method based upon Advanced Intelligent Network ("AIN") technology. (Z-Tel, App. UNE, Sec. 12.2.3)

184. For particular customer serving arrangements listed below, in which Customized Routing is not available through AIN, a CLEC may request Customized Routing of OS/DA calls by the Line Class Code ("LCC") method. If a CLEC does not so request, the customer's operator services and directory assistance calls are routed to the Ameritech OS/DA platform. The particular customer serving arrangements in which customized routing is only available through LCC, due to their incompatibility with AIN, consists of the following: end user service with voice activated dialing served out of a 5ESS switch; coin services, where Ameritech's network rather than the telephone provides the signaling; hotel/motel services; and certain Centrex-like services with features that are incompatible with AIN.

185. CLECs may request custom routing other than AIN method via the Bona Fide Request process.

186. Ameritech's custom routing options provided within the Unbundled Local Switching offering meet the requirements of the FCC for customized routing itself and for qualifying to remove OS/DA as UNEs. The FCC most recently affirmed its position on OS and DA in the Order approving the Joint 271 Application for Kansas and Oklahoma.<sup>27</sup>

187. In the KS/OK 271 Order (where SWBT offered OS/DA as competitive wholesale services at market-based rates and not as UNEs), the FCC affirmed that SWBT met the checklist requirements for Unbundled Local Switching (Checklist Item #6) and for Directory Assistance and Operator Services (Checklist Item #7). As to Unbundled Local Switching, the FCC concluded:

242. Based on the evidence in the record, we conclude that SWBT demonstrates that it complies with checklist item 6. Specifically, SWBT demonstrates that it provides: (1) line-side and trunk side facilities; (2) basic switching functions; (3) vertical features; (4) customized routing; <sup>730</sup> (5) shared trunk ports; (6) unbundled tandem switching; (7) usage information for billing exchange access; and (8) usage information for billing for reciprocal compensation. The Kansas and Oklahoma Commissions conclude that SWBT is in compliance with checklist item 6. Furthermore, the terms and conditions for local switching in both the K2A and the O2A are similar to those in the T2A, which we considered in the Texas 271 proceeding and determined to satisfy the requirements of checklist item 6. One significant modification to the T2A, however, is the addition of a provision for unbundled packet switching which, as discussed below, we find satisfies the requirements of the *UNE Remand Order*. (Most footnotes omitted.)

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<sup>27</sup> See Memorandum Opinion and Order, Application by SBC Communications, Inc., Southwestern Bell Telephone Company, and Southwestern Bell Communications Services, Inc. d/b/a Southwestern Bell Long Distance Pursuant to Section 271 of the Telecommunications Act of 1996 to Provide In-Region, InterLATA Services in Kansas and Oklahoma, CC Docket No. 00-217, FCC 01-29 (rel. January 22, 2001) ("KS/OK Order").

Fn. 730: An incumbent LEC must provide customized routing as part of the local switching element, unless it can prove to the state commission that customized routing in a particular switch is not technically feasible. *Second BellSouth Louisiana Order* at 13 FCC Rcd at 20728 n.705. Customized routing permits requesting carriers to designate the particular outgoing trunks associated with unbundled switching provided by the incumbent, which will carry certain classes of traffic originating from requesting carriers' customers. *See Id.* at 20728-29, para. 221; SWBT Deere Aff. at paras. 134-137. Customized routing is also referred to as selective routing. *Second BellSouth Louisiana Order* at 20728 n.704.

(KS/OK Order, Paragraph 242 and footnote 730, Emphasis added.)

188. As to Checklist Item #7, it was approved by the FCC in the KS/OK Order en masse with other checklist items.

255. An applicant under section 271 must demonstrate that it complies with checklist item 3 (poles, ducts, conduits and rights of way), item 5 (unbundled local transport), item 7 (911/E911 access and directory assistance/operator services), item 9 (numbering administration), item 10 (databases and associated signaling), item 11 (number portability), and item 12 (local dialing parity). Based on the evidence in the record, and in accordance with Commission rules and orders concerning compliance with section 271 of the Act, we conclude that SWBT demonstrates that it is in compliance with checklist items 3, 5, 7, 9, 10, 11 and 12 in both Kansas and Oklahoma. The Kansas and Oklahoma Commissions also conclude that SWBT complies with the requirements of each of these checklist items. No commenter raised allegations challenging SWBT's compliance with checklist items 3, 9 and 12. Insofar as commenters raised issues concerning checklist items 5, 7, 10 and 11, we address these issues elsewhere in this Order. (KS/OK Order, Paragraph 255, Footnotes Omitted)

189. Further, in delineating the statutory requirements for checklist item #7, specifically speaking to OS/DA, the FCC stated in Appendix B to the KS/OK Order:

4. ... Although the Commission originally concluded that BOCs must provide directory assistance and operator services on an unbundled basis pursuant to sections 251 and 252, the Commission removed directory assistance and operator services from the list of required unbundled network elements in the *Local Competition Third Report and Order*. Checklist item obligations that do not fall within a BOC's obligations to provide unbundled network elements are not subject to the requirements of sections 251 and 252, including the requirement that rates be based on forward-looking economic costs. (Footnotes omitted.)

190. These FCC findings echoed the FCC's finding in its Order approving the Texas Application for 271 Relief.<sup>28</sup>

191. To complete the link between KS/OK and Ameritech's custom routing offering, one need only look at the Kansas 271 Agreement ("K2A") and the Oklahoma 271 Agreement ("O2A").<sup>29</sup> Section 5.2.4 of the UNE Appendix delineates that AIN based custom routing is available with the Unbundled Local Switching product. Specifically, the K2A and O2A in the UNE Appendix state:

5.2.4.1 Where CLEC purchases Unbundled Local Switching or Resale and elects to provide Directory Assistance and Operator Services to its customers through its own Directory Assistance and Operator Services platforms, SWBT will provide the functionality and features required to route calls from CLEC customers for Directory Assistance and Operator Services to CLEC designated trunks for the provision of CLEC Directory Assistance and Operator Services, in accordance with this Attachment.

192. As affirmed by the FCC, Custom Routing happens at the end office switch. When a

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<sup>28</sup> See Memorandum Opinion and Order, Application by SBC Communications, Inc., Southwestern Bell Telephone Company, and Southwestern Bell Communications Services, Inc. d/b/a Southwestern Bell Long Distance Pursuant to Section 271 of the Telecommunications Act of 1996 to Provide In-Region, InterLATA Services in Texas, CC Docket No. 00-65, FCC 00-238 (rel. June 30, 2000) ("Texas Order").

CLEC is using Ameritech Unbundled Local Switching (ULS) or Unbundled Local Switching with Shared Transport (ULS-ST) and its end user makes a call to OS or DA, it is Ameritech's end office switch that must recognize and route the call for the end user based on the CLEC's routing instructions. The CLEC may choose one of two routes for its end-user's OS/DA call to travel. It may choose to have the end office switch route that OS or DA call in the exact manner as an OS or DA call made by an Ameritech end-user – that is, to follow Ameritech Ohio's normal standard routing tables. In this first instance, the OS or DA call would route over Ameritech's dedicated trunks to Ameritech's OS/DA platform.<sup>30</sup> The second route the CLEC may choose requires the CLEC to use the custom routing option Ameritech is required to provide.<sup>31</sup> In this second instance, the CLEC can specify to what dedicated trunk group it wants that OS or DA call to route. Generally, in this instance, the CLEC would point to a trunk group destined for its OS/DA provider. This latter instance is the “qualifying” form of custom routing that the FCC has affirmed once again.

193. If a carrier wishes to use a different form of custom routing, i.e. to somehow aggregate its OS/DA traffic to one point in a LATA, say at a tandem switch, and to pick up that OS/DA traffic at that point for transport to their OS/DA provider's platform, that carrier may submit a BFR. A BFR is necessary to ascertain the technical feasibility of the carrier's request and, if technically feasible, the cost of such a design.

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<sup>29</sup> The K2A and O2A, as well as the 13-state interconnection agreement, are available on an unrestricted basis on SBC/Ameritech's CLEC OnLine website, which can be accessed at: <<https://clec.sbc.com>> and then clicking on “interconnection agreements”.

<sup>30</sup> In this instance, the CLEC has chosen to use Ameritech's wholesale OS/DA services in order to provide OS/DA services to its end users.

<sup>31</sup> As discussed above, two options are available to the CLEC to custom route OS/DA traffic when using ULS or ULS-ST: AIN or line class code. Both are priced at TELRIC-based rates.

## Features and Functions

194. Ameritech allows a CLEC to designate the features and functions that are to be activated on a particular unbundled switch port to the extent that such features and functions are available or as may be requested under the BFR process. When a CLEC purchases unbundled local switching, Ameritech provides the CLEC the vertical features that the switch is capable of providing. (TOTALink, App. UNE, Sec. 11.2.2)

195. Ameritech offers the following switch ports:

- Analog Line Port<sup>32</sup> (TOTALink, App. UNE, Sec. 11.6.1.1.1 – 11.6.1.1.3)
- Analog (DID) Trunk Port (TOTALink, App. UNE, Sec. 11.6.1.2.1)
- DS1 Trunk Port<sup>33</sup> (TOTALink, App. UNE, Sec. 11.6.1.2.1)
- ISDN Basic Rate Interface (BRI) Port<sup>34</sup> (TOTALink, App. UNE, Sec. 11.6.1.1.4)
- ISDN Primary Rate Interface (PRI) Port<sup>35</sup> (TOTALink, App. UNE, Sec. 11.6.1.2.2)

196. CLECs may request additional port types from Ameritech through the BFR process.

## Packet Switching

197. Ameritech will provide CLECs access to unbundled packet switching when all of the following conditions, as specified by the FCC in the UNE Remand Order, are satisfied:

- Ameritech has deployed digital loop carrier systems, including but not limited to, integrated digital loop carrier or universal digital loop carrier systems; or has

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<sup>32</sup> A basic analog line port may be configured as either ground start or loop start. The Analog Line Port can be provisioned with Centrex-like features and capabilities, including electronic key telephone service and attendant console lines.

<sup>33</sup> This ULS Trunk Port provides for digital trunk access via a 1.544 Mbps central office termination. This arrangement furnishes the equivalent of 24 individual network access lines. The ULS Trunk Port is used to terminate facilities used in the completion of ULS Custom Routing calls and may also be used for the termination of telecommunications carrier provided facilities coming into the end office switch.

<sup>34</sup> Ameritech's ISDN Direct Line Port can also be arranged for CENTREX service.

- deployed any other system in which fiber optic facilities replace copper facilities in the distribution section (e.g., end office to remote terminal, pedestal or environmentally controlled vault); (TOTALink, App. UNE, Sec. 10.1.1) and
- There are no spare copper loops capable of supporting the xDSL services the requesting carrier seeks to offer; (TOTALink, App. UNE, Sec. 10.1.2) and
  - Ameritech has not permitted a requesting carrier to deploy a Digital Subscriber Line Access Multiplexer (“DSLAM”) at the remote terminal, pedestal or environmentally controlled vault or other interconnection point, nor has the requesting carrier obtained a virtual collocation arrangement at these sub-loop interconnection points as defined by 47 C.F.R. § 51.319(b); (TOTALink, App. UNE, Sec. 10.1.3) and
  - Ameritech has deployed packet switching capability for its own use. (TOTALink, App. UNE, Sec. 10.1.4)

198. In each instance, a determination of whether these conditions have been met must be made at the time a CLEC requests packet switching.

### **Tandem Switching**

199. Ameritech’s unbundled tandem switching element meets all requirements of the FCC’s Rules. Tandem switching is defined as trunk-connect facilities, including but not limited to the connection between trunk terminations at a cross connect panel and a switch trunk card; the basic switching function of connecting trunks to trunks; and all technically feasible functions that are centralized in tandem switches (as distinguished from separate end office switches), including but not limited to call recording, the routing of calls to operator services, and signaling conversion features. 47 C.F.R. § 51.319(c)(2). (TOTALink, App. UNE, Sec. 11.9.1.1 thru 11.9.1.3)

200. Tandem switching provides trunk-to-trunk connections for local calls between two end

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<sup>35</sup> Ameritech offers this as an ISDN Prime Trunk Port.

offices, including two offices belonging to different CLECs<sup>36</sup>. (

201. To the extent all signaling is SS7, tandem switching preserves CLASS features and Caller ID as traffic is processed.
202. Ameritech performs testing through the tandem switching element for CLECs in the same manner and frequency that it performs such testing for itself.
203. To the extent that Ameritech manages congestion for tandem switching for itself, it also controls for CLECs using the tandem switching element, congestion points such as those caused by radio station call-ins, and network routing abnormalities, using capabilities such as Automatic Call Gapping, Automatic Code Gapping, Automatic Congestion Control, and Network Routing Overflow.
204. A CLEC may request additional switching elements through the BFR process.

### **IntraLATA Toll Dialing Parity**

205. In addition to and aside from the checklist requirements, Section 271(e)(2) of the Act requires a Bell Operating Company to provide intraLATA dialing parity at the time the company is granted approval to offer interLATA toll service. Ameritech implemented intraLATA toll dialing parity in accordance with its approved implementation plan. All Ameritech central offices in Ohio are currently equipped to provide two PIC codes to allow end users to select both their intraLATA and inter LATA toll service provider.

### **Cross Connects**

206. The terms and conditions for CLECs choosing to access unbundled local switching or

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<sup>36</sup> The PUCO ruled in the AT&T Arbitration Award that " ... Ameritech is obligated to provide transit service to

any other Ameritech UNE through collocation arrangements are discussed in the Scott Alexander Affidavit.

207. Cross connections are the facility by which Ameritech extends its network to the point of access selected by a CLEC, as described above. The FCC's First Report and Order required incumbent LECs to provide such facilities and stated that the LEC could recover the costs associated with providing cross connections.

208. The cross-connect is the media between the Ameritech distribution frame and a CLEC designated point of access. (TOTALink, App. UNE, Sec. 17.3 – 17.5)

209. Cross-connections are wires, fibers or equipment that connect one piece of equipment to another on a semi-permanent basis. For instance, some cross-connections are made by a simple pair of copper wires called a jumper.

210. Different loop options require different types of cross-connections. In fact several cross-connection jumpers may be required for many of the options. The applicable loop cross connects to point of access for the purpose of CLEC combining an Ameritech Loop with another Ameritech UNE are as follows:

- 2-Wire Analog Loop to UNE Connection Methods point of access
- 4 -Wire Analog Loop to UNE Connection Methods point of access
- 2 -Wire Digital Loop to UNE Connection Methods point of access
- 4 -Wire Digital Loop to UNE Connection Methods point of access
- (TOTALink, App. UNE, Sec. 17.3)

211. The applicable Unbundled Dedicated Transport cross connects to the UNE Connection

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AT&T regardless of whether or not AT&T has an interconnection agreement with another LEC for which local

Methods point of access for the purpose of CLEC combining Unbundled Dedicated

Transport to another Ameritech UNE is as follows:

- DS-1 to UNE Connection Methods point of access

(TOTALink, App. UNE, Sec. 17.4.1)

212. The applicable Switch Port cross connects to the UNE Connection Methods point of access for the purpose of CLEC combining Switch Ports to another Ameritech UNE are as follows:

- Analog Line Port to UNE Connection Methods point of access
- ISDN Basic Rate Interface (BRI) Line Port to UNE Connection Methods point of access.
- ISDN Primary Rate Interface (PRI) Trunk Port to UNE Connection Methods point of access
- Analog DID Trunk Port to UNE Connection Methods point of access
- DS-1 Trunk Port to UNE Connection Methods point of access

(TOTALink, App. UNE, Sec. 17.5)

213. Ameritech offers the choice of three types of cross-connects with subloop elements. The applicable cross-connects are as follows:

- Two wire (analog and digital)
- Four wire (analog and digital)
- Dark Fiber

214. In compliance with the FCC's Project Pronto Modification Order, Ameritech makes available an Engineering Controlled Splice ("ECS") for CLECs to gain access to sub-loops where Ameritech deploys Next Generation Digital Loop Carrier to support xDSL and POTS at an existing remote terminal where space is currently not available using a special construction arrangement. As a voluntary decision, Ameritech includes all remote terminals for consideration of the ECS, as CLECs were made aware of via Accessible Letter CLECAM00-102, issued September 15, 2000. Cross-connection to sub-loop elements may be made at the ECS.

215. Cross-connections must also be used with Unbundled Dedicated Transport ("UDT").

The following cross connects are available with UDT (and for Loop and Ports):

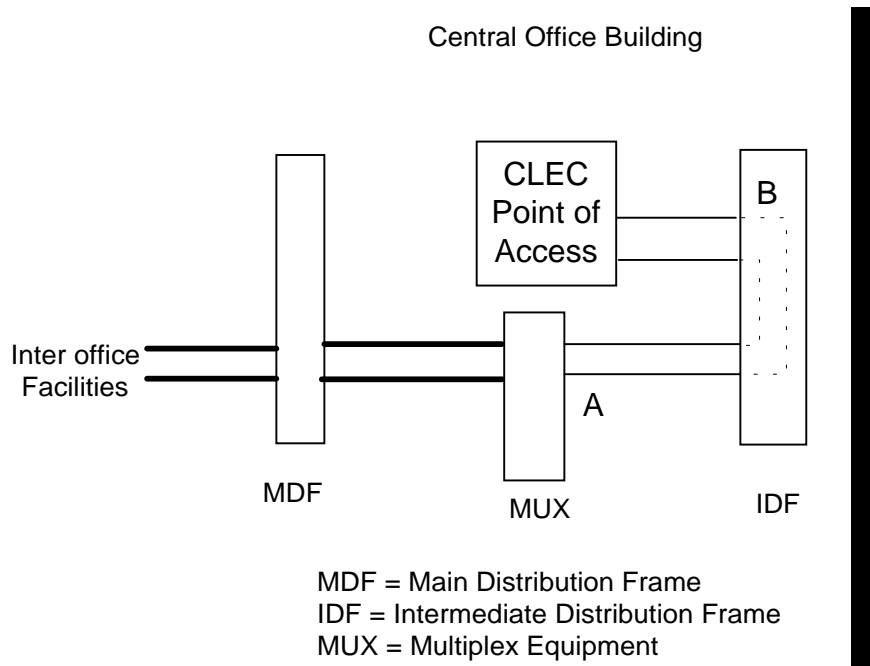
- 2-wire
- 4-wire
- 6-wire
- 8-wire
- DS-1
- DS-3
- OC-3
- OC-12
- OC-48
- LT1
- LT3

(TOTALink, App. UNE, Sec. 17.10)

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216. The dedicated transport cross-connects are the equipment needed to connect the interoffice dedicated transport transmission facilities to the point of access.

217. The 2-wire voice grade dedicated transport cross-connect is designed to provide the equipment needed to multiplex the 2-wire circuit onto a DS1 circuit for interoffice transport. The following diagram shows this arrangement. The cross-connect includes the 2-wire circuit pack in the multiplexer at point A, the cable to the Intermediate Distributing Frame (“IDF”) and the jumper on the IDF to the cable to the point of access at point B.



218. The 4-wire dedicated transport cross-connect requires twice the jumpers and a different multiplex card.

219. The DS1 dedicated transport cross-connect arrangement is identical to that used to cross-connect to the collocation cage except for the final jumper. Instead of connecting to a Digital Signal Cross Connect (“DSX”) dedicated to the CLEC, the jumper is connected to

a DSX connected to the Ameritech multiplexing equipment.

220. Since the DS3 entrance facility is a fiber based facility, it includes the necessary electronics for connecting to a DS3 DSX. The entrance facility is then cross-connected to a DSX connected to the dedicated interoffice equipment.
221. Like the loop cross-connections, these connections are made with the same materials and by the same technicians that today accurately place the same type of cross-connections for Ameritech customers.
222. CLECs may also use their own cross-connect arrangements to combine UNEs in collocation arrangements or secured frame arrangements as described in the Alexander Affidavit. Facility-based CLECs may combine UNEs with their own equipment and all CLECs may combine UNEs provided by Ameritech. In each arrangement, the UNEs are extended to a CLEC point of access by Ameritech using one or more of the cross-connections described above.
223. The following Performance Measures refer to local switching UNEs:

### **Provisioning - Unbundled Network Elements**

- PM 55 - Average Installation Interval
- PM 56 - Percent Installations Completed Within "X" Days
- PM 58 - Percent Ameritech Caused Missed Due Dates
- PM 59 - Percent Trouble Reports Within 30 Days (1-30) of Installation
- PM 60 - Percent Ameritech Missed Due Dates Due to Lack of Facilities
- PM 61 - Average Delay Days for Missed Due Dates Due To Lack Of Facilities
- PM 62 - Average Delay Days for Ameritech Caused Missed Due Dates

- PM 63 - Percent Ameritech Caused Missed Due Dates > 30 days
- PM 64 - Count of Orders Cancelled After the Due Date Which Were Caused by Ameritech
- PM 64.1 -Average Delay Days for Ameritech Caused Canceled Orders – UNE

### **Maintenance - Unbundled Network Elements**

- PM 65 - Trouble Report Rate
- PM 67 - Mean Time to Restore
- PM 69 - Percent Repeat Reports

## **VI. CHECKLIST ITEM (x):**

### **ACCESS TO DATABASES AND ASSOCIATED SIGNALING**

224. The Checklist requires that Ameritech provide nondiscriminatory access to databases and associated signaling necessary for call routing and completion. 47 U.S.C. § 271(c)(2)(B)(x).

225. Ameritech is in compliance with this checklist item.

### **Interoffice Signaling Systems**

226. The two basic signaling technologies used in telecommunications networks are circuit associated signaling and common channel signaling. Prior to SS7 (which is a form of common channel signaling) circuit associated, or in-band, signaling was used for all local central office trunking and much of the long distance trunking. AT&T used CCIS, another form of common channel signaling, on some of its long distance trunking.

227. With circuit associated signaling, all signaling information is carried on the same facility as the voice path. Since signaling and voice share the same path, it is necessary to limit

signaling to periods when no voice transmission is occurring. In general, this limits signaling to the set-up time prior to the called carrier's answer and after the completion of the call. With common channel signaling, the signaling information and voice information are carried on separate facilities. This allows signals to be transmitted at any time during a connection. One signal channel is used to transmit the signaling information for a large number of voice paths.

228. The primary elements of the SS7 network are the Signal Transfer Point ("STP"), the signaling links, the Service Switching Point ("SSP") and the Service Control Point ("SCP"). The STP is a packet switching device that provides signaling distribution for the network. A central office or tandem switching machine that is equipped to process SS7 signals is a SSP. The transmission paths that connect SSPs to STPs and STPs to other STPs are called signaling links. Signaling links connecting a SSP to a STP are called Access Links, or A-Links. The connections between STPs operated by two different network owners are called Bridge Links, or B-Links (sometimes called D-Links). Crossover Links, or C-Links, are used to connect a pair of STPs operated in the same network. Each signaling link operates at 56 Kbps. (TOTALink, App. SS7, Sec. 1.1, 2.2, 2.3.1, and 2.9)

### **SS7 Interconnection**

229. Ameritech provides for nondiscriminatory access to its signaling networks and call-related databases used for call routing and completion. Ameritech provides nondiscriminatory access to its signaling links and STP on an unbundled basis. 47 C.F.R. § 51.319(e). SS7 Interconnection Service is provided to CLECs for their use in furnishing SS7-based services to their end users or the end users of other CLECs

subtending the SSP or STP of the interconnecting CLEC. This arrangement, which is identical to the one used by Ameritech itself, permits CLECs to use Ameritech's SS7 signaling network for signaling between their switches, between their switches and Ameritech's switches, and between their switches and the networks of other parties connected to the Ameritech SS7 network. 47 C.F.R. § 51.319(e)(1) (TOTALink, App. SS7, Sec. 2.2.1).

230. When a CLEC purchases unbundled switching capability from Ameritech, Ameritech provides access to its signaling network in the same manner that it provides such access to itself. Because all unbundled switching elements are provided on switches that Ameritech uses to provide service to its own customers, all signaling functions are identical. 47 C.F.R. § 51.319 (e)(1)(A). (TOTALink, App. SS7, Sec. 2.10.4)

231. Ameritech's Signaling Access Service provides access to the Ameritech SS7 network. Access to the network is provided by subscribing to a Dedicated Network Access Link as described in Ameritech Operating Companies Tariff F.C.C. No. 2, Section No. 8, and a dedicated STP port for telecommunications carriers with their own STPs and/or SSPs. Access is also provided for the carrier subscribing to the Unbundled Local Switching Service. SS7 Service is a Switched Access service that provides dedicated two-way signaling links that interconnect Ameritech STP locations and the CLEC Signaling Points at Signaling Point of Interface locations. The SS7 Service consists of STP Port Termination(s) for CLEC signaling and STP Interconnection Facilities (SS7 Link Cross-Connect). The port terminations consist of port connections of 56 Kilobits per second (Kbps) transmission facilities on Ameritech's STP. The STP Interconnection Facility is the facility that lies between the multiplexing hub, which de-multiplexes the CLEC's 56

Kbps transmission from DS1 transmission facilities and the STP port. These transmission facilities may be provided by the CLEC or may be obtained from Ameritech as dedicated transport facilities. 47 C.F.R. § 51.319(e)(1)(ii). (TOTALink App. SS7, Sec. 8.3.1 & 8.3.2)

232. STPs provide signaling connectivity to Network Elements connected to the Ameritech SS7 network. These include:

- Ameritech Local Switching or Tandem Switching;
- Ameritech Service Control Points/Call Related Databases;
- Third Party Local or Tandem Switching System, and;
- Third Party provided STPs.

(TOTALink, App. SS7, Sec. 2.11.1)

233. The connectivity provided by STPs fully supports the functions of all other network elements connected to the Ameritech SS7 network. This includes use of the Ameritech SS7 network to convey messages, which neither originate nor terminate at a signaling end point directly connected to the Ameritech SS7 network. When the Ameritech SS7 network is used to convey such messages, there is no intentional alteration of the Integrated Services Digital Network User Part (ISDNUP) or Transaction Capabilities Application Part (TCAP) user data that constitutes the content of the message.

(TOTALink, App. SS7, Sec. 2.10, 3.2.1, 3.2.2 & 4.3)

234. Ameritech provides STP interfaces to terminate A-links, B-links, and D-links.

(TOTALink, App. SS7, Sec. 2.12.1)

235. A SCP is a specific type of Network Element where call related databases can reside.

SCPs deployed in a SS7 network execute service application logic in response to SS7 queries sent to them by a switching system also connected to the SS7 network. SCPs also provide operational interfaces to allow for provisioning, administration and maintenance of subscriber data and service application data (e.g., an 800 database stores customer record data that provides information necessary to route 800 calls).

236. Ameritech provides physical interconnection to SCPs through the SS7 network and protocols, as specified above, with TCAP as the application layer protocol. (TOTALink, App. SS7, Sec. 3.2.2)

### **Call-Related Databases**

237. Section 271(c)(2)(B)(x) of the Act requires that Ameritech provide nondiscriminatory access to databases and associated signaling necessary for call routing and completion. The FCC's rules interpreted this requirement to include nondiscriminatory access to call-related databases. 47 C.F.R. § 52.319(e). As described below, Ameritech meets the requirements of the Act by providing CLECs nondiscriminatory unbundled access to Ameritech's Advanced Intelligent Network ("AIN") database, the 800 database, nondiscriminatory unbundled access to the same Line Information Database ("LIDB") and Calling Name ("CNAM") delivery used by Ameritech, and Ameritech's LIDB Service Management System, known as the Operator Services Marketing Order Processor ("OSMOP").

### **Toll Free Calling Database**

238. Ameritech's Toll Free Calling Database ("800 Database") receives updates processed from the national Service Management System ("SMS"). Customer records in the SMS are created or modified by entities known as Responsible Organizations ("RespOrg")

who obtain access to the SMS via Ameritech's 800 Service Management System, Tariff FCC No. 1. 800 Service Providers must either become their own RespOrg or use the services of an established RespOrg. The services of a RespOrg include creating and updating 800 records in the SMS to download in the 800 database(s). Ameritech does not, either through a tariff or contract, provide RespOrg service. (TOTALink, App. 800, Sec. 2.2)

239. After the 800 customer record is created in the SMS, the SMS downloads the records to the appropriate databases, depending on the area of service chosen by the 800 subscriber. An 800 customer record is created in the SMS for each 800 number to be activated. The SMS initiates all routing changes to update information on a nationwide basis. (TOTALink, App. 800, Sec. 2.3)

240. Access to the 800 Database allows CLECs to access Ameritech's 800 database for the purpose of switch query and database response. Access to the 800 Database supports the processing of toll free calls (e.g., 800, 866, 877 and 888) where identification of the appropriate carrier (800 Service Provider) to transport the call is dependent upon the full ten digits of the toll free number (e.g., 1+800+NXX+XXXX). Access to the 800 Database includes all 800-type dialing plans (i.e., 800, 866, 877 and 888 [and, 855, 844, 833, 822, when available]). (TOTALink, App. 800, Sec. 2.4)

241. Access to the 800 Database provides the carrier identification function required to determine the appropriate routing of an 800 number based on the geographic origination of the call, from a specific or any combination of NPA/NXX, NPA or LATA. (TOTALink, App. 800, Sec. 2.5)

242. Section 2 of Appendix 800 of the interconnection agreements, such as TOTALink's,

provides the terms and conditions for nondiscriminatory access to Ameritech's 800

Database. This provides the CLEC information required to determine the appropriate routing of an 800, 866, 877 or an 888 number. Ameritech offers three optional features with 800 Service: Designated 10-Digit Translation, Call Validation, and Call Handling and Destination. (TOTALink, App. 800, Sec. 2.6.1-2.6.3)

243. The Designated 10-Digit Translation feature converts the 800 number into a designated 10-digit telephone number and returns this information to the sender of the query.

(TOTALink, App. 800, Sec. 2.6.4)

244. The Call Validation feature limits calls to an 800 number to calls originating only from an 800 Subscriber's customized service area. Calls originating outside the area are screened and a recording is returned to the calling carrier. (TOTALink, App. 800, Sec. 2.6.6)

245. The Call Handling and Destination feature allows routing of 800 calls based on one, or any combination, of the following: time of day, day of week, percent allocation, and specific 10-digit automatic number identification. (TOTALink, App. 800, Sec. 2.6.5)

246. All of the above features are available to a CLEC and its customers in the same manner as provided by Ameritech to its retail customers. When a CLEC operates its own switching system, access to the database is obtained by using the SS7 Interconnection Service. 47 C.F.R. § 51.319(e)(2).

247. When a CLEC purchases unbundled switching elements from Ameritech, the access to the 800 database is identical to that used by Ameritech in the same switch. 47 C.F.R. § 51.319(e)(2)(C).

**AIN Call Related Database**

248. Advanced Intelligent Network (“AIN”) is a network architecture that uses distributed intelligence in centralized databases to control call processing and manage network information, rather than performing those functions at every switch.
249. Ameritech's Unbundled Access to Advanced Intelligent Network (“AIN”) Databases is provided on a nondiscriminatory basis and enables a CLEC that resells Ameritech services to resale Ameritech’s AIN-based telecommunications services. Ameritech makes available existing AIN retail applications, as well as newly created services that a CLEC creates via the Ameritech AIN Service Creation Environment (“SCE”) service. Unbundled AIN Databases provides for the AIN functionality necessary for the day-to-day ongoing call processing associated with a specific AIN application’s execution. This includes the SS7 transport and SCP processing of the query associated with the specific service. (TOTALink, General Terms and Conditions, Sec. 46.7.2)
250. Ameritech provides CLECs access to Ameritech’s Service Creation Environment (“SCE”) to design, create, test and deploy AIN-based features, equivalent to the access it provides to itself, providing that security arrangements can be made. CLEC requests to use the Ameritech SCE is subject to request and review procedures and security arrangements to be agreed upon by Ameritech and the CLEC. (TOTALink, General Terms and Conditions, Sec. 46.7.2)
251. When a CLEC uses Ameritech’s Local Switching network element (other than through resale) and requests Ameritech to provision such network element with a technically feasible AIN trigger, Ameritech provides access to the appropriate AIN Call Related Database for the purpose of invoking a CLEC developed AIN feature developed on the

SCE. (TOTALink, General Terms and Conditions, Sec. 46.7.2)

252. When a CLEC uses its own local switch, Ameritech provides access to the appropriate AIN Call Related Database for the purpose of invoking a CLEC developed AIN feature developed on the SCE. (TOTALink, General Terms and Conditions, Sec. 46.7.2)
253. Ameritech provides access to AIN Call Related databases in a nondiscriminatory and competitively neutral manner. Any mediation, static or dynamic, only provides network reliability, protection, security, and network management functions consistent with the access service provided. Any network management controls found necessary to protect the AIN SCP from an overload condition are applied based on non-discriminatory guidelines and procedures either (1) resident in the Ameritech STP that serves the appropriate AIN SCP or (2) initiated from Ameritech network elements manually. Such management controls are applied to the specific problem source, wherever that source is, including Ameritech. The controls are not applied to all services unless the source of the problem cannot be identified.
254. When requested by a CLEC, Ameritech provides specifications and information reasonably necessary for the CLEC to utilize Ameritech's SCE as provided above.
255. Through its SCP, Ameritech partitions and take reasonable steps to protect a CLEC's service logic and data from unauthorized access, execution or other types of compromise, where technically feasible.

#### **LIDB, CNAM AND UNBUNDLED ACCESS TO OSMOP**

256. Ameritech meets the requirements of the Act by providing CLECs nondiscriminatory unbundled access to the same Line Information Database ("LIDB") and Calling Name

(“CNAM”) delivery used by Ameritech, and Ameritech’s LIDB Service Management System, known as the Operator Services Marketing Order Processor (OSMOP).

Ameritech no longer has its own LIDB, due to the fact the service platform has been manufacture discontinued. Instead, Ameritech contracts with Southern New England Telephone (“SNET”) Diversified Group (“DG”) to provide Ameritech with query access to LIDB. Ameritech offers CLECs access to OSMOP to permit them to input, change and maintain any data the CLEC chooses to place in SNET DG’s database.<sup>37</sup>

## LIDB

257. LIDB is a database on which local exchange service providers store information about their end users’ accounts. LIDB enables other carriers to determine at the time of call processing, whether the end user has decided in advance to accept alternately billed calls (i.e., collect, third number and calling card). (TOTALink, Appendix LIDB Service, Sec. 3.1)
258. LIDB is connected to an adjunct fraud monitoring system, managed by SBC Services, Inc. (TOTALink, Appendix LIDB-AS, Sec. 3.1) Using this system, all accounts, including Ameritech’s and CLECs’, are monitored for fraud in the same manner and using the same criteria. If the possibility of fraud is detected on a CLEC account, SBC Services, Inc. personnel contact the CLEC so the CLEC may take whatever action it deems necessary to protect its end users from fraudulent activity (TOTALink, Appendix LIDB-AS, Sec. 4.8.1) (TOTALink, General Terms and Agreement, Sec. 6.4)
259. The unbundled access Ameritech provides to CLECs for queries to the SNET DG LIDB

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<sup>37</sup> CLECs were notified of the elimination of the Ameritech LIDB in Accessible Letters CLECAM00-147, dated October 23, 2000 and CL#CAM01-123, dated April 27, 2001.

allows CLECs nondiscriminatory call-completion capabilities, as well as nondiscriminatory capabilities for entering and storing their own end-user customer information. As required by the FCC, “[q]uery and response access to [the LIDB] is intended to require the incumbent LEC only to provide access to its [LIDB] as is necessary to permit a competing provider’s switch (including the use of unbundled switching) to access the call-related database functions supported by [the LIDB].”<sup>38</sup> CLECs have such access at parity with Ameritech. Resellers of Ameritech’s retail telecommunications services have precisely the same LIDB access as Ameritech provides its own retail customers. Carriers using Ameritech’s unbundled local switching, including carriers using unbundled loops and switch ports, obtain access to Ameritech’s signaling network as part of the switching UNE. Thus, these UNE-based CLECs also may query the SNET DG LIDB via the same switch and signaling network in exactly the same manner, and over the same facilities, as Ameritech does for itself. Finally, carriers that have their own local switching facilities have two options for querying SNET DG’s LIDB. First, the CLECs may use the same facilities in the same manner as Ameritech, if they interconnect with Ameritech’s SS7 signaling network, or they may bypass Ameritech’s network and access the LIDB using a third party’s SS7 signaling network that interconnects with Ameritech’s SS7 signaling network.

## CNAM

260. Caller ID With Name is a retail service that allows the terminating end user to view the calling party’s name before answering the call. The calling party’s name is retrieved from a CNAM database and delivered to the terminating end user on Caller ID customer

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<sup>38</sup> First Report and Order, Implementation of the Local Competition Provisions in the Telecommunications Act of 1996: Interconnection Between Local Exchange Carriers and Commercial Mobile Radio Service Providers, 11

premises equipment. ( TOTALink, Appendix LIDB Service, Sec. 3.2)

261. Ameritech provides all requesting CLECs nondiscriminatory access to Ameritech calling name information. Resellers of Ameritech's retail telecommunications services have precisely the same CNAM Database access as Ameritech provides its own retail customers. Carriers using Ameritech's unbundled local switching, including carriers using unbundled loops and switch ports, obtain access to Ameritech's signaling network as part of the switching UNE. Thus, these UNE-based CLECs also may query the CNAM Database via the same switch and signaling network in exactly the same manner, and over the same facilities, as Ameritech does for itself. Finally, carriers that have their own local switching facilities may also query Ameritech's CNAM Database using the same facilities and in the same manner as Ameritech if they interconnect with Ameritech's SS7 network, and if they use the same technology. This arrangement is described in more detail in the following section.

262. There are two means of providing access to CNAM databases. One is through an AIN query and the other is through a LIDB query. Ameritech currently supports both database platforms. AIN queries go to the AIN CNAM Database. LIDB queries for CNAM go to the LIDB Database. Ameritech is in the process of eliminating its LIDB. Ameritech has already eliminated the validation use of its LIDB. The only traffic still hitting its LIDB platform is CNAM queries designed for a LIDB. In 4Q01, the platform will be physically removed from the network and all CNAM query traffic will be re-directed to an AIN CNAM database.

263. Ameritech's AIN-based CNAM Database can also accommodate Intelligent Network

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FCC Rcd 15499, 15741 n.1127 (1996) ("Local Competition Order").

(“IN”)-based query traffic. Beginning in the fourth quarter of 2001, Ameritech will use only the AIN CNAM Database platform to provide Ameritech’s calling name information to all carriers, including Ameritech and any affiliates. At that time, Ameritech will make changes to the Calling Name Access Routing Guide (“CNARG”). These routing guide changes will advise CLECs of any needed global title translations that may need to occur in their network. This is the industry standard method of making global title changes.

264. Ameritech’s obligation under Section 271(c)(2)(B)(x) is to provide the same nondiscriminatory access to call-related databases and associated signaling as it provides itself. CNAM query responses deliver calling name information in conjunction with the calling party’s telephone number as part of Caller ID With Name service. The information contained in the CNAM database is available to CLEC end office switches, on a query-by-query basis together with the associated signaling, just as that information is available to Ameritech’s end office switches.

## **OSMOP**

265. While LIDB and CNAM Database are the sites data is queried from, Service Management Systems (SMSs) are where data is created, modified, or updated.

266. Ameritech uses OSMOP to administer its LIDB data. Ameritech uses the AIN SMS to administer the AIN CNAM Database. Since end user service information on resale ordering is the same as Ameritech’s retail end users, Ameritech maintains LIDB and CNAM records for resellers’ end users exactly the same as it does for its own end users. (TOTALink, App. LIDB-AS, Sec. 4.3.1.1)

267. Facilities-based CLECs have options for their data administration. CLECs using Ameritech's ULS or UNE-P may administer their records by issuing a Local Service Request (LSR). The LSR generates a service order, and is processed by OSMOP in exactly the same manner as Ameritech's retail and resale accounts are processed. CLECs purchasing ULS or UNE-P may also choose to administer their data in the same manner as switch-based CLECs, which will be described next. To date, all ULS/UNE-P CLECs in Ameritech have chosen to administer their data through service order processing.

268. Switch-based CLECs can administer their data directly through the same two electronic interfaces used by Ameritech. The Service Order Entry interface permits a CLEC to send LIDB and CNAM information directly from their own back-end systems through Ameritech's remote access facility to OSMOP. Ameritech also provides CLECs with access to a second interface, the Interactive Interface, which provides dial-up access to OSMOP using a graphical interface that is equivalent to the interface used by Ameritech's Database Administration Center ("DBAC") personnel.<sup>39</sup> The Interactive Interface allows CLEC representatives to perform exactly the same data administration tasks as Ameritech personnel. Carriers requesting access to these interfaces are provided instructions to format and enter the information into OSMOP, which in turn feeds LIDB. In addition, Ameritech provides the "OSMOP CLEC Handbook," which shows field values and contains instructions on how to connect to OSMOP. Ameritech also provides personnel to assist CLEC representatives with accessing and entering CLEC records into OSMOP.

269. The Service Order Entry Interface (SOI) provides CLECs precisely the "equivalent

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<sup>39</sup> Effective July 9, 2001, Ameritech DBAC functions will be relocated to the Pacific Bell Telephone Company

interface” required by the FCC.<sup>40</sup> Just as Ameritech sends LIDB information directly to the LIDB SMS, the CLEC can send LIDB information directly to the SMS. All a CLEC needs to do to populate its LIDB record electronically is to configure its own systems to send the appropriate customer and billing information to the LIDB SMS, just as Ameritech has configured its systems to do this. (TOTALink, App. LIDB-As, Sec. 4.3.1)

270. If a facility-based CLEC requests manual intervention, OSMOP will be used to transmit the CNAM update to the AIN-based SMS. As CLECs connect directly to OSMOP, OSMOP will transmit those updates directly to the AIN-based SMS.

271. Resellers and CLECs providing service over UNE-P may provide their CNAM updates to Ameritech via a Local Service Request (LSR). The updates are then transmitted via the service order from Service Order Distribution (SOD) to SOI. SOI creates the CNAM updates and sends them to the AIN SMS, and then on to the AIN Platform.

## Summary

272. All data maintained in each of the above databases is maintained in accordance with the confidentiality requirements of the Act. (TOTALink, App. LIDB Service, Sec. 5.3, & TOTALink, App. 800, Sec. 3.)

273. Ameritech responds to requests for additional arrangements for access to call-related databases and associated signaling facilities through the BFR process.

274. In summary, as required by 47 C.F.R. § 51.319(e), Ameritech provides unbundled, nondiscriminatory access to its signaling networks; to its call-related databases used in

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DBAC located in San Francisco, California. CLECs were notified of new contact numbers in Accessible Letter CLECAM01-151, dated May 18, 2001.

<sup>40</sup> Local Competition Order, 11 FCC Rcd at 15746, ¶ 494.

the signaling networks for billing and collection or the transmission, routing or other provisioning of telecommunications services; and to the associated SMS for each database. Each database is accessed through Ameritech's STPs by a requesting CLEC in the same manner and via the same signaling links that are used by Ameritech.

## **VII. CHECKLIST ITEM (xi): NUMBER PORTABILITY**

275. Checklist item (xi) requires that:

*(xi) Until the date by which the Commission issues regulations pursuant to section 251 to require number portability, interim telecommunications number portability through remote call forwarding, direct inward dialing trunks, or other comparable arrangements, with as little impairment of functioning, quality, reliability, and convenience as possible. After that date, full compliance with such regulations. 47 U.S.C. § 271 (c)(2)(B)(xi)*

276. Ameritech is in compliance with this checklist item.

277. Ameritech provides Long Term Number Portability ("LNP") in conformance with FCC rules, as explained in the Mondon Affidavit. (Level 3, App. NP, Sec. 3) Since all Ameritech central office switches are equipped for LNP, no Interim Number Portability services are offered. (TOTALink, App. NP, Sec. 2.1)

## **VIII. CHECKLIST ITEM (xii): LOCAL DIALING PARITY**

278. Checklist item (xii) requires Ameritech to provide:

*(xii) Nondiscriminatory access to such services or information as are necessary to allow the requesting carrier to implement local dialing parity in accordance with the requirements of section 251(b)(3). 47 U.S.C. § 271(c)(2)(B)(xii).*

279. Section 251(b)(3) provides the following requirements:

*Dialing Parity – The duty to provide dialing parity to competing providers of telephone exchange service and telephone toll service, and the duty to permit all such providers to have nondiscriminatory access to telephone numbers, operator services, directory assistance, and directory listing, with no unreasonable dialing delays.*

280. Ameritech is in compliance with this checklist item.

281. The FCC Rules (§ 51.207) specify that local dialing parity means that telephone exchange service customers within a local calling area may dial the same number of digits to make a local telephone call, regardless of the identity of the customer's or the called party's carrier. Ameritech's interconnection arrangements fully meet this requirement. The FCC's Second Report and Order, ¶ 71, stated that local dialing parity is also achieved through the implementation of the interconnection, number portability and nondiscriminatory access to telephone number requirements of Section 251 of the Act. As described earlier, Ameritech has implemented each of these in accordance with the Act and the FCC Rule.

282. Ameritech's interconnection arrangements do not require any CLEC to use access codes or additional digits to complete local calls to Ameritech customers. Neither are Ameritech customers required to dial any access codes or additional digits to complete local calls to the customers of any CLEC. The interconnection of Ameritech networks and the network of CLECs are seamless from a customer perspective. Since the CLEC central office switches are connected to the trunk side of the Ameritech tandem or central office switches in the same manner as Ameritech and other local exchange companies, there are no differences in dialing requirements or any built-in delays for CLEC customers.

**IX. NONDISCRIMINATORY TREATMENT OF CLECs and IXCs**

283. In the following paragraphs, I describe Ameritech's public switched network that is used to provide interconnection and unbundled network elements to CLECs and to Ameritech Long Distance and other IXCs in Ohio. I also show that, from a technical perspective, Ameritech cannot reasonably engage in a concerted plan to discriminate in favor of itself or its affiliate, or against other service providers. Furthermore, if Ameritech did attempt to engage in such discrimination, that discrimination would be easily detected.

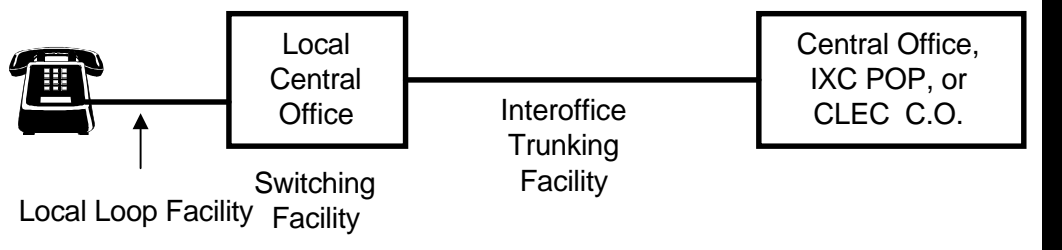
284. Ameritech is not able to discriminate in favor of itself or its long distance affiliate, Ameritech Long Distance, or against CLECs or IXCs, because Ameritech provides the CLECs and IXCs with exchange and interexchange access, network interconnection, collocation, unbundled network elements, and resold services using the existing network facilities, systems, and databases used to serve Ameritech's retail customers. Where applicable, the same service parameters, intervals, standards, procedures, and practices that Ameritech uses to serve its retail customers are also used to provide services to CLECs and IXCs, including Ameritech Long Distance.

285. Discrimination in provisioning these services and network elements is not practical because they are provided utilizing the facilities, switches, and systems that were specifically designed to automatically provide nondiscriminatory service. Ameritech's network is not currently designed (and no changes are planned) to identify or segregate traffic or services of individual carriers. All types of traffic, such as local, intraLATA toll, and interLATA, are carried on trunks and loops intermingled with traffic from many carriers, and users are switched by local and tandem switches pursuant to standard software and routing tables. The process of identifying and interfering with the traffic of

various CLECs and IXCs would be a major undertaking that would require the assistance of several unaffiliated equipment manufacturers and would therefore be easily detectable and, indeed, virtually public knowledge.

286. To be successful, any such discrimination plan would require a significant reconfiguration of Ameritech’s network and related systems, including modifying or replacing a substantial portion of the generic software that drives its switches and systems. Such software changes would require the involvement of non-affiliated switching equipment manufacturers. Any such scheme would also require the coordinated participation of hundreds of Ameritech technicians. This kind of concerted discrimination is not only impractical, but also assuming for the sake of argument it was attempted, it would be obvious.

287. Ameritech’s telecommunications network is a multi-purpose, mixed-use network. The network is capable of transmitting voice, data, and video information on a local and intrastate basis, and for intrastate and interstate access to long-distance carriers. The network is composed of three basic building blocks. These are the loop facilities, the central switching offices, and the interoffice trunking facilities. The interoffice trunk facilities include the interoffice signaling system.



288. The loop facilities (or outside plant equipment) are the communications paths that connect a customer’s location to a central switching office or to another transmission

facility. The loop is typically a pair of copper wires, but as discussed later, it may also be a pair of glass fiber lightguides.

289. The central switching office, or CO, is the hub of the loop facilities for a geographical area known as a wire center. The central office contains the switching machine that connects one customer's loop facilities to another, or a customer's loop facilities to a trunk to another central office. The central office also contains the distributing frame that allows any loop facility in the wire center to be associated with any telephone number available in the switching machine. In addition, the central office provides the power to operate the telephones that are connected to the loop facilities.
290. The interoffice trunking facilities are the communications paths between the switching machines. In a town served by a single switching machine, all trunks are usually used for access to long-distance carriers or for operator services. In large cities, there are local trunks that are used to connect customers to each other through different central offices in the city. Trunking facilities may be simple copper wires, but they are most often electronic carrier systems connected to copper wires or fiber optic transmission systems. The signaling information for the trunking facilities may be transmitted between switches using either MF or SS7 protocol signaling.
291. Collectively, the above elements make up Ameritech's public switched network and are used to provide virtually all of the company's telecommunications services to consumers and other carriers. I will discuss the configuration of each of these components separately and show that competitively significant discrimination in each component is not feasible to implement and, even if it were feasible, it would be easy to detect. Since discrimination in each component of the network is not feasible, discrimination in the

combined network is also infeasible and, if attempted, would be easily detected.

## Switching Systems

292. Ameritech's network in Ohio uses analog electronic switching systems and digital switching systems. These switches are manufactured and programmed by Lucent (formerly AT&T), Nortel, and Siemens. None of these companies are affiliates of Ameritech.
293. These computer-controlled switches are designed to operate under stored program control using software provided by the switch manufacturers. This is to say, when a customer dials a call, the call is handled by the switch under control of a software program that handles all like traffic in the same manner. For example, when a customer picks up his/her handset, the switch knows the customer is initiating a request for dial tone. The switch responds by causing the dial tone to be applied and prepares to receive digits. This is accomplished by a software routine that regularly scans for off-hook conditions. These software routines are designed by the manufacturers to handle all like traffic in a similar manner and to provide all comparable features and capabilities of the switch on a generic basis. They cannot easily be modified to differentiate calls based on the identity of the CLEC or IXC serving the customer. Any attempt by Ameritech to modify this core software would violate the manufacturer's warranty and would be detectable by the switch vendor during routine switch servicing or during the next software upgrade. Such modifications could also jeopardize overall network reliability.
294. CLECs may install their own switching systems and thereby preclude any possibility of discrimination by Ameritech. Alternatively, CLEC customers may be connected to the

Ameritech central office switch at an unbundled switch port element. An unbundled switching port consists of the central office switch hardware (card) and software required to permit a CLEC customer to access the Ameritech switch in order to send or receive information over the Ameritech switched network. Ports provide access to the basic functionality of the switching components of Ameritech's network, including signaling, digit reception, translation, routing, and call supervision. Dial tone, telephone numbers, and ringing signaling are associated with the ports. Multiple switch ports are physically located on a single line card and are assigned to both Ameritech and CLEC customers in the same manner, which is designed to spread the load evenly across the switch and to provide the most efficient use of frame assignments for cross connections to loop facilities. It is not possible to deteriorate the service of one customer without affecting the others.

295. The unbundled Local Switching element provides the originating switching in the end office where the switch port is located. It provides call processing and switching to the proper line or trunk port within the switch. A call that originates on a line port may be completed to another line port on the same switch, to a trunk port for transport to another central office, or to an Ameritech tandem switch. It also includes the use of all features and functions available on the switch.

296. A tandem switch is a switch that is designed and programmed to connect interoffice trunks to other interoffice trunks. Interoffice trunks from the individual end offices are connected to the tandem switch to form a network connecting all offices. In this case, the tandem being discussed is the local tandem used in exchanges with more than one local switching office. In the large exchanges there is a separate switch that is used for tandem

switching. In smaller exchanges, one of the local central offices may be used for tandem switching for interconnection purposes.

297. The generic software that controls these switches is developed and provided by the switch manufacturer and is proprietary to and controlled by that manufacturer. The software is designed to provide equal access and nondiscriminatory service to all traffic as required by existing legal and regulatory requirements. For example, AT&T (now Lucent Technologies) and Nortel manufactured the switches that serve the majority of Ameritech's Ohio customers. Neither Lucent nor Nortel provide, within their generic software, the ability for Ameritech or any other LEC to discriminate in the routing of local or tandem traffic or in the provision of any central office feature or service. To undertake such discrimination, Ameritech would have to obtain the assistance of Lucent and Nortel in an extensive re-writing of their switch software. In addition, due to the multiplicity of switch vendors in Ohio, Siemens would have to be included in the effort as well.

298. The generic switch software also controls collection of all of the digits and routing of the calls. The manufacturers establish the software used for routing traffic in the switch during switch design. Again, any attempt by Ameritech to modify the fundamental switch software to handle traffic of certain carriers differently could be detected by the switch manufacturers during software reloads.

299. Since Ameritech's switches do not currently have the technical capability to identify, and treat differently, exchange access, toll, or local traffic of specific providers, Ameritech cannot reasonably discriminate in the provision of local or tandem switching functions regarding that traffic. For the same reasons, Ameritech is not technically able to

discriminate regarding unbundled local or tandem switching, switching services provided in support of resold local exchange services and vertical features, and other capabilities of its local and tandem switches, such as dial tone and telephone numbers.

300. Even if such differentiation among carriers were practicable, which it is not, any resulting degradation or enhancement would be detected, not only by the switch manufacturer but also by the interconnecting carriers themselves. Carriers routinely deploy automatic test equipment and performance monitoring devices to provide general quality assurance functions. Ameritech provides test lines that are used by the CLECs and the IXC's to test individual lines and trunks at any time without the aid of Ameritech technicians. As is discussed below, the interexchange carriers have developed systems for this very purpose. Any attempt to discriminate would be detected during such routine testing.

### **Interoffice Trunking Facilities**

301. The interoffice trunking facilities are the communications paths between switching machines. In a town served by a single switching machine, with no extended area calling arrangements, all of the trunks are used for long-distance calls. In large metropolitan areas, there are local trunks used to connect customers served by the different central offices in the local calling scope. Trunking facilities may be simple copper wires, electronic carrier systems, or fiber optic lightwave guides. Associated with the trunking is a signaling system. This may be an "in-band" signaling system, such as Multifrequency ("MF") signaling, where the signals are transmitted on the same path that is used for transmitting the voice or data communications, or an "out-of-band" signaling system such as Signaling System 7 ("SS7").

302. Ameritech makes available capacity on all types of interoffice transmission facilities.

These include analog circuits on copper cables, digital circuits on copper cables using T-carrier, and digital circuits on fiber optic cables. CLECs may order shared interoffice transport or dedicated interoffice transport.

303. When a CLEC chooses to use shared interoffice transport, the CLEC's traffic is intermixed with the interoffice traffic of Ameritech and other carriers, including Ameritech Long Distance and other IXCs; in some cases, the traffic is intermixed on the same trunk groups. If service is degraded for one carrier, it is degraded for all. Likewise, if there is blocking between two offices, traffic for all carriers is blocked. Ameritech maintains performance data on trunk group performance that can be compared to what the interconnecting carrier is experiencing on its traffic. As discussed below, Ameritech has been providing shared interoffice transport service to IXCs for many years, with positive results.

304. Therefore, it would be exceptionally difficult, if not impossible, to design the interoffice transmission facilities used by Ameritech to connect its end office switches to each other, and to the local tandem, in such a manner as to degrade only calls of unaffiliated CLECs or IXCs or -- to improve the quality of only its own customer's calls or those of Ameritech Long Distance customers. The transmission path that carries an Ameritech call at any one time may carry a call for a CLEC the next minute. There is no feature of these transmission facilities to identify the company serving a customer on an individual call.

305. Dedicated transport using Ameritech facilities to connect CLEC switches could possibly be designed to offer a lesser grade of transmission quality than is provided for Ameritech's own trunk groups. However, these facilities are the easiest for the CLEC to

test and monitor the quality of the transmission, because they are connected to the CLEC switch and test equipment. It is unlikely that any such discrimination would go unnoticed. The IXCs have dedicated trunks to many offices today and continually test and analyze the service they are receiving.

### **Local Distribution Facilities**

306. Ameritech has established one or more wire centers in each of the exchanges it serves in Ohio. Each wire center is a defined geographic area and is served by a central office. Within a central office, a main distribution frame (“MDF”) is installed to cross-connect the local switch to local distribution facilities or loops that connect end user customers to the network.
307. As described above, local loops are normally concentrated on large cables in the distribution and feeder systems. Cable pairs used to serve one end user are freely intermixed with cable pairs used to serve another. The same cable pair may be used one day to serve a retail customer of Ameritech and a day later used to provide an unbundled loop to a CLEC, if that customer changes its subscription to the CLEC. Alternately, the same pair may be used to allow the CLEC to resell Ameritech’s services. Further, the same cable pair is used to carry any traffic originating from or terminating to the end-user access line involved, regardless of the carrier involved. At any point in time a cable pair may be carrying a local call through Ameritech’s network or an interLATA call to Ameritech Long Distance, WCOM, AT&T, or some other long-distance carrier. As is the case with interoffice facilities, there is no ability for the local loop to handle a competitor's call differently than a call of an Ameritech customer.

308. Ameritech serves all CLECs using the same local distribution systems it uses to provide service to its retail customers. Thus, Ameritech co-mingles local loop facilities, using the same distribution and feeder systems that its competitors use. Like those of its competitors, Ameritech's loops are provided through cables and equipment connected to other cables capable of handling large numbers of loops on a single cable and are not separately identified. Unbundled local loops and resale services are provided on the same facilities Ameritech uses to serve its own customers. Indeed, often there are only a few pairs of wires that can be used to serve an individual customer location. These wires must be assigned to the carrier from which the customer orders service. However, these wires are co-mingled with those from other customer locations as the cables increase in size on their way to the central office.

309. When the CLEC orders unbundled local loops for connection to its own switch, the CLEC switch is capable of testing the loop on a regular basis. Since Ameritech has no active electronics equipment on most of the loops, it would be impossible for Ameritech to randomly vary the service quality of the loop. Thus, it would be a simple process for the CLEC to determine the source of any transmission problems. If these loops do not match the standards of the loops used by Ameritech, it would be apparent immediately.

310. Not only does Ameritech use the existing loop and feeder distribution system to serve its retail customers and unaffiliated CLECs, but also the specific loops in those systems are assigned by automated systems that do not recognize the identity of the requesting carrier or customer. These systems are Facility Assignment and Control System ("FACS"), Service Order Analysis and Control ("SOAC"), Loop Facility Assignment and Control System ("LFACS"), and Switch Systems Network Administration/Frame Operations

Management System (“SWITCH/FOMS”) These systems automatically assign loop facilities on a nondiscriminatory basis, such as the time of receipt of the request and the transmission characteristics needed to provide the requested service.

311. The systems that assign and repair loops are automated, interconnected, and interrelated.

Once an order has entered these systems, it is automatically handed off from one system to the other whenever possible. It is virtually impossible and impractical to attempt any type of discrimination or manipulation of the assignment process. In addition, any attempt to alter specific parts of the process typically necessitates substantial changes in other portions of that process and/or other downstream systems.

312. It is not technically feasible today for Ameritech to segregate the loop facilities provided

to unaffiliated CLECs without changing the existing operations support systems for these facilities. Of course, any such system changes would be obvious. Like switches, many of these operations support systems are purchased from third parties, which would have to be requested to modify their existing software in order to discriminate. Thus, software modifications of the type required to practice any type of discrimination would be time consuming, costly, and require the cooperation of multiple vendors. Moreover, given the testing capabilities of competitors' switches, any below-standard performance would quickly be detected and generate a repair request.

313. The only portion of the loop that is isolated to a single customer is the drop wire. This is

usually a small copper cable located at the customer's premises. Since there are no active electrical components, there is no reasonable way to degrade the level of service on the drop wire (such as placing a large resistor or cutting the line) that would not be readily detectable to the customer and the CLEC.

314. Thus, the only possible way to discriminate regarding local distribution facilities would be to segregate in some way the loop facilities used by Ameritech or its competitors and selectively enhance or degrade them. This would not only be impractical and very expensive, it also would be obvious and easy to detect. Moreover, competitors frequently order “as is” in the resale mode or reuse, via coordinated conversion, local loop facilities currently used by Ameritech to provide its own services to the end user, making Ameritech’s ability to discriminate even more remote.

### **Interoffice Signaling Systems**

315. Signaling System 7 is the primary signaling system used in the Ameritech network. It is described in section VI of this affidavit.

316. The primary elements of the SS7 network are the Signal Transfer Point (“STP”), the signaling links and the Service Switching Point (“SSP”). The STP is a packet switching device that provides signaling distribution for the network. A central office or tandem switching machine that is equipped to process SS7 signals is a SSP. The transmission paths that connect SSPs to STPs and STPs to other STPs are called signaling links.

317. Ameritech provides access to its signaling network to interexchange carriers and other local exchange companies today, and provides such access to CLECs under the same terms and conditions. The SS7 signaling network is a separate, highly automated network that utilizes shared facilities, generic software, and fast packet switches to perform call-set-up signaling and to route administrative messages on the same basis for all traffic, regardless of the source, destination, or carrier involved. Moreover, the same switches, STPs cables, signaling protocols, and routing tables that Ameritech uses for

itself is used to provide signaling for requesting CLECs.

318. Since CLECs use the same signaling network on the same basis as Ameritech, it is not practical for Ameritech to identify separately, or handle differently, comparable traffic of its own or that of CLECs. Further, any attempt to discriminate on a competitively significant scale would require a major reconfiguration of Ameritech's SS7 network, which would be easily detected.
319. Ameritech has been providing both direct interoffice transport and shared interoffice transport services and tandem switching service to interexchange carriers since 1984. During this time, both Ameritech and the IXC's have developed methods of monitoring the performance of Ameritech in providing and maintaining installed services. For example, AT&T has a very detailed performance evaluation system that it uses with Ameritech. This system measures such items as Access Network Reliability, maintenance of test lines, installation of test lines, SS7 network performance, percent of trunk groups exceeding AT&T grade of service, due dates not met, and many other measures of interoffice transport performance.
320. Ameritech's access tariffs incorporate the specifications for transmission quality for access services provided to IXC's. For example, Tariff FCC No. 2, § 6.1.6 lists the acceptance tests that may be performed cooperatively between Ameritech and an IXC at the time various services are installed. These include tests of transmission loss, C-notched noise, C-message noise, 3-tone slope, direct current continuity, and operational signaling. Other tests may be included for particular services. With the results of these initial baseline tests, a carrier would be able to detect any degradation of the facility after it was installed.

321. The most common type of access connection is a Feature Group-D trunk. The transmission specifications and testing capabilities of this type of service are detailed in § 6.2.4 (C) and § 6.2.4 (D) of Tariff FCC No. 2. Included in the testing capabilities, is seven-digit access to a balance (100 type) test line, milliwatt (102 type) test line, nonsynchronous or synchronous test line, automatic transmission measuring (105 type) test line, data transmission (107 type) test line, loop around test line, short circuit test line, and open circuit test line. Additionally, in-service tests may be scheduled any time after the installation for verification of circuit performance. All of these access test facilities continue to be available to Ameritech Long Distance and other IXC's. This enables any carrier to detect service problems on the facilities being obtained from Ameritech.
322. FCC Tariff No. 2, § 6.6 provides specific obligations of Ameritech concerning the design of Switched Access Services. This section includes a provision that requires Ameritech to provide service performance data on end-to-end service and trunk group data, such as the total load offered. Section 6.6.7 (E)(1) also includes the design blocking criteria to be applied to each type of service ordered by the IXC. These services continue to be available to IXC's and Ameritech Long Distance.
323. In addition, many carriers have established monitoring projects to establish their own required levels of service. Ameritech has cooperated in these projects to maintain the desired levels of service. As discussed above, AT&T has a detailed monitoring process. This plan covers all phases of Ameritech's operations as they relate to the provision of switched and special access services to AT&T. Any change in the level of service being provided to it by Ameritech after the start of operations of Ameritech Long Distance

would be immediately detected.

324. When a CLEC orders the various unbundled network elements to provide exchange access (or other) services, Ameritech loses control of the facilities used to provide most of the elements. Because of this, Ameritech also loses the ability to affect the quality of those elements. For instance, most unbundled local loops that are available to be connected to a CLEC switch have no active electronic elements provided by Ameritech. These elements are simple copper wires. Ameritech has no ability to vary the quality of these lines in such a way that it would not be easily detectable by the CLEC. Dedicated transport facilities are provided over the same facilities used to provide service to Ameritech, its customers, and the IXCs. Again, there is no way to cause undetectable problems on these facilities without also degrading the service provided to Ameritech customers. The local switching element and the tandem switching elements are provided by the same switches used to provide service to Ameritech customers. The SS7 signaling network elements are the most sensitive portions of the network and are under constant surveillance. It would be impossible to degrade the service to one or more CLECs without detection. In summary, there is no opportunity for discrimination against the IXCs or CLECs, or in favor of Ameritech and its affiliate Ameritech Long Distance.

This concludes my affidavit.

I declare under penalty of perjury that the foregoing is true and correct to the best of my knowledge.

Executed on \_\_\_\_\_, 2001.

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William C. Deere  
Consultant

STATE OF TEXAS  
COUNTY OF TARRANT

Subscribed and sworn to before me  
this \_\_\_\_\_ day of \_\_\_\_\_, 2001.

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Notary Public