# Residential Apples to Apples Comparison Chart

***American Electric Power (AEP)***

To best utilize this offer comparison tool, it is suggested that you have your most current utility bill available for reference. Compare the supplier offers contained in the chart with the "Price to Compare" shown on your electric bill.

The offer prices below reflect that of the generation portion of your bill. Your distribution and transmission rates are determined through your local utility company.

## Steps to Switching

***four simple steps to choosing a supplier***

**1. Compare offers**

Find your Price to Compare on your utility bill and use that number to compare to other offers listed on PUCO's *Apples to Apples* comparison chart. Since your Price to Compare is made up of several different factors it can vary from month-to-month. To get a better understanding of your average Price to Compare take a look at a few of your recent bills. After determining your Price to Compare, use our *Apples to Apples* chart to identify offers based on cost, contract length or other incentives.

**2. Contact suppliers**

Contact the suppliers that you are most interested in and ask the questions provided below. To sign up simply call that supplier. The supplier will contact your local electric utility for you.

**3. Read and understand the supply contract**

Make sure you carefully read and understand all of the terms and conditions of your supply contract. The supplier should be able to answer any questions you have.

**4. Receive confirmation**

Your local electric utility will send you a letter confirming the supplier you have chosen. If the information is correct, you do not have to do anything. If the information is not correct, contact the utility and request that the switch be stopped. You have seven days from the postmark date of the letter to make any changes.

**AEP Energy Inc**
(855) 300-7192

Rate Type: Fixed | Term Length: 4 months | 0% Renewable
$0.0699 per kWh | Monthly Fee: $0 | Early Termination Fee: $10

Additional Information: America's Energy Partner(SM) This price plan is through the December 2014 billing cycle. This offer is limited to residential customers of AEP Ohio.
This is not a promotional offer.
This is not a introductory offer.

**AEP Energy Inc**
(855) 300-7192

Rate Type: Fixed | Term Length: 3 months | 0% Renewable
$0.0739 per kWh | Monthly Fee: $0 | Early Termination Fee: $0

Additional Information: America's Energy Partner(SM) This offer is limited to residential customers of AEP Ohio.
This is not a promotional offer.
This is not a introductory offer.

**AEP Energy Inc**
(855) 300-7192

Rate Type: Fixed | Term Length: 24 months | 0% Renewable
$0.0779 per kWh | Monthly Fee: $0 | Early Termination Fee: $10

Additional Information: America's Energy Partner(SM) This offer is for residential customers of AEP Ohio only.
This is not a promotional offer.
This is not a introductory offer.

**AEP Energy Inc**
(855) 300-7192

Rate Type: Fixed | Term Length: 24 months | 100% Renewable
$0.0799 per kWh | Monthly Fee: $0 | Early Termination Fee: $10

Additional Information: America's Energy Partner(SM) 100% Wind Product This offer is limited to residential customers of AEP Ohio.
This is not a promotional offer.
This is not a introductory offer.

**Border Energy Electric Services Inc**
(888) 901-8461

Rate Type: Fixed | Term Length: 22 months | 3% Renewable
$0.0789 per kWh | Monthly Fee: $0 | Early Termination Fee: $100

Additional Information: $0.0789 thru May 2016
This is not a promotional offer.
This is not a introductory offer.

**Border Energy Electric Services Inc**
(888) 901-8461

Rate Type: Fixed | Term Length: 22 months | 3% Renewable
Customized Pricing | Monthly Fee: $0 | Early Termination Fee: $100

Additional Information: Guaranteed 10% discount off the AEP price-to-compare through December 31, 2014 - then $0.0789 through May 31, 2016
This is not a promotional offer.
This is not a introductory offer.

**Capital Energy LLC**
(855) 322-7448

Rate Type: Fixed | Term Length: 12 months | 0% Renewable
$0.0828 per kWh | Monthly Fee: $0 | Early Termination Fee: $10

Additional Information: This offer is limited to Residential customer of AEP Ohio. Visit our website at www.capitalenergyohio.com for more details on switching!
This is not a promotional offer.
This is not a introductory offer.

**Capital Energy LLC**
(855) 322-7448

Rate Type: Fixed | Term Length: 24 months | 0% Renewable
$0.8780 per kWh | Monthly Fee: $0 | Early Termination Fee: $10

Additional Information: This offer is limited to Residential customer of AEP Ohio.
This is not a promotional offer.
This is not a introductory offer.

**Constellation NewEnergy Inc**
(888) 898-4323

Rate Type: Fixed | Term Length: 36 months | 0% Renewable

$0.0799 per kWh | Monthly Fee: $0 | Early Termination Fee: $25

Additional Information: None Provided
This is not a promotional offer.
This is not a introductory offer.

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**Constellation NewEnergy Inc**
(888) 898-4323

Rate Type: Fixed | Term Length: 12 months | 0% Renewable
$0.0819 per kWh | Monthly Fee: $0 | Early Termination Fee: $25

Additional Information: None Provided
This is not a promotional offer.
This is not a introductory offer.

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**Direct Energy Services LLC**
(888) 566-9988

Rate Type: Fixed | Term Length: 18 months | 0% Renewable
$0.0835 per kWh | Monthly Fee: $0 | Early Termination Fee: $0

Additional Information: Eliminate market volatility and provide yourself price certainty with a fixed rate throughout the initial term of your contract. This rate excludes utility-related charges and taxes.
This is not a promotional offer.
This is not a introductory offer.

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**Direct Energy Services LLC**
(888) 566-9988

Rate Type: Fixed | Term Length: 12 months | 0% Renewable
$0.0839 per kWh | Monthly Fee: $0 | Early Termination Fee: $0

Additional Information: Enjoy a fixed rate for 6 months and leave behind seasonal price changes from your utility.
This is not a promotional offer.
This is not a introductory offer.

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**Direct Energy Services LLC**
(888) 566-9988

Rate Type: Fixed | Term Length: 36 months | 0% Renewable
$0.0969 per kWh | Monthly Fee: $0 | Early Termination Fee: $200

Additional Information: Choose a Comfort and Control Plan from Direct Energy and receive a Nest Learning Thermostat. Lock in your electricity rate for 36 months. Nest features help you use up to 20% less electricity.
This is not a promotional offer.
This is not a introductory offer.

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**Direct Energy Services LLC**
(888) 566-9988

Rate Type: Fixed | Term Length: 24 months | 0% Renewable
$0.0969 per kWh | Monthly Fee: $0 | Early Termination Fee: $200

Additional Information: Choose a Comfort and Control Plan from Direct Energy and receive a Nest Learning Thermostat. Lock in your electricity rate for 24 months. Nest features help you use up to 20% less electricity.
This is not a promotional offer.
This is not a introductory offer.

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**Direct Energy Services LLC**
(888) 566-9988

Rate Type: Fixed | Term Length: 6 months | 0% Renewable
$0.8490 per kWh | Monthly Fee: $0 | Early Termination Fee: $0

Additional Information: Enjoy a fixed rate for 6 months and leave behind the seasonal price changes and variable rates from your utility.
This is not a promotional offer.
This is not a introductory offer.

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**DP&L Energy**
(800) 319-1356

Rate Type: Fixed | Term Length: 45 months | 0% Renewable
$0.0779 per kWh | Monthly Fee: $0 | Early Termination Fee: $199

Additional Information: This offer is for AEP residential customers only for term through May 2018.
This is not a promotional offer.
This is not a introductory offer.

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**DP&L Energy**
(800) 319-1356

Rate Type: Fixed | Term Length: 33 months | 0% Renewable
$0.0789 per kWh | Monthly Fee: $0 | Early Termination Fee: $199

Additional Information: This offer is for AEP residential customers only for term through May 2017
This is not a promotional offer.
This is not a introductory offer.

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**DP&L Energy**
(800) 319-1356

Rate Type: Fixed | Term Length: 24 months | 0% Renewable
$0.0819 per kWh | Monthly Fee: $0 | Early Termination Fee: $99

Additional Information: For AEP residential customers in Ohio Power and Columbus Southern Power
This is not a promotional offer.
This is not a introductory offer.

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**DP&L Energy**
(800) 319-1356

Rate Type: Fixed | Term Length: 12 months | 0% Renewable
$0.0829 per kWh | Monthly Fee: $0 | Early Termination Fee: $99

Additional Information: For AEP residential customers in Ohio Power and Columbus Southern Power only
This is not a promotional offer.
This is not a introductory offer.

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**Duke Energy Retail Sales LLC**
(855) 289-7012

Rate Type: Fixed | Term Length: 33 months | 0% Renewable
$0.0789 per kWh | Monthly Fee: $0 | Early Termination Fee: $150

Additional Information: We Make the Right Choice Easy - $0.0789/kWh through May 2017 - Residential Customers of AEP Ohio only.
This is not a promotional offer.
This is not a introductory offer.

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**FTR Energy Services LLC**
(877) 811-7023

Rate Type: Fixed | Term Length: 6 months | 100% Renewable
$0.0810 per kWh | Monthly Fee: $0 | Early Termination Fee: $0

Additional Information: This is a Fixed 6-month offer for AEP-Columbus Southern Power only.
This is not a promotional offer.
This is not a introductory offer.

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**FTR Energy Services LLC**
(877) 811-7023

Rate Type: Fixed | Term Length: 6 months | 100% Renewable
$0.0850 per kWh | Monthly Fee: $0 | Early Termination Fee: $0

Additional Information: This is a Fixed 6-month offer for AEP- Ohio Power customers only.
This is not a promotional offer.
This is not a introductory offer.

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**FTR Energy Services LLC**
(877) 811-7023

Rate Type: Variable | Term Length: 0 month | 100% Renewable
$0.1100 per kWh | Monthly Fee: $0 | Early Termination Fee: $0

Additional Information: This is the Standard Variable Offer for AEP customer.
This is not a promotional offer.
This is not a introductory offer.

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**FTR Energy Services LLC**
(877) 811-7023

Rate Type: Variable | Term Length: 1 month | 100% Renewable
$0.0990 per kWh | Monthly Fee: $0 | Early Termination Fee: $0

Additional Information: This is a 1-month Introductory Price for AEP customers.
This is not a promotional offer.
This is a introductory offer.

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**IGS Energy**
(800) 280-4474

Rate Type: Fixed | Term Length: 12 months | 0% Renewable
$0.0779 per kWh | Monthly Fee: $0 | Early Termination Fee: $0

Additional Information: Fixed rate of $0.0779 per KWH for 12 billing cycles.
This is not a promotional offer.
This is not a introductory offer.

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**IGS Energy**
(800) 280-4474

Rate Type: Fixed | Term Length: 12 months | 100% Renewable
$0.0799 per kWh | Monthly Fee: $0 | Early Termination Fee: $0

Additional Information: 100% Green fixed rate through 12 billing cycles.
This is not a promotional offer.
This is not a introductory offer.

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**Integrys Energy Services Inc**
(800) 397-8072

Rate Type: Fixed | Term Length: 12 months | 5% Renewable
$0.0784 per kWh | Monthly Fee: $0 | Early Termination Fee: $25

Additional Information: For AEP residential customers in Ohio Power and Columbus Southern Power
This is not a promotional offer.
This is not a introductory offer.

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**Integrys Energy Services Inc**
(800) 397-8072

Rate Type: Fixed | Term Length: 24 months | 5% Renewable
$0.0784 per kWh | Monthly Fee: $0 | Early Termination Fee: $25

Additional Information: For AEP residential customers in Ohio Power and Columbus Southern Power
This is not a promotional offer.
This is not a introductory offer.

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**Integrys Energy Services Inc**
(800) 397-8072

Rate Type: Fixed | Term Length: 6 months | 5% Renewable
$0.0789 per kWh | Monthly Fee: $0 | Early Termination Fee: $25

Additional Information: For AEP residential customers in Ohio Power and Columbus Southern Power
This is not a promotional offer.
This is not a introductory offer.

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**Just Energy**
(866) 587-8674

Rate Type: Fixed | Term Length: 12 months | 0% Renewable
$0.0999 per kWh | Monthly Fee: $0 | Early Termination Fee: $50

Additional Information: 12 month Fixed Price Program
This is not a promotional offer.
This is not a introductory offer.

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**Just Energy**
(866) 587-8674

Rate Type: Variable | Term Length: 1 month | 0% Renewable
$0.0732 per kWh | Monthly Fee: $0 | Early Termination Fee: $0

Additional Information: AEP - Ohio Power ONLY, Month to Month Variable Program with an Intro Period where the Intro Price will 5% below Utility for the first month. Thereafter a month to month Variable Rate
This is not a promotional offer.
This is a introductory offer.

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**Just Energy**
(866) 587-8674

Rate Type: Variable | Term Length: 1 month | 0% Renewable
$0.0828 per kWh | Monthly Fee: $0 | Early Termination Fee: $0

Additional Information: AEP - Columbus Southern Power ONLY, Month to Month Variable Program with an Intro Period where the Intro Price will 5% below Utility for the first month. Thereafter a month to month Variable Rate
This is not a promotional offer.
This is a introductory offer.

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**North American Power and Gas LLC**
(888) 313-9086

Rate Type: Fixed | Term Length: 6 months | 25% Renewable
$0.0799 per kWh | Monthly Fee: $0 | Early Termination Fee: $10

Additional Information: 6 month fixed rate. 25% Renewable Energy
This is not a promotional offer.
This is not a introductory offer.

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**North American Power and Gas LLC**
(888) 313-9086

Rate Type: Fixed | Term Length: 12 months | 25% Renewable
$0.0869 per kWh | Monthly Fee: $0 | Early Termination Fee: $10
Additional Information: 12 month fixed rate. 25% Renewable Energy
This is not a promotional offer.
This is not a introductory offer.

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**North American Power and Gas LLC**
(888) 313-9086
Rate Type: Fixed | Term Length: 6 months | 100% Renewable
$0.0994 per kWh | Monthly Fee: $0 | Early Termination Fee: $10
Additional Information: 6 month fixed rate. 100% Renewable Energy
This is not a promotional offer.
This is not a introductory offer.

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**North American Power and Gas LLC**
(888) 313-9086
Rate Type: Fixed | Term Length: 12 months | 100% Renewable
$0.1064 per kWh | Monthly Fee: $0 | Early Termination Fee: $10
Additional Information: 12 month fixed rate. 100% Renewable Energy
This is not a promotional offer.
This is not a introductory offer.

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**North American Power and Gas LLC**
(888) 313-9086
Rate Type: Variable | Term Length: 0 month | 25% Renewable
$0.1099 per kWh | Monthly Fee: $0 | Early Termination Fee: $0
Additional Information: General Variable for existing customers 25% Renewable Energy
This is not a promotional offer.
This is not a introductory offer.

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**North American Power and Gas LLC**
(888) 313-9086
Rate Type: Variable | Term Length: 0 month | 100% Renewable
$0.1294 per kWh | Monthly Fee: $0 | Early Termination Fee: $10
Additional Information: General Variable for existing customers. 100% Renewable Energy
This is not a promotional offer.
This is not a introductory offer.

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**Perigee Energy LLC**
(866) 878-3492
Rate Type: Fixed | Term Length: 14 months | 12% Renewable
$0.0928 per kWh | Monthly Fee: $0 | Early Termination Fee: $25
Additional Information: None Provided
This is not a promotional offer.
This is not a introductory offer.

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**Perigee Energy LLC**
(866) 878-3492
Rate Type: Fixed | Term Length: 12 months | 12% Renewable
$0.0932 per kWh | Monthly Fee: $0 | Early Termination Fee: $25
Additional Information: None Provided
This is not a promotional offer.
This is not a introductory offer.

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**Perigee Energy LLC**
(866) 878-3492
Rate Type: Fixed | Term Length: 24 months | 12% Renewable
$0.0933 per kWh | Monthly Fee: $0 | Early Termination Fee: $25
Additional Information: None Provided
This is not a promotional offer.
This is not a introductory offer.

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**Perigee Energy LLC**
(866) 878-3492
Rate Type: Fixed | Term Length: 18 months | 12% Renewable
$0.0940 per kWh | Monthly Fee: $0 | Early Termination Fee: $25

Additional Information: None Provided
This is not a promotional offer.
This is not a introductory offer.

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**Public Power LLC**
(888) 354-4415

Rate Type: Fixed | Term Length: 6 months | 0% Renewable
$0.0799 per kWh | Monthly Fee: $0 | Early Termination Fee: $0

Additional Information: This is a 6-month fixed offer for customers of AEP- Columbus Southern Ohio only.
This is not a promotional offer.
This is not a introductory offer.

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**Public Power LLC**
(888) 354-4415

Rate Type: Fixed | Term Length: 6 months | 0% Renewable
$0.0830 per kWh | Monthly Fee: $0 | Early Termination Fee: $0

Additional Information: This is a 6-month fixed offer for customers of AEP- Ohio only.
This is not a promotional offer.
This is not a introductory offer.

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**Public Power LLC**
(888) 354-4415

Rate Type: Variable | Term Length: 0 month | 0% Renewable
$0.1299 per kWh | Monthly Fee: $0 | Early Termination Fee: $0

Additional Information: None Provided
This is not a promotional offer.
This is not a introductory offer.

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**SmartEnergy Holdings LLC**
(212) 779-7000

Rate Type: Variable | Term Length: 1 month | 4% Renewable
$0.0737 per kWh | Monthly Fee: $0 | Early Termination Fee: $0

Additional Information: AEP Ohio Power variable price product
This is not a promotional offer.
This is a introductory offer.

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**SmartEnergy Holdings LLC**
(212) 779-7000

Rate Type: Variable | Term Length: 1 month | 4% Renewable
$0.0810 per kWh | Monthly Fee: $0 | Early Termination Fee: $0

Additional Information: AEP Columbus Southern variable price offer
This is not a promotional offer.
This is a introductory offer.

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**Source Power & Gas LLC**
(888) 557-0065

Rate Type: Fixed | Term Length: 24 months | 0% Renewable
$0.0800 per kWh | Monthly Fee: $0 | Early Termination Fee: $250

Additional Information: None Provided
This is not a promotional offer.
This is not a introductory offer.

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**Source Power & Gas LLC**
(888) 557-0065

Rate Type: Fixed | Term Length: 12 months | 0% Renewable
$0.0809 per kWh | Monthly Fee: $0 | Early Termination Fee: $150

Additional Information: None Provided
This is not a promotional offer.
This is not a introductory offer.

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**Star Energy Partners LLC**
(855) 427-7827

Rate Type: Fixed | Term Length: 12 months | 0% Renewable
$0.0869 per kWh | Monthly Fee: $0 | Early Termination Fee: $50

Additional Information: For residential customers of American Electric Power - Ohio
This is not a promotional offer.
This is not a introductory offer.

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**Star Energy Partners LLC**
(855) 427-7827

Rate Type: Fixed | Term Length: 24 months | 0% Renewable
$0.0869 per kWh | Monthly Fee: $0 | Early Termination Fee: $95

Additional Information: For residential customers of American Electric Power - Ohio
This is not a promotional offer.
This is not a introductory offer.

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**Titan Gas and Power**
(888) 251-7006

Rate Type: Fixed | Term Length: 6 months | 5% Renewable
$0.0750 per kWh | Monthly Fee: $0 | Early Termination Fee: $60

Additional Information: Fixed for 6 months
This is not a promotional offer.
This is not a introductory offer.

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**Titan Gas and Power**
(888) 251-7006

Rate Type: Fixed | Term Length: 3 months | 5% Renewable
$0.0750 per kWh | Monthly Fee: $0 | Early Termination Fee: $10

Additional Information: None Provided
This is not a promotional offer.
This is not a introductory offer.

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**Titan Gas and Power**
(888) 251-7006

Rate Type: Fixed | Term Length: 12 months | 5% Renewable
$0.0810 per kWh | Monthly Fee: $0 | Early Termination Fee: $10

Additional Information: None Provided
This is not a promotional offer.
This is not a introductory offer.

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**Verde Energy USA Ohio LLC**
(800) 388-3862

Rate Type: Fixed | Term Length: 6 months | 100% Renewable
$0.0799 per kWh | Monthly Fee: $0 | Early Termination Fee: $0

Additional Information: Fixed for 6 billing cycles, Month-to-month thereafter. New enrollments receive a $75 cash bonus, a 20% discount on energy saving products and free access to Verde Energy Savings Solutions where customers can monitor and analyze their energy use.
This is not a promotional offer.
This is not a introductory offer.

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**XOOM Energy Ohio LLC**
(888) 997-8979

Rate Type: Fixed | Term Length: 12 months | 0% Renewable
$0.0849 per kWh | Monthly Fee: $0 | Early Termination Fee: $100

Additional Information: SureLock 12
This is not a promotional offer.
This is not a introductory offer.

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**XOOM Energy Ohio LLC**
(888) 997-8979

Rate Type: Fixed | Term Length: 24 months | 0% Renewable
$0.0859 per kWh | Monthly Fee: $0 | Early Termination Fee: $200

Additional Information: SureLock 24
This is not a promotional offer.
This is not a introductory offer.

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**XOOM Energy Ohio LLC**
(888) 997-8979

Rate Type: Fixed | Term Length: 12 months | 50% Renewable
$0.0869 per kWh | Monthly Fee: $0 | Early Termination Fee: $100

Additional Information: SimpleClean 12 50%
This is not a promotional offer.
This is not a introductory offer.

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**XOOM Energy Ohio LLC**
(888) 997-8979

Rate Type: Variable | Term Length: 1 month | 50% Renewable

$0.0899 per kWh | Monthly Fee: $0 | Early Termination Fee: $0

Additional Information: SimpleClean
This is not a promotional offer.
This is not a introductory offer.

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**XOOM Energy Ohio LLC**
(888) 997-8979

Rate Type: Variable | Term Length: 1 month | 0% Renewable

$0.0789 per kWh | Monthly Fee: $0 | Early Termination Fee: $0

Additional Information: None Provided
This is a promotional offer. SimpleFlex
This is a introductory offer.

**Chart Definitions**

***Apples to Apples* Charts:** The PUCO's electric and natural gas offer comparison charts, the only comparisons in the state for which suppliers are required to provide accurate and up-to-date information about their latest offers.

**ccf:** Hundred cubic feet. Used to measure natural gas.

**Customer Charge:** Charge billed each month to recover a portion of the ongoing fixed costs of providing service to a consumer's home or business. See Fixed Delivery Charge.

**Fixed Delivery Charge**: Charge billed each month to recover a portion of the ongoing fixed costs of providing service to a consumer's home or business. See Customer Charge.

**Electric Distribution Utility (EDU)**: The local electric distribution utility that delivers electricity to your home or business.

**Supply Charge**: The price of electricity or natural gas offered by a supplier.

**Fixed Price:** A fixed electricity or natural gas rate that will remain the same, for a set period of time.

**Gas Cost Recovery (GCR) Charge:** The actual cost of natural gas that a local distribution company (LDC) pays to purchase natural gas for your use. That cost is then passed through to you on a dollar-for-dollar basis with no mark-up or profit to the LDC. Only the actual costs of the natural gas are recovered through this process.

**Generation Charge:** The charge for producing electricity. If you purchase electricity from a supplier, your generation charge will depend on the contract between you and your supplier.

**Kilowatt Hour (kwh)**: A 1,000-watt unit of energy for one hour. This is the standard measurement for the amount of electricity a customer uses.

**Local Distribution Company (LDC)**: The local natural gas distribution utility that delivers natural gas to your home or business.

**mcf**: Thousand cubic feet. Used to measure natural gas.

**Monthly Fee**: A fixed monthly fee that a supplier may include in the terms and conditions of their contract that is in addition to a rate based on usage.

**NYMEX:** The New York Mercantile Exchange, a public market where natural gas and other commodities are sold and traded.

**Price to Compare**: The price for an electric supplier to beat in order for you to save money. It will be shown on residential customer's electric utility bill. You can use this amount to compare with prices offered by suppliers.

**Renew. (Renewable) Content:** The percentage of the contracted generation supply that is provided by a renewable energy source.

**Renewable Energy:** Electricity or natural gas that is made from environmentally friendly fuel resources, such as wind, water, biomass, biogas, waste heat or solar. Sometimes referred to as "green" energy.

**Standard Choice Offer (SCO):** Each year, Columbia Gas of Ohio, Dominion East Ohio and Vectren Energy Delivery of Ohio conduct auctions to secure natural gas supplies for customers who do not participate in the retail choice program. The auction establishes a SCO rate for choice-eligible customers. The SCO rate is based on the NYMEX month-end settlement price for natural gas, plus a retail price adjustment determined in the auctions. The retail price adjustment reflects the winning bidders' price to deliver natural gas from the production area to the utility's service area.

**Standard Service Offer**: The electric generation service a customer will receive from their local electric utility if they do not choose an electric supplier.

**Transmission:** The transporting of high-voltage electricity from generation at a power plant to local electric utilities.

**Transmission Charge**: Charge for transporting electricity from the generation plant to the local electric utility.

**Transportation Cost:** Cost related to the actual transportation of natural gas through the natural gas transmission pipeline to the LDC.

**Variable Price:** A variable rate can change, by the hour, day, month, etc., according to the terms and conditions of the supplier's contract.